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Operation Update Report

Chad: Floods in Ndjamena

 International Federation
of Red Cross and Red Crescent Societies

DREF n° MDRTD018	GLIDE n° FL-2020-000192-TC
Operation update n° 1; date of issue: 07 December 2020	Timeframe covered by this update: 28 September – 10 November 2020
Operation start date: 28 September 2020	Operation timeframe: 05 months Operation end date : 28 February 2021
DREF amount allocated: CHF 240,030	
N° of people being assisted: 535 households or 3,210 people.	
Red Cross Red Crescent Movement partners currently actively involved in the operation: The Chadian Red Cross (CRC) is an auxiliary institution of public authorities and a key actor in the humanitarian sector in Chad. The CRC has a network of 90 active volunteers and 12 CRC executives.	
Other partner organizations actively involved in the operation: Ministry of Public Health and National Solidarity, Ministry of Economy and Development Planning, Ministry of Women and Child Protection, United Nations Agencies (OCHA, FAO, WFP, UNDP, UNHCR, UNICEF, IOM, etc.) and Non-Governmental Organizations (MSF Holland, Oxfam, ACF, etc.).	

Summary of major revisions made to emergency plan of action:

Through this operation update the Chad Red Cross (CRS) requests two months **No Cost Extension** to complete the implementation of DREF activities. The new end date is 28 February 2021. Main reason for the timeframe extension is to recover delays in activities implementation due to:

- delay in transfer of funds, arrived in country on 27 October (1 month after the operation launch) due to erroneous communication of National Society' bank account details;
- 2nd floods event registered on 28-29 October, which affected more people than the September event. As a result, DREF activities were put on hold because National Society' staff and volunteers involved in it were deployed to provide live saving ones to new affected people.

Although the increased number of floods affected people, **the total number of households being assisted by the current intervention, as well as the strategy, do not change.** This is due to additional funds mobilized by Movement partners which serve to complete NS intervention in support to floods affected people. Among these funds, it is worth mentioning USAID contribution to the IFRC which completes DREF operation activities.

A. SITUATION ANALYSIS

Description of the disaster

The end of August marked the onset of heavy rains with consequent floods in different areas in the country. Rains continued for several days. On 18 September 2020, the Ministry of Economy, Planning and Development and International Cooperation issued an emergency declaration and appealed for support from the humanitarian community for people affected by floods in Chad, to meet their urgent needs. According to Government figures, nearly 32,000 people were affected in the capital N'Djamena only, where many houses were destroyed or partially destroyed. Based on needs and capacity of the Chadian Red Cross (CRS) to respond to the situation, the International Federation of Red

Cross and Red Crescent Societies (IFRC), through the Sahel Country Cluster (Sahel CCST), launched a DREF operation on 28 September 2020, for CHF 240,030 to address the urgent needs of 3,200 people or 535 households most affected by the floods in Ndjamená.

While the country was responding to September floods, a new event hit the Chad in the month of November. Following heavy rains on 29 and 30 October 2020, Chari river and Logone overflowed, with an increase of water in the 9th district in Ndjamená city causing damages to houses, loss of livelihoods and displacement of several families, particularly in Dingagalá Gardole-Djedid, toukoura, Wallia, Kabe, and Ngueli neighborhoods.

A rapid need assessment team composed by community members, NS's staff and volunteers and the IFRC¹ was set up and conducted a need assessment in the affected neighborhoods, while first aid actions and evacuation measures were undertaken by the NS. The assessment revealed several material damages that caused affected household' massive displacement. According to data, a total of **3,460** households were affected, with several damages to properties, which obliged households to temporarily sought refuge elsewhere. As three (3) out of the six (6) floods affected neighborhoods in Ndjamená were already those hit by August floods, in the capital alone between August and October more than 5,812 households or 34,872 people were affected by consequences of heavy rains.

The initial target of the DREF Operation remain the same, meaning people affected by the 1st floods event (August).

Needs of the people hit by the 2nd floods event (October) are covered through other partners' contribution, including USAID funds, provided through the IFRC. Support is coordinated by the NS to avoid duplications of efforts and maximization of resources.



Figure 1: Evacuation of people after the second floods in N'djamena (October 30, 2020)

Summary of current response

As mentioned in the "Summary of major revisions made to emergency Plan of Action", targets and strategy defined by the original DREF are not modified through the current Ops Update. Therefore, updates on activities, do not include additional ones conducted by the NS to respond the new floods, which are realized by the CRC thanks to complementary funds mobilized by Movement partners.

Overview of Host National Society

Beyond first aid and search and rescue activities conducted by the NS in the aftermath of September' floods, in close collaboration with local authorities, an emergency needs assessment, followed by a detailed one, was conducted for identifying relief activities. Its results served as base to procure items as per DREF operation.

Between 28 September and 10 November, the following actions were undertaken by the NS:

- Beneficiaries' identification taking into consideration vulnerability's criteria such as gender, age and specific needs;
- Launch of procurement procedures for hygiene kits and sanitation equipment, with the publication of tenders 29 October;
- Realization of two trainings for volunteers on relief (awareness techniques and distribution modalities);
- Realization by the NS of 3 meetings to share information with Movement partners on floods operation and coordinate responses. In this framework, as part of the DREF operation, a crisis committee was also set up to manage communication, coordination between teams and partners;
- Participation in inter-agency and sectorial meetings to coordinate actions with external stakeholders;
- Identification of cash activities' service provider, including cash transfer for non-food items and cash for rental.

¹ Rapid needs assessment team composed by community members, branch' volunteers, NS' headquarters staff and IFRC staff (Rapid Response personnel).

A second needs assessment was carried out after the 29 and 30 October floods in N'Djamena 9th department by 50 volunteers. Alongside, the NS conducted first aid and supported in the evacuation of elderly, children and belongs from various flooded houses.

Overview of Red Cross Red Crescent Movement in country

Movement partner	Activity
IFRC	<ul style="list-style-type: none"> Deployment of a Rapid Response staff, who arrived in Chad on 18 October for an initial period of 1, 5 months, to be extended for an additional 1.5 month. Mobilization of USD 100,000 through USAID, for assisting 300 households (1,800 people) affected by October floods over a period of three months. This assistance focuses on hygiene and health promotion activities, distribution of essential household items (buckets, tarpaulins, mats, soap, and mosquito nets) and construction of 150 emergency shelters. The intervention is complementary to the DREF operation, as well to others led by the NS.
ICRC	<ul style="list-style-type: none"> Mobilization of shelter kits to assist 290 households
Luxembourg Red Cross	<ul style="list-style-type: none"> Provision of assistance to 200 most vulnerable through installation of 200 emergency shelters, 204 solar lamps on emergency shelters and distribution sites, 28 emergency latrines, 2 human-powered pumps (HPPs), 20 hand-washing stations and distribution of 150 HH kits.
French Red Cross	<ul style="list-style-type: none"> Discussions ongoing with back donors.

Overview of non-RCRC actors in country

Actor	Activity implemented to address needs of August floods affected people
WFP, ONASA, UNICEF and UNHCR	<ul style="list-style-type: none"> September 2020: WFP, ONASA (National Food Security Office), UNICEF, and UNHCR distributed food and non-food items (NFIs) to 2,648 affected households. October 2020: ONASA, with logistical support from WFP, continued food distribution operations befitting 2,257 additional households in the 1st, 7th, 9th, and 10th districts of N'Djamena.
IOM	<ul style="list-style-type: none"> Installation at Tradex relocation site of solar streetlamps. Additional 14 streetlamps planned to be installed, as well as shelters improvements to be made.
UNICEF	<ul style="list-style-type: none"> Provision of NFI assistance to 1,080 households through the distribution of tarpaulins, mats, blankets, mosquito nets, buckets, and soap.
United Nations Inter-Agency Stockpile	<ul style="list-style-type: none"> Distribution of essential household items (mats, tarpaulins, blankets, mosquito nets and soap) to 1,000 households in the East Mayo-Kéby region

Needs analysis and scenario planning

Needs analysis:

The rapid assessment conducted by the Chad Red Cross in September showed that 2,682 households were affected by floods in the city of N'Djamena during August events only. Data highlighted that shelter and essential household items were main needs for affected population: a total of 972 houses were destroyed or heavily damaged; 1,248 houses partially destroyed, and all families lost their belongings.

October events worsened the situation, with increased needs in the 9th district of N'Djamena: 3,460 households were affected by floods, including 132 families who lost their homes and 571 who had their houses partially destroyed. Needs for shelter and non-food products (mats, blankets, cooking utensils, tarpaulins, and jerry cans) were considered as first priority, along with access to drinking water, hygiene and sanitation, protection, and restoration of livelihoods.

As of 10 November, all families affected by August and October events, are either hosted by families or relocated in temporary shelters.



Although the overall increase of floods affected people, the current operation does not change neither in targets not in its strategy. Thanks to the development of a NS Plan of Action for floods, the Chad Red Cross was able to attract new funds and allocate them to cover gaps. As such, the IFRC continues to operate as per

[Emergency Plan of Action \(EPoA\)-MDRTD018](#).

Figure 2: Installation of a distribution point (Tradex site, N'djamena November 18)

Operation Risk Assessment

The current DREF operation and its operational strategy take into account the risks related to the COVID-19 pandemic and support the Chad Red Cross to assist communities affected or at risk of being affected by the COVID-19.

Beside COVID-19, all the other risks highlighted in the EPoA - MDRTD018 remain relevant. As such, the following measures are implemented:

- Mobilization and training of volunteers,
- Realization of evaluations,
- Revision of the CRT's contingency plans (flooding);
- Activation of disaster response mechanisms at the community level (EIC, CDRT, NDRT);
- Pre-positioning of contingency stock;
- Awareness raising on hygiene promotion;
- Establishment of prevention and vector control committees at local and provincial levels (Abéché and Wadi-Fira);
- Update NS' service providers list and set-up a price control mechanism;
- Establishment of the CASH Operations Monitoring Committee and Complaints Management Committee;
- Implementation of monitoring tools: beneficiaries' targeting, case-by-case targeting, and sensitization on CASH).

B. OPERATIONAL STRATEGY

Proposed strategy

Despite the overall increase of people affected by floods, due to two subsequent events that hit the country in August and October, DREF operation strategy and targets has not changed and is maintained as described in the Emergency Plan of Action (EPoA). Needs of people affected by October events are addressed by the NS thanks to the support provided by other actors, including Movement partners.

To continue supporting the NS in the implementation of the DREF operation, the deployment contract of the Rapid Response person was extended for 1,5 additional months. The extension does not have any budgetary implication because already planned for in the EPoA.

C. DETAILED OPERATIONAL PLAN



Shelter

People reached: 1,800 People (300 households)

Male: 675

Female: 1,125

Shelter Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

Indicators:	Target	Actual
Number of households receiving shelter assistance	300	0

Shelter Output 1.1: Shelter and settlements and basic household items assistance is provided to the affected families.

Indicators:	Target	Actual
Number of households reached by the cash for shelter approach	300	0
Number of shelter monitoring visits carried out	2	0
Number of volunteers participating in activities related to cash transfers for shelters	30	0
Number of households reached by the essential household items (EHI) cash approach	535	0
Number of household monitoring visits carried out	2	0
Number of volunteers participating in activities related to cash transfers for (EHI)	30	0

Progress towards outcomes

At the beginning of September, a needs assessment was conducted by the NS and local authorities. 20 volunteers trained on the same, participated in the exercise. Beneficiaries were identified considering vulnerability criteria such as gender, age and special needs.

External coordination was granted by the participation of the NS to crisis committees' meetings held by authorities. Internal coordination was ensured by the NS by organizing Movement partners' meetings to follow-up Covid-19 and Floods crises.

Concerning cash transfer activities (cash distribution for NFI and cash for rental) the following actions were conducted by the NS: identification of beneficiaries, market analysis and service provider's selection, with whom the contract will be signed by 4 December. Cash distribution will start from 21 December.

Community engagement processes were taken into account throughout the intervention. As such, the operational team, volunteers, authorities, and community members were throughout the process.

At the date of reporting, targets remain at zero. This because shelter activities have not been conducted yet, although all preparation phases are completed. Despite this delay, the component remains essential for allowing people to return to their home, after proper rehabilitation, or to build new ones. As of 10 November, all families affected by August and October events, are either hosted by families or relocated in temporary shelters.

Shelter Output 1.2: Technical support, guidance and awareness raising in safe shelter design and settlement planning and improved building techniques are provided to affected households

Indicators:	Target	Actual
Number of households reached by awareness-raising activities	535	0
Percentage of households referring to the main awareness messages	65%	0

Progress towards outcomes

At the beginning of November, the Chadian Red Cross trained 90 volunteers in shelter and distribution techniques who will be deployed once shelter activities will began.



Water, sanitation and hygiene

People reached: 3,210 People (535 households)

Male: 1069

Female: 1485

WASH Outcome1: Immediate reduction in risk of waterborne and water related diseases in targeted communities

Indicators:	Target	Actual
Number of households that reduced the risk of water-borne illnesses	535	0

WASH Output 1.2: Daily access to safe water which meets Sphere and WHO standards in terms of quantity and quality is provided to target population

Indicators:	Target	Actual
Number of targeted people with access to drinking water	3,210	0
Number of water purification product distributed (bottles of bleach)	1,605	0

Progress towards outcomes

At the beginning of November, the Chadian Red Cross trained 45 volunteers for the realization of health and hygiene promotion. Moreover, 20 volunteers were trained on data collection and monitoring of water, sanitation and hygiene at community level.

Procurement procedures for water treatment products were launched at the end of October through the publication of calls for tenders. Their distribution is scheduled to start by 7 December. Despite the delay, the provision of water treatment products remains a priority to avoid water borne diseases, especially once people will return to their homes and/or will build new ones. During this reporting period, floods affected people are either hosted by families or in temporary shelters where water is fetched from wells.

The following indicators were removed as the activities linked to them were not budgeted for:

- Number of sachets of detergents
- Number of buckets and jerry cans distributed

Moreover, the indicator "Number of hand washing kits installed" was moved to the Output 1.3: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to target population to ensure consistency between indicator and activity.

WASH Output 1.3: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to target population

Indicators:	Target	Réels
Number of hand washing kits installed	100	0

Progress towards outcomes

Procurement procedures for sanitation and hygiene items were launched at the end of October through the publication of calls for tenders. Their distribution will start form 7 December.

The following indicator was removed as the activity linked to it was not budgeted for

- Number of handwashing, anal cleansing and menstrual hygiene facilities installed.

WASH Output 1.4: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of hygiene items provided to target population

Indicators:	Target	Actual
# of volunteers trained in on WASH	30	45
# of hygiene promotion activities organized	3 sessions, i.e. 1 per month	1
# of handwashing facilities installed	100	0

Progress towards outcomes

Before deploying volunteers trained on health and hygiene promotion, a survey was conducted by the 20 volunteers trained on data collection and monitoring of water, sanitation, and hygiene to inform on the awareness strategy. In parallel, the NS communication department developed a hygiene communication plan and key messages to be disseminated by volunteers. Information, Education and Communication materials, both for volunteer (toolbox) and communities (posters and leaflets) were designed, but not available yet as procurement procedures are underway.

WASH Output 1.5: Hygiene-related goods (NFIs) which meet Sphere standards and training on how to use those goods is provided to the target population

Indicators:		
Number of hygiene kits distributed	500	0

Progress towards outcomes

Procurement procedures for hygiene materials were launched at the end of October through the publication of calls for tenders.

The following indicator was corrected to align it with the budget:

- Number of hygiene kits distributed.

Initial target as per EPoA: 1.500 kits. Revised target: 500 kits. The revision is made to correct an inconsistency between EPoA narrative and budget.

Strengthen National Society

S2.1: Effective and coordinated international disaster response is ensured

Indicators:	Target	Actual
Number of households that received adequate and timely support	535	0

Output S2.1.1: Effective and respected surge capacity mechanism is maintained.

Indicators:	Target	Actual
Number of Surge mobilized	1	1
Number of lessons learned workshops organized	1	0

Progress towards outcomes

A Rapid Response personnel was deployed for 1.5 months on 18 October to support the National Society in the coordination, management, and implementation of DREF activities. An extension of the deployment contract for additional 1.5 months was granted to allow to continue following-up on activities. This will not have budgetary implications as a total of three months deployment were already budgeted for in the EPoA.

A support and monitoring mission will be carried out by the DM team of the IFRC Sahel Cluster in early December 2020.

Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved

Indicators:		
Nombre de réunions de coordination organisées	N/A	2

Progress towards outcomes

Following identification of volunteers to be mobilized for the action, a briefing session was organised on the operation, as well as on volunteers' roles and responsibilities in the field. Moreover, considering the ongoing pandemic, a separate session was held to inform on COVID-19 risks and preventive measures. Insurance certificate was issued to the NS for all volunteers involved in the operation.

A 2-day training will be conducted at the beginning of December on Community engagement and accountability.

D. Financial Report

Due to delays in the transfer of funds, the budget execution rate remains low. However, the following tenders were launched:

- hygiene kits (4,100 CHF)
- voluntary equipment (7,708 CHF)
- hygiene and sanitation materials (28,101.40 CHF).

Moreover, the contract with the identified Financial Service Provider (FSP) for **Cash Transfer activities**, totaling CHF 117,653.60 (CHF 72,028.80 for rental support and CHF 45,624.80 for the procurement of essential household) has to be signed only.

On the base of the above, the additional timeframe, would allow the NS to absorb all funds for the implementation of the action.

Simulations showed that monitoring missions for Sahel Country Cluster's staff will cost more than what planned for. This is linked on the one hand to the lower flight offer, which makes flights around CHF 1.700/person, and on the other hand to COVID-19 restrictions which foresee a 10-day quarantine for missions longer than 7 days. This per consequence increases the number of days to be spent to the field. Similarly, translation costs appeared to be lower than what budgeted for. As such, the following modification is proposed:

Original Budget

Description	Quantity	Unit	Unit price	Amount CHF
IFRC Monitoring	3	Missions		4,920
Translation works	3	Documents		3,690
Total				8,610

Revised budget

Description	Quantity	Unit	Unit price	Amount CHF
IFRC Monitoring	4	Missions		7,872
Translation works	3	Documents		738

Contact Information

Reference documents



Click here for:

- Previous Appeals and updates
- Emergency Plan of Action (EPoA)

For further information, specifically related to this operation please contact:

For Chad Red Cross:

- Koumo-Gopina Andreas, Secretary General, Chad Red Cross; phone: +235 66 29 35 84 ; email: sg@croixrougedutchad.org

IFRC Country Cluster Office, Sahel:

- Daniel Bolaños, Head of Sahel Country Cluster; email: daniel.bolanos@ifrc.org; phone: +221 77740 46 61

IFRC office for Africa Region:

- Adesh Tripathee, Head of DCPRR Department, Nairobi, Kenya; phone +254 731067489; email: adesh.tripathee@ifrc.org

In IFRC Geneva:

- Nicolas Boyrie, Operations Coordination, Senior Officer, DCPRR Unit Geneva; email: nicolas.boyrie@ifrc.org
- Eszter Matyeka, DREF Senior Officer, DCPRR Unit Geneva; Email: eszter.matyeka@ifrc.org;

For IFRC Resource Mobilization and Pledges support:

- IFRC Africa Regional Office for resource Mobilization and Pledge: Louise Daintrey Position: Head of Unit; email: louise.daintrey@ifrc.org; phone: +254 110 843978

For In-Kind donations and Mobilization table support:

- IFRC Africa Regional Office for Logistics Unit: Rishi Ramrakha, Head of Africa Regional Logistics Unit, email: rishi.ramrakha@ifrc.org; phone: +254 733 888 022

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

- IFRC Africa Regional Office: IFRC Africa Regional Office: Philip Komo Kahuho, Regional PMER Manager; email: philip.kahuho@ifrc.org; phone: +254 732 203 081

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and **peace**.