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Final Report

Myanmar: Kachin Mine Collapse

 International Federation
of Red Cross and Red Crescent Societies

DREF Operation Final Report	Operation n° MDRMM014
Date of Issue: 31 March 2021	Glide number: OT-2020-000159-MMR
Operation start date: 27 July 2020	Operation end date: 31 December 2020
Host National Society: Myanmar Red Cross Society (MRCS)	Operation budget: CHF 129,413
Number of people affected: 244 households (Approx. 1,500 people)	Number of people assisted: 219 households (Approx. 1,220 people)
Red Cross Red Crescent Movement partners currently actively involved in the operation: Myanmar Red Cross Society has worked with the International Federation of Red Cross and Red Crescent Societies (IFRC), the International Committee of the Red Cross (ICRC) and Danish Red Cross in this operation.	
Other partner organizations involved in the operation: Ministry of Social Welfare, Relief and Resettlement, Kachin State government and Department of Disaster Management (DDM) had the leading coordination of the response. Whereas Weather forecast are monitored through Department of Meteorology and Hydrology (DMH) and department of Social Welfare were part of the response, which complemented the DREF.	

A. SITUATION ANALYSIS

Description of the disaster

On 02 July 2020 at 7:30 am local time, the Government of Myanmar reported the landslide on Jade mine in Laku Creek, Ward-6, Wahkar village in Phakant (Hpakant) Township in Kachin State. By 03 July 2020, based on the [AHA Centre reports](#), the Myanmar Fire Services Department reported 174 dead and 54 injured among of the injured people, 47 seriously injured people were transferred to the hospitals in Hpakant and Myitkyina.

The landslide was reportedly caused by heavy rain, according to the fire service. The Government authorities stated that the bank of Laku creek collapsed. This set off a fatal wave of mud and torrents of water onto the mine where dozens of informal jade ore miners were working in the mine pit, burying many of them under the thick layer of mud. Many of the miners were of daily-waged internal migrants from different parts of Myanmar.

The rescue efforts were initiated quickly and led by the Myanmar Fire Department and supported by 85 MRCS Red Cross volunteers (RCV), 10 members of state / district / Hpakant Township Red Cross committee, and other local organizations.

Summary of response

Overview of Host National Society

MRCS has formal roles and responsibilities that is part of the Myanmar national legal framework where MRCS is an auxiliary to the government with regards to humanitarian activities – which is defined by the national law and the government's disaster response plan.

In accordance with Myanmar Red Cross Society (MRCS) Standard Operating Procedures (SOP), the MRCS Emergency Operation Center (EOC), monitored and collected the information from Kachin Township Branch. The National Headquarters (NHQ) informed the Kachin branches to be on heightened alert as situational scaled up and ensure their readiness to respond. Kachin Township Branch was following the MRCS' SOP for small-scale disaster with specific communication lines plus safety and protection of RCVs who were involved in the initial rescue operations.

MRCS started the search and rescue efforts immediately after receiving the information regarding the incident. 85 Red Cross Volunteers (RCVs) and 10 members of Hpakant Town Red Cross committee supported the search and rescue, PSS and coordination with local government units and supports on rescue operation.

MRCS distributed nonfood item that were prepositioned in the nearby warehouse is provided. These items included individual hygiene parcel, dignity kit as well as provision of body bags to ensure safe and dignified transport of dead bodies. First aid together with specific first aid items were also provided to support those who were injured. MRCS also supported the transportation of the injured to Hpakant Hospital.

State Government Administration Department (GAD) and Department of Disaster Management (DDM) were coordinating with MRCS on the Search and Rescue (SAR) activities and follow up measures. Relief teams on ground was led by the Chairman of Kachin State Supervisory Committee to assess situation and additional needs. MRCS RFL department also provided prepaid telephone cards to the affected family and relatives of affected people so that they can communicate with relatives and families.



MRCS Volunteers- searched and rescued an injured person from collapsed mine. (Photo: MRCS)

MRCS RCV were following up with identification of undocumented and unidentified bodies as to provide information to the families of the deceased using a dignified and respectful approach to avoid re-traumatizing the affected family members. MRCS has also supported the affected family members standing by the mine and waiting to hear information about their loved ones by distributing water, food, and masks as COVID-19 preventative measure.

Summary of overall accomplishments by MRCS in response to operation are as follow:

Sector	Action Taken
Psychosocial support (PSS)	<ul style="list-style-type: none"> 251 individuals reached with PSS support. 95 MRCS persons received PSS support.
Cash and Voucher Assistance	<ul style="list-style-type: none"> 219 households provided with cash assistance.
Search and Rescue Effort	<ul style="list-style-type: none"> 47 injured people were transferred to hospital. 85 dead body bags were provided. 100 dignity kit were provided.
Health	<ul style="list-style-type: none"> 47 people received the FA service. A training conducted on Basic Disaster Management & Taskforce training for Land Slide, and Dead Body Management. 206 families received hygiene parcel. 206 Individual hygiene parcel. PPE was provided to RCV for safety.
Manpower and assets mobilized	<ul style="list-style-type: none"> First Aid Team, and Welfare Team, RDRT, WASH Team deployed to support the operation. Total 85 of MRCS volunteers and additional NHQ personnel were actively involved in this response. 10 members of the Hpakant Town Red Cross committee. Rakhine chapter vehicles were mobilized.

MRCS has shared information through MRCS [Social Media](#) page, the RFL Hotline number (+09-957 557 000) was established where family members can reach out for more information of injured and deceased.

Overview of Red Cross Red Crescent Movement in country

MRCS led the overall response operation, maintaining close coordination with in-country Movement partners and providing regular updates. In addition to the IFRC, numbers of Movement partners are present in the country; the International Committee of the Red Cross (ICRC), American Red Cross, Danish Red Cross, Finnish Red Cross, German Red Cross, Norwegian Red Cross, Swedish Red Cross, and Turkish Red Crescent Society.

MRCS hosted Movement coordination meetings and operational meetings to share information with partners. IFRC CO Myanmar supporting MRCS in disseminating updates to Movement partners in-country and coordinating with the IFRC

Asia Pacific Regional Office (APRO) in Kuala Lumpur in accordance with the IFRC Secretariat's Emergency Response Framework.

The IFRC Myanmar CO assisted in the preparation of an DREF activation and implementation, whereas, ICRC has supported on Restoring Family Links (RFL) aspect by providing MRCS phone credits for the affected families. Danish RC provided funding Myanmar Kyat (MMK) 100,000 (approximately CHF 70) for immediate cash support to each affected family.

Overview of non-RCRC actors in country

As an auxiliary to the public authorities, MRCS maintains a strong relationship and collaboration with for the planned State Government Administration Department (GAD), Myanmar Department of Meteorology and Hydrology (DMH) and Department of Disaster Management (DDM) operations considering the developing situation.

IFRC supported MRCS to communications team to communicate with external audiences on the situation and the Red Cross Red Crescent humanitarian response, with the aim of generating visibility and support for the humanitarian needs and the Red Cross response.

The National Disaster Management Committee and Ministry of Social Welfare, Relief and Resettlement provided MMK 96.8 million to the affected families of the landslide at a rate of MMK500,000 for each family of the 172 deceased and MMK200,000 for 54 who were injured. On top of that The Kachin State government provided total K22.6 million to the affected families of the deceased and injured.

Needs analysis and scenario planning

Please refer to [EPoA](#) the original and [Operation Update](#) for references on needs analysis, risk analysis, changes made to the EPOA, information on targeting, scenario planning, where they are explained in detail.

B. OPERATIONAL STRATEGY

Proposed strategy

The objective of this DREF Operation is to support 1,500 people in operation comprising of search and rescue efforts of the affected miners due the collapse of jade mine in Hpakant Township, Kachin state and as well as provision of first aid support to the injured people, identification of undocumented/unidentified victims and restoring links with their families, PSS for both affected people and MRCS volunteers.

This DREF operation is initially expected to be implemented within three months, to be completed by 31 October 2020. However, due to the restrictions, imposed and increased number of COVID – 19 cases in Myanmar, had delayed the planned activities for the operation. This is because majority of the suppliers for the items procured were not able to deliver the items as initially planned as the factories were closed (because of COVID – 19 measures and movement restriction) and transportations were affected. Hence, as requested, the operation is extended by 2 months and end on 31 December 2020.

Note that the DREF operation formed part of an overarching Plan of Action, which was led by MRCS and complemented by other Movement partners and government authorities. Please refer to the original [DREF Operation](#) and [Operation Update](#) for detail information and planned activities.

C. DETAILED OPERATIONAL PLAN



Livelihoods and basic needs

People reached: 1,220

Male: 610

Female: 610

Indicators:	Target	Actual
# of families supported with livelihoods assistance	1500	1500
# of household impacted by the landslide received cash assistance	244	219 ¹

Narrative description of achievements

MRCS mobilized additional items from its own stocks. Which complemented the support provided under the DREF operation IFRC CO personnel supported the process of selection/validation of targeted families and to monitor the distributions in selected areas as part of commitments on quality programming.

A total of 219 families (1220 individuals) have been provided with conditional cash grants equating to 96% of affected families family member who lost their family member or have an injured family member due to the mudslide. Each family received a cash grant of MMK 656,250 (approximately CHF 420) after consultation with on local authority and township advise and supported cash assistance was intended to help affected families to address their basic needs too.

Following the COVID-19 outbreak, measures were taken to ensure the disbursement of cash grants could be completed. This included registration protocols, physical distancing protocols during disbursement, provision of personal protective equipment as well as use of new cash transfer modalities.

Challenges

Red Cross staff and volunteers did the assessment and validation with Local Disaster Management Board to select the beneficiaries for the cash distribution. Initially, the team planned to conduct three times distribution of cash after one week of the target communities to return to their original place. However, this was not possible due to the situation on the ground. Additionally, during the assessment, another landslide happened which posed more challenges to collect the data which delays the operation time frame.

The original targeted was to reach 244 households (based on the number of people injured and deceased). However, after validation of data and coordination with township, the team had identified 219 families to receive the cash assistance.

Lessons learned

No lessons learned reported for this sector.

¹ After validation of data, the numbers of targeted families reduced, see more in challenges.



Health

People reached: 17,580

Male: 8,438

Female: 9,142

Indicators:	Target	Actual
# of people provided with first aid services	Based on needs	47
# of volunteers mobilized for the operation.	50	55
# of training for RCVs: Basic Disaster Management & Taskforce training for Land Slide, and Dead Body Management Training	1	1
# of people provided with PSS.	250	251
# of MRCS staff and volunteer provided with PSS.	55	95
# of family received hygiene parcel	500	206 ²

Narrative description of achievements

MRCS started the search and rescue efforts immediately after receiving the information regarding the incident. MRCS also provided first aid services to 47 injured people during this operation.

Psychosocial support was provided to the survivors as well families of the people affected by the incident. A total 251 people receive the PPS support. All mobilized MRCS staff and volunteers were also given access to receive psychosocial support in this operation.

At the time of the response, the team conducted health related activities and items were distributed to the targeted households. See below in table, is the list of items distributed.



Psychosocial support session with individuals and families affected. (Photo: MRCS)

Items	Total distributed (HH)
Family hygiene parcel (deceased and injured)	206
Dignity kit	100
Individual hygiene parcel	206
Dead body bag	65
Soap	100
Rope	10

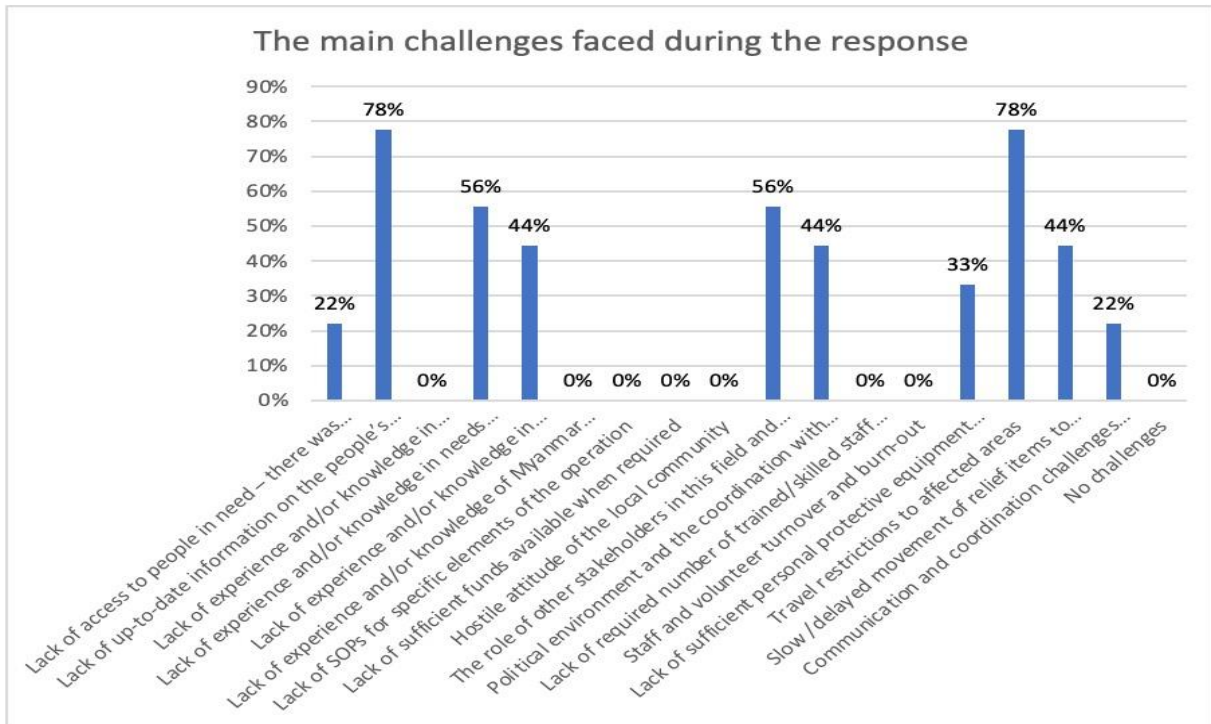
A total 206 affected family were provided with family hygiene, a month's supply consisting of a pack of sanitary napkin, 5 units of toothbrushes, a tube of toothpaste, 5 units of towels, a bath soap, a packet of laundry soap, 2 rolls of tissue, a packet of detergent powder, 2 plastic cups and a comb. The hygiene parcel is meant to cover for a family of five members of families. The distribution activity was conducted together with hygiene promotion and awareness to the flood-affected communities. MRCS volunteers coordinated with local authority and communal funeral ceremony to ensure the activities were conducted based on the COVID-19 preventive measures and PPE were provided to all RCVs and staffs as well as to affected families.

Challenges

Three challenges were noticed during this response. First, getting data and information of dead person form village committee and township. Second, travel restriction to landside area and third, already government and other agencies were providing the assistance. See graph below for more information.

² Target number has reduced after the beneficiary's validation process and other agencies also provided the assistance.

Because of the poor transportation and road situation in Hpakant area, Township Branch have to arrange (2) vehicles for Response activities and to transport the patients (one ambulance and one vehicle to reach the emergency area immediately).



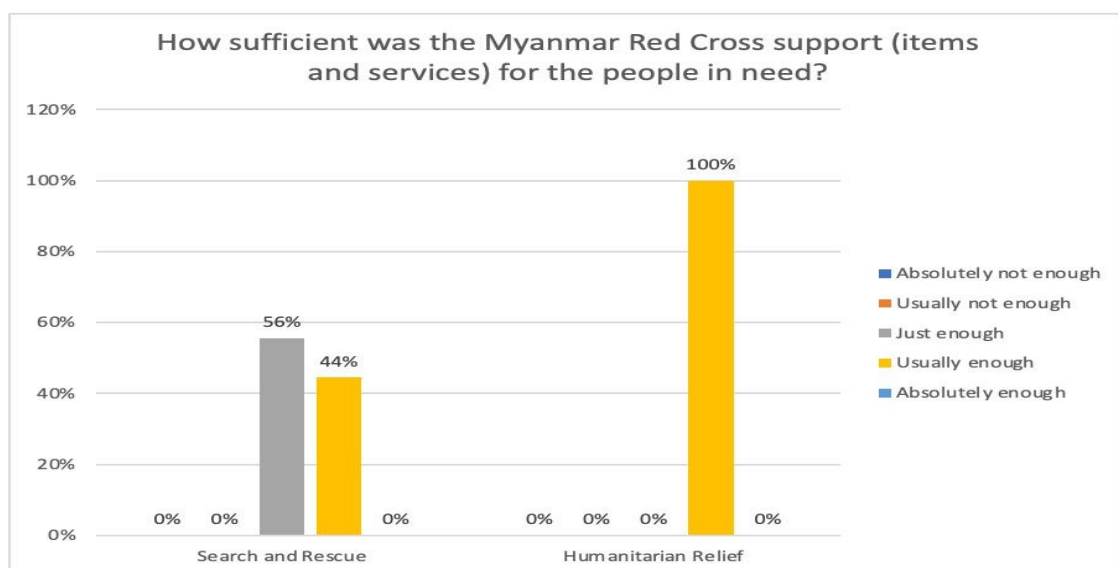
Graph represents the challenges occurs during the operation. (Source: MRCS)

Lessons learned

There were several points highlighted during the lessons learned workshop:

- To conduct more awareness raising session at community level with regards to weather the risk that might pose in future.
- To enhance training on dead body management of MRCS NHQ, branch township and volunteers.

The Post distribution monitoring was conducted to see how sufficient was the assistance that was provided by MRCS, please refers to graph below that represents the relief, search, and rescue action.



Graph shows the effectiveness of search and rescue and relief support that was carried out during the operation. (Source: MRCS)

Strengthen National Society

Indicators:	Target	Actual
NS has the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform.	Yes	Yes
Safety and wellbeing of staff/volunteers are ensured	Yes	Yes
NS has activated RCVs for Search and Rescue	Yes	Yes

Narrative description of achievements

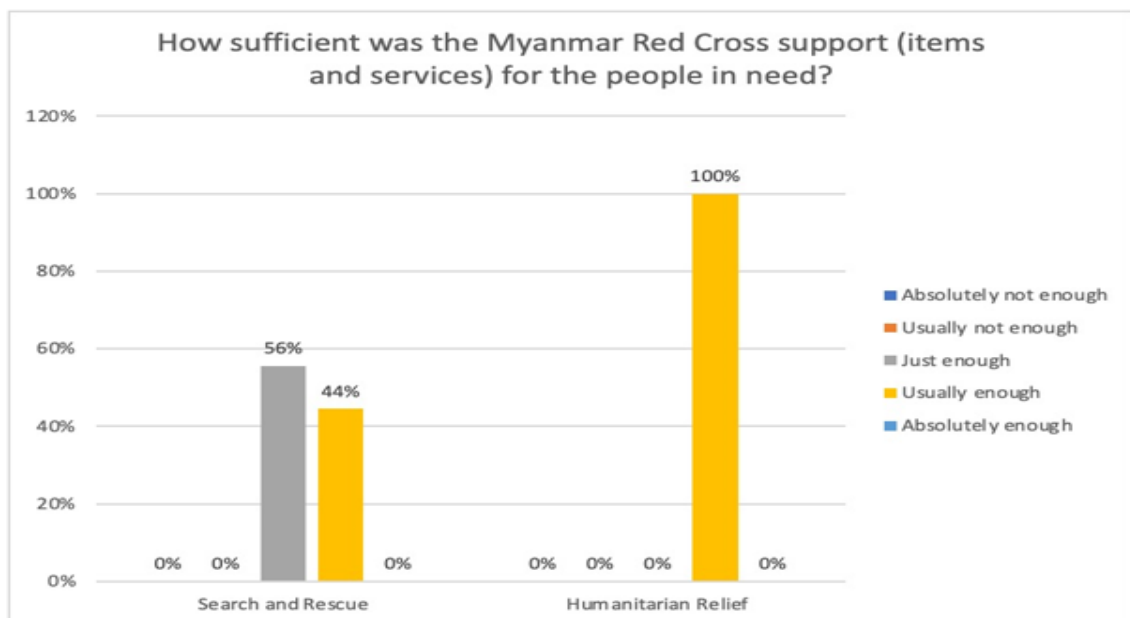
During this operation, MRCS National Headquarters (NHQ) directly supported the Kachin branch with technical support, manpower and for the activity implementation. Total 85 MRCS volunteers were mobilized, and all were insured as duty of care as well as 10 members of the Hpakant Town Red Cross committee also actively involved in this operation.

Prior to mobilization, all staffs and volunteers were trained to the Red Cross Red Crescent (RCRC) history and the seven fundamental principles, PSS refresher and disaster management response (dead body management training) for 30 RCV as well as do's and don'ts for COVID-19 risk.

The MRCS led the Movement's overall response for this operation, maintaining close coordination with Movement partners in the country and providing updates. For this DREF operation, IFRC supported MRCS in ensuring that the branch of Kachin was well functioning.

Community engagement and accountability (CEA) was an important component of the DREF operation and integrated into all activities planned to ensure that affected families had access to information on services being provided by MRCS. MRCS implement well regards to CEA related activities for the affected the communities. MRCS has the experience to mainstream CEA throughout activities.

A feedback and information sharing mechanism were set in affected communities, as most of the people who lost their life due to landslide were internal migrants from different parts of Myanmar. As well as risk communication for seasonal hazards with focus on mudslides/landslides due seasonal intense rains were disseminated in communities by RCV.



Graph shows the level of satisfaction of support that MRCS has provided. (Source: MRCS)

CEA activities specific to the mudslide operation was incorporated in the following:

- Branch staff and volunteers oriented in how to collect and shared information, collect feedback form the affected families. The information and feedback were collected by households visit and during the community meetings where affected community members were assessed and consulted for their needs.
- The developed information on about CEA and assistance being provided by MRCS. Information's were disseminated with four key messages (mudslide key message, Kachin mudslide operation, cash assistance and beneficiary's selection criteria).

- Specific RFL related information for the affected families. For RFL activities hot-line phone booth was established as well as information was shared social media accounts and published in a special MRCS report. RFL activities were supported by ICRC Kachin sub office.

Analysis feedback collected reflected that majority of the feedback is about their gratitude on the support provided by MRCS to the affected population. A Feedback Starter Kit was used to gather feedback, concerns and complaints from affected families. As you can see in the graph above.

Lessons Learned

MRCS is taking steps to strengthen CEA activities for future response operations, including development of revised CEA guidelines. Consultation/participation with affected families was also undertaken during such disaster as well as trained RCVs and staffs on Training on dead body management.

International Disaster Response

Indicators:	Target	Actual
Disaster response operation supported by effective maintenance and support services.	Yes	Yes
nNS coordinated international disaster response effectively	Yes	Yes
# of NS branches that are well functioning (in the operation)	N/A	Yes
NS ensured supply chain and fleet services meet the recognized quality and accountability standard.	Yes	Yes

Narrative description of achievements

The MRCS led the Movement's overall response for this operation, maintaining close coordination with Movement partners in the country and providing updates. For this DREF operation, IFRC supported MRCS in ensuring that the branch was well functioning.

The IFRC CO is provided to MRCS to ensure accountability and compliance with regards to the DREF procedures. This includes the issue of Information Bulletins and Operations Updates, ensuring that all EPOA are published on IFRC GO Platform.

IFRC CO logistics, in coordination with MRCS logistics, dispatched dead body bag and rescue equipment's as well as essential household items.

MRCS has conducted first time online lesson learned workshop with volunteers and branches, which was a good experience in new normal context. The lesson learned workshop was structured to focus on the challenges, strengths, and weaknesses in DREF response and to in turn make recommendations to strengthen future MRCS response operations. The six sectors were discussed during the lesson learned workshop, namely, MRCS Preparedness, Information collection, reporting, planning, service delivery, monitoring and evaluation and coordination.

Challenges

Post distribution monitoring could not be conducted due to operational constraints and challenges arising with the emergency of the COVID-19 pandemic.

The operation is being extended to implement the remaining activities that are planned within the operation which includes procurement and distribution of items that were delayed due to additional restrictions imposed due to the increased severity of the COVID-19 situation within the country. This was initially identified as a risk for the operation and measures had been taken to mitigate the challenges.

Influence others as leading strategic partner

Indicators:	Target	Actual
IFRC and NS are visible, trusted and seen to be effective in the disaster response.	Yes	Yes
# of operational decisions made based on community feedback	Yes	yes
lesson learned workshop conducted with report	1	1

Narrative description of achievements

The MRCS communication team ensured that the Red Cross response efforts were effectively communicated to its key target audiences in a timely manner. The Operations Centre (OpCen) located at the MRC's National Headquarters (NHQ) collected information from the branches and Red Cross volunteers in the affected areas.

Communication teams also posted updates and photos on [Facebook](#) and [Tweet](#) MRCS staff and volunteers across the country actively contributed to corporate communications through their own social media networks. IFRC communications team achieved coverage with key international media outlets also sharing key messages and photos with the global Red Cross and Red Crescent internal network and via Newswire. [Tweets](#) by IFRC Asia Pacific in search and rescue were also successful. The Red Cross' efforts on the ground have been cited in media reports as follows:

- [Red Cross workers carry out a body recovered from the site of a landslide by jade mines](#)
- [AHA Center Report Red Cross, emergency teams and local volunteers are continuing to search](#)

Effective, credible and accountable IFRC

Indicators:	Target	Actual
NS ensured financial and administrative support contributed to efficient operations	Yes	Yes

Narrative description of achievements

MRCS mobilized NHQ and Chapters existing staff, Red Cross volunteers and members of the Hpakant Town Red Cross committee. MRCSs human resources (HR) procedures were applied for all deployments. A total of 95 MRCS personnel were involved in the response.

The IFRC CO, through the finance and administration team, provided operational support for the review, budget validation, bank transfers, and technical assistance to MRCS on cost justification procedures, including review and validation of invoices. All financial transactions in this operation were conducted in accordance with the IFRC's standard financial procedures. The DREF project agreement was signed upon the activation of the imminent DREF; and then revised through addendums based on the expanded allocations that have been made, and extension of timeframe required.

The IFRC security framework was applied to the DRE operation. For MRCS staff and volunteers, the National Society's security framework was applied. Regular and close coordination was maintained with the ICRC in accordance with the existing security framework and Movement's coordination agreement.

D. Financial Report

CHF 129,312 was allocated to respond to this DREF Operation. The operation utilized CHF 108,096 (83.6%) out of the total amount requested. The remaining balance of CHF 21,317 from this operation will be returned to the DREF pool. Detailed expenditure is outlined in the final financial report.

The major donors and partners of the Disaster Relief Emergency Fund (DREF) include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, German, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. The IFRC, on behalf of the Myanmar Red Cross Society, would like to extend thanks to all for their generous contributions.

Contact information

Reference documents



Click here for:

- [DREF Operation](#)

For further information, specifically related to this operation please contact:

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For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2020/07-2021/02	Operation	MDRMM014
Budget Timeframe	2020/07-2020/12	Budget	APPROVED

Prepared on 20/Mar/2021

All figures are in Swiss Francs (CHF)

MDRMM014 - Myanmar - Kachin Mine Collapse

Operating Timeframe: 05 Jul 2020 to 31 Dec 2020

I. Summary

Opening Balance	0
Funds & Other Income	129,413
DREF Allocations	129,413
Expenditure	-108,096
Closing Balance	21,317

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			0
AOF2 - Shelter			0
AOF3 - Livelihoods and basic needs	109,141	27	109,115
AOF4 - Health	15,351		15,351
AOF5 - Water, sanitation and hygiene			0
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	124,493	27	124,466
SFI1 - Strengthen National Societies			0
SFI2 - Effective international disaster management	4,175		4,175
SFI3 - Influence others as leading strategic partners	746		746
SFI4 - Ensure a strong IFRC		108,070	-108,070
Strategy for implementation Total	4,920	108,070	-103,150
Grand Total	129,413	108,096	21,316

DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2020/07-2021/02	Operation	MDRMM014
Budget Timeframe	2020/07-2020/12	Budget	APPROVED

Prepared on 20/Mar/2021

All figures are in Swiss Francs (CHF)

MDRMM014 - Myanmar - Kachin Mine Collapse

Operating Timeframe: 05 Jul 2020 to 31 Dec 2020

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
Relief items, Construction, Supplies	108,130		108,130
Medical & First Aid	1,330		1,330
Other Supplies & Services	4,320		4,320
Cash Disbursement	102,480		102,480
Logistics, Transport & Storage	630		630
Distribution & Monitoring	350		350
Transport & Vehicles Costs	280		280
Personnel	11,844		11,844
Volunteers	11,844		11,844
Workshops & Training	700		700
Workshops & Training	700		700
General Expenditure	210	25	185
Communications	210		210
Financial Charges		25	-25
Contributions & Transfers		101,474	-101,474
Cash Transfers National Societies		101,474	-101,474
Indirect Costs	7,898	6,597	1,301
Programme & Services Support Recover	7,898	6,597	1,301
Grand Total	129,413	108,096	21,316