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# DREF final report

## Palestine (Gaza): Complex emergency

 International Federation  
of Red Cross and Red Crescent Societies

**DREF operation n° MDRPS006**  
**GLIDE n° CE-2012-000194-PSE**  
**20 July, 2013**

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Summary:** CHF 492,243 was allocated from the IFRC's Disaster Relief Emergency Fund (DREF) on 17 November, 2012 to support the national society in delivering assistance to some 29,000 beneficiaries.

The Palestine Red Crescent Society (PRCS) provided immediate emergency medical services support to the victims of the 8 days Gaza crisis, distributed emergency items based on the needs identified, purchased medical disposable to replenish its stocks, and launched an emergency appeal to widen its support in the aftermath of the intensive war. All planned activities were implemented except for the supply of communication equipment, which has not been received yet due to lengthy process and the restrictions to such items.

240 volunteers as well as the PRCS staff of the EMS and the Hospitals were mobilized during the 8 days of heavy bombardments and shelling to save lives and provide emergency services to the victims of the conflict.



PRCS volunteers distributing plastic sheeting, tarpaulins and a heater to a family whose house was damaged by the intensive attacks. Caption: PRCS

This DREF allocation has been replenished by the Netherlands Red Cross who contributed CHF 51,319 and the Belgian Government through the Belgian Red Cross contributed CHF 203,143. The major Donors and partners of the DREF include the Red Cross Societies and governments of Australia, Austria, Belgium, Canada, Denmark, Ireland, Italy, Japan, Luxembourg, Monaco, the Netherlands, Norway, Spain, Sweden and the USA, as well as DG ECHO, the UK Department for International Development (DFID) the Medtronic, Z Zurich and Coca Cola Foundations and other corporate and private donors.

The IFRC, on behalf of the Palestine Red Crescent Society (PRCS), would like to extend thanks to all partners for their generous contributions.

[<click here for the final financial report, or here to view contact details>](#)

## The situation

The airstrike targeting the chief of Hamas' armed wing on 14 November 2012 marked the beginning of an intensive Israeli military offensive. During eight days of airstrikes, heavy fire from the sea and from tanks positioned on the border 160 Palestinians were killed and 1,399 were injured, around 14,920 men, women, boys and girls were shortly internally displaced and have since returned home.

Some 1,500 targets were hit during the 8 days, threefold the targets hit in the war of 2008-09. Some 450 among houses and public buildings were completely destroyed or suffered major damage while some 8,000 more suffered minor damage, including smashed windows. Part of the infrastructure heavily suffered also such as one of the four bridges that link the northern part of Gaza with the southern part.

By 22 November a ceasefire brokered by Egypt entered into force and the feared ground offensive did not take place. The ceasefire has since held and although it initially brought some minor improvements for the life of people in Gaza, most of these improvements have been already suspended at the moment of writing this report.

This resumption of hostilities has taken its toll on a very vulnerable part of Palestine, object of a blockade by the Israeli forces since June 2007, where the majority of the population depends on external aid. Gaza remains under the constant threat of future military operations, and the level of preparedness especially in the health sector shall not be neglected.

## Red Cross and Red Crescent action

From the onset of the increase of hostilities, PRCS immediately activated its contingency plans and its Operation room at the Al-Quds Hospital in Gaza city and the national Operation room in Ramallah. Throughout the 8 days of crisis, PRCS ambulances were working around the clock transporting more than 45 % of the injured to Hospitals and more than 55 % of the fatalities, contributing to ensuring that emergency medical services were available at all time even under the bombardments. More than 200 volunteers in Gaza were working in shifts to support the operations, thus enabling PRCS to be on top of events and be able to start the needs assessment even before the end of hostilities. Three PRCS premises (Jabalia branch, Al-Quds Hospital and EMS station in Gaza) suffered minor damage due to explosions nearby, but this did not impede them to continue supporting the population.

The feared ground operation did not take place, and the ceasefire allowed for needs assessments to identify most pressing needs. Distributions started immediately after the first needs assessment, and continued throughout the days that followed the ceasefire.

In light of the extent of the humanitarian crisis, PRCS launched an emergency appeal supported by the Red Cross and Red Crescent Movement partners, building on the support received by DREF. This allowed for the inclusion of a wider set of activities and outreach to larger numbers of beneficiaries.

All planned activities for this DREF were effectively implemented, except for the import of the communication equipment, which has been delayed due to unforeseen obstacles, till the end of May.

## Achievements against outcomes

### Relief distributions (food and basic non-food items)

**Outcome: In light of the approaching cold season, 300 families or 2,000 people will receive basic non-food items such as blankets, plastic sheeting and family heater**

#### Outputs (expected results) and activities planned:

- As soon as security conditions allow for, conduct needs assessment for affected families
- Procure relief goods locally or in Egypt
- Distribute relief goods according to needs
- Monitor and reassess needs

#### Impact:

After the first days of this complex emergency, PRCS volunteers, together with the ICRC, launched the needs assessments in all the affected areas in order to determine the number of affected families' needs and their severity (based on full house destruction, partial house destruction, minor damage criteria) and prioritize the immediate distribution of first relief goods. The distributions were launched as of the day after the assessment had been done. Most of the 200 mobilized



volunteers took part to the exercise that finalized on 29 November.

Based on the needs assessment, A total 4,945 families received plastic sheeting, out of which 3,000 families were provided by PRCS. These plastic sheeting were used mainly to protect the partly damaged houses and temporarily substitute the glasses of windows that were smashed by the explosions, thus protecting the families from cold, rain and wind. Some 1,200 units of plastic sheeting of 2m width x 50m length x 15mm depth were purchased to replenish the stock. 1,450 families received two blankets each, and some 500 received a kerosene heater.

## Emergency health

### **Outcome: in-patients and injured at PRCS and public hospitals receive appropriate treatment**

#### **Outputs (expected results) and activities planned:**

- Purchase of drugs and disposable (detailed list available upon request) in Egypt
- Refurbish PRCS Hospitals and health clinics
- Supply public hospitals where requested and urgent
- Monitor and reassess needs

#### **Impact:**

At the onset of the hostilities, an agreement was reached between PRCS and the local Ministry of Health whereby public hospitals were tasked to receive emergency cases linked to the conflict while PRCS Hospitals would be the referral Hospital for non-conflict related emergencies and for specialized diagnostic. PRCS handed over to the Ministry of Health a surgical kit that it kept as emergency stock. While PRCS hospitals received in the 8 days 310 emergency patients, some 79 additional patients injured by the attacks were brought directly to PRCS and treated there, in

addition to 49 patients referred to Al Quds Hospital for Computerized Tomography Scan (CT Scan) since the Ministry's CT Scan was damaged.

In addition, the stocks of Drugs and Disposable both at the Ministry of Health and at PRCS were very low and in some cases specific items were out of stock.

PRCS purchased through a local provider a critical amount of disposable with support of DREF (700,000 syringes, 160,000 cannulas, 900,000 needles, 10,000 paediatric oxygen masks, 9,500 bandages) and purchased the drugs utilising the funds received through its Emergency appeal.



On the third day of the hostilities, a PRCS EMT is treating a little girl in an ambulance on the way to the hospital in Khan Younis. Caption: PRCS

### **Outcome: injured and sick continue receiving Emergency Medical Services throughout Gaza**

#### **Outputs (expected results) and activities planned:**

- Purchase fuel from Israel (75,000 litres equal to 30 services per ambulance times 40 ambulances times 30 days times 10 kilometres)
- Coordinate the entrance of the fuel through ICRC
- Purchase of spare parts for the 40 ambulances stationed in Gaza Strip – this may be done in Egypt
- Purchase an additional quantity of fuel (25,000 litres) will supply the generators of PRCS Hospitals and health centres

During the 8 days of hostilities, PRCS ambulances transported 88 of the persons killed by the attacks, and 577 of the injured ones. In the 23 days after the end of hostilities, an additional 3,564 patients were transported by PRCS ambulances.

A total of 40,000 litres of Israeli fuel was purchased through a local company in Gaza and delivered to PRCS. This has enabled PRCS to continue running the EMS service, replenish its stocks, and provides an emergency stock in case of new emergencies.

In addition, 60,000 litres of normal fuel and 23,000 litres of fuel of Egyptian origin were purchased again on the local



market to supply the generators of the Al Quds Hospital in Gaza and the Al Amal Hospital in Khan Younis, and partly to be kept as an emergency stock for the future. The fuel was crucial to enable PRCS hospitals to continue providing medical services and emergency health care during the military operation. PRCS purchased urgently needed spare parts for its fleet of ambulances, including two windscreens for damaged ambulances, emergency lights, filters, an A/C compressor, and painted anew three ambulances.

## Logistics

<b>Outcome: proper communications reduce the risks for volunteers and staff; effective management of volunteers throughout the emergency; goods purchased reach the beneficiaries</b>
<b>Outputs (expected results) and activities planned:</b>
<ul style="list-style-type: none"> <li>• Purchase of VHF radios, batteries for volunteers and staff</li> <li>• Transport goods from Egypt to PRCS premises</li> </ul>

### Impact:

PRCS technicians identified the need for two additional repeaters in order to ensure full coverage of the Gaza strip. Taking into account the appeal launched and the request for additional VHF radio equipment in the appeal, it has been decided to purchase the repeaters, cables and antennas with the contribution of DREF. This equipment has been ordered, but the consignment has suffered sensible delays because of the extensive authorizations that the purchasing company needs from the import authorities. It is expected that the equipment will finally be allowed in Gaza by end of May 2013.

## Contact information

### For further information specifically related to this operation please contact:

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## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian

Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
  2. Enable healthy and safe living.
  3. Promote social inclusion and a culture of non-violence and peace.
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## Disaster Response Financial Report

MDRPS006 - Palestine - Gaza Crisis

Timeframe: 19 Nov 12 to 19 Dec 12

Appeal Launch Date: 19 Nov 12

Final Report

### Selected Parameters

Reporting Timeframe	2012/11-2013	Programme	mdrps006
Budget Timeframe	2012/11-2012	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		492,243				492,243	
<b>B. Opening Balance</b>		0				0	
<b>Income</b>							
<u>Other Income</u>							
<i>DREF Allocations</i>		492,242				492,242	
<b>C4. Other Income</b>		492,242				492,242	
<b>C. Total Income = SUM(C1..C4)</b>		492,242				492,242	
<b>D. Total Funding = B + C</b>		492,242				492,242	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>		0				0	
<b>C. Income</b>		492,242				492,242	
<b>E. Expenditure</b>		-478,733				-478,733	
<b>F. Closing Balance = (B + C + E)</b>		13,508				13,508	

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### III. Expenditure

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>492,243</b>			<b>492,243</b>		
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	75,000						75,000	
Clothing & Textiles	36,000						36,000	
Medical & First Aid	80,000						80,000	
Other Supplies & Services	16,200						16,200	
<b>Total Relief items, Construction, Sup</b>	<b>207,200</b>						<b>207,200</b>	
<b>Land, vehicles &amp; equipment</b>								
Computers & Telecom	35,000						35,000	
<b>Total Land, vehicles &amp; equipment</b>	<b>35,000</b>						<b>35,000</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage	25,000						25,000	
Transport & Vehicles Costs	180,000						180,000	
<b>Total Logistics, Transport &amp; Storage</b>	<b>205,000</b>						<b>205,000</b>	
<b>Personnel</b>								
Volunteers	15,000						15,000	
<b>Total Personnel</b>	<b>15,000</b>						<b>15,000</b>	
<b>Contributions &amp; Transfers</b>								
Cash Transfers National Societies			449,515			449,515	-449,515	
<b>Total Contributions &amp; Transfers</b>			<b>449,515</b>			<b>449,515</b>	<b>-449,515</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recove	30,043		29,218			29,218	825	
<b>Total Indirect Costs</b>	<b>30,043</b>		<b>29,218</b>			<b>29,218</b>	<b>825</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>492,243</b>		<b>478,733</b>			<b>478,733</b>	<b>13,510</b>	
<b>VARIANCE (C - D)</b>			<b>13,510</b>			<b>13,510</b>		

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## IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster response	492,243	0	492,242	492,242	478,733	13,508	
Subtotal BL2	492,243	0	492,242	492,242	478,733	13,508	
<b>GRAND TOTAL</b>	<b>492,243</b>	<b>0</b>	<b>492,242</b>	<b>492,242</b>	<b>478,733</b>	<b>13,508</b>	

## DREF OPERATION - NATIONAL SOCIETY REPORT

MDRPS006 Palestine (Gaza): Complex emergency

Budget Group	BUDGET CHF	EXPENSES USD	EXPENSES CHF
Shelter - Relief	75'000	76'960	72'433
Shelter - Transitional			
Construction - Housing			
Construction - Facilities			
Construction - Materials			
Clothing & Textiles	36'000	37'198	35'009
Food			
Seeds & Plants			
Water, Sanitation & Hygiene			
Medical & First Aid	80'000	79'985	75'280
Teaching Materials			
Utensils & Tools			
Other Supplies & Services	16'200	17'316	16'298
Cash Disbursements			
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>207'200</b>	<b>211'459</b>	<b>199'021</b>
Land & Buildings			
Vehicles			
Computer & Telecom Equipment	35'000	36'053	33'932
Office/Household Furniture & Equipment			
Medical Equipment			
Other Machinery & Equipment			
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>35'000</b>	<b>36'053</b>	<b>33'932</b>
Storage, Warehousing	25'000	51'307	48'289
Distribution & Monitoring			
Transport & Vehicle Costs	180'000	163'398	153'786
Logistics Services			
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>205'000</b>	<b>214'705</b>	<b>202'075</b>
International Staff			
National Staff			
National Society Staff			
Volunteers	15'000	15'392	14'487
<b>Total PERSONNEL</b>	<b>15'000</b>	<b>15'392</b>	<b>14'487</b>
Consultants			
Professional Fees			
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>		<b>0</b>
Workshops & Training			
<b>Total WORKSHOP &amp; TRAINING</b>	<b>0</b>		<b>0</b>
Travel			
Information & Public Relations			
Office Costs			
Communications			
Financial Charges			
Other General Expenses			
Shared Office and Services Costs			
<b>Total GENERAL EXPENDITURES</b>	<b>0</b>		<b>0</b>
Partner National Societies			
Other Partners (NGOs, UN, other)			
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>		<b>0</b>
Programme and Services Support Recovery	30'043		
<b>Total INDIRECT COSTS</b>	<b>30'043</b>		<b>0</b>
<b>TOTAL EXPENSES</b>	<b>492'243</b>	<b>477'609</b>	<b>449'514</b>

USD 491,086 (CHF 462,199 fx rate 1.062) transfer received from IFRC. Unspent balance returned to IFRC. (CHF 12,685)

Approved by: Elham Farahati  
PRCS Financial Project Manager