


www.ifrc.org
Saving lives,
changing minds.

YEMEN

Annual Report

 International Federation
of Red Cross and Red Crescent Societies

06/06/2013

MAAYE001

**This report covers the
period 01/01/2012 to
31/12/2012.**

*Yemen Red Crescent Society volunteers
performing field assessment for children
with malnutrition
September 2012/IFRC*



Overview

In general, the overall situation in the country can be described as stable with relative improvement in some parts and deterioration in others. Most importantly, the security situation is still a concern as it directly affects the programme implementation at HQ and branch levels. By the beginning of the year, there was some stability in the country following the Presidential referendum and handover of power to the new President in February 2012. This important step came as fulfilment of the national reconciliation process according to the agreement of the Gulf States Initiative. The subsequent state of stability encouraged continuation of relief and humanitarian activities to reach for people who were mostly affected by the civil unrest and armed conflicts in several areas. Nevertheless, there have been some security relapses as sporadic events took place such as hijacking, kidnapping, assassinations, and bombings. These events were seen by many as sequences of the previous situation and on-going institutional reforms to shape the new future of Yemen.

In such a volatile situation, the IFRC and YRCS managed to implement most of the activities according to plan. Programmes and activities related to Disaster Management and Organizational Development went on fairly well towards achieving objectives and according to plan. In some instances, it was not possible to implement all activities and planned projects due to external and internal constraints. The major setback was evident in the health department which reached to a standstill due to resignation of the health coordinator whose important position remained vacant for a long period of time. At the same time, the health community based development programme managed by the remaining health staff continued their activities according to plan in the target governorates and districts.

The IFRC and YRCS started addressing the food insecurity issue by early April. A DREF was launched to address the food insecurity and malnutrition in children in three of the most affected governorates

including Sana'a, Hajjah, and Baidha. An assessment was facilitated by a team from IFRC MENA Zone to assess the situation in the field and prepare a proposal for the intervention.

Working in partnership

Operational Partners	Agreement
ICRC	Partnership Framework Agreement with YRCS
World Food Programme	Food distribution agreement within the DREF Operation launched by IFRC
Norwegian Red Cross	MoU
German Red Cross	MoU
Danish Red Cross	MoU
French Red Cross	MoU
UAE Red Crescent	MoU
International Organization for Migration (IOM)	Partnership Agreement
Yemen Ministry of Water and Environment	Partnership Agreement

Progress towards outcomes

Business Line 1 – “To raise humanitarian standards”.

This business line in Yemen is carried out as part of other programs. There is no separate line or plan since it cuts across as part and parcel of the other programmes.

Business Line 2 – “To grow Red Cross Red Crescent services for vulnerable people”

Outcome 1: (DM Planning and Preparedness)

YRCS ability to predict, prepare and plan for disasters and to mitigate their impact on vulnerable communities, improved.

Outcome 2: (Emergency (Organizational) preparedness)

Capacity in skilled human resources and relevant material resources for effective delivery of disaster, health and social services.

Outcome 3: (Disaster Response)

Immediate risk to life & health of affected people reduced and Capacity of YRCS further strengthened

Measurement all in %			
Indicators	BL	Annual Target ^[1]	Year to Date Actual
-Increased YRCS role in coordination of DM plans and activities.	30	70	70
- Increased community safety and resilience in disaster prone areas.	20	50	5
- DM structure is updated.	60	80	65
-Clear job descriptions and reporting lines.	60	80	65
-DM policy, guidelines, procedures and other tools put to use.	50	70	70
- Increased capacity of the staff and volunteers	40	60	55
-DM tools and community risk map is updated,	30	50	45
- Improved quality and diversity of staff and volunteers.	50	65	55

- A minimum of two focal points for DM from disaster prone branches that are trained and capable of using effectively the different manuals and tools used by the DM department.	50	80	75
- Linkage b/n HQ and branches improved.	50	80	80
-YRCS equipped with basic tools, facilities, equipment - Stocks prepositioned to respond to a family of 2000.	50	60	55
-NFIs distributed to affected communities.	50	80	60
-Number of community members trained on basic DM skills	50	70	65
<i>Example</i>			
% of staff who attended a training course	30%	80%	60%

Comments on progress towards outcomes

To achieve the above mentioned outcomes under business line two, the YRCS in close cooperation with IFRC has accomplished several activities throughout the year and inline with the DM PoA:

DM Planning and Preparedness:

- In planning and coordination efforts, the YRCS developed the DM Plan of Action for 2012. The process involved reviewing of past plans, collecting information, and attending several internal and external meetings. The program focused on the following components:
 - Improved ability in planning, implementing, monitoring and reporting in disaster preparedness, response and recovery to mitigate their impact on vulnerable communities.
 - Improved effectiveness of disaster response.
 - Capacity to plan and manage disaster risk reduction activities at local levels.
- Efforts exerted to improve DM planning, coordination, disaster preparedness/response, monitoring and evaluation, as well as emergency health. The following activities were implemented to achieve desired objectives and results:
 - The YRCS participated in the Regional DM Network meeting held in Beirut, 1-3 May, where attendees had the chance to update and develop their information and experience related to Disaster and Risks Reduction. Also learning from the best practice and reactivation of the IT in disaster preparedness and response. The meeting focused on components such as mechanism of disaster response, information technology, and reporting in the context of the civil unrest in MENA.
 - Joint field assessment mission performed with a team from IFRC MENA Zone focusing on Wadi Ahmed – Gader, one of the rural areas of Sana'a. The assessment looked at food insecurity in preparation for launching an emergency appeal.
 - Launching a DREF appeal to respond to food insecurity and malnutrition crisis covering the needs of 1000 children under five years of age with supplementary food and raising awareness of 15000 lactating and pregnant mothers. The intervention included three governorates - Sana'a, Hajjah and Albaidha.
 - A field assessment mission performed by the Water & Sanitation regional Cluster coordinator aiming at upgrading water and sanitation unit\DM YRC. The mission also involved visit to counterparts, and partners including WASH Clustre at Unicef, Minister of Health (PHC Department) and ERU in WASH for coordination to strengthen the specific Red Cross Red Crescent contribution to development.
 - Coordination improved through several meetings with WFP and UNOCHA to improve cooperation on humanitarian intervention with focus on food security and malnutritions.
 - Rapid assessment to define the needs and targets has been done involving Amran,

Tia, Ibb, Sana'a, Hajjah and Baidh. The purpose was to design relevant interventions for food security, flash floods and mountain and land slides. The activity also helped in updating relevant data and information.

- In December, two DM workshops were held in two disaster prone governorates to update information on vulnerability and capacity regarding disaster preparedness and response. The first was organized in Ibb with 10 focal points participating while the second was held in Hodeidah, with attendance of 10 participants from four different districts. The workshops identified the need for pilot projects on DRR in Hodeidah and Ibb governorates which suffer from frequent natural disasters such as flash floods. It also stressed the need to implement field VCA and update data collected in 2003-2004 based on current changes.

Emergency and Organizational Preparedness:

- IFRC donated three ambulances and two Land Cruisers to the NS. This donation was made within the emergency response operation and based on a comprehensive assessment of the needs. The ambulances have already started serving in hotspot and needy branches including Lahj, Ibb, and Hodeidah.
- Within the DM program, a training workshop on disaster risk reduction (DRR) was organized in Taiz by the end of August 2012. Twenty participants (gender-balanced) attended the training representing the disaster prone governorates of Taiz, Ibb, Hodeidah, Hajjah, and Mahweet. The workshop which was facilitated by MENA Zone office contributed to raising capacity of staff and volunteers working on DRR activities.
- Within its DRR project, the YRCS has implemented two activities.. First, training of trainers on community DRR including 20 trainers from the branches of Taiz, Ibb, Mahweet, Hodeidah, Hajjah, and Amran. Second, implementation of micro DRR projects including breaking of boulders and removal of unstable rocks threatening residential gathering in rural areas. The projects covered two areas in one district of Taiz governorate. Some of these trainees have participated in other DRR-related activities organized by the YRCS and other partners.
- Disaster preparedness/response and logistic capacity was further built through replenishment of DP stock at the main warehouse in Sana'a. In close cooperation with IFRC in Yemen, non-food and shelter items were locally purchased including 1467 blankets, 2100 mattresses, 565 kitchen sets, 468 hygiene parcels, and 2037 Jerrycans. Distribution of these items targeted people in Amran, Hajjah, and Raymah affected by flash floods. Also to IDPs from Damaj area who settled in Sana'a coming from Sada conflict area benefited from the distribution. YRCS branch in Ibb responded to the people affected by land slide providing non-food items.
- Field coordination and cooperation with IOM in helping human trafficking victims through assisting 58 cases who needed different services in areas of shelter, medical care, PSP, referral, legal, etc

Disaster Response:

- YRCS - Hajjah Branch responded to the needs of 50 families of IDPs by providing non-food items in two areas in the governorate. The items were sent from branch DP stock including tents, mattresses, blankets and kitchen sets.
- YRCS responded to another 50 IDP families from Damag village in Sada who moved to Sana'a due to armed conflict in the north. The response included non-food items - mattresses, blankets and hygiene parcels from the DP stock provided by the IFRC.
- The UAE Red Crescent in cooperation with YRCS provided humanitarian relief items consisting of food, clothes, shelter items including blankets and mattresses. The support aimed at covering the needs of 10000 vulnerable families in the governorates of Sana'a, Dhamar, Abyan, Albaidah, Aden, and Lahj who were affected by food insecurity.
- YRCS- Amran Branch responded to 73 families by providing non food items to people affected by flash flood from DP stock provided by IFRC. Items distributed included tents, mattresses, blankets, hygiene parcels, jerrycans, and kitchen sets.

- YRCS in close cooperation with ICRC, relief and food items were distributed to IDPs affected by armed conflict including 8000 Jerrycans, 7800 Tarpaulines, 420 metric tones of rice in Saada and Aden.
- Implementation of the DREF emergency operation to address the food insecurity crisis affecting most of the population and especially children. After field survey and consultations with partners, three districts in three of the most affected governorates were selected and number of beneficiaries was decided. The operation targeted 1000 children under five years of age who were suffering from malnutrition. Families of these children were also provided with food parcel making the total of 1000 families in Sana'a, Albaidah and Hajjah. As a result, and after three months of the operation, almost half of the target children showed improvement in their nutritional status.
- YRC Rima branch responded to four families affected by flash floods. They were provided with no-food items including: four tents, 24 mattress, 51 blankets and four kitchen sets. The items were sent from DP stock in the central warehouse which was provided by the IFRC.
- Responding to floods and heavy rains in Amran governorate through provision of shelter items for 249 affected families. Items included 249 family tents, 1449 mattresses, 2988 blankets, 249 kitchen sets, 249 hygiene kits, and 249 jerry cans. The items were sent from the central warehouse DP stock which was provided by IFRC.

Coordination and partnerships:

Coordination with PNS was strengthened through close discussion and regular Movement Operational Committee (MOC) meetings which focused on enhancing DM programme. DRR Projects in Taiz and Hadramout for 2012-2013 were also developed in close consultation with GRC. Other meetings were held with ICRC to review cooperation agreement including Contingency Planning in the areas of DM and Restoration of Family Links (RFL).

In continuation of its cooperation with IOM, the NS attended the annual meeting of Mixed Migrants Task Force (MMTF) to review the response plans regarding mixed migrants and refugees. To determine the humanitarian needs, a joint field assessment was made to the detention center in Hodeidah along with IOM and local authority in the governorate. It has been observed that there are 128 people from Eritrea and Ethiopia mostly under 18 years of age and in need for re-settlement.

Business Line 3 – “To strengthen the specific Red Cross Red Crescent contribution to development”

Outcome 1: (Community based Health and first aid (CBHFA). Communities' capacities/ abilities to respond to health issues and injuries during emergencies and when disaster strikes as well as in normal times is increased.

Outcome 2 (PSP Support) Improved psycho-social conditions and welfare services in selected localities (focus on women and children).

Outcome 3) :(Organizational Development) Volunteers management strengthened as well Structures, systems, processes and mechanisms necessary for the delivery of services and accountability reviewed, updated and improved.

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
- Number of beneficiaries	60000	20000	18000
- No. of NS volunteers/ staff in health awareness and social mobilization	1800	900	650
-Number of volunteers trained in PSP TOT and number of those in turn	180	80	60

-Number of awareness creation campaigns conducted on community based first aid.	60	40	25
- Volunteers trained in First aid and PSP services	10500	2400	2100
-Number of people provided with medical treatment and PSP services.	--	60000	45000
Percentage of people given Psycho-social support	50%	40%	20%
-YRCS volunteers will increase by 1500	12000	14000	12000
- The existing volunteer policy reviewed and up dated inclusive of a criteria for volunteer development and the code of ethics	50%	70%	50%
YRCS structures are updated, developed and in use	50%	70%	50%
Strategy 2013-2017 is developed (linked to the IFRC Strategy 2020)	--	--	--

Comments on progress towards outcomes

Organizational Development

The OD Department launched its programme early during the year with focus on building the specific organizational and institutional capacities of the NS at different levels. There are various components addressing identified priorities such as volunteering development, information and database, resource mobilization and leadership. Supported by PNSs, the local fund programme was started with its various phases which aimed at building capacity of branches in resource development and income generation. The process included fund transfer to branches to conduct fund raising projects at local level based on previously prepared and approved proposals.

The OD department reached for volunteers in the University of Yemen and Youth Leadership Foundation to discuss best ways of managing volunteers in their organizations in accordance with the Movement principles and YRCS policies and guidelines.

IFRC Secretariat consultant prepared jointly with YRCS a proposal to bridge the digital divide (Digital Divide Initiative, DDI) at the HQ and branch levels of YRCS within a four months period. The main objective is to improve programme delivery through enhancing ICT infrastructure, systems, and capacities. Through developing means of communications internally, among NS staff in HQ and in branches, and externally using RC branded email. The activities identified mainly focused on; rehabilitation of information and communications infrastructures in HQ and branches, web presence of YRCS through a new website, advancing internal and external communications and information sharing capacity through branded YRCS email accounts, systems and hardware modifications, and staff development through specialized trainings.

In some instances, the security situation was not stable enough to enable the department to fully perform its activities according to plan. There had been some tension and uncertainty as there were a lot of changes in the civilian and military leadership which in turn has various negative effects on all aspects. Nevertheless, gradual improvement in the overall situation encouraged productivity and implementation in OD and Health programmes.

Community based Health and first aid (CBHFA) and PSP support

Health and care programme started actively according to plan of action but there was a major setback in implementation due to sudden resignation of the health coordinator. Nevertheless, related activities and Community Based Health Development programme were implemented within the Operational Alliance with PNSs including the following:

- Health Department developed the CBHD POA together with the targeted branches of Ibb, Mahweet, and Sayoun which were selected due to their health service's needs.
- Community groups in the three branches were formed, trained, and activated with the objective to follow up on implementation of the CBHD project components.
- Training of Traditional Birth Attendants (TBAs): training of local midwives has started in target governorates of Ibb and Mahweet with the total of 70 TBAs trained. About 2000 clean delivery kits were distributed through TBAs to over five months pregnant women in target areas.
- Over 200 male and female of YRCS volunteers have been trained in the three first modules of CBHFA
- Two offices of community committees have been opened in the two governorates of Ibb and Mahweet.
- Literacy classes within CBHD programme: Launching of literacy component:
 - o Furniture and related items were purchased for each office of CBHD and literacy classes at branches
 - o Upto 85 teachers were trained to conduct adult literacy classes (32 in Mahweet, 43 in Ibb, and 15 in Hadramout) in cooperation with Illiteracy Eradication Programme.
 - o The activities targeted the majority of illiterate people with focus on females. The beneficiaries reached 1500 in all governorates with a maximum of 25 students in each classroom
- Assessment survey took place in Mahweet branch with support from WASH expert from the Federation. The outcome of the study identified needs and priorities in WASH in the target areas.
- Participatory Learning Approach (PLA) workshop conducted for 30 participants for target branches. The aim of the workshop was to analyse the data collected from the field.
- Base line survey was conducted for 2400 families in target governorates.
- First Aid (FA) Programme Field Officers in the branches of Sana'a, Aden, Sayoun, and Taiz, and a FA Programme Officer has been recruited

Workshops and training

Within the process of building the NS at the management and leadership levels, the YRCS has actively participated in some relevant trainings, workshops, and meetings at the regional and international levels. As a result the YRCS presence was enhanced at the regional level and benefited from other NSs' experiences and exchanged knowledge in different areas of common interest. IFRC supported the NS to participate in regional workshops and meetings which included the following:

- The YRCS IT focal person at HQ attended an IT Conference organized in Sherm Al Sheik in Egypt in October. The conference reviewed and approved the IT procedures and relevant activities in the region.
- Information and dissemination officers both from HQ and Sana'a branch participated in the MENA Regional Information workshop held in Beirut. The workshop aimed at building information and communication, exchange experience and coordination.
- In cooperation with the IFRC and the Partner National Societies a PMER training workshop was organized in Beirut with participation of three relevant officers from YRCS including the Programme Coordinator, Community Health Officer, and Financial and HR Officer at HQ.
- YRCS participated in an emergency planning workshop held in November in Amman and facilitated by MENA office team. The training included mechanism of disaster preparedness at national level, contingency planning, VCA, scenarios, response planning, etc. Currently the YRCS has two well-trained persons who have contributed to the development of the NS Contingency Plan.
- Participation in an emergency health in civil unrest workshop held in Geneva. The Programme Coordinator made a presentation on YRCS emergency health achievements, challenges, coordination, and lessons learnt during the civil unrest that affected the country in 2011.

Business Line 5 – “To deepen our tradition of togetherness through joint working and accountability”
Outcome 1 (Coordination): joint working methods that takes into account contributions, capacities and

resources of partners enhanced.

Outcome 2 (Governance support): Governance supported to effectively deliver on the Mandate of YRCS.

Comments on progress towards outcomes

The RC/RC partners in Yemen are IFRC, ICRC, Danish RC, Norwegian RC, Germany RC, French RC, and UAE RC. Movements Operations Committee (MOC) meetings took place several times during the reporting period with participation of all RCRC partners. The meetings discussed various issues related to programmes implementation, election process, and time frame. First Aid technical group consisting of YRCS partners IFRC, ICRC and PNSs, met regularly to coordinate FA activities and interventions as well as needed support. The meeting resulted in better coordinated activities and more efficient response to the needs of target people and avoid duplication in areas of interventions.

Coordination with INGOs and UN agencies through meetings, workshops, and exchange of updates and information. This coordination focused on the humanitarian situation in the country and food insecurity problem. Involved agency included OCHA, WFP, and UNICEF, WHO as well as IOM, DFID and ECHO offices in Yemen.

During the first quarter of the year, the HQ passed through a transitional period as the previous SG resigned and a new one was selected by the Board to hold the position till the general election is held. As the YRCS Strategy 2007-2011 has expired, the NS has extended it for one more year to cover 2012. A new strategy for 2013-2017 has been finalized during 2013. The NS election process is still a major issue and the leadership showed commitment to conduct the process in 2013. The election guidelines were reviewed and approved by the Election Guidelines Committees and submitted to the Governing board. The process was supported by the IFRC and ICRC.

Cooperation has improved further during the reporting period with the assignment of new delegates for the German RC, Danish RC, and Federation Representative. Service agreements have been renewed and enhanced to ensure adequate services for PNS at the YRCS HQ including logistic services, visa, residence, contracts (for new residences and office as well as new and current employees).

IFRC, YRCS, and ICRC are members of the Humanitarian Country Team (HCT) formed by the UN in Yemen. They attended periodical meetings held by UNOCHA to coordinate and review all humanitarian interventions by key players in these areas including other INGOs.

Further to the previous cooperation with WFP regarding the food insecurity operation, the WFP expressed their great interest to extend its cooperation with YRCS regarding food distribution and other activities in coastal governorates including Taiz, Hodeidah, Aden, Abyan which are more affected by food insecurity.

TO HEIGHTEN RED CROSS RED CRESCENT INFLUENCE AND SUPPORT FOR OUR WORK

Business Line IV: We must engage in evidence-based humanitarian diplomacy that draws attention to the causes and consequences of vulnerability, gives voice to vulnerable people, and demonstrates the value of Red Cross Red Crescent humanitarian work and leadership

The Director of MENA Zone accompanied by the Federation Representative and Programme Coordinator paid an official visit to the Ministry of Foreign Affairs of the Republic of Yemen in Sana'a. The aim was to strengthen the relation with the Government of the Republic of Yemen and RCRC Movement particularly the YRCS. One of the main objectives was to mobilize the governmental support to YRCS to strengthen its organization and humanitarian and social services as auxiliary to the public authorities.

Stakeholder participation and feedback

Local communities have been involved in implementing activities at governorates and district levels within DRR and DM projects. In Taiz governorate, beneficiaries participated in removing and breaking mountain rocks to prevent slide and in the reforestation activity by planting 5000 trees in various areas in one district. In Dhamar, local community helped in leading a street cleaning and road safety efforts. The process was based on participatory approach to develop plans that are relevant to the community needs and priorities. The target communities were represented during the planning process through participation of National Intervention Team members and DM focal points at branch and district levels.

The Water and Environment Ministry is one of the active stake holders and has established cooperation with YRCS in the relevant areas of common concern related to water and sanitation interventions, DRR, and climate change and adaptation.

Key Risks or Positive Factors.

Key Risks or Positive Factors	Priority		
	High	Medium	Low
Election implementation	H		
Human Resources	M		
Financial Resource	H		
Security	H		
	M		

Lessons learned and looking ahead

- Strategic Planning is the most important next step for the NS. Terms of Reference and Plan of Action have been prepared for this process. The IFRC and Norwegian RC are supporting the process and looking for the right consultant to conduct the development of the YRCS Strategy 2013-2017.
- In DM, there has been a notable shift/transition to decentralization in emergency disaster response at governorate level and according to existing capacities. This was evident in recent small scale disaster response such as flash floods, and landslides that happened in Amran, Raymah and Ibb. This will have a positive impact on the DM intervention at branch level to quickly and effectively respond to sudden

disasters like flash floods and landslide which are so common in coastal and mountainous governorates with high population in rural areas.

- Integration of CBHD with other departments' components at HQ and branch levels. These areas included dissemination, and local fund project with OD Departments. The OD staff has been effectively involved in CBHD activities including meetings and training sessions. OD always remains as a complementary component to other service delivery projects and programmes either in health and care or disaster response, preparedness and risk reduction. The capacity of these key departments partly involved some OD components such as branch development, volunteer recruitment, human resources, etc. This approach contributes to the long term process of assisting key departments like DM and Health to build capacity and scale up services
- Resource mobilization and fund raising is an area that needs to be emphasized and enhanced to ensure sustainability of programmes and senior staff members. Financial resource is another area that requires focus to reduce dependency on external support. This challenge became more evident as the HQ was hampered by its limited resources to cover its operational costs and salaries of current and prospective senior staff members. The reduction of the support it gets to cover key programme coordinators and other supporting staff led to noticeable slowdown in programme implementation especially in health and care areas.
- Human resources issues: Due to internal NS administration problems, the Program Coordinator at the HQ has been released. That represents a main challenge as he was a key person responsible for programme coordination.

Financial situation

Click here to go directly to the financial report. This should be a link to your validated financial report in EpiServer's back office. Create a hyperlink with the following url modified for your specific report: http://www.ifrc.org/docs/LTPF Process/LTPF/2012/SP683YELTPF_12arf.pdf

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\)](#) in Disaster Relief and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of nonviolence and peace.

Find out more on www.ifrc.org

Contact information

For further information specifically related to this report, please contact:

For further information specifically related to this operation please contact:

- **Yemen Red Crescent Society:** Mr. Fuad Al-Makhethi, Secretary General, phone: +967 1298615; Mobile: +967 770972253 Email: f.almakhathy@gmail.com
- **IFRC Country Representation:** Mazin Salloom, Country Representative for Yemen, phone: 00967-1-737700130, Email: mazin.salloom@ifrc.org
- **IFRC MENA Zone:** Dr Hosam Faysal, DM Coordinator, MENA Zone; phone: +961 (0)5 956 058; mob.: +961 71 802 916: Email: hosam.faysal@ifrc.org

For Resource Mobilization and Pledges:

- **In IFRC Zone:** Samah Hassoun, Senior Resource Mobilization Officer, Mena Zone, Phone: +961 70 480 488, Email: samah.hassoun@ifrc.org.

For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

- **In IFRC Zone:** Nadine Haddad, Senior Planning, Monitoring, Evaluation and Reporting Officer, Mena Zone, Phone: + 961 71 802775, Email: nadine.haddad@ifrc.org