

DREF Plan of Action

Colombia: Civil Unrest

DREF n° MDRCO019			
Date of issue:	17 May 2021	Expected timeframe:	3 months
		Expected end date:	31 August 2021
IFRC Category allocated to the crisis: Yellow			
DREF allocated: 143,250 Swiss francs (CHF)			
Total number of people affected:	Non-official figures estimate approximately 800 injured and 42 dead.	Number of people to be assisted:	Directly reached: 2,280 people Indirectly reached: 10,000 people
Provinces affected:	Nationwide	Provinces/Regions targeted:	Meta, Valle del Cauca, Cundinamarca, Caldas, Tolima, Risaralda, Boyacá, Santander, Norte de Santander, Antioquia, Quindío, Nariño
Host National Society presence: The Colombian Red Cross Society (CRCS) is present in all 32 of the country's departments, with 31 branches, 236 municipal units and support groups, with its actions supported by its 22,886 volunteers and 2,500 employees.			
Red Cross Red Crescent Movement partners actively involved in the operation: The International Committee of the Red Cross (ICRC) and the International Federation of Red Cross and Red Crescent Societies (IFRC)			
Other partner organizations actively involved in the operation: Ministry of Health, Municipal Disaster Risk Management Councils (CMGRD), UN Verification Mission in Colombia (UNVMC), and the Office of the United Nations High Commissioner for Human Rights (OHCHR).			

<Click [here](#) for Contacts. Click [here](#) for Budget.>

A. Situation analysis

Description of the crisis

On 15 April 2021, the Government of Colombia submitted to the congress a proposed Sustainable Solidarity Law, which envisages a series of fiscal and tax modifications that would also include tax changes to essential consumer products.

The proposal triggered trade unions and social organizations to convene a national social mobilization. The mobilizations began on 28 April and spread throughout the country, with Bogotá and Cali as the epicentres of the demonstrations.

On 3 May 2021, the withdrawal of the proposed tax reform was announced, but demonstrations and civil unrest continued in 127 municipalities in 24 departments. As of 14 May approximately 800 people have been reported injured and the National Ombudsman's Office has confirmed 42 deaths in the protests and 162 missing persons.¹ Commercial establishments, bank offices, public vehicles, public transportation stations, and gas stations have been affected. The civil unrest is occurring amidst the third peak of the COVID-19 pandemic, which delayed the government plan of meeting a 200,000-dose/day vaccination target². These roadblocks and protests have an impact in the transport of people, goods, and especially health supplies such as oxygen and medicines.



Colombian Red Cross Society (CRCS) volunteers providing First Aid during protests in Valle del Cauca. Source: CRCS, 6 May 2021.

Summary of the current response

Overview of Host National Society Response Action

According to the security area of the Colombian Red Cross (CRCS), 129 municipalities in 25 departments have been affected to date. Under this operation, the NS is providing services in 12 departments: Meta, Valle del Cauca, Cundinamarca, Caldas, Tolima, Risaralda, Boyacá, Santander, Norte de Santander, Antioquia, Quindío, Nariño. The CRCS has 602 volunteers, 123 staff, 55 personal transport vehicles, and 28 ambulances available to respond to this emergency.

The Colombian Red Cross Society activated several of its response mechanisms to mitigate the effects of the current civil unrest. It made available its physical and human health infrastructure to maintain its capacity to assist during protests in a timely manner.

CRCS has made available its entire fleet of ambulances and vehicles to the national health system, as well as its national and branch headquarters as primary health care centres. In addition, CRCS has provided direct support during marches and made available mobile units that have the basic infrastructure to treat patients and conduct emergency transfers to health centres.

¹ [Infobae. Defensoría del Pueblo reportó 42 muertes en medio del Paro Nacional. 11 May 2021.](#)

² [Vaccination target by Ministry of Health](#)

The Colombian Red Cross Society is mobilizing "humanitarian caravans" to support the transportation of medical supplies necessary to attend to all the people affected by this situation, including the provision of first aid. Within the framework of these support actions, the Red Cross has participated in 26 humanitarian caravans that have allowed the mobilization of 39 trucks with key medical supplies. The support to the humanitarian caravans is done in coordination with the Ministry of Health. In the Technical Committee installed in the CRCS National Directorate, requests are received. The corresponding coordination's are made to guarantee vehicles transporting medical oxygen and supplies to medical centres and medical missions in the different departments affected by the social mobilizations.

The Medical Mission is understood, under Colombian law ([Resolution 4481 of 2012, Ministry of Health](#)), as the set of goods, facilities, institutions, land, air, river, and maritime transportation, equipment and materials necessary to carry out the activities involved in the provision of health services, such as health care, preventive health, health education, administration and support in the provision of health services, pre-hospital, hospital and extramural care, administration and support in the provision of health services, pre-hospital, hospital and extramural care, made up in turn, by professional health personnel and other disciplines, with labour or civilian ties, who perform health functions, within the framework of the humanitarian mission in situations or areas of armed conflict or other situations of violence affecting public safety, natural disasters and other calamities".

On average, three or four CRCS vehicles are deployed to accompany these caravans. As of 13 May, the CRCS has provided 113 first aid services to people and 26 ambulance transports.

The CRCS is also providing Restoring Family Links (RFL) services through these mobile units. It has also provided guidance on the restoration of rights, received 60 requests regarding missing people, and provided guidance to more than 30 people in the country on the paths to rights-based services. CRCS has also placed its volunteers and staff on alert nationwide.

Overview of Red Cross Red Crescent Movement Actions

On 30 April 2021, the Colombian Red Cross Society, the International Committee of the Red Cross (ICRC), and the International Federation of the Red Cross and Red Crescent Societies (IFRC) issued a [joint statement](#) reiterating the importance of absolute and unconditional respect for the Red Cross emblem and the staff linked to these humanitarian organizations, considering that this allows them to perform humanitarian actions that respond to the needs of all victims and people in situations of vulnerability.

The ICRC is supporting the Colombian Red Cross Society in accompanying the humanitarian caravans throughout the country. Likewise, the ICRC, as part of the National Medical Mission Board in Colombia, monitors attacks against the Medical Mission and promotes respect for health efforts and the use of the Red Cross emblem and name.

The IFRC programme delegation in Colombia is in permanent contact with the CRCS, and Movement Partners providing support and working in coordination.

Overview of other actors' actions in country

The Ministry of Health and Social Protection (MSPS) is responsible for humanitarian coordination related to the Medical Missions, facilitating medical supplies, patient transfers and hospital care, and activating hospital emergency plans. The Ministry of Health and the National Medical Mission Board members continue to monitor

events, coordinating the humanitarian corridors that allow providing medical and health supplies to hospitals, enabling them to continue delivering health services in the most affected areas.

Firefighters and Civil Defence have activated their contingency plans. Both institutions are responding to adverse events resulting from social mobilizations in various cities and municipalities. Local governments have activated their Municipal Disaster Risk Management Councils (CMGRD) to track and monitor social mobilizations at the local level.

The Public Ministry accompanies the CRCS during conversations with the various parties to open and ensure humanitarian corridors, with support from the UN Verification Mission in Colombia (UNVMC) and the Office of the United Nations High Commissioner for Human Rights (UNCHR).

Needs analysis, targeting, scenario planning and risk assessment

Needs analysis

Health: Reports indicate that 42 people have died, and about 800 have been injured, including protesters and members of law enforcement agencies³. The transportation of health personnel is a central challenge due to the roadblocks and protests. Therefore, the health needs during this emergency mainly involve providing basic health, including first aid services to people who are unable to reach hospitals for treatment.

Currently, it is essential to put in place awareness campaigns to ensure respect for Social Protection, health and humanitarian personnel of the Red Cross, Ministry of Health, and Medical Mission through emblems as symbols of protection.

Given the number of injured people requiring urgent medical attention, support is needed to continue supporting the CRCS's capacity to provide pre-hospital and first aid care and support ambulance patient transfers in its ongoing response. This need includes providing psychosocial support (PSS) to the population affected and to CRCS personnel providing care and responding to the situation. Considering that protests are taking place simultaneously with the third wave of COVID-19 in the country, it is necessary to reinforce biosafety and contagion prevention measures among the population, including CRC volunteers and staff, in areas where the protests and roadblocks are happening.

Protection, Gender, and Inclusion: A humanitarian response to protect people's health, fundamental rights, and lives amidst the context of social unrest is required. It is necessary to provide guidance and support to affected people so they can obtain the essential information on the range of protection services offered by the appropriate entities responsible for guaranteeing and restoring their civil rights, as well as direct referrals.

As there are numerous reports of missing people following protests, it is essential to build RFL capacities at the branch level, which includes the establishment of a hotline for people who have lost contact with their family members. Due to the risk of sexual and gender-based violence (SGBV) derived from the protests, the CRCS is prioritizing care and support paths.

The manifestations have significantly exposed the population in protest areas to explosive devices and gunfire by the involved parties. Therefore, information on safe behaviours that increase people's ability to protect their lives and physical safety are of extreme importance.

³ CRCS, Situation Report, which contains external sources.

Communications: Achieving safe access to affected people and communities requires maintaining the positive image that both civilians and state actors have of the CRCS, who recognize the Red Cross an impartial and independent entity. In recent mobilizations and protests, the Red Cross emblem has been affected by its improper use by unauthorized individuals or used by entities authorized to do so while conducting actions contrary to the Fundamental Principles; these actions jeopardize all humanitarian personnel's safety and the National Society's reputation. Therefore, it is necessary to intensify efforts to disseminate information regarding the CRCS actions and the International Movement's humanitarian principles to increase civilians' and state actors' awareness regarding the work that the Red Cross performs and strengthen the population's trust in humanitarian personnel.

This will require developing audio-visual communication pieces with key messages on respecting the emblem and the Red Cross' actions, which will be broadcast over various media outlets. This will allow delivering key messages throughout the country that reinforce the Red Cross' actions and doctrine and respect for the use of the emblem. It is also necessary to strengthen the development of operational communication strategies in each branch, allowing creating local communication strategies tailored to local perceptions and improving the CRCS's image and credibility.

It is also essential to conduct an internal campaign that promotes the permanent application of the Fundamental Principles, especially in contexts involving complex crises and high-security risks.

Community participation and accountability: With the social mobilizations and some of the cities experiencing shortages, information messages need to be created to help people adopt protective measures. A feedback mechanism will be established to identify questions, rumours, protection needs, among others. Moreover, messages will be delivered through community channels and social media around the following topics:

- What to do in case of exposure to tear gas?
- Red Cross services
- How to contact the Red Cross?
- How to store water?
- Recommendations for household stocking and maintaining food in good condition.
- COVID-19 protective measures

Prioritized geographic location:

The social mobilizations directly and simultaneously affect several departments in Colombia, especially Valle del Cauca, Cundinamarca, Caldas, Tolima, Risaralda, Boyacá, Santander, Norte de Santander, Antioquia, Quindío, Nariño. CRCS has branches in these areas. If the situation expands to other areas, the National Society will consider expanding its coverage.

Estimated disaggregated data for population targeted

Considering the impact in various areas across the country, the risk that roadblocks will continue, it is difficult to estimate the areas of intervention for the target population. However, the intervention proposal is as follows:

Scope of the Intervention		Direct		Indirect	
		Male	Female	Male	Female
Health	First Aid ⁴	720	720		

⁴ Target estimated in the following way: 3 trauma kits and 3 basic health kits will reach 20 people per kit. And these kits will be distributed in 12 branches.

	Community Psychosocial Support			
	Psychosocial Support to first responder teams	120	120	
Protection	Protection	250	250	
	Restoring Family Links	50	50	
Communications + Community Engagement and Accountability (CEA)				5,000 5,000
Total		2,280		10,000

The scope of the operation is to directly serve at least 2,280 people through health and protection and scale up communications regarding respect and protection of the Red Cross emblem, the medical mission, and humanitarian action to reach at least 10,000 people through CEA activities. Due to the nature of the mobilizations, these numbers are not combined, and the objectives have been obtained separately.

The prioritized areas are within the following 12 departments: Valle del Cauca, Cundinamarca, Caldas, Tolima, Risaralda, Boyacá, Santander, Norte de Santander, Antioquia, Meta, Quindío, and Nariño.

Operation Risk Assessment

Identified risks:

The NS has identified the following risks:

- Limitations to Colombian Red Cross Society actions due to movement and access restrictions.
- Loss of trust in the Red Cross due to improper use of the emblem and manipulation of the caravans.
- Loss of recognition of neutrality due to situations derived from social mobilizations
- Improper use of the emblem by protesters and others.
- Damage to institutional vehicles
- Affection of CRC personnel and volunteers by COVID-19
- Psycho-emotional impact to response personnel
- Physical exhaustion of personnel responding to the emergency
- Physical injury due to attacks
- Lack of awareness regarding care paths
- Blood shortages
- Insufficient staff to carry out actions
- Lack of vehicles for care
- Theft of equipment, looting of ambulances and vehicles

Mitigation actions

The operation is proposed based on an analysis of the current scenario; however, this analysis is carried out periodically to reduce potential risks and facilitate Red Cross humanitarian actions. The operation will consider briefing, rapid security training, ensuring safety and security procedures, coordination with the movement and key actors, staff visibility, and a communication strategy to disseminate the role of the Red Cross. A mobilization of a general regional intervention team (RIT) member covered by the Regional deployment fund, which will promote risk mitigation, is planned.

COVID-19 Pandemic

As of 13 May 2021, a total of 99,721 COVID-19 active cases have been reported in Colombia.⁵ Colombia is the fourth country with the highest number of COVID-19 deaths in Latin America and the 24th worldwide. According to the latest report from the health authority, 6,851,163 vaccine doses have been applied in the country, while 2,612,556 people have received the two doses under the phase 1 and 2 process of vaccination against COVID-19. The third phase of Colombia's national vaccination plan (population between 50 and 59 years of age) was planned for 12 May and has been delayed because of the current events.⁶

National Society responses to COVID-19 are supported through the [IFRC Emergency Appeal](#), facilitating and helping them maintain critical service provision while adapting to COVID-19. This operation is aligned with and will contribute to the current global strategy and regional Emergency Plan of Action for COVID-19 developed by the IFRC Americas Regional Office in coordination with global and regional partners. This means that the National Societies will ensure that COVID-19 prevention measures are adhered to, in line with the regional plan of action and their respective national COVID-19 country plans. The National Society will continue to monitor the situation closely and revise the plan accordingly if needed. Consider the evolving COVID-19 status and the operational risks that might develop, including operational challenges related to access to the affected population, availability of items, procurement issues, and National Societies' volunteers and staff movement. For more information, consult the [COVID-19 operation page on the IFRC Go platform](#).

Operational strategy

Overall Operational objective

To reach at least 2,280 people affected by the civil unrest, providing them with pre-hospital care, psychosocial support, protection, and information according to needs and considering institutional security aspects and the Red Cross and Red Crescent Fundamental Principles.

For this emergency, the CRCS has designed an operational strategy focused on the following sectors:

Health

- At least 1,440 affected people have first aid and pre-hospital care.
- At least 80 humanitarian caravan missions are conducted to assist with replenishing medical supplies in health institutions.
- At least 1,000 affected people have psychosocial support.
- At least 240 volunteers first responders receive psychosocial support.

Protection

- At least 500 affected people have protection-related information and guidance on issues of human rights and care paths.
- At least 100 people restore contact with their relatives.
- At least 10,000 people receive protection messages.

Communications and CEA in emergencies

- Public information to 10,000 people on respect and protection of the Red Cross emblem, humanitarian action and the medical mission.
- At least 2 communication channels with the Red Cross are established and publicised to identify questions, information needs, rumours and protection needs.

⁵ [Ministry of Health. Coronavirus COVID-19. 13 May 2021.](#)

⁶ [Ministry of Health. Plan Nacional de Vacunación contra COVID-19. 13 May 2021.](#)

Operational Support

- **Human Resources**

To respond to the emergency, the CRCS has planned for a management and technical team consisting of:

- 1 national project coordinator
- 1 national project logistics manager
- 1 accounting assistant

In addition, 22,500 volunteers have been preventively activated nationwide based on the magnitude and scope of the emergency in each department. It is estimated that at least 110 volunteers will be actively participating in the operation, including for shifts, as well as 123 national and branch and national headquarters' staff representing all specialized humanitarian sectors involved.

- **Logistics and Supply Chain**

The Colombian Red Cross Society will support the promotion and protection of the medical mission, leading and coordinating advocacy spaces together with the Ministry of Health for the accompaniment of humanitarian caravans, through articulated work by CRCS branches and the ICRC.

This accompaniment takes place simultaneously over various routes, involves the branches serving the areas through which they travel, and incorporates several institutional vehicles based on the number of trucks being escorted. Likewise, the logistical support required for first aid, psychosocial support, and protection actions has been contemplated, along key lines such as:

- Transport: Fuel, oil, liquids, maintenance, contingencies.
- Personnel safety and well-being: Food and hydration, aid to volunteers, lodgings for extended trips or contingencies, personal protective equipment, uniforms.
- Supplies: Supplies to stock mobile units, such as first-aid kits, personal protection items, signage and dissemination materials.
- Communications: Adaptation of mobile communications equipment, batteries for radios, radio kit.

Part of the items will be procured internationally with the support of the IFRC Logistics Unit, and part of the items will be procured locally under the CRCS logistics department. The CRCS will ensure that IFRC procedures are respected when making purchases by applying its purchasing procedure for processes within the framework of this project.

- **Communications and community engagement and accountability (CEA)**

A public communication plan will be developed to emphasize operational communications, aimed at strengthening the Red Cross image and credibility that allows maintaining trust in the institution and its people through adequate information on Red Cross' work, promoting the principles of humanity, independence and neutrality.

In this regard, the communications plan will include the following components:

- Communication campaign on the medical mission
- Campaign on respect and use of the Red Cross emblem
- Informational videoclips about the mission of and respect for the Red Cross teams

- Radio spots in operational communications focused on: 1) respect and use of the Red Cross emblem; and 2) Red Cross action and way of working, emphasizing Neutrality and Impartiality.
- Operational dissemination with community leaders and protesters at meeting points in caravans and others. Distribution of support material.
- Joint press releases to ensure Red Cross' humanitarian action in Colombia.

The plan will be developed through the Communications office in coordination with the local Communications and Peacebuilding teams.

Operational reports and Communication products will be delivered to the IFRC every month through the GO platform for monitoring and follow-up. See this link for the [National Society's reports in GO](#).

- **Community engagement and accountability**

- Creation of information materials as an aid to be distributed through community channels and networks.
- Establishment of feedback mechanisms to ensure a bi-directional channel with people served and identify questions, rumours, information, and protection needs.
- Definition of mechanism for accountability to the community.

- **Information Technology (IT)**

The Colombian Red Cross Society has a telecommunications system at the national and local level available to the operation. Teams' actions on the ground will be coordinated via this system by national point persons and intervention teams. It is crucial to have a communication system via radio during the accompaniment of humanitarian caravans. It enables CRCS personnel and volunteers to communicate with caravan vehicles during stops or while on foot. The CRCS has portable digital radio equipment that needs to be strengthened through the acquisition of batteries. This will ensure greater autonomy during missions, as they can count on these backup batteries.

- **Security**

The operation will be implemented in line with CRCS security protocols, operational security, and personnel care in the field, including COVID-19 prevention. The National Disaster Risk Management and Peacebuilding and Institutional Doctrine team will closely follow any events generated by internal unrest and their effects on the communities to ensure intervention conditions for CRCS teams at the national and local levels. According to the Safer Access, Stay Safe, Risk Analysis, and Operational Safety Framework, all actions are developed based on analysis and planning to enable monitoring before, during, and after humanitarian efforts. A general RIT will also be mobilised for one month with Regional funds to provide support to the National Society on operational and administrative implementation, operational security, scenario analysis and coordination.

CRCS volunteers are covered by insurance contracted by the National Disaster Risk Management Unit (UNGRD).

- **Planning, Monitoring, Evaluation and Reporting**

As in the communications strategy, the operation will have a monitoring and evaluation plan for which indicators, frequency of measurement and support and tools necessary for adequate measurement will be identified. The area responsible will be the CRCS Strategic Partnerships Unit. The strategy will use CRCS's information gathering systems, which will ensure data collection and analysis. In turn, the information collected will ensure the periodic submission of progress reports, which will highlight achievements as well as challenges and opportunities encountered during the operation's implementation.

A lesson learned workshop has been planned as part of the operation.

- **Administration and Finance**

The project's financial and administrative processes align with CRCS and IFRC quality procedures, ensuring adequate transparency and accountability for the humanitarian emergency operation.

- **Volunteering**

Colombian Red Cross Society volunteers have insurance provided by the Colombian state's Risk Management Unit, which covers accident, disability, and death. For the operational level, it will be ensured that the NS has the elements of personal protective equipment for safety and COVID 19 according to the National Society's regulations.

C. Detailed Operational Plan



Health

People targeted: 1,440 people

Male: 720

Female: 720

Requirements (CHF): 83,151

Needs analysis: During demonstrations, people have suffered neck and head injuries and injuries to the eyes, gunshot wounds, lacerations, loss of consciousness, fainting, among others. These situations raise levels of anguish, stress, fear, anxiety, depression, and other symptoms due to current conditions. People sometimes require psychological first aid care on-site as well as follow-up support after the situation is experienced. Responders, both from CRCS and other organizations assisting during these situations, also show signs of stress and anxiety that cause emotional, behavioural, and cognitive reactions attributed to the long periods of exposure to shocking conditions typical of these events. It is essential to provide pre-hospital care and psychosocial support to both the affected population and first responders.

The roadblocks and riots have restricted health care. It is necessary to consider that deployments to help protect the medical mission within the framework of humanitarian caravans usually take several days because of the roadblocks, which require stopping and negotiating to be allowed through, and traffic regulations.

Risk analysis: The following risks to health service provision have been identified:

1. Possible infractions or incidents against the various elements that are part of the medical mission and humanitarian actions, including restriction to the free movement of ambulances and other medical vehicles.
2. No access to health and first aid services by the population.
3. Possible attacks or injuries to CRCS volunteers and medical or care teams
4. Contracting COVID-19 during social mobilizations
5. Impact to health due to lack of access to medicines for patients with chronic illnesses

Population to be assisted: At least 1,440 affected people are expected to be provided with first aid care and psychosocial support during social mobilizations and accompaniment to replenish health supplies.

Programme standards/benchmarks: In order to provide a quality health service, the internal protocols of the CRCS will be followed, as well as the protocols of the Colombian Ministry of Health and Social Protection.

P&B Output Code	Health Outcome 1: The immediate risks to the health of the affected populations are reduced through improved access to medical treatment	# of people reached with health services Target: 1,440 people											
	Health Output 1.1: Improved access to health care and emergency health care for the targeted population and communities.	# of people reached by health and first aid services Target: 1,440 People # of humanitarian caravans assisted Target: 80 humanitarian caravans											
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12
AP016	Procurement and distribution of first aid and pre-hospital care supplies (basic first aid and trauma kits, stretcher, DEA and replenishment of supplies)												
AP016	First aid care by volunteers												
AP016	Support and assistance to medical mission (visibility elements)												
AP016	Development and accompaniment of humanitarian caravans												
P&B Output Code	Health Outcome 2: The psychosocial impacts of the emergency are lessened	1,680 ⁷ people receive psychosocial support											
	Health Output 2: Psychosocial support provided to the target population as well as to RCRC volunteers and staff	# of people reached by psychosocial support services Target: 1,440 People # of Red Cross and external staff treated: Target: 240 people											
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12
AP023	Psychosocial support sessions to the affected population												
AP023	Psychosocial support sessions to responders from Red Cross and other organizations (supporting supporters)												

⁷ This number is estimated as the number of people reached by first aid (1,440) plus the number of people working in the operation that receives psychological support (240)



Protection, Gender, and Inclusion

People targeted: 500 people

Male: 250

Female: 250

Requirements (CHF): 10,883⁸

Needs analysis: The current scenario has led to a high risk of family separation and reports of missing people, which in turn leads to considering providing RFL-Missing services to support, guide, and safely refer families of people who have gone missing during mobilizations, as well as guaranteed, within the humanitarian framework, response to immediate needs designed to ensure human dignity such as shelter, documentation support, food, transportation, among others - typical of RFL/Missing response.

Protest corridors have no safe spaces that allow people directly affected to have access to timely health and protection services. CRC will set up care points to promote actions that provide adequate information and guidance to the people, families, and communities affected by mobilizations, ensuring safe referrals within existing paths within the framework of human rights. The CRC will seek to further strengthen branches on human rights issues to mitigate the risks related to forced disappearance.

Risk analysis: The civil unrest has been going on for several days now, and both the scenario and its evolution are uncertain. These situations put people's safety at risk, especially that of the most vulnerable groups. The evacuation of the wounded requires support and assistance to contribute to people's protection and contact with relatives..

Population to be assisted: The intervention will focus on at least 600 people, especially members of vulnerable groups such as older adults, women who are lactating or pregnant, separated, or unaccompanied minors, people with disabilities, affected communities in general and/or at risk due to the resulting emergency, who have been affected the civil unrest, and meeting RFL needs.

⁸ This amount considers RFL, which officially is under Migration. Thus, this amount is for two sectors: PGI and Migration.

Programme standards/benchmarks: The activities to be carried out are in line with Red Cross and Red Crescent Movement guidelines for conducting RFL in emergency contexts and minimum protection, gender, and inclusion standards. Minimum standards relative to the protection, gender, and inclusion in emergency contexts.

P&B Output Code	Protection, Gender & Inclusion Outcome 1: Communities become more peaceful, safe and inclusive through meeting the needs and rights of the most vulnerable.	# of people who receive protection and RFL support Target: 600 people served											
	Protection, Gender & Inclusion Output 1.2: Programmes and operations prevent and respond to sexual- and gender-based violence and other forms of violence, especially against children.	# people who receive protection support and guidance on rights and violence prevention Target: 400 people served # people who receive RFL/Missing assistance Target: 200 people served											
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12
AP034	Establish safe spaces in accordance with population needs regarding violence prevention												
AP034	Provide guidance on institutional paths for ensuring and restoring rights through help desks in targeted areas and capacity building in communities.												
AP083	Provide protection assistance to families members that require assistance with looking for their relatives and/or family reunification RFL.												

Strategies for Implementation

Requirements (CHF): 49,215

P&B Output Code	S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform	One National Society has operational support to respond to the emergency.											
	Output S1.1.6: National Societies have the necessary corporate infrastructure and systems in place												
	Activities planned	1	2	3	4	5	6	7	8	9	10	11	12

	Week													
AP042	Support for transport and emergency vehicle maintenance													
AP042	Visibility materials and Red Cross emblems													
AP042	Telecomms support (radio batteries)													
AP042	Assistance and support to volunteers													
AP042	Monitoring by National Society													
AP042	Support to National Headquarters (office costs)													
AP042	Hire staff to support the operation (1 operation coordinator, 1 logistics manager, 1 financial assistant)													
AP042	Lessons learned workshop													
P&B Output Code	Outcome S2.1: Effective and coordinated international disaster response is ensured										Deployment of one RIT member			
	Output S2.1.1: Effective and respected surge capacity mechanism is maintained.										At least two IFRC monitoring and support missions.			
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12	
AP046	Deployment of and support to member of general RIT specializing in security													
AP049	Operational support by IFRC													
P&B Output Code	Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.										# of people reached by CRCSS' public communication strategy			
	Output S3.1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues										Target: 10,000 people			
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12	
AP053	Preventive communications campaigns: medical mission and <i>Somos Cruz Roja</i> (We are the Red Cross)													
AP053	Printed material for the <i>Somos Cruz Roja</i> campaign													
AP053	Production and broadcasting of videoclips													
AP053	Production and broadcasting of radio spots in branches													
AP053	Dissemination of communications outputs over networks													
P&B Output	Outcome S4.1: The IFRC enhances its effectiveness, credibility and accountability										12 branches provide information on operational safety			

Code	Output S4.1.4: Staff security is prioritised in all IFRC activities	One national operational safety workshop. 60 volunteers have personal protective equipment.												
		Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12
AP066	The operational safety and well-being of volunteers is ensured through safety training in branches.													
AP066	Ensure volunteers have the proper equipment for personal protection and to provide their services.													
AP066	Operational and Security workshop for volunteers and personnel													

Budget

See [Annex](#).

Contact information

For further information, specifically related to this operation please contact:

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- **Communications Manager:** Susana Arroyo, susana.arroyo@ifrc.org

For In-Kind donations and Mobilization table support:

- **Regional Logistics Coordinator:** Mauricio Bustamante, mauricio.bustamante@ifrc.org

How we work

All IFRC assistance seeks to adhere the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable, to **Principles of Humanitarian Action** and **IFRC policies and procedures**. The IFRC's vision is to inspire, encourage, facilitate, and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world

DREF OPERATION

MDRCO019 - COLOMBIA- Social Unrest

17/5/2021

Budget by Resource

Budget Group	Budget
Shelter - Relief	0
Shelter - Transitional	0
Construction - Housing	0
Construction - Facilities	0
Construction Materials	0
Clothing & Textiles	0
Food	0
Seeds & Plants	0
Water, Sanitation & Hygiene	0
Medical & First Aid	44,741
Teaching Materials	40,572
Utensils & Tools	0
Other Supplies & Services	0
Emergency Response Units	0
Cash Disbursement	0
Relief items, Construction, Supplies	85,313
Land & Buildings	0
Vehicles	0
Computers & Telecom	0
Office & Household Equipment	0
Medical Equipment	0
Other Machinery & Equipment	0
Land, vehicles & equipment	0
Storage	0
Distribution & Monitoring	0
Transport & Vehicles Costs	22,848
Logistics Services	0
Logistics, Transport & Storage	22,848
International Staff	0
National Staff	0
National Society Staff	7,728
Volunteers	13,480
Personnel	21,207
Consultants	0
Professional Fees	0
Consultants & Professional Fees	0
Workshops & Training	1,496
Workshops & Training	1,496
Travel	0
Information & Public Relations	478
Office Costs	2,340
Communications	323
Financial Charges	502
Other General Expenses	0
Shared Office and Services Costs	0
General Expenditure	3,642
Assets Depreciation	0
Depreciation	0
Cash Transfers National Societies	0
Cash Transfers to 3rd Parties	0
Contributions and Transfers	0
DIRECT COSTS	134,507
INDIRECT COSTS	8,743
TOTAL BUDGET	143,250

DREF OPERATION

MDRCCO019 - COLOMBIA- Social Unrest

17/5/2021

Budget by Area of Intervention

AOF1	Disaster Risk Reduction	
AOF2	Shelter	
AOF3	Livelihoods and Basic Needs	
AOF4	Health	83,151
AOF5	Water, Sanitation and Hygiene	
AOF6	Protection, Gender and Inclusion	7,320
AOF7	Migration	3,563
SF11	Strengthen National Societies	26,478
SF12	Effective International Disaster Management	1,731
SF13	Influence others as leading strategic partners	15,781
SF14	Ensure a strong IFRC	5,226
TOTAL		143,250

