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Emergency appeal operation update

Turkey: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Emergency Appeal n° MDRTR003
GLIDE n° OT-2011-000025-TUR
Operation update n°2
31st January 2013

Period covered by this Operations Update: 16th December 2012 until 31st January 2013.

Appeal target (current):
CHF 32,311,219

Appeal coverage: 18% of appeal coverage has been registered at 31st January 2013 based on multilateral contributions. Through bilateral contributions (cash and in kind) received by Red Cross / Red Crescent Movement partners 40% of the total appeal budget is covered.



Tent camp established to provide shelter for Syrian temporary protected people.
Photo: Turkish Red Crescent

Contributions are needed to enable the Turkish Red Crescent to meet the needs of the most vulnerable people affected by the population movement in connection with the Syrian crisis..

Appeal history:

- This emergency appeal was launched on 9th November 2012 for CHF 32,311,219 for six months to assist 170,000 people.
- An Operations Update was published on 21st December on IFRC website, covering the period from 9th November 2012 until 15th December 2012.

Summary: Turkey has seen acceleration in the flow of new arrivals from Syria in recent months surpassing the 2012 contingency planning figure of 150,000 people. The country is continuing to address the evolving needs as the Turkish Authorities operate 13 tented camps, one containerised camp for displaced Syrians in seven provinces, and three new containerised camps will be opened in February 2013 to increase the total camp capacity in Turkey up to 200,000 people.

Within the framework of this project Turkish Red Crescent is coordinating its activities with the Turkish Ministry of Foreign Affairs, Prime Ministry Disaster and Emergency Management Presidency, Ministry of Health, Ministry of Education and the Governorates of the provinces where the camps are established. International actors, such as UNHCR, WFP, UNICEF, UNFPA and IOM are also present and cooperate with Turkish Red Crescent.

During the reporting period TRC was focusing on implementing its activities addressing the onset of cold weather over the winter months. A winter strategy for all camps is being implemented by the TRC with governmental and international support, which includes distribution of a winter package that contains an electric radiator (heater), hot plate (cooking stove), warm clothing, blankets, plastic sheeting / installation of tarpaulins

and other items. The winterization operation comes in addition to the regular provision of blankets, mattresses, bed sheets, jerry cans, kitchen sets, and hygiene kits to temporary protected people. The most needed items for the winterization support are hygiene kits, mattresses, bed linen, pillows and winter clothes.

After launching the appeal Movement partners have mobilised their resources to support Turkish Red Crescent in providing the needed relief to the targeted beneficiaries. Regular sharing of information with IFRC and other National Societies is ensured by assigned persons in TRC.

The appeal coverage is 18 per cent based on multilateral cash contributions. To date so far, American Red Cross, Estonia Government, European Commission-DG ECHO, Kuwait Red Crescent Society, Red Cross of Monaco, Swedish Red Cross and Swiss Red Cross (also through the Swiss Government another allocation was registered) and the Canadian Red Cross Society (through the Canadian Government) are the main contributors to the operation. Other National Societies are also encouraged to contact the IFRC Europe Zone Office.

Turkish Red Crescent has received bilateral contributions from the following partners: German Red Cross, Bulgarian Red Cross, British Red Cross, Swedish Red Cross, Netherlands Red Cross, Norwegian Red Cross, IOM, UNICEF, UNFPA, WFP and UNHCR.

[< click here to go directly to the updated donor response report, or here to link to contact details >](#)

The situation

The situation in Syria is still causing extensive devastation on the country's wealth and suffering to its people. Since the launch of the Emergency Appeal till the end of January, 2013, the number of Syrian citizens fleeing insecurity and trying to find refuge in the neighbouring countries has increased by 45 per cent.

Government of Turkey (Ministry of Foreign Affairs/Disaster and Emergency Management Presidency - AFAD) reported that the total number of Syrians registered in Turkey increased to 162,329 on 25 January 2013. According to the United Nations Country Team in Turkey, the estimated number of Syrian citizens living in urban areas has increased to approximately 60-70 thousand.

Due to the growing number of people arriving in Turkey, all the camps are operating at full capacity. In order to address the mounting needs and to increase the capacity to accept new arrivals, the Government of Turkey has decided to establish new camps. Harran containerized camp is already operational. The other three camps will be ready to serve Syrian people under temporary protection in February, but still the constructions are ongoing for establishing the infrastructure. Adana is tented camp, the other three camps will be containerised camps and will be located in Şanlıurfa (Harran), Gaziantep (Nizip-2) and Osmaniye (Duzici). Population capacity of the Adana tented camp is 15,000 and the total capacity of the other three containerised camps will be approximately 17,500 people. (Düziçi containerised camp is planned for 500 containers with a capacity of 2,500 people, Nizip-2 containerised camp is planned 1,000 containers with a capacity of 5,000 people and Harran containerised camp is planned 2,000 containers with a capacity of 10,000 people.)

The provinces, where the camps are situated, are affected by the winter weather conditions. At the beginning of January 2013 heavy snowfall was reported in Adiyaman and Gaziantep provinces. According to weather forecasts, temperatures will stay at 8 to 10 ° C during the day, while the forecasted night time temperature will be around 0 to 2 ° C . Low temperatures are usually expected until end of February or mid-March therefore the weather conditions can still heavily affect the health of people residing in the camps especially children.

In neighbouring countries (Jordan, Lebanon, Turkey and Iraq), the influx of people has dramatically increased over the past months. There are now 714,118 people (registered and awaiting-registration) in Jordan, Lebanon, Turkey, Iraq and North Africa compared to 394,819 registered persons at the beginning of December 2012 according to UNHCR. Host country authorities estimate that there are tens of thousands of people who have not come forward to register.

Coordination and partnerships

Coordination with authorities:

As auxiliary to the Government of Turkey in humanitarian service provision, the responsibility of Turkish Red Crescent is to provide sheltering, food and non-food items to the people under temporary protection since the beginning of the operation. The responsibility of camp management and rendering of other services in the camps belong to the local Governorates as well as local AFAD bodies in the provinces and line ministries with the relevant expertise. Turkish Ministry of Health provides medical services in the camps. In all 14 camps there

is a field hospital that conveys health services for Syrian people residing in the camps. The Turkish Ministry of Education is arranging and administering education to Syrian children. All other services concerning requirements in camps and of the Syrian people residing in the camps are provided by Turkish Government through AFAD and governorates in cooperation with TRC.

Inter-agency coordination:

In order to achieve the proposed objectives, the Turkish Red Crescent is working in close coordination with various external stakeholders. UNHCR is working in close cooperation with Government officials, (Ministry of Foreign Affairs and Presidency of Prime Ministry Disaster and Emergency Management) and Turkish Red Crescent to provide support to the winterization of the camps. In the framework of the existing cooperation with Turkish Red Crescent, AFAD and Ministry of Foreign Affairs, the new camps, namely Harran, Nizip-2 and Düziçi, were established. Cupboards, mini refrigerators and kitchen sets in the new camps are provided by UNHCR and only in Harran camp UNHCR provides hot plates as well.

Turkish Red Crescent and UNHCR signed a Memorandum of Understanding on 19th December 2012 for tent production. TRC will be responsible to produce 18,500 tents in total, which will be used in the future as emergency stocks in the southern part of Turkey. Currently, TRC is selecting the warehouse in the field, where these items will be stored, that will enable immediate dispatching whenever needed. The first delivery of 2,275 tents will be conducted by 15th February 2013.

WFP in co-operation with the Turkish Red Crescent provided e-card food assistance to more than 22,139 Syrians, including 13,333 people in Kilis camp and about 8,806 people in Hatay.

Movement Coordination:

After launching the appeal Movement partners have mobilised their resources to support Turkish Red Crescent in providing the needed relief to the targeted beneficiaries. Regular sharing of information with IFRC and other National Societies is ensured by assigned officials of TRC.

An agreement between IFRC and TRC was signed to define the general principles of the implementation of the humanitarian assistance to the 170,000 individuals having fled Syria and under temporary protection in Turkey and partners' respective roles and responsibilities in accordance with the Emergency Appeal, including the technical parameters, timetable and budget.

The appeal coverage is 18 per cent based on multilateral cash contributions. Up to date so far, American Red Cross, Estonia Government, European Commission-DG ECHO, Kuwait Red Crescent Society, Red Cross of Monaco, Swedish Red Cross and Swiss Red Cross (also through the Swiss Government another allocation was registered) and the Canadian Red Cross Society (through the Canadian Government) are the main contributors to the operation. Other National societies are also encouraged to contact the IFRC Europe Zone Office.

Turkish Red Crescent received bilateral contributions from the following partners: German Red Cross, Bulgarian Red Cross, British Red Cross, Swedish Red Cross, Netherlands Red Cross, Norwegian Red Cross, IOM, UNICEF, UNFPA, WFP and UNHCR. The amount received through in cash contributions from Red Cross / Red Crescent Movement partners is approximately 3.8 million CHF. This amount does not include the in kind contributions that are detailed in the **Annex** of this report.

Red Cross and Red Crescent action

Overview

The Turkish Red Crescent has been implementing relief activities towards Syrian citizens who have been accommodated in Turkey since April 2011¹ due to the unrest in Syrian Arab Republic in close coordination with the Presidency of Prime Ministry Disaster and Emergency Management (AFAD) and the Turkish Ministry of Foreign Affairs.

In each of the seven provinces where the camps are located, TRC has set up its delegation offices with dedicated staff members coordinating the ongoing activities.

¹ Total Number of Arrivals since April 2011: 300,00 according the <http://data.unhcr.org/syrianrefugees/country.php?id=224>

In the camps, TRC is responsible for the provision of sheltering, non-food and food items. Turkish Red Crescent has been providing hot meal three times a day in Karkamış, Kahramanmaraş and Islahiye camps in the cities of Gaziantep and Kahramanmaraş. In cooperation with United Nations World Food Programme the TRC & WFP E-Voucher programme is being implemented in Kilis container camp and 4 camps in Hatay province (Yayladağı 1 & 2, Boynuyoğun and Altınözü). In the framework of this project a food aid worth 80 TL (CHF 41) per month per person is being provided to each Syrian citizen. The main ambition of TRC-WFP e-card project is to extend the program, especially to the newly established camps. In that context, the project would be launched in the Harran and Düziçi camps in 15th February 2013. The markets are under construction in Nizip-2 camp and after completion of that process, the project will commence accordingly.



Tent camp with multi purpose tents for community activities and gatherings. Photo: Turkish Red Crescent

At present the following number of people² is registered in the 15³ camps and 1 governmental social facility (Adana / Karataş: temporary sheltering area):

Region	Name of camp	Number of Syrian Citizens	Number of Tents or containers
HATAY	Yayladağı I Tent Camp	13,323	498
	Yayladağı II Tent Camp		510
	Altınözü Camp		0
	Apaydın Camp		1,488
	Boynuyoğun Camp		597
GAZİANTEP	Islahiye Tent Camp	8,788	1,777
	Karkamış Tent Camp	7,030	1,562
	Nizip Tent Camp	15,098	1,672
KİLİS	Kilis Container Camp	13,536	2,053
ŞANLIURFA	Ceylanpınar Tent Camp	37,366	4,573
	Akçakale Tent Camp	30,469	5,129
	Harran Container Camp	2,160	---
KAHRAMANMARAŞ	Kahramanmaraş Tent Camp	16,560	2,842
OSMANİYE	Osmaniye Tent Camp	7,937	2,012
ADİYAMAN	Adiyaman Tent Camp	9,892	2,274
Total number of people in the 15 camps:		162,329	

Progress towards outcomes

Relief distributions (food and basic non-food items)

Outcome 1: 100,000 temporary protected people residing in temporary camps will have received non food relief items to increase the resilience during the winter time			
Outputs (expected results)		Activities planned	
Output 1.1:	100,000 temporary protected people	<ul style="list-style-type: none"> Develop specialized tarpaulins to improve the living conditions in the camp done by the TRC production centre. 	

² The numbers are based on the information provided by AFAD on 25th January 2013. <http://www.afad.gov.tr/TR/HaberDetay.aspx?icerikID=1037&ID=12>

³ Nizip-2 and Düziçi container camps will accept people from the beginning of February 2013.

received winterization material to improve their living conditions – specifically with specialized winter NFIs (Blankets; Radiator heater; Hot plate cooker; Kitchen Set; Mattress; high thermal Clothing)	<ul style="list-style-type: none"> • Procure raw material according to TRC standards and procedures of procurement • Ensure that raw material follow Turkish standards • Support TRC to enhance the logistics interface coordination, in close cooperation with partners • Upgrade the existing distribution plans • Distribute relief supplies and control supply movements from point of dispatch to end user. • Monitor and evaluate the relief activities and provide reporting on relief distributions.
Outcome 2: Up to 20,000 vulnerable people at the Turkish-Syrian border will have received urgent food and non-food relief items	
Outputs (expected results)	Activities planned
Output 2.1: Displaced people at the Turkish-Syrian border are supported with basic food and NFIs (food, blankets, hygienic Kits, Baby Food, Sealed Water) from within Turkey	<ul style="list-style-type: none"> • Deliver intended assistance. • Distribute relief supplies from the Turkish side of the border and control supply movements from point of dispatch to point of delivery • Monitor and evaluate the relief activities and provide reporting on relief distributions.
Outcome 3: NFI contingency stocks for 50,000 people will be procured and pre-positioned in case of deterioration of the humanitarian situation and increase the influx of temporary protected people.	
Outputs (expected results)	Activities planned
Output 3.1: Contingency non-food items stock is set up and available for supporting at least 50,000 families	<ul style="list-style-type: none"> • Enhance TRC preparedness through pre-positioning of contingency relief items (NFIs) for an additional 50,000 temporary protected people • Procure goods according to TRC and IFRC standards and procedures of procurement in close coordination with IFRC Logistics • Ensure that goods specifications meet or exceed minimum Turkish standards • Support TRC to enhance the logistics/relief interface coordination, in close cooperation with partners
Output 3.2: A pre stocking for 10,000 tents for hosting temporary protected people will be setting up in case of deterioration of the humanitarian situation.	<ul style="list-style-type: none"> • Develop specialized and winterized tents produced by the TRC production centre. • Procure raw material according to TRC standards and procedures of procurement • Procure goods according to TRC standards and procedures of procurement • Support TRC to enhance the logistics/relief interface coordination, in close cooperation with partners
Output 3.3: Multipurpose tents will be set up in the future camp to enhance the social activities	<ul style="list-style-type: none"> • Procure raw material according to TRC standards and procedures of procurement • Support TRC to enhance the logistics/relief interface coordination, in close cooperation with partners
Output 3.4: Shower and bathroom containers will be set up in the future camp to ensure the health conditions.	<ul style="list-style-type: none"> • Procure raw material according to TRC standards and procedures of procurement • Procure goods according to TRC standards and procedures of procurement • Support TRC to enhance the logistics/relief interface coordination, in close cooperation with partners

Progress on Outcome 1: 100,000 temporary protected people residing in temporary camps will have received non food relief items to increase the resilience during the winter time

As the number of people arriving from Syria to Turkey is constantly growing, TRC was mobilizing its efforts to prepare for the onset of cold weather over the winter months. A winter strategy for all camps is being implemented by TRC with governmental and international support, which includes distribution

of a winter package that contains an electric radiator (heater), hot plate (cooking stove), warm clothing, thermal blankets, plastic sheeting / installation of tarpaulins and other items. The winterization operation comes in addition to the regular provision of blankets, mattresses, bed sheets, jerry cans, kitchen sets, and hygiene kits to temporary protected people.

During the reporting period Turkish Red Crescent has received bilateral contribution from national and international donors for tarpaulins that was sufficient to cover the needs in the tented camps. Red Cross Red Crescent Movement partners also contributed bilaterally to the emergency appeal.

British Red Cross contributed to the distribution of tarpaulins, radiator heaters, mattresses and hygiene kits. German Red Cross contributed to the provision of blankets, heaters, hygiene kits and kitchen sets. The Netherlands Red Cross is supporting TRC in the procurement of blankets, hygiene kits, hot plate cookers and kitchen sets.

The procurement of items is done in Turkey according to the Turkish Red Crescent standards. The table below explains the items to be distributed from multilateral and bilateral contributions received by Turkish Red Crescent to the emergency appeal, to the camp sites to address the needs of beneficiaries.

Programme area target		Purchased from multilateral contribution*	Covered by bilateral contributions**
100,000 temporary protected people received winterization material to improve their living conditions – specifically with specialized winter NFIs	Indicators	Quantity	Quantity
	<i>Number of families received winterization support to the tent they are living (possibly tarpaulins)</i>	0	6,068
	<i>Number of blankets distributed per tents/containers</i>	58,000	91,960
	<i>Number of containers equipped with Electric Heaters</i>	15,000	2,764
	<i>Number of containers equipped with Hot Plate Cookers</i>	3,000	20,000
	<i>Number of families receiving Kitchen Sets</i>	8,000	22,465
	<i>Number of people receiving voucher for warm clothes</i>	50,000	0

* Contribution received through the emergency appeal from the following partners: American Red Cross, Estonia Government, European Commission Humanitarian Aid and Civil Protection (ECHO), Kuwait Red Crescent Society, Red Cross of Monaco, Swedish Red Cross and Swiss Red Cross (also through the Swiss Government another allocation was registered) and the Canadian Red Cross Society(through the Canadian Government-CIDA)

** Contribution received from British Red Cross, German Red Cross, Netherlands Red Cross, Norwegian Red Cross and Swedish Red Cross. The breakdown of items covered by bilateral contributions is found in the **Annex** of this report.

According to the most recent assessment of the needs in the camps conducted by the teams deployed to the field, donor contributions will be used for the following items by Turkish Red Crescent:

- Winter clothing
- Hygiene kits
- Electric radiators
- Mattresses
- Bed sheets
- Pillows

Based on the experience of the WFP food e-card project, Turkish Red Crescent is introducing the clothes paper voucher system to be implemented that addresses the needs of families during the cold season. Each person registered in the camps will receive a nonrecurring voucher, that will allow the purchase of clothes for an amount of 50 TL per person. The system is similar to the food e-card system in the meaning that TRC will have contract with vendors selling clothes in the cities where the camps are established.

The following camps have been selected by the TRC team where this system can be implemented: four camps in Hatay, and one camp in Osmaniye, Kahramanmaras and Kilis. The total of seven camps involved in this project were selected based on the criteria of the availability of the local markets and shops so it would not be an extra burden to beneficiaries to buy the items.

Progress on Outcome 2: Up to 20,000 vulnerable people at the Turkish-Syrian border will have received urgent food and non-food relief items

During the reporting period the coverage for this component of the appeal has been low. While providing this type of assistance TRC is strictly distributing the items to the border from its Relief Receiving Centres based in Turkey, therefore TRC does not cross the border. According to the needs, Turkish Red Crescent is delivering the items to the border from its Relief Receiving Centres. Currently six receiving centres are operational and are storing the items received through bilateral donations to TRC.

Progress on Outcome 3: NFI contingency stocks for 50,000 people will be procured and pre-positioned in case of deterioration of the humanitarian situation and increase the influx of temporary protected people.

The number of people registered in Turkey has increased by 18 percent only during the reporting period and by 45 percent since the launch of the appeal. With the opening of new camps the needs to be addressed are presently higher than originally planned. Therefore TRC will organise the procurement of 50,000 mattresses, bed-linnens and pillows. These items will be prepositioned in the operational warehouse on the field and will be distributed in the camps based on the needs.

National Society Capacity-building	
Outcome: National Society HQ and responding branches have received support for their infrastructure and well-functioning.	
Outputs (expected results)	Activities planned
Staff involved in the operation is well supported and promoted.	<ul style="list-style-type: none"> • Enhance security component in TRC via printing and translation of IFRC security tools (including the e-learning modules). • Analyse and promote the contribution of staff through the different means of knowledge-sharing locally, regionally and internationally, especially within the RC/RC global network, if the situation allows. • Conduct IMPACT training for TRC key staff
TRC non-operational capacity is enhanced to meet the increased needs of the operation.	<ul style="list-style-type: none"> • Provide national and international staff from IFRC to support overall operational capacity in the following priority areas: <ul style="list-style-type: none"> - Reporting and Information Management - Finance - Logistics (warehousing: equipments 5 transplates) • SPHERE handbook will be translated to Turkish and trainings held • Strengthen communication capacities within the National Society, among staff and volunteers being deployed to the field (Communication Equipment (HF, VHF, SatPhone, Bgan)

Progress: The recruitment process of the Reporting/Communications Delegate has been completed and final candidate was identified. At present IFRC Planning and Reporting Officer from Europe Zone Office is deployed to Turkish Red Crescent Headquarters, for an interim period of time to support TRC reporting and information management activities until the Delegate receives visa and arrives to Turkey. This support includes discussing the monitoring and data collection processes related to the operation and compiling related reports accordingly. With the support of the IFRC Planning and Reporting Officer a Fact Sheet has been prepared and shared with interested partners about the most recent situation of the operation. This document aims to provide a brief update about the progress against the outcomes and in the same time enhances the regular flow of information.

Monitoring and evaluation

In general, monitoring and evaluation activities will be conducted by TRC through its staff and information will be shared with IFRC on a regular basis and compiled in operations updates and other reports / information channels.

TRC staff assigned for the emergency appeal on the National level is in daily contact with the teams present in the provinces where the camps are established. Under the coordination of the Coordination Office of TRC in Gaziantep, in each province the TRC team is composed of Head of Field Team, a logistics, a financial and a relief officer; as well as reporting and monitoring staff of TRC. In order to ensure that needs of the population residing in the camps is met, continuous needs assessment is conducted. The team in the provincial level is also responsible for following up the procurement, dispatching and distribution processes, in close cooperation with the team in the National level. Procurement tables are prepared based on the information received from the

field and are regularly updated including the latest contributions and the latest needs. Registration of the received items is done through an integrated data management system called ERP (Enterprise Resource Planning Software) in TRC. All the information about distributions/procurement is entered to this system and is closely followed by exported reports.

Communications – Advocacy and Public Information

Based on the discussions with TRC Public Relations and Media Department, photos and videos will be shared with IFRC. In the same time TRC Public Relations and Media Department is working on some other short stories with beneficiaries. Communication delegate from IFRC Europe Zone Office has been deployed to Turkey so as to provide support to TRC staff in preparing the communications documents and publications.

The information will be promoted through the IFRC communications channels including the Turkish Red Crescent website, the news section of www.ifrc.org, relevant social media platforms, as well as supplied to National Societies for further dissemination with their respective partners. Press releases, web stories, interviews, facts and figures, audio-visual contents, and any other communications materials shall be developed in close coordination and collaboration with the TRC.

The IFRC Europe Zone Office Communications Unit will also advise the TRC Public Relations and Media Department on the use of existing IFRC communications tools, and provide support to further training on demand.

Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Annex

Breakdown of items covered by bilateral contributions

The table below is showing the items received through bilateral in-kind donations (German Red Cross and Swedish Red Cross) and also the items procured in Turkey from bilateral cash contributions (British Red Cross, Netherlands Red Cross and Norwegian Red Cross). The items received through bilateral in-kind donations are based on the pre-agreement signed between the TRC and the mentioned National Societies.

Type of items	German Red Cross	Netherlands Red Cross	British Red Cross	Swedish Red Cross	Norwegian Red Cross***	Total
Blankets	35,160	50,000		6,800		91,960
Tarpaulins			6,068			6,068
Matresses			23,861			23,861
Kitchen sets	2,465	20,000				22,465
Hot plate cookers		20,000				20,000
Heaters	14*		2,750**			2,764
Hygiene kits	11,000	20,000	11,500			42,500
Food parcels					11,251	11,251

*The heaters donated by German Red Cross are burner heaters.

**The heaters procured in Turkey from the British Red Cross cash contribution are electric heaters

***The hot meal distribution and food parcel distribution of Gaziantep Karkamis tented camp between 31.08.2012 – 15.11.2012 was covered by the Norwegian Red Cross cash contribution (1.610.617,25.-USD).