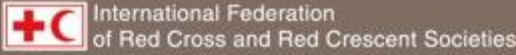




Costa Rica Annual Report 2012



MAACR001
27 July 2013

This report covers the period 01 January 2012 to 31 December 2012.

Psicosocial support during the Nicoya earthquake/CRC2012



Overview

During the year 2012 the Costa Rican Red Cross (CRC) working in conjunction with the International Federation of Red Cross and Red Crescent Societies (IFRC) in Costa Rica, implemented a plan that promoted the development of processes that had a major impact on the definition of positions and strategic documents of the institution. The National Society capacities in community work were reinforced through DIPECHO project VIII.

The Country Support Plan for Costa Rica, unfortunately, did not receive all of the expected contributions to allow for the full implementation of its initially planned activities. The National Society in coordination with the Country Office, and in some cases established, partnerships to address shared topics with regional and nationally pertinent coordinations.

During the reporting period health interventions were implementing under Youth. Thus, the National Society has been working on preventive health services with regards to HIV and AIDS, including inter-institutional coordination with other actors involved in the area (prison centres, Women National Hospital, and other NGO's), and in full accordance with Costa Rican Ministry of Public Health.

Working in partnership

Operational Partners	Agreement
American Red Cross	MOU- Bilateral

Progress towards outcomes

Business Line I: TO RAISE HUMANITARIAN STANDARDS

Outcome 1.1: The Red Cross is better positioned to lead and demonstrate the Federation-wide contribution to reducing vulnerability, the exposure to risks and the ability of most vulnerable people to deal with their daily challenges; and capture learning and knowledge management to improve the quality of Red Cross work.

Output 1.1.1: Humanitarian access is addressed through learning and action

Measurement			
Indicators	BL	Annual Target	Implementation to date
1. During 2012 on a weekly Red Cross Youth radio programme the National Society informs the public about its work through the dissemination of the institutional doctrine of Movement Principles and Values	N/A	100%	During 2013 at least 35 radio programs were mentioned articles on doctrine and principles of the Red Cross.

Output 1.1.3: Urban risk reduction, climate change adaptation, migration and violence prevention, non-communicable diseases are better understood and promoted within National Societies:

Indicators	Annual Target	Implementation to date
1. The National Society, with secretariat support, will facilitate a space to analyse violence, migration, urban risk, and climate change in marginal populations that contributes to the drafting of its Strategic Development Plan 2013–2017	100%	In 2012 the First Urban Risk Forum was organized by the CRC.
2. The CRRC, with secretariat support, will implement an impact study on the ambulance service and the migrant population.		The new templates will facilitate the collection of information, but the activity is not yet completed.
3. At least 50 per cent of the governance and management bodies receive information and training on the trends and lines of action related to risk reduction, adaptation to climate change, violence prevention and migration in the national context	100%	Through 2020 strategy and MAI workshops forums and meetings, 2012 was a year of promoting the interest in trends such Urban Risk
4. NS is part of at least one inter-agency platform or partnership related to key trends or emerging health issues (non-communicable diseases, migration, violence prevention or climate change)		The Inter-agency platform was established during the REDCAMP-Health networking meeting that took place on September 2012.
5. NS staff / volunteers participate in inter-agency platforms, and regional events related to key trends and emerging health issues.		Presence in Regional Activities and Continental events
6. NS staff/volunteers participate in two virtual seminars carried out during 2012 to better understand key trends in relation to health within regional context		Virtual seminars took place after the REDCAMP-Health networking meeting in September 2012.

Comments on progress towards outcomes

During the reporting period, the CRC took part of the RECAMP-Health networking meeting in order to share experience and discuss new issues related to health as non-communicable diseases, migration, violence prevention and climate change adaptation and urban risk reduction.

Outcome 1.2.: A system for research, education, learning and knowledge-sharing initially focusing on urban risk reduction, climate change adaptation, migration issues, and violence prevention enhances the understanding of these trends in the context of the Red Cross, as well as the capacity to address them.

Output 1.2.1: Federation-wide Reporting System and the databank are established in the National Societies of Americas

Indicators	Annual Target	Implementation to date
1. The Costa Rican Red Cross strengthens its planning, monitoring and evaluation processes by applying the Federation Wide Reporting System.	0	Technical difficulties on the web page prevented the update of the information.

Outcome 1.3: The use of Federation-wide assessment tools, furthering the understanding of the collective impact of the Red Cross and Red Crescent Societies is promoted.

Output 1.3.1: Organisational Capacity Assessment and certification (OCAC) process established

Indicators	Annual Target	Implementation to date
1. On 2012 the National Society, with regional representation assistance, continues the phase of self assessment con OCAC process.	1	A self assessment exercise took place in September.

Comments on progress towards outcomes

In the month of September the self-assessment exercise of the first phase of OCAC was implemented by representatives of the CRC, who defined different development opportunities that require investments and efforts. On the last semester of 2012 the National Society defined and adjusted the information forms required to report the progress on the annual operation plan with the aim to improve the data collection to update the FWRS.

Outcome 1.4: The professional qualifications and competencies of the Red Cross volunteers and staff are strengthened, enabling National Societies to take the lead in addressing new risks and vulnerabilities

Output 1.4.1: The capacity of the National Societies to provide professional qualifications and competences to volunteers and staff at all levels is strengthened

Indicators	Annual Target	Implementation to date
1. The CRRC, with secretariat support, incorporates the secretariat learning platform into its knowledge management system.	20% increase	New incorporation of at least 75 persons who are using the system

Comments on progress towards outcomes

The learning and training system of the National Society was under evaluation in 2012 with the goal of finding and defining spaces of integration and new approaches.

Business Line II: TO GROW RED CROSS RED CRESCENT SERVICES FOR VULNERABLE PEOPLE

Outcome: 2.1: Red Cross National Societies, through their network of branches, have enabled communities to better understand trends (urban risk, climate change, migration and violence) that increase the impact of disasters and crisis in their lives, and to develop appropriate integrated responses.

Output 2.1.1: Key humanitarian trends are integrated into disaster crisis plans and programmes

Indicators	Annual Target	Implementation to date
1. First Urban Risk Reduction Forum .	1	The forum took place in November.
2. The NS has validated the revised training curricula for RIT and NIT health in emergencies and WatSan training.		Qualified members of the NS participated in several regional processes.

Comments on progress towards outcomes

During this period, the International Federation supported the CRC in integrating water and sanitation into operations. In an effort to facilitate information sharing within the water and sanitation sector, the Americas Zone Office (AZO) has established online services with the purpose of maintaining updated contact information, sharing information, and hosting discussion forums.

Output 2.1.2 URBAN RISK approaches are adopted in disaster and crisis management.

Indicators	Annual Target	Implementation to date
1. NS health meetings to discuss the links between Urban Risk and WatSan, health in emergencies and community health programs for further interventions.		Meetings to define the kind of interventions took place in the last semester

Comments on progress towards outcomes

The National Society were part of the revision of health in emergencies curricula interventions, but more activities to involve the CRC were carried out during the second semester as the Urban Risk Forum .

Output 2.1.3 CLIMATE CHANGE adaptation is integrated into disaster and crisis management.

Indicators	Annual Target	Implementation to date
2. NS health meetings to discuss the links between Urban Risk and WatSan, health in emergencies and community health programs for further interventions.		Meetings to define the kind of interventions took place in the last semester

Output 2.1.4: Better Programming Initiatives mainstreamed in programming and services to communities of origin and host communities impacted by migration

Indicators	Annual Target	Implementation to date
1. The CRRC, with secretariat technical assistance, establishes a Community Health office		Terms of reference for the officer were defined and presented to the National Board.

Comments on progress towards outcomes

The National Society defined a Community Health officer to address the community development and the related projects.

Outcome 2.2: An efficient and effective Red Cross disaster and crisis management system in the Americas will lead and inspire through strengthened capacity and coordination of all components focusing on increased shared operational responsibility with National Societies, improved mapping, the inclusion of innovative technology, creating new approaches and tools to address external trends in the zone and improved early warning/early action.

Output 2.2.2 The disaster and crisis response system in the Americas will be forward looking through innovation and by taking maximum advantage of the resources available throughout the Red Cross network:

Indicators	Annual Target	Implementation to date
1. The CRRC disseminates a National Disaster Management plan to all management structures.	1 plan	The adjustment process for the plan took place. Dissemination is pending.
2. The CRRC, with secretariat support, starts a process to create response plans for auxiliary committees.		The National response plan is under revision.

Comments on progress towards outcomes

During 2013 the SN made efforts to define these plans. It is expected that by early 2013 these plans are disseminated to all branches of the SN

Business Line III:

Outcome: 3.1: Red Cross National Societies, through their network of branches, have enabled communities to better understand trends (urban risk, climate change, migration and violence) that increase the impact of disasters and crisis in their lives, and to develop appropriate integrated responses.

Output 3.1.1: National Society leadership and institutional capacity for partnership exist.

Indicators	BL	Annual Target	Implementation to date
1. NS participates in the discussion of the global health SOF as part of the regional health network		meeting	Implemented.
2. NS health/ youth staff have been informed about the global initiatives and health framework and the new MoU signed between Federation and PAHO.			Implemented.

Output 3.1.2: URBAN RISK is integrated into National Society programming.

Indicators	BL	Annual Target	Implementation to date
1. NS participates in discussion on global urban health working paper through the regional health network.			Carried out during the Guatemala network meeting

Comments on progress towards outcomes

The Youth Department of the CRC was involved in discussion about global health SOF. Other discussions took place after the REDCAMP-Health networking meetings, regarding other global initiatives. The Costa Rican Red Cross was also involved in the discussion about Urban Risk related to disease outbreaks and health issues .

So far, the MoU renewal among Federation and National Society has been postponed until the election of the new PAHO's Director.

The Health networking meeting (that will take place on September 2012) The Costa Rican Red Cross will be involved in the discussion about Climate Change related to outbreaks and health issues in general.

Outcome: 3.2: Red Cross National Societies, through their network of branches, have enabled communities to better understand trends (urban risk, climate change, migration and violence) that increase the impact of disasters and crisis in their lives, and to develop appropriate integrated responses.

Output 3.2.1: National Societies addressing major trends and challenges contributing to vulnerability

Indicators	BL	Annual Target	Implementation to date
1. The National Society, with secretariat support, employs integrated and coordinated methodologies in health, community development, and risk management to strengthen the most vulnerable communities' capacities in alignment with Federation standards and Strategy 2020.			Accomplished.
2. NS has mapped MNCH activities and contributed to regional mapping.			Accomplished.
3. NS have reported scaled up HIV programming as part of Global Alliance on HIV with Secretariat support.			Achieved under the Global Alliance implementation.
4. # people reached with HIV prevention messages during 2012			5,458 people reach during 2012

Comments on progress towards outcomes

The Global Alliance on HIV has reached 5,458 people in total during 2012. In addition, 23 volunteers have been trained under Together We Can methodology and pair educators for HIV sensitization and prevention, 500 people received information and preventative messages, and 2,454 people were reached through mass media information with radio spots created by CRRRC.

Outcome 3.1: Red Cross National Societies have a progressive vision to reduce vulnerability including leadership skills and capacities for working in partnership with communities, government, NGOs, NIGs, academic institutions, the private sector and civil society networks.

Output 3.3.1: Red Cross leadership is recognized by government and other key stakeholders.

Indicators	BL	Annual Target	Implementation to date
1. The NS is updated on the HIV epidemic and			The presence of the NS in the AIDS conference was

the Global Alliance on HIV through AIDS2012 and the RCRC pre event..			not possible due to lack of funding.
--	--	--	--------------------------------------

Output 3.3.3 Building National Society financial sustainability

Indicators	BL	Annual Target	Implementation to date
1. Two health proposals developed with Secretariat support.			One proposal was developed.
2. By 2012, the NS has developed at least one proposal for donor to work on health community health interventions addressing key trends		1 proposal	Postponed to 2013

Comments on progress towards outcomes

The Global Alliance on HIV has been developed during this year and will during the next year. .

Outcome 3.6: Youth, as agents for change of the Red Cross network, are a leading voice for joint actions with different sectors of society for inclusion, peace and innovation.

Output 3.6: Involvement of young people at all levels and in all services in National Societies increased

Indicators	BL	Annual Target	Implementation to date
1. The CRRC, with secretariat support and in response to the national context, contributes to training 15 youth leaders who promote joint actions on the issues of social inclusion, migration, peace, and innovation, internally in the National Society and at the community level.			The CRC defined the required profiles for each activity.

Comments on progress towards outcomes

The implementation of the country plan strengthened the definition of profiles required for leadership positions and Headquarters premises. Through road safety project and Global Alliance the CRC Youth increased its presence in local branches.

Business Line IV:

Outcome 4.2: Strong links are fostered with governments, the public (including especially opinion leaders), academia, private sector, and other partners of the Red Cross who work at local and national levels. Including representation in key forums to address humanitarian challenges and trends.

Indicators	Annual Target	Implementation to date
1. The National Society at the community level incorporates advocacy and humanitarian diplomacy, dialogue and strategic alliances with leading organizations on the issues of migration, urban violence, violence and climate change.	1 alliance	NS conducted several coordinations and agreements with Jaco Municipality in order to address Urban Risk
2. The Costa Rican Red Cross, jointly with the Federation and		The CRC engaged in

other institutions, fosters dialogue with the National Commission for Emergencies, Ministry of the Interior, Ministry of Foreign Relations leading to the improvement of humanitarian assistance standards and international cooperation in cases of disasters and complex emergencies		several dialogues with the National Commission, within the framework of DIPECHO VIII.
--	--	---

Comments on progress towards outcomes

Through DIPECHO VIII project the CRC had the opportunity to improve its work as auxiliary to public authorities, which led to engagement with the local municipality and thus better engagement in community risk management.

Business Line V:

Outcome 5.3: National Societies' access and ability to use affordable technologies are improved, increasing outreach in a self-sustaining manner by bridging the digital divide.

Indicators	Annual Target	Implementation to date
1. The Costa Rican Red Cross is strengthened through the implementation of a comprehensive technological system that ensures effective internal Movement communication and accountability and fulfils the country's legal standards.		Not implemented due to lack of funding.

Output 5.4.1: National Societies in the Americas have a plan aligned with Strategy 2020 and report data on Federation wide reporting indicators:

Indicators	Annual Target	Implementation to date
1. By the end of 2012 the Strategic Plan 2013-2017 is finished and aligned to 2020 Strategy		Postponed for 2013.
2. During 2012 CRRC will provide information of the FWRI		Technical issues on the IFRC webpage prevented the implementation of this activity .

Comments on progress towards outcomes

During 2012, the Planning Department, developed the protocol required for gathering the information required from the branches to complete the FWRS

Outcome 5.6: Federation policies and best practices on support services are increasingly adopted and implemented by National Societies.

OUTPUT 5.6.2. National Societies in the Americas region have improved their capacity in the area of finance and therefore have achieved some common goals of a well functioning finance department, enabling them to move from the working advance (WA) system to the Cash Transfer system (CT System):

Indicators	Annual Target	Implementation to date
1. During 2012 CRRC will start the process to enable the organization to move from the working advance system to cash transfer.	100%	Implemented

Comments on progress towards outcomes

The National Society subscribed interest in implementing the system CASH TRANSFER, adjustments were made in the departments of finance and was visiting the respective IFRC analyst

Key Risks or Positive Factors

PLEASE ADD INFORMATION RE KEY RISKS AS RELEVANT

Key Risks or Positive Factors	Priority	Recommended Action
	High Medium Low	
a) New demands and adaptation to new context affecting the core business	H	-Implementation of the recommendations made on the needs assessment study.
b)		
c) Modernization of the country operations assignments	H	-Development of new operation model

Lessons learned and looking ahead

In 2012 the SN made the effort to define its main strategic lines that will allow the incorporation of new trends and adaptation to the challenges of the Costa Rican context.

In this year, after the execution of the first phase of the National Society OCAC has identified its top priorities in the development of institutional capacities. These findings will be addressed in the process of building the Strategic Plan 2013-2017

Financial situation

PLEASE ADD ANY PERTINENT INFORMATION RE FINANCE YOU WISH TO HIGHLIGHT

Click [here](#) to go directly to the financial report:

[http://www.ifrc.org/docs/LTPF Process/LTPF/2012/SP243CRLTPF_12arf.pdf](http://www.ifrc.org/docs/LTPF%20Process/LTPF/2012/SP243CRLTPF_12arf.pdf)

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations](#) (NGO's) in Disaster Relief and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by *Strategy 2020* which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.

3. Promote social inclusion and a culture of nonviolence and peace.

Find out more on www.ifrc.org

Contact information

For further information specifically related to this report, please contact:

- **In the Costa Rican National Society phone: (506) 2528-0000**
 - Carlos Navaro. General Manager. carlos.navarro@cruzroja.or.cr
- **In the Country Coordination for Costa Rica**
 - Andrés Echeverría, IFRC Country Coordinator; phone: + 502 2253.7351
email: andres.echeverria@ifrc.org
- **IFRC Americas Zone office in Panama, phone: +507 317.3050**
 - **For Resource Mobilization and Pledges:**
In IFRC Zone: Sandra Lombardo, Senior Resource Mobilization Officer:
Email: Sandra.Lombardo@ifrc.org
 - **For Performance and Accountability
(planning, monitoring, evaluation and reporting enquiries)**
In IFRC Zone: Rodolfo Bergantino, PMER Officer
Email: rodolfo.bergantino@ifrc.org