This revised Emergency Appeal seeks **2.3 million Swiss Francs**, decreased from 3.9 million Swiss francs, to enable the IFRC to support the **Viet Nam Red Cross Society (VNRC)** to deliver emergency assistance to and support the immediate and early recovery needs of **27,500 households (110,000 people)** for **12 months**, with a focus on the following areas and strategies of implementation: shelter, livelihoods and basic needs, health, water, sanitation and hygiene promotion (WASH), disaster risk reduction (DRR), community engagement and accountability (CEA) as well as protection, gender and inclusion (PGI). This revision is necessitated based on the findings from the detailed damage and needs assessment conducted by VNRC’s provincial disaster response teams (PDRT) in the four targeted provinces of Quang Tri, Quang Binh, Thua Thien Hue and Quang Nam, during December 2020, as well as intensive coordination and consultation meetings with other stakeholders both at the national and provincial levels. The results showed that many affected households had either self-initiated and completed repairs to their shelters or had received assistance from other organizations for both emergency and recovery interventions. Therefore, the revised emergency appeal has taken into consideration these factors and narrowed the scope of the operation, meeting the actual immediate needs of the affected population.

**A. EVENTS TO DATE**

**October 2020**: Central Steering Committee for Natural Disaster Prevention and Control released National Appeal for flood-affected people. The Government of Viet Nam convened a meeting with Disaster Management partners to discuss and coordinate international support.
From 6 October 2020 the central region of Viet Nam experienced prolonged, heavy rains that caused severe and widespread flooding and landslides in eight provinces. This was due to the combination of numerous weather systems – the Inter Tropical Convergence Zone combining with cold air as well as tropical storms Linfa and Nangka. Nine more cyclonic storms hit these parts of central Viet Nam with the final one being Typhoon Vamco which made landfall on 15th November.

People had suffered heavy losses caused by natural disasters in 2020 including damage of people, shelters and properties. 357 dead or missing (291 fatalities, 66 missing people) and 876 injured. 511,172 submerged houses, 3,429 collapsed houses, 333,084 damaged houses/ roofs blown away. These storms and floods happened in a row are considered the most terrible disaster which hit the Central Viet Nam in the past 100 years.

The floods caused significant damages to infrastructure including roads, schools, health centers and community facilities. It is reported that more than 360 schools were flooded or damaged, lives of over two million livestock were lost, and 30,000 hectares of agricultural production were damaged. In the aftermath of the floods, delivery of assistance was hindered by extensive damage to public
transportation infrastructure. VNDMA reported that more than 165 kilometers of national highway, 801 kilometers of local roads and three bridges were heavily damaged. Communication was hampered due to the loss of electricity in many affected areas with 3,125 electric poles having collapsed or broken (VNDMA). As of date, 100% of national highways, 90% of roads and bridges have been reconstructed by the government.

Summary of Red Cross Red Crescent response to date

The VNRC coordinates closely with government counterparts through the National Society's membership of the National Steering Committee on Natural Disaster Prevention and Control. At the branch level, the National Society has been active in assisting with the dissemination of early warnings and evacuations. The VNRC immediately released emergency aid, including cash assistance (CHF 120 bereavement grant per deceased household member) and household kits1 from VNRC prepositioning stocks.

Relief efforts continued over the weekend of 11 to 12 October 2020, with VNRC’s disaster response teams deployed together with community-based volunteers and relief items, reaching many affected communities by boat as many places had been cut off by flood waters. Reported in December 2020, 3,140 household kits were distributed in eight provinces of central Viet Nam, including 2,140 in the provinces targeted by the emergency appeal (Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam), and 1,000 in Ha Tinh, Quang Ngai, Binh Dinh and Phu Yen with the VNRC’s Disaster Relief Fund. National Disaster Response Teams (NDRTs) convened an urgent meeting with the participation of the IFRC Programme Coordinator from Country Cluster Delegation (CCD) Bangkok, Participating National Societies (American RC, Swiss RC and German RC) and ICRC to update the situation and discuss the response plan.

After six months of operation since the initial Emergency Appeal was launched, 1,151 households (1,907 male and 2,294 female) were reached with cash support with the total of VND 3.2 billion ~ (CHF 523,786.85); 2,240 household kits were distributed, reaching 9,450 people (4560 male, 4845 female). Aquatabs were also distributed to 16,533 households (39,200 males, 35,200 female). Several trainings were undertaken in the affected areas to deliver knowledge related to health and WASH, which covered 5,100 direct participants.

Multiple outbreaks of COVID-19 in Viet Nam are one of the challenges to the implementation of the operation. During the second wave of infections that started in July 2020, 43 COVID-19 cases have been recorded and localized lockdown measures were imposed. The second wave spread to 15 cities/provinces and generated 551 locally transmitted cases. Since 27 April 2021, a fourth wave has spread to 29 provinces/cities. Based WHO report, the new cases raised the total to 7,625 since the pandemic began, with 48 deaths being recorded as of 3 June 2021. The government activated localized lockdowns and restrictions resulting in a wide range of constraints to the implementation of the operation and its activities, as well as impacting ravel of the project staff. The COVID restrictions have significantly impeded, and slowed down the implementation, specifically the - selection of people to receive assistance and the subsequent delivery of assistance which needed to be staggered based on prevailing local restrictions.

Despite these complications, trainings for recipient selection and meetings for the selection were undertaken in four provinces from the beginning of March 2021, kicking off the recovery phase under the Emergency Appeal. Since 8 April 2021, 1,000 households were reached with cooking kits, and 360 households were assisted with shelter repair kits in two communes of Phu Ho and Phu Luong in Thua Thien Hue province. VNRC is a member of the Steering Committee on COVID-19 Prevention and Control and has integrated basic prevention measures of wearing facemasks, handwashing, use of sanitizers and maintaining physical distance where possible. More Information on VNRC response to COVID-19 pandemic in Viet Nam can be found in GO Platform.

1 Household kit contains of two blankets, two mosquito nets, one water bucket 10L, a set of cooking utensils (1 pot, 1 kettle, 1 frying pan) and one water container (1.5L) and boxes of water purification sachets.
B. THE OPERATIONAL STRATEGY

Needs assessment and targeting
The four targeted provinces for this operation are Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam. Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting unassisted households with the least resources and capacities that have been severely affected by the floods. While lost livelihoods and/or houses severely damaged is considered the most important criteria for selecting people to receive assistance.

Between 14 - 25 December 2020, a detailed needs assessment, (currently the latest version, with no further changes reported to date), was conducted by members of VNRC’s NDRT and PDRT members from four affected provinces of Quang Nam, Quang Binh, Quang Tri and Thua Thien Hue in 16 communes of nine districts. There was a total of 16 Focus Group Discussions with differently affected groups (older people, people living in poverty, people affected by floods, women, etc.) and interviews with 80 households and local authorities (136 male and 104 female) to gather detailed information of damages and needs. These assessments showed that the total number of deaths in four targeted provinces were 121 people, 317 people were injured, and total losses and damages estimated VND 8,861 billion (CHF 346,477,483) in the catastrophes since 17 September 2020 until 30 October 2020. The data collected in December 2020 also showed the response from Vietnamese Government (CHF 3,910,139/ province assisted affected provinces) until the time of assessment, and other emergency response grant distributed from FAO such as cash for 200 households in Tan Ninh commune, Quang Binh province, or USD 750,000 from USAID for Quang Binh, Quang Tri and Hue provinces, as well as many other actors (private sector and other INGOs) had come forward with assistance for the same areas covered by the current Emergency Appeal. Several households have carried out their own repairs and recoveries regarding not only shelters but also livelihood. Therefore, people’s needs in the four targeted areas had changed, and targets had to be revised to reflect the current needs on the ground.

Coordination and partnerships
VNRC is a member of the National Steering Committee on Natural Disaster Prevention and Control. As an active member, VNRC urgently requested all Chapters in the affected areas to work closely with the local level Steering Committee of Natural Disaster Prevention and Control, Search and Rescue; to monitor and provide frequent updates to the headquarters about the ground situation.

The Government of Viet Nam has engaged with various partners (UN agencies, INGOs, Disaster Management Working Group (DMWG) and private sectors) right from the onset of the floods to coordinate the relief effort and identify the needs through meetings and joint missions. The Viet Nam Flood Response Plan 2020 has been developed by the Disaster Management Group (DMG) and Sectors in Viet Nam in consultation with the government. It aims to identify those critical response priorities to be covered by the Red Cross, UN agencies and NGOs to augment the wider government response. The Response Plan covered a period of six months from October 2020 to April 2021 and considered both the immediate humanitarian needs and early recovery activities, which are integrated through all sector plans.

The IFRC CCD Bangkok has been coordinating and working closely with VNRC, providing support to the National Society throughout the planning and implementation of the operation. IFRC has been supporting VNRCs to monitor the situation remotely including communications support to VNRC in coordination with IFRC Asia Pacific and IFRC in Geneva, achieving coverage in major international news media outlets. Next to the guidance by specifically hired personnel through this operation, technical support in multiple areas is provided by the Regional Office including strengthening the National Society through this Emergency Appeal but as well other long term programs.
In the country, the American Red Cross team along with the regional team has extended assistance to VNRC for securing USD 900,000 (CHF 817,762) in funding from USAID. VNRC has been actively sharing regular updated information on torrential rains, tropical storms with three Participating National Societies in Viet Nam, including American Red Cross, German Red Cross and Swiss Red Cross. The Red Cross Society of China through the Chinese Embassy in Viet Nam confirmed support of USD 100,000 (CHF 90,862). German Federal Foreign Office through German Red Cross has supported VNRC with CHF 92,371.

The Singapore Red Cross (SRC) has launched a public fundraising appeal to aid disaster relief and recovery operations in the flood affected countries of Viet Nam, Philippines, Cambodia and Laos. On 20 October 2020, SRC had already contributed a total of USD 75,000 – CHF 68,146 (USD25,000 each to Cambodian Red Cross, Lao Red Cross and VNRC) for food and non-food (mosquito net and blanket) relief items, water purification units, and disaster prevention interventions; as well as short-term recovery projects such as the rehabilitation of latrines, and livelihood (agriculture and livestock) support for those affected.

**Capacity analysis of the National Society in the country, risk analysis and scenario planning**

Viet Nam Red Cross Society (VNRC) is one of the leading professional humanitarian organizations in Viet Nam, with presence in all 63 provinces, 705 districts and in 11,159 communes across the country. VNRC has 16,006 paid staff, 419,844 volunteers and 4,504,522 members. The Government has adopted the ‘Law on Red Cross Activities’ which puts the VNRC in a unique position to deploy its staff and volunteers to disaster zones, to help people, to access Government funds and to raise funds from the public for disaster risk management.

The VNRC has responded to floods nearly every year in the last decade and has longstanding experience with distributing cash grants. The cash transfers are intended to assist recipients to meet immediate basic needs as well as to begin stabilizing or rebuilding livelihoods and re-stimulating local economies. Despite the scale of the disaster, once the market restores itself, cash has proved to be a good alternative to relief and early recovery items.

In terms of COVID-19, at the time of this revised EA, Viet Nam is experiencing its fourth outbreak with 7,625 cases and 48 deaths recorded so far. As of 30 May 2021, three of the four targeted provinces announced new social distancing and restrictions which have an impact on the operation – especially with limitations on the number of people who can gather in one place, and activities like trainings, workshops and community gatherings have had to be staggered. VNRC has adapted to these restrictions organizing smaller gatherings in keeping with government restrictions and covering the target population gradually.

**C. PROPOSED AREAS OF INTERVENTION**

**STRATEGIC SECTORS OF INTERVENTION**

The operation initially aimed to meet the immediate and longer-term needs of 40,000 of the most vulnerable affected households. However, after 6 months of operation, the operation reduced the target to assist 27,500 (110,000 people) in four targeted provinces within 12 months. This revision is necessitated based on the findings from the detailed damage and needs assessment conducted by VNRC's provincial disaster response teams (PDRT) in the four targeted provinces during December 2020, as well as intensive coordination and consultation meetings with other stakeholders both at the national and provincial levels. Many affected households had either self-initiated and completed repairs to their shelters or had received assistance from other organizations for both emergency and recovery interventions - thus did not qualify for assistance under this operation.

Targeted communities are assisted through shelter, livelihoods and basic needs, health, WASH, disaster risk reduction (DRR), community engagement and accountability (CEA), as well as protection, gender and inclusion (PGI). Activities include repair- rebuilding of shelters and safe shelter promotion, as well as provision of household items; provision of water purification tablets and deployment of water purification units as well as jerry cans and water storage containers together with hygiene promotion activities; cash and voucher assistance
through multipurpose cash grants (MPCG) and conditional livelihoods grants; health promotion activities, and epidemic control for volunteers (ECV).

The operation is being delivered in a manner that minimizes the risk of COVID-19 transmission for disaster-affected people.

Below is a breakdown of people to be reached through the EA (some people will be reached by multiple sectors):

<table>
<thead>
<tr>
<th>People targeted</th>
<th>Male: 17,800</th>
<th>Female: 11,800</th>
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</thead>
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<tr>
<td>Requirements (CHF):</td>
<td>954,000</td>
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</tbody>
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Shelter and essential household items

People targeted: 29,600

- Male: 17,800
- Female: 11,800

Requirements (CHF): 954,000

<table>
<thead>
<tr>
<th>Shelter</th>
<th>Livelihood and basic needs</th>
<th>Health</th>
<th>WASH</th>
<th>DRR</th>
<th>PGI &amp; CEA</th>
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<tr>
<td>29,600</td>
<td>15,700</td>
<td>40,000</td>
<td>90,000</td>
<td>15,500</td>
<td>110,000</td>
</tr>
</tbody>
</table>

Proposed intervention

More than 500,000 houses that were inundated, with over 37,000 houses destroyed and damaged to various extent, from totally collapsed, partial damage (cracks, damage to walls, windows, foundation and structure). Based on the initial data collected, the main impacts of the disaster have been to shelter, household items and livelihoods.

Around 7,400 households will be reached in four targeted provinces. VNRC planned to distribute 3,500 household kits and 3,500 shelter tool kits due to the damage's assessment and recommendations from JAT report. As of 30 April 2021, 960 shelter kits, 920 tarpaulins and 1,500 household kits have been distributed for recipients in Hue and Quang Tri. At the time of this Revision, people have already prepared their own repaired kits to deal with peeling paint, subsidence or used cash grants from organizations and individual donors, relatives to partly renovate and repair their houses.

In addition, approximately more than 100 households will be fully supported with newly built flood resistant houses and nearly 300 affected households will be provided with conditional cash (voucher for materials) for repairing damaged houses. At the time of this revision, 121 households have been selected to receive conditional cash to construct a new house in 46 hamlets of 6 districts. Even though the cash was not yet distributed due to the restriction under covid pandemic, targeted households who were confirmed to be supported have started their commencement of building new flood resistant houses in Quang Binh and Quang Nam province.

Majority of affected households being interviewed in the latest assessment emphasized that they preferred flood resistant houses rather than initially proposed floating houses which can be swept away in strong winds and strong flow of water that prevails in these locations. The flood resistant houses with two proposed designs (mezzanine or attic on top of existing houses - see above) are higher than annual flooding levels with a total area not less than 30 square meters, providing a safe storage and evacuation place during floods and storms.
VNRC proposes to pilot 50 such structures. These designs were discussed with regional shelter and settlement coordinator and were approved from the technical point of view as more safe options. This change will increase the support to each household from VND 50 million (CHF 1,983) to 70 million VND (CHF 2,777).

The assessments also showed that targets for shelter and other forms of assistance had to be revised to reflect the current needs on the ground. The needs have changed mainly because a number of households have carried out their own repairs and several actors (private and other I/NGOs) have come forward with assistance. VNRCs has also received multiple bi-lateral support which covered some parts of the needs assessed early after the disaster. Therefore, the shelter intervention under this Emergency Appeal was revised and reduced. The repair and construction work will be implemented within nine months since the EA launched with strict guidelines and monitoring from VNRC and technical partners. Trainings will be provided for local government agencies and households on safe shelter and how to reinforce houses before natural disasters together with distribution of IEC materials. The disbursement of cash support to affected households will be done through financial service providers (FSPs).
To date, the selection of recipients for shelter support was conducted in four provinces. List of shelter support recipients was submitted to VNRC HQ and IFRC operational team in Viet Nam. Training on technical support was also undertaken in Quang Binh in April 2021 to local masons.

Livelihoods and basic needs

People targeted: 15,700
Male: 9,400
Female: 6,300
Requirements (CHF): 566,000

Proposed intervention

It is reported that 55 million tons of food stock and 700 million tons of seeds; 1,418 hectares of paddy rice and 7,871 hectares of cash crop; 4,400 hectares of aquaculture (without Quang Binh report); 7,039 cattle and 927,792 poultry; 330 hectares of perennial trees and 640 hectares of fruit trees are already lost and damaged.

The objective is to support restoration of food security and livelihood activities in four provinces that are most affected. In the early recovery phase, a total of 2,929 households are targeted to receive unconditional multipurpose cash grants (MPCG) to ensure gaps in food and immediate basic needs are addressed with consideration of the minimum expenditure basket (MEB) calculation as endorsed by the cash working group. So far in the operational timeframe, 1649 HH have received the multipurpose cash grant, in which, 1,511 households received support immediately after the floods happened, and 138 others have just received cash in May 2021. The rest are being distributed in the locality along with other activities related to in-kind donations. A total of 1,000 households will be provided with conditional livelihood grants up to VND 5 million (CHF 197) per household to support replacement of livelihood assets such as varieties, agro tools, livestock and poultry, and restoration of livelihood activities. The distribution will be organized in two rounds. A PDM will be conducted after the first and second distribution, with the third and final focusing on and final cash for livelihood grant will be contingent upon usage of the first grant. Selection of recipients has been completed in all four provinces during March 2021 and the beneficiary list with name and ID number were submitted to the Vietnam Red Cross Head Quarter. The distribution and related activities will soon be undertaken.

It is estimated that around 15,700 people will have benefited directly from these activities by the end of this Emergency Appeal. The number of recipients has been decreased compared with when the first Emergency Appeal was launched. This is due to a wide range of support from other individuals and organizations that have come to the affected areas and initial helped the recipients to restore their living. The ongoing intervention helps the affected communities to purchase essential commodities and address immediate needs (food, medicine, school expenses, etc.) while ensuring to restore food and income sources and mitigate negative coping such as cycle of debts.

Health

People targeted: 40,000
Male: 24,000
Female: 16,000
Requirements (CHF): 44,000

Proposed intervention
Heavy rain and flooding increase the risk of health issues such as communicable and vector-borne diseases. There is an urgent need to promote health education for the population in affected areas to reduce risk of illnesses and improve living conditions.

The VNRC is targeting the most vulnerable households affected by the floods and which were already in a situation of poverty. VNRC developed training materials on the topic of Epidemic Control for Volunteers (ECV). Modules covered the prevention and control of COVID-19 transmission, respiratory diseases, diarrheal disease, skin diseases, eye diseases, and other infectious water- and vector- borne diseases. 150 Red Cross volunteers were selected for training sessions that took place in four provinces. After the training, volunteers conducted health education sessions between 21 November 2020 to 13 January 2021 with communities, (reaching 1800 people) to ensure people are aware of possible health risks and how to prevent them. 39 promotion activities were planned and carried out, integrating both health and WASH sectors and targeted 40,000 recipients to receive hygiene promotion messages. Training courses on clean water and sanitation in emergency situations and disease prevention were organized for 120 volunteers (74 men, 46 women) by VNRC headquarter and thereafter the training course, 100% of volunteers were able to prepare and well organize communication sessions on clean water, hygiene and infectious diseases. In preparation to the training in epidemic control for volunteers (ECVs), VNRC has produced communication materials on clean water, sanitation, and disease prevention Red Cross Chapters have prepared and printed 13,269 leaflets and posters (6 types) for communication activities on clean water and sanitation in an emergency and disease prevention. At the time of this revision, 5,100 people have been reached by services to reduce relevant health risk factors. As a result, people were made aware of methods of disease prevention, importance of using clean water, handwashing, and use of mosquito nets.

The VNRC’s chapters in targeted provinces have closely worked with the local authorities and health sector in order to have a regular review of epidemiological trends to ensure activities target those areas at a higher risk of disease transmission.

### Water, sanitation and hygiene

**People targeted: 90,000**

Male: 54,000  
Female: 36,000  

**Requirements (CHF): 46,000**

**Proposed intervention**

There is a shortage of safe water following the floods. To respond to the pressing WASH needs, VNRC has distributed water purification tablets (480,000 tablets of Aquatab tablet and 144,000 P&G water purification sachets) from its prepositioned stocks for immediate distribution. Heavy floods affect and contaminate many water-wells and water sources, therefore there was a strong need for household water containers in the community.
Initial procurement plans of Aquatabs were changed, since Aquatabs are not available in the country and is very expensive to procure from overseas. Main focus will be given to awareness activities. Hygiene promotion activities were held alongside the distribution of water purification tablets, water supply through 39 events undertaken in the targeted areas. Awareness on hygienic practices will also be incorporated under school safety education under DRR.

**Protection, gender and inclusion**

**People targeted:** 110,000  
Male: 66,000  
Female: 44,000  

**Requirements (CHF):** 5,000

**Proposed intervention**

The operation is ensuring the promotion and participation of men and women of different age groups including people with disabilities (if any) through trainings and consultation. Sex, age and disability disaggregated data (SADDD) is being collected and analyzed and will inform the emergency response. Activities ensure the collection and analysis of SADDD and provide chapter level orientation for staff and key volunteers on protection, gender and inclusion incorporation with other trainings as well as ensure identification and proactive inclusion of different target groups including gender, diversity and disability in selecting people for assistance.

**Disaster risk Reduction**

**People targeted:** 15,500  
Male: 9,300  
Female: 6,200  

**Requirements (CHF):** 177,000

**Proposed intervention**


Eight districts, 16 communes and nearly 200 villages in four provinces benefit from community-based disaster risk management/assessment (CBDRM/A) training and integration of DRR/CCA into social economic development plans through:
- Provincial disaster response teams’ trainings.
- Equipment for Provincial Disaster Response Teams.
- PEER/CADRE/First Aid trainings for Community Disaster Response Teams.
- Disaster preparedness and response trainings for communities.
- Safe school trainings, assessment and improvements for target schools including hygiene promotion and practice and disease prevention.
- Disaster preparedness and response trainings for teachers and management boards.
- CBDRM/A trainings.
- CBDRA and DRR plan as well as contingency planning development/revision.
- Small mitigation projects.
- Training on integration of DRR/CCA into socio-economic development plan (SEDP).
- Emergency response drills.

After six months of implementing the project Emergency Appeal, in April 2021, the targeted provinces started to conduct safe school training in the community. The training provided conceptual understanding of what constitutes a ‘safe school’ and also shed light on the policies of the government regarding Safe School Framework. The activities are now reached 131 people including students, teachers, and staff of local RCRC. The other activities will be carried out as planned.

**ENABLING ACTIONS**

**Strengthening National Societies**
**Requirements (CHF): 244,000**

The emergency appeal operation will also support VNRC to address some gaps with a view to further leverage its mandate and capabilities as partner of choice for emergency response and disaster preparedness. In this regard, VNRC will be supported by IFRC to continue positioning the NS to be the leading agency for cash-based initiatives in the country as well as capacity enhancement on shelter coordination and reconstruction. IFRC will further support VNRC to further disseminate the PGI minimum standards and disaster preparedness for response as well as disaster risk reduction interventions in all targeted provinces, districts and communes/schools. In addition, planning, monitoring, evaluation, and reporting (PMER) capacity at both national and chapter levels will be significantly enhanced with methodology and tools through technical expertise provided by IFRC. Finally, VNRC will be supported in enhancing its insurance scheme for Red Cross staff and volunteers through the development of solary fund which provides financial assistance to VNRC staff and volunteers, who are not otherwise insured and need financial compensation if they incur medical costs for treatment of illnesses or death benefits to their families.

**Strengthening coordination and accountability**
**Requirements (CHF): 236,000**

Community Engagement and Accountability (CEA) is one of the core elements of this operation emphasizing a more regular or permanent presence in the communities, and strong community engagement in line with the Movement Minimum CEA Standards. The main operation activities are accompanied by community-based information and sensitization sessions in the community. The community engagement will be facilitated and supported by the pre-established community volunteers (male and female), who play instrumental roles in facilitating the identification of vulnerable individuals and groups, and implementation of the planned activities.
Community representatives will take an active role in assessment and selection of households to receive assistance. Communities are also being engaged in verifying information regarding households of people to be supported to ensure that the most vulnerable are reached. In addition, the National Society has a standard approach to establishing feedback mechanisms, such as hotlines) have been activated during all activity implementations including the selection and distribution processes at the commune level (public display of list of people selected before distributions and village meetings to clarify any dispute). Phone hotlines of VNRC operation manager and local chapter officer in charge of the operation are established. Focal points not directly involved in the operation, have been designated at both the headquarter and chapter level as well as within local authorities to receive and address feedback. In addition, feedback boxes are being made available at the processes of selecting people to receive assistance and distribution sites to allow anonymous feedback. Following the distribution processes post distribution monitoring will be undertaken to assess the level of satisfaction and perception of the operations from people receiving assistance regarding the nature of the response as well as different aspects of the distribution processes such as the timeliness of the support and suitability of the distribution processes and an open question to allow communities to freely ask questions and share input on the support provided.

Influencing others as strategic partners
Requirements (CHF): 17,000

VNRC, with the support of IFRC, has been working in coordination with other humanitarian agencies and government agencies to conduct needs assessments and implement response operations. Three joint assessment teams (JAT) were established and deployed to the most affected provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Ngai from 20 to 24 October 2020 with the participation of VNRC, 16 international organizations and VNDMA.

Until April 2021, VNRC has received donations from several international cooperation regarding the response to severe floods in 2020. Specifically, USAID has supported the response with a bilateral grant of USD 749,615 (CHF 674,55) to assist at least 4,700 household through cash intervention and shelter support. Further bilateral contributions include Coca-Cola Company donating USD 351,780 (CHF 316,552) through VNRC to provide shelter repairing intervention to 320 houses and 20 schools. Lee's sandwiches company has also provided CHF 88,968 to VNRC for the purpose of school repairing in the provinces with schools affected by the floods. The German Red Cross funded EUR 78,053 (CHF 85,636) through a bilateral cooperation with the German Federal Foreign Office. As part of these joint efforts, VNRC will involve these agencies in a Lesson Learned Workshop to be carried out at the end of the operation.
## D. FUNDING REQUIREMENTS

**EMERGENCY APPEAL**

**MDRVN020 – VIET NAM - FLOODS**

*Funding requirements - summary*

<table>
<thead>
<tr>
<th>Area of Intervention</th>
<th>Needs in CHF</th>
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<tr>
<td>DISASTER RISK REDUCTION</td>
<td>177,000</td>
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<tr>
<td>SHELTER</td>
<td>954,000</td>
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<td>LIVELIHOODS AND BASIC NEEDS</td>
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<tr>
<td>HEALTH</td>
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<td>WATER, SANITATION AND HYGIENE</td>
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<td>PROTECTION, GENDER AND INCLUSION</td>
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<td>STRENGTHEN NATIONAL SOCIETIES</td>
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<td>EFFECTIVE INTERNATIONAL DISASTER MANAGEMENT</td>
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<tr>
<td>INFLUENCING OTHERS AS STRATEGIC PARTNERS</td>
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<tr>
<td><strong>TOTAL FUNDING REQUIREMENTS</strong></td>
<td><strong>2,289,000</strong></td>
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</tbody>
</table>
Contact information

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Reference documents

Click here for:
- DREF Operation
- Emergency Plan of Action (EPoA)

How we work

All IFRC assistance seeks to adhere the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief, the Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere) in delivering assistance to the most vulnerable, to Principles of Humanitarian Action and IFRC policies and procedures. The IFRC’s vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

Jagan Chapagain
Secretary General