

DREF operation n° MDRGT004 GLIDE n° [EQ-2012-000188-GTM](#) 21 August 2013

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

Summary: 309,147 Swiss francs were allocated from the IFRC's Disaster Relief Emergency Fund (DREF) on 10 November 2012 to support the Guatemalan Red Cross (GRC) in delivering assistance to some 6,000 beneficiaries, and to replenish disaster preparedness stocks.

At the end of the DREF operation, the National Society assisted 450 families with non-food items, 1,000 families with food parcels for two months, and over 6,000 persons with health campaigns to prevent outbreaks and psychosocial support to assist with the stress after the earthquake. Branch rebuilding was also supported by the DREF, which covered the development of new blueprints to repair and rebuild the San Marcos Branch, which was severely affected by the earthquake. It must be noted that because of the structural damage suffered by the branch, during the implementation of this operation the National Society staff and volunteers worked from a base camp located near the communities which was set-up with support from this DREF. At the moment the reconstruction of the branch stands at 25% and is ongoing.



The Guatemalan Red Cross (GRC) supported 4,612 families with safe water during this emergency operation.
Source: GRC

The IFRC, on behalf of the GRC, would like to extend thanks to all the major donor and partners of the DREF for their generous contributions, in particular to ECHO, the Canadian Red Cross and government, the Netherlands Red Cross and government for their support to the Guatemala earthquake operation. The major donors and partners of DREF include the Australian, American and Belgian governments, the Austrian Red Cross, the Canadian Red Cross and government, Danish Red Cross and government, the European Commission Humanitarian Aid and Civil Protection (ECHO), the Irish and the Italian governments, the Japanese Red Cross Society, the Luxembourg government, the Monaco Red Cross and government, the Netherlands Red Cross and government, the Norwegian Red Cross and government, the Spanish Government, the Swedish Red Cross and government, the United Kingdom Department for International Development (DFID), the Medtronic and Z Zurich Foundations, and other corporate and private donors.

<http://www.ifrc.org/en/what-we-do/disaster-management/responding/disaster-response-system/financial-instruments/disaster-relief-emergency-fund-dref/>

[<click here for the final financial report, or here to view contact details>](#)

The situation

An earthquake of magnitude 7.2 on the Richter scale occurred on 7 November 2012 at 10.35 hours local time off the coast of Guatemala, near the border with México that was felt across the country within a radius of 200 km from the epicentre. Through Governmental Decree No. 3-2012, the president of Guatemala declared a state of emergency on 7 November for the departments of Retalhuleu, Quetzaltenango, Sololá, Quiché, Totonicapán, San Marcos, Totonicapán, and Huehuetenango. This decree was extended for additional 30 days on 5 February.

A report from the National Coordinator for Disaster Reduction (*Coordinadora Nacional de Reducción de Desastres*, CONRED) on 14 November 2012 stated the following figures on the impact of the earthquake:

Deaths	44
Injured	178
Severely affected	26,010
Affected	1,321,564
Sheltered	12,119
Persons at risk	6,715,140
Evacuated	25,941

On February 2013, it became evident that the shelter needs were being covered by the government and other actors, prompting changes in the National Society's plan of action to target the increasing problem of food insecurity.

By the closure time of this emergency operation, the government of Guatemala had concluded the construction of 7,000 houses for families affected by the earthquake. However, the food insecurity situation had worsened after 15% of coffee crops were lost due to diseases.

Red Cross and Red Crescent action

Throughout this operation, the GRC, with the support of DREF funds, assisted 450 families with non-food item, 1,000 families with food parcels for two months, and over 6,000 persons with health campaigns to prevent outbreaks and psychosocial support to assist with the stress after the earthquake. Operational support was provided directly from the IFRC country coordinator, who is located in Guatemala, hence reducing travel expenses and ensuring on-site technical assistance.

With the support of the communications staff of the Americas zone office, the GRC communications department was able to record the Red Cross Red Crescent action through three articles and two videos. Below are the links to both videos made available on the Youtube channel of the National Society.

- [Video 1: Interviews in the San Marcos Operation](#)
- [Video 2: The San Marcos Operation](#)

Achievements against outcomes

Relief distribution

Outcome: The Guatemalan Red Cross contributes to meet the immediate needs of 1,000 families in the departments of San Marcos and Quetzaltenango

Outputs and activities planned:

- Conduct emergency damage and needs assessments alongside government authorities and other humanitarian partners.
- Hire a helicopter to complete a rapid assessment of large-scale damage.

- Develop a beneficiary communication plan with affected communities to ensure their participation throughout the process.
- Develop a beneficiary targeting strategy and registration system to deliver intended assistance to affected families together with affected communities and their leaders.
- Replenish pre-positioned stock used during the emergency
- Support the distribution of non food relief items to 450 families and the distribution of food parcels for 1,000 families.

Impact: The Guatemalan Red Cross successfully reached 450 families through the DREF operation, providing them with essential non-food items, which included one hygiene kit, one bucket, two jerry cans and six blankets- In total, 450 hygiene kits, 450 buckets, 900 jerry cans and 2,700 blankets were distributed. It is worth noting that this DREF procured 2,500 blankets and the extra 200 were provided by the Guatemalan Red Cross.

At the same time, 1,000 families were reached with two deliveries of food parcels for one month.

The distribution was completed in the municipalities of San Marcos, Serchil, and Tejutla:

Municipality	Men head of household	Women head of household	TOTAL
San Marcos	33	417	450
Serchil	75	200	275
Tejutla	182	93	275
TOTAL			1,000

The food parcels were designed with dry food appropriate for household level preparation after detailed assessments about the most common food items missing in the family diet, and taking into account nutritional and energy requirements. Cultural elements, such as spices used, cooking methods, and language of labels were also considered. Powdered milk was not included to promote the continuous use of breast milk and avoid inappropriate preparation or its possible contamination. The food parcels (each one month pack) contained the following items:

Family food parcel for 1 month	
Item	Quantity
Corn flour	30 lbs.
Beans	30 lbs.
Rice	20 lbs.
Sunflower oil	1 gal.
Salt	2 lbs.
Sugar	5 lbs.
Incaparina ¹	5 lbs.

In addition, a beneficiary communication plan was designed to ensure that families could provide feedback on the content of the parcels, their accessibility to fuel for preparation and the method of distribution.

The selection process of beneficiaries had clear criteria to follow in order to ensure that the most vulnerable persons were reached: homes headed by single women, elderly people, homes with children under five, persons with disabilities, and people living with HIV-AIDS.

¹ Incaparina is a regional nutritional supplement.

Emergency health, water and sanitation

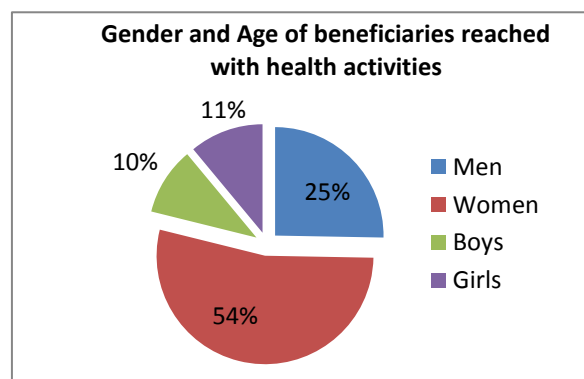
Outcome: 6,000 persons (1,000 families) affected have access to pre-hospital care, information on epidemic control, a campaign against malnutrition, psychosocial support and violence prevention activities.

Outputs and activities planned:

- Support rescue and evacuation efforts.
- Provide first aid care to the affected population and ensure referral and transfer services to health centres.
- Provide psychological first aid and psychosocial support to persons (including affected volunteers) in the San Marcos region.
- Provide violence prevention messages to communities (including affected volunteers and migrants) in affected regions.
- Conduct community training on epidemic control (main focus on acute respiratory infections) and on good nutritional practices for children under five, including indigenous communities.
- Distribute safe water for affected people for at least two weeks.
- Carry out continuous assessments of water, sanitation, and the situation relating to hygiene.

Impact: The Guatemalan Red Cross was able to exceed its original target on this sector. As shown in the table below, more than 6,000 persons were reached with health campaigns and water distribution, and at the end of the operation no major outbreak of diseases were reported.

Activity	No. of beneficiaries reached ²	% of target
Psychosocial support	6,595	110 %
Epidemic control	6,688	111 %



The activities were completed in two phases. During the first phase, volunteers and staff of the Red Cross visited collective centres to provide psychosocial support and complete educational activities on epidemic control: hygiene promotion and nutrition, as well as violence prevention. During the second phase, these activities were followed up at community level.

For the psychosocial support component, the GRC used games and art therapy techniques when working with children and group therapy when working with adults, aiming at managing post-traumatic stress and the sense of loss after the earthquake promote the return to regular activities and regain self-confidence.

In order to control any possible outbreak of epidemics, the GRC completed educational talks and activities around the topics of disease transmission channels, washing of hands, waste management, and the adequate use of water, including its treatment and storage at household level.

Moreover, the epidemic control activities were integrated with the distribution of safe water after the emergency. Three water treatment camps and 60 tanks of 1,700 litres were installed, benefiting 18 communities, 15 collective centres and 3 institutions assisting affected communities. In total, 2,129,778 litres of safe water were distributed for 45 days, reaching some 4,612 families. Please see Annex 3 for details of the communities reached with water distribution.



About 21 per cent of the people reached with psychosocial support were children assisted to manage stress through games and drawings.

Source: GRC

² For details on the numbers of beneficiaries reached in each area, please

It must be mentioned that the quality of the water –PH, turbidity and chlorine level- was monitored at four points: on the treatment equipment, on the water production, on the water truck and at the point of distribution. The water distribution was strongly supported by the Norwegian Red Cross Society, which provided technical assistance and resources, greatly reducing the expenses budgeted in this line.

Although the GRC provided pre-hospital care to people affected by the earthquake, however these actions were financed by the National Society's own resources due to a delay in the transfer of DREF funds.

Logistics	
Outcome: The local logistics capacity of the Guatemalan Red Cross to respond with relief items is strengthened with the support of standardized items prepositioned in the IFRC's zone Logistics Unit in Panama as well as enhanced with technical support	
Outputs	Activities planned
Enhanced logistics capacity and technical support facilitate the distribution of relief items to 1,000 families and other related activities.	<ul style="list-style-type: none"> • Management of logistics mobilization • Procurement of transport services through the ZLU transport network • International procurement as required. • Pipeline management of in-kind goods.

Impact: Most of the relief distributions were carried out with the support of two Tropical Mobile Storage Units (TMSU) that were prepositioned in the country with the assistance of the Americas zone's global logistics service. Through this strategy the National Society had rapid access to non-food items to alleviate immediate needs without the need to wait for shipment and customs. As part of their support of the DREF operation, the logistics service assisted with the replenishment of the blankets, jerry cans, buckets, and hygiene kits used by the Guatemalan Red Cross.

Lessons Learned

Some of the lessons learned and recommendations gathered after the operation are:

- The need to monitor closely local branches in order to support with the maintenance of equipment, human resources, and communication with authorities.
- The importance of integrating all sectors of the response, ensuring at the same time good coordination of all action with governmental authorities, in particular those of the Ministry of Health and Social Support.
- The need to have established a standard system to record actions to ensure the best use of resources.

Contact information

For further information specifically related to this operation please contact:

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**For Performance and Accountability
(planning, monitoring, evaluation and reporting enquiries)**

- **In IFRC Zone:** Lucia Lasso, operational information, monitoring and reporting senior officer; email: lucia.lasso@ifrc.org
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DREF history:

- This DREF was initially allocated on 10 November 2012 for CHF 309,147 for 3 months to assist 6,000 beneficiaries.
 - A DREF update was published on 14 February with a budget revision to include the distribution of food parcels to 1,000 families for two months and an extension of the timeframe for additional 30 days.
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Click here

1. Final financial report **below**
 2. Click **here** to return to the title page
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How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
 2. Enable healthy and safe living.
 3. Promote social inclusion and a culture of non-violence and peace.
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Disaster Response Financial Report

MDRGT004 - Guatemala - Earthquake

Timeframe: 10 Nov 12 to 10 Mar 13

Appeal Launch Date: 10 Nov 12

Final Report

Selected Parameters

Reporting Timeframe	2012/11-2013	Programme	MDRGT004
Budget Timeframe	2012/11-2013	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		309,147				309,147	
B. Opening Balance		0				0	
Income							
<u>Other Income</u>							
<i>DREF Allocations</i>		309,147				309,147	
C4. Other Income		309,147				309,147	
C. Total Income = SUM(C1..C4)		309,147				309,147	
D. Total Funding = B + C		309,147				309,147	

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance		0				0	
C. Income		309,147				309,147	
E. Expenditure		-269,221				-269,221	
F. Closing Balance = (B + C + E)		39,926				39,926	

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III. Expenditure

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			309,147			309,147		
Relief items, Construction, Supplies								
Shelter - Relief	15,851		13,308			13,308	2,543	
Construction - Facilities	9,435		9,864			9,864	-429	
Clothing & Textiles	12,737		11,065			11,065	1,673	
Food	116,993		111,468			111,468	5,524	
Water, Sanitation & Hygiene	41,608		36,725			36,725	4,883	
Medical & First Aid	4,717		45			45	4,673	
Teaching Materials	23,587		23,867			23,867	-280	
Utensils & Tools	5,307		3,671			3,671	1,636	
Total Relief items, Construction, Sup	230,235		210,013			210,013	20,222	
Logistics, Transport & Storage								
Distribution & Monitoring	14,046		10,166			10,166	3,880	
Transport & Vehicles Costs	8,595		4,387			4,387	4,208	
Logistics Services	2,819		2,059			2,059	760	
Total Logistics, Transport & Storage	25,460		16,612			16,612	8,848	
Personnel								
International Staff			200			200	-200	
National Society Staff	1,887		1,898			1,898	-11	
Volunteers	8,638		13,232			13,232	-4,594	
Total Personnel	10,525		15,330			15,330	-4,805	
General Expenditure								
Travel	14,152		2,651			2,651	11,501	
Office Costs	3,066		2,065			2,065	1,001	
Communications	5,425		1,349			1,349	4,076	
Financial Charges	1,415		4,770			4,770	-3,355	
Total General Expenditure	24,059		10,835			10,835	13,224	
Indirect Costs								
Programme & Services Support Recovr	18,868		16,431			16,431	2,437	
Total Indirect Costs	18,868		16,431			16,431	2,437	
TOTAL EXPENDITURE (D)	309,147		269,221			269,221	39,926	
VARIANCE (C - D)			39,926			39,926		

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Budget Timeframe	2012/11-2013	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL2 - Grow RC/RC services for vulnerable people							
Disaster response	309,147	0	309,147	309,147	269,221	39,926	
Subtotal BL2	309,147	0	309,147	309,147	269,221	39,926	
GRAND TOTAL	309,147	0	309,147	309,147	269,221	39,926	

ANNEX 1: Beneficiaries reached with Psychosocial support

First phase, 9 November 2012 to 23 January 2013

Collective Centre	Location	No. of beneficiaries
Escuela de Niños Especiales	San Marcos	311
La Bendición	San Marcos	381
Fe y Esperanza	San Marcos	160
Rosario	San Marcos	370
Jireh	San Marcos	50
Los Ocales	San Marcos	313
Los Sandoval	San Marcos	40
Los López	San Marcos	45
Ixcuhila	San Marcos	81
Aldea La Federación	San Marcos	59
Nueva Jerusalén	San Marcos	100
Aldea Las Lagunas	San Marcos	20
Escuela Federación	San Marcos	59
Telesecundaria	San Marcos	82
Edén	San Marcos	46
Fe y Oración	San Marcos	165
Cantón el Centro	San Marcos	122
San Francisco de Asís	San Marcos	70
Aldea Rincón	San Marcos	37
Paraíso	San Marcos	65
Jireh	San Marcos	50
Ixquihuil	San Marcos	81
Proyecto Canica	San Marcos	30
Magisterio	San Marcos	119
Escuela Georgina Rodas	San Marcos	59
Escuela Carlos Castillo Armas	San Marcos	341
Esuela de Familia Georgina Rodas	San Marcos	59
Escuela Carlos Castillo	San Marcos	341
Escuela J. Antonio de León	San Marcos	165
Escuela Ulises Rojas	San Marcos	214
TOTAL		4,035

Second phase: 24 January to 10 February 2013

Community	Men	Women	Boys	Girls	Total
Tuixoque, Comitancillo San Marcos.	8	3	23	33	67
Canoa de Piedra, San Marcos.	7	60	19	17	103
Río Santo, S.C. Cucho	3	58	10	16	87

La Esperanza S.C. Cucho	2	41	17	21	81
Buena Vista S.C. Cucho	9	29	3	6	47
Los Aguilar S. C. Cucho	0	45	3	12	60
Siete Tambores San Antonio Sac.	15	34	2	0	51
San Ramón, San Antonio S.	19	41	6	8	74
Aldea Mavil, San Pedro Sac.	33	54	3	6	96
Esperanza Alta, S.C. Cucho	9	45	4	2	60
San Sebastián S. C. Cucho	21	51	1	6	79
Zona 5, S. C. Cucho	10	143	8	4	165
Las Canoas, S. C. Cucho	18	154	2	2	176
Ixquiuhila	7	39	12	18	76
Cansupe	3	29	5	11	48
Albergue El Recreo	10	31	4	3	48
Tierra Blanca	5	79	14	23	121
Aldea Tanil, Esquípuilas P.G	52	150	0	0	202
Villa Flores, Tejutla	17	12	1	0	30
Chalanchac.	10	48	9	9	76
El Edén Tejutla	8	23	0	0	31
Buena Vista T.	26	39	1	1	67
El Bosque T.	35	43	5	1	84
La Independencia.	8	10	5	5	28
Tuicincé T.	13	16	0	0	29
Quipambé T.	19	11	0	0	30
Tejutla Casco Urbano	110	184	0	0	294
Ojo de Agua Esquípuilas P.G	0	0	29	22	51
Villa Hermosa Esquípuilas P.G	48	35	64	52	199
Villa Hermosa EPG	0	45	0	0	0
Esquípuilas Palo Gordo	1	7	0	0	0
Total	526	1,559	250	278	2,560

ANNEX 2: Beneficiaries reached with epidemic control activities

Phase 1: 9 November 2012 to 23 January 2013

Same as shown in Annex 1, of phase 1 of psychosocial support (completed within collective centres)

Phase 2:

Community	Municipality	Men	Women	Boys	Girls	TOTAL
Cuatro Caminos	Comitancillo	1	19	11	8	39
Tuixoque	Comitancillo	0	28	18	25	71
El Calvario	Comitancillo	0	17	5	10	32
Tuichilupe	Comitancillo	0	36	1	0	37
Ixcamal	Comitancillo	21	74	9	19	123
Serchil Centro	Comitancillo	137	127	5	9	278
El Rodeo	Comitancillo	44	42	16	7	109
La Libertad	Comitancillo	7	50	3	7	67
El Milagro	Comitancillo	7	14	5	6	32
Canoa de Piedra	Comitancillo	28	52	19	11	110
El Cerro	Comitancillo	8	18	3	0	29
Tuilelen	Comitancillo	7	37	0	0	44
Sibinal	San Marcos	62	9	1	2	74
San Ramon	San Pedro	0	36	12	14	62
Caserío El Eden	Tejutla	10	15	4	6	35
Aldea Esquipulas	Tejutla	58	55	4	8	125
Tuisinche	Tejutla	23	10	2	2	37
Aldea Villa Flores	Tejutla	33	19	14	13	79
Ixtagel	San Marcos	5	25	10	9	49
La Democracia	Tejutla	31	35	12	14	92
Los Puentes	Tejutla	6	38	19	21	84
La Esmeralda	Tejutla	37	25	0	0	62
Chalanchac	Tejutla	11	50	12	14	87
Quipambe	Tejutla	20	10	5	5	40
El Bosque	Tejutla	35	36	0	0	71
La Independencia	Tejutla	9	9	7	7	32
Buena Vista El Rosario	Tejutla	22	44	0	0	66
Instituto Privado Urbano Mixto Tecnológico Humanista	Tejutla	121	122	0	0	243
Colegio Católico Tejutla	Tejutla	26	65	0	0	91
Escuela Oficial Rural Mixta Kristen Walther Aldea Tanil	Esquipula Palo Gordo, San Marcos	0	0	37	31	68
Escuela Oficial Rural Mixta Canton Primavera, Aldea Tanil	Esquipula Palo Gordo, San Marcos	0	0	15	12	27
Aldea Tanil	Esquipula Palo Gordo, San Marcos	32	92	24	32	180
Caserío Primavera	Esquipula Palo Gordo, San Marcos	5	54	9	11	79
TOTAL		806	1,263	282	303	2,654

ANNEX 3: Communities reached with water distribution

Communities and collective centres	No. of families	No. of litres
Esquipulas Palo Gordo	135	66,665
Aldea Las Lagunas	162	52,850
Aldea Ojo de Agua	195	134,655
Ixtagel	250	355,550
San Agustín Tonala	250	15,140
Federacion	250	115,620
Villa Hermosa	15	4,500
Albergue San Pedro	175	16,777
La Esmeralda, Palo Gordo	375	21,277
Albergues	250	52,710
Las Escobas	125	13,626
Champolla	275	66,336
El Recreo	200	32,310
Miralvalle 1	125	1,278
Potrillos	125	33,588
Jerusalén	125	2,800
El Paraíso	165	3,400
Tierra Blanca	100	6,200
Piedra Grande	200	7,000
Municipio, San Cristobal Cucho, San Marcos	780	233,550
Escuela de Niños Especiales	13	17,500
Cruz de Piedra	100	79,260
Jireh	30	288,330
El Rosario	38	3,070
Villa Nueva	115	290,450
Tanil	23	75,700
Primavera	16	95,170
Total	4,612	2,085,312

Humanitarian institutions	Persons	
Comedores Seguros	500	33,380
Campamento Cuerpo de Ingenieros	16	2,286

Campamento Cruz Roja Guatemala	80	8,800
	596	44,466
Total of litres		2,129,778