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Operation Update 2

Zambia: Floods in Namwala and Ndola districts

 International Federation
of Red Cross and Red Crescent Societies

DREF n° MDRZM015	GLIDE n° FL-2022-000135-ZMB
Operation update n° 02	Timeframe covered by this update: 27 January 2022 to 06 May 2022
Operation start date: 27 January 2022	Operation timeframe: 05 months (New end date: 30 June 2022)
Funding requirements (CHF): 0	DREF amount initially allocated: CHF 373,157
N° of people being assisted: 21,864 people (3,644 Households) Namwala & Ndola districts	
Red Cross Red Crescent Movement partners currently actively involved in the operation: Zambia Red Cross Society (ZRCS) has +60 members of staff, 55 Branches, 6,000 active volunteers, 46 National Disaster Response Teams (NDRTs) and 30 Branch Disaster Response Teams (BDRTs). IFRC (International Federation of Red Cross) and the Netherlands Red Cross	
Other partner organizations actively involved in the operation: Disaster Management and Mitigation Unit (DMMU)	

Summary of major revisions made to emergency plan of action:

Following a request from its Government to continue supporting families which were already affected by the floods because of their inability to meet food gaps caused by crop failure because of flooding, Zambia Red Cross Society is publishing this Operation Update to inform all stakeholders of the below:

- Extension of the cash grant from 3 installments to 4 installments with an additional one-month distribution of K 500 to 378 families. These families will be targeted from the 500 families who already received previous 3 cash disbursements. This is possible thanks to funds savings from non-food items procurement due to price reduction. This supplementary support to families will not require any additional allocation from the DREF.
- A one-month no-cost timeframe extension (new end date 30 June 2022) of the operation to finalize activities including the additional request from Government. This will lead operation to an overall 5 months' timeframe (new end date 30 June 2022).

A. SITUATION ANALYSIS

Description of the disaster

Most parts of Zambia started receiving heavy rains on 11 January 2022. On the 16 January 2022, Kalomo, Namwala and Choma districts of the Southern Province started experiencing flash floods. Furthermore, the region continued to receive the high rainfall due to tropical storm (Ana and Batsirai). According to the needs assessment report issued by the Zambian government through Disaster Management and Mitigation Unit (DMMU) (17 January 2022) followed by another assessment conducted by Zambia Red Cross both reports indicated that Namwala district recorded the highest number of households affected with 3,219. The report also indicated that 8,000 Hectares of field crops were submerged in water, as well as houses and sanitation facilities. In addition, livestock such as chickens and goats were swept away. Initially, 500 HH were displaced, then following the tropical cyclone ANA the number increased to 600 HH in Namwala district. The displaced households were being accommodated in 4 camps set up by the government through the DMMU where DMMU provided tents and ZRCS



Figure 1: ZRCS NDRT distributing sleeping mats to elderly person ©ZRCS

provided tarpaulins to cover for their shelter needs. The immediate needs were access to safe and clean water, hygiene and sanitation, food, and protection.

A total of 4 communities in Namwala were affected: Nakamboma, Mbeza, Chitongo and Mandondo. After the onset of the disaster, one camp namely Chilumono in Mandondo ward could only be accessed by air or oxcarts, and the remaining 3 wards could be accessed by road transport. ZRCS and DMMU collaborated with Zambia Air Force (ZAF) to reach out to Chilumono ward that could only be accessed by air or oxcart to conduct assessments and provide initial response. Some parts of the country continued to experience rains however, the rains did not cause any floods though contributed to waterlogged crop fields resulting in crop failure.

A [DREF operation](#) was launched on 31 January 2022 with the overall goal to support 19,314 people (3,219 HH) affected by floods in Namwala District of Southern Province by providing food and basic needs, WASH, Health, Shelter, Protection, Gender, and inclusion support. Then the first operational update was necessitated to revise targeting in Namwala district: for shelter construction and Essential Household Items (EHIs) distribution (mosquito nets, blankets, sleeping mats) target revised from 500 Households (HH) to 492 (HH) except for Wash; target for WASH items is maintained at 3,219 HH including hygiene promotion. Reduction in the need for EHIs and shelter is mainly due to other actor's support in Namwala. The addition of Ndola district, which was affected by floods on the 2nd of February 2022. Ndola district received WASH and Health sensitization. For shelter the target was (148 HH) displaced households when all the other sectors (WASH, health will target all the 2,550 people with the same activities planned in the EPoA. EHI distribution will be made mostly with unused stock from Namwala initial distribution. Distribution of dignity kits remains 3 months for 432 women in Namwala and 113 women in Ndola.

At the onset of the disaster, it was reported that 8,000 Ha of field crops have been submerged by water, three months after additional rains were received due to tropical cyclone Ana and Batsirai contributed towards already waterlogged crop fields. Additionally in areas that were not adversely affected by the flash floods, crops were negatively affected by late onset of rains, dry spells, and army worms. This has further worsened the food insecurity situation in the district. This resulted in crop failure and the flood victims will not have any crop to harvest to meet their food needs and or have any excess crop to sell as a means of income.

Summary of the current response

Overview of Red Cross Red Crescent Movement in the country

ZRCS strategy was to support and provide humanitarian support to the affected through supporting affected households with non-food items that included: tarpaulins, blankets, sleeping mats, mosquito nets, multipurpose soap, 2ltr water storage containers and foot operated hand wash stations.

ZRCS with support from Disaster Management & Mitigation Unit camp representatives conducted NFI distributions to displaced persons and person with partially collapsed houses in Namwala and Ndola.

The table below is a summary of distributed NFI's in Namwala and Ndola.

Table 1: NFI Distribution by Zambia Red Cross in Namwala and Ndola (21 to 26 February 2022)

NFI's	UNIT	Procured NFI's	Planned NFI distribution for Ndola	NFI's distributed in Ndola	Planned NFI distribution for Namwala	Distributed in Namwala	Balances
Tarpaulins	EACH	504	20	20	480	480	4
Blankets	EACH	1500	444	444	1056	1056	0
Sleeping Mats	EACH	1500	444	444	1056	1056	0
Mosquito Nets	EACH	1500	444	444	1056	1056	0
Soap 500g	EACH	9657	444	444	9213	9213	0
Containers	EACH	5000	296	296	4702	4702	0
Hand Wash Stations	EACH	19	2	2	17	17	0
Dignity Kits	EACH	864	649	649	215	215	0
Chlorine	EACH	9657	1275	1275	8382	8382	0



*Left: Ox hire to transport NFI's to Chilumino camp which is not easily accessible by road.
Right: ZRCS volunteers distributing NFI's to displaced households*

In addition to NFI distribution, ZRCS conducted a market assessment at two big markets namely Nico and Chitongo in Namwala district. The assessment showed that these two markets were still accessible and basic commodities of the food basket are readily available with stable supply able to support the cash distribution activity. Beneficiary identification, validation, and sim card registration for the cash intervention took place. ZRCS conducted a one-off cash transfer to 500 registered beneficiaries where each beneficiary received ZMW 500/month for 3 months bringing the total to ZMW 1,500 per beneficiary. ZRCS conducted cash distribution activity on the 20th of February 2022.



ZRCS cash transfer officer verifying beneficiaries' details during cash distribution

Both in Namwala and Ndola, a total of 45 volunteers were identified and trained in hygiene promotion, CBHFA and Covid 19 prevention. The 45 trained volunteers have been deployed in the camps and are conducting health promotion activities.

ZRCS also constructed several sanitation and hygiene facilities in Ndola as summarized from the table below:

Camp & distance from Ndola	Kms	No. of latrines	No. of cooking shelters	No. of bathing shelters	No. of dish racks	No. of refuse pits	No. of hand washing stations
KALOKO	10km	03	01	04	01	01	02
MAPALO	7Km	02	01	04	10	01	02



Temporary latrine constructed in Ndola Mapalo camp ©ZRCS



Temporary Kitchen shelter constructed in Ndola ©ZRCS

Overview of Red Cross Red Crescent Movement Actions in country

Please, refer to the [EPoA](#) and [Operation Update 1](#) for details

Overview of other actors' actions in country

In Namwala district: DMMU continues to provide food support to the displaced persons in camps. The food basket comprised Mealie Meal, Kapenta, Rice, Dates, Sugar, Salt, and Cooking Oil. However, it should be noted that the food rations were provided irregularly, and campers could go weeks on end without receiving food supplies. This prompted the Namwala district authorities to request humanitarian organizations such as the Zambia Red Cross to support these households with food.

Ndola district: The DMMU, Zambia Red Cross Society and Caritas Zambia are the only 3 organisations assisting the displaced HHs in the 2 camps. Caritas Zambia is currently providing food rations to 29 HHs in Twashuka camp with support from the Catholic church.

Needs analysis, targeting, scenario planning and risk assessment

Needs analysis

In Namwala

Following the emergency needs interventions conducted by ZRCS, DMMU and other NGO's, Namwala district is still faced with a food insecurity situation resulting from crop fields being submerged by floods and in areas that were not badly affected by the flash floods, crops were negatively affected by late start of rainfall, dry spells, and army worms, further deteriorating the food insecurity situation in the district. This has resulted in crop failure; flood victims will not have any crop to harvest to meet their food needs and or have any excess produce to sell as a form of revenue.

The Namwala district authorities in a letter to dated April 14, 2022, to Zambia Red Cross highlights food gaps for 378 households affected by floods in need of food support for life sustainability from now until the next harvest season which falls around May 2023.

Additionally, there have been reports of an increase in diarrheal case in the camps, hygiene promotion will have to be intensified in the camps in Namwala districts.

Scenario planning

The scenario detailed in the [EPoA](#), which indicated more rainfall as per the forecast issued by the Meteorological services and more households affected has materialized. Namwala District received normal to above normal rainfall which resulted in over 8000 ha of crop land being destroyed. This has resulted in the flood victims experiencing crop failure and consequently faced with starvation. There is need to provide additional food support through cash intervention to meet the food gaps.

In Ndola district the affected population will require continuous hygiene promotion activities to ensure that there is no outbreak of any communicable diseases

Operation Risk Assessment:

Refer to [EPoA](#) for details of operational risks and mitigation measures.

B. OPERATIONAL STRATEGY

Overall Operational objective:

The overall goal of this operation is to support 1, 890 people (378HH) affected by floods in Namwala District and provide 4,800 additional soap to flood victims in both Ndola (425 HH) and Namwala (378HH) district and continuous hygiene promotion services for 5 months.

Proposed Strategy

The operation has been in line with the 2021 National Society Plan of Action as well as the 2021 to 2025 National Society Strategic Plan whose goal is to anticipate, respond to and quickly recover from crisis.

This Operation Update has been necessitated by changes in the implementation of operational strategy due changes that have occurred on the ground such as the need to provide additional food support to 378 household in Namwala district. The following are the key sectors of this proposed revised response in Namwala and Ndola district:

1. Shelter (Target: 500hhs or 3000 people in Namwala,148hhs or 888 people in Ndola)

Based on table 1: ZRCS has procured all 1500 blankets and sleeping mats and has distributed all the items. From savings derived from the procurements ZRCS proposes to conduct another cash distribution exercise in Namwala district, this will supplement the initial cash distribution and meet immediate food needs due to crop failure caused by floods.

2. Livelihoods and basic needs (Target:378 HH in Namwala)

From savings derived from the procurements ZRCS proposes to contribute to the implementation of another cash distribution exercise in Namwala district, to supplement the initial cash distribution and meet immediate food needs due to crop failure caused by floods. ZRCS provide cash transfers of K500/HH for 1 month to 378 HH in Namwala district only. Detail of the livelihood intervention in the link to the [EPoA](#). As today, the government has harmonised the minimum basket which include the element in the above table for a one-off allocation of (K500) to cover their basic needs for a month. The cash value is calculated on the minimum food basket (MFB) approved by Zambia Government as detailed below:

Table 6: summary of cost of the food basket

No	Description	Qty	Unit measure	Unit (ZMW)	Cost (ZMW)
1	Maize meal	2	25kg	170	340
2	Cooking oil	1	750mls	25	25
3	Salt	1	100g	10	10
4	Soya chanks	1	5kg	125	125
Total cost					500

On this sector, NS has already

- Conducted the assessment and feasibility study to ensure availability of items on the local market, access to the markets, and the preference, the assessment has shown that the two biggest markets in the affected areas of Namwala are still accessible with readily available basic needs items.
- Beneficiary registration, validation and MTN sim cards registration of the 500 beneficiaries was done and cash disbursements were made were each beneficiary received K1530, to help them meet their immediate basic needs for three months.
- A post distribution monitoring for the cash transferring was conducted to assess how the ash distribution was done, challenges faced and to see if the money received by the beneficiaries helped address their immediate needs.

3. Water Sanitation and Hygiene (Target 4, 017 people or 1,890 people 378HH in Namwala and 2,125 people 425HH in Ndola)

Resulting from the 2 cases of diarrhoea reported from one case in Nachuumba camp in Namwala district and 1 case in Mapalo camp in Ndola. ZRCS intends to support by distributing additional soap i.e., 2,250 X 500g multipurpose soap in Ndola and 2,268 X 500g soap in Namwala district. ZRCS plans to continue the with hygiene promotion campaigns.

Protection, Gender, and Inclusion (PGI) and Community Engagement and Accountability (CEA)

ZRCS conducted a Protection, gender, and inclusion training (PGI) and Community engagement and accountability training to 45 volunteers (15 volunteers in Ndola and 30 volunteers in Namwala) the objective of the PGI training was to ensure that Practical methods for systematic incorporation of dignity, access, participation, and safety (DAPS). Understanding on how people, depending on their gender and other diversity factors, (age, disability, sexual orientation, health status, social status, ethnicity, etc.) face different vulnerability factors.

The objectives for the community engagement and accountability training focused on the importance of CEA, components of CEA, integrating community engagement and accountability into the programme cycle, minimum actions for CEA for programmes and operations, CEA tools to help you during the assessment phase, managing complaints and feedback, steps to follow in CEA and how to manage serious complaints

Planning Monitoring, Evaluation and Reporting (PMER)

PMER has been providing technical support during the various activity implementation such as conducting a detailed needs assessment in both Namwala and Ndola. PMER also conducted a cash post distribution monitoring. More details on those activities in the [DREF EPoA](#).

Administration and Finance

To date the Finance department had submitted retirements worth 71% of total budget. More details on those activities in the [DREF EPoA](#).

Business Continuity and Exit strategy

The developed strategy remains unchanged. More details on those activities in the [DREF EPoA](#)

C. DETAILED OPERATIONAL PLAN



Shelter

People reached: 3,888 people (648HH)

Male: 1,866

Female: 2,022

Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and short-term recovery through emergency shelter and settlement solutions

Indicators:	Target	Actual
# of people provided with emergency shelter and settlement assistance (Target: 3,000 people)	3,000	2,136
# of HH provided with emergency shelter EHI (Target: 500 households)	500	356

Output 1.1: Short-term shelter and settlement assistance is provided to affected households

Indicators:	Target	Actual
# of Kitchen shelters constructed in Ndola	2	2
# of HH emergency shelters provided in Namwala (Target: 500 tarpaulins)	500	428
# of HH emergency shelters provided/constructed in Ndola (Target: 500 tarpaulins) <i>new indicator</i>	148	0
# of tarpaulins procured and distributed (Target: 500)	500	428
# of blankets procured and distributed (Target: 1,500)	1,500	1,478
# of sleeping mats procured and distributed (Target: 1,500)	1,500	1,478

Progress towards outcomes

ZRCS strategy to support and provide humanitarian support to the affected through supporting affected households with non-food items that included: tarpaulins, blankets, sleeping mats, mosquito nets, multipurpose soap, 2ltr water storage containers and foot operated hand wash stations.

ZRCS with support from Disaster Management & Mitigation Unit camp representatives conducted NFI distributions to displaced persons and person with partially collapsed houses in Namwala and Ndola. Additionally, the NS constructed two temporary kitchen shelters in Twashuka and Mapalo camps respectively.



Kitchen shelter constructed in Mapalo camp ©ZRCS

Find a summary of EHI distribution

NFI's	UNIT	Procured NFI's	Planned NFI distribution for Ndola	NFI's distributed in Ndola	Planned NFI distribution for Namwala	Distributed in Namwala
Tarpaulins	EA	504	20	20	480	480
Blankets	EA	1500	444	444	1056	1056
Sleeping Mats	EA	1500	444	444	1056	1056



Livelihoods and basic needs

People reached: 3,000

Male: 1,200

Female: 1,800

Outcome 1: Communities, especially in disaster and crisis-affected areas, restore and strengthen their livelihoods

Indicators:	Target	Actual
% of surveyed people who report being satisfied with the assistance received	80%	83%

Output 1.2: Basic needs assistance for livelihoods security including food is provided to the most affected communities

Indicators:	Target	Actual
# of households receiving cash support for food	500	500
# of cash transfer done by FSP to HH beneficiaries for food	01 per HH, i.e. 1,500 total for Namwala	1
# of volunteers involved in cash distribution activities	5	5

Progress towards outcomes

ZRCS conducted a market/ cash feasibility assessment in Namwala to determine if the disaster affected could allow for a successful and favourable cash distribution. The assessment indeed revealed that the environment was favourable for a cash intervention. Some 500 beneficiaries (1 person per HH) were identified and registered. Brand new MTN sim cards were provided to all the 500 beneficiaries so that they could receive their money via the MTN mobile money transfers.

Cash disbursements were thereafter made on 20th February 2022 to the 500 beneficiaries and each beneficiary received K1530 to help them meet their immediate basic needs for the next three months. ZRCS and MTN agents loaded with physical cash distributed the cash to the registered beneficiaries at the agreed upon cash distribution site which in this case were nearby schools.



MTN agents providing cash to beneficiaries



Beneficiaries being addressed prior to cash distribution



Cash Transfer Officer validating cash beneficiaries



Health

People reached: 21,864

Male: 8,749

Female: 13,118

Outcome 1: Transmission of diseases of epidemic potential is reduced

Indicators:	Target	Actual
# of people reached with Health hygiene promotion (19,314)	19,314	21,864

Output 4.1: : Community-based disease control and health promotion is provided to the target population

Indicators:	Target	Actual
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# Volunteers trained in CBHFA	30 in Namwala 15 in Ndola	0 Namwala 15 Ndola
# of temporal latrines, bathrooms constructed in Ndola	5 temporal Latrines 8 temporal Bathrooms	5 temporal latrines 8 temporal bathing shelters
# of people reached with Health promotion messages	3,644	3,644

Progress towards outcomes

So far, 1500 mosquito nets out have been procured and 1,478 mosquito nets have been distributed in Namwala district and Ndola leaving a balance of 22 mosquito nets yet to distributed in Ndola. This is attributed to some flood victims not availing themselves during the NFI distribution.

The NS conducted a CBHFA training in Ndola where 15 volunteers were trained.
The NS also constructed the following temporal structures

NO.	CAMP & DISTANCE FROM NDOLA	KMS	NO. OF LATRINES	NO. OF BATHING SHELTERS	NO. OF DISH RACKS	NO. OF REFUSE PITS	NO. OF HAND WASHING STATIONS
1	KALOKO	10km	03	04	01	01	02
2	MAPALO	7Km	02	04	10	01	02

To prevent and break transmission of hygiene related diseases, Zambia Red Cross Society with support from IFRC implemented hygiene promotion program in Mapalo and Kaloko camps of Ndola district with the aim to capacity build the volunteers in responding to possible hygiene related disease outbreak and manage it effectively at household and community level. Zambia Red Cross Society conducted Hygiene Promotion Training from 16-17 March 2022 with the aim to capacity build the volunteers in responding to possible hygiene related disease outbreak and manage it effectively at household and community level. The objective of the training was to equip the volunteers with knowledge and skills on how to prevent and respond to hygiene related diseases at household, and community level through:

- Ensuring the inclusion of hygiene promotion in all water and sanitation activities
- Strengthen the capacity of volunteers and other actors in hygiene promotion
- Harmonize approaches and encourage adherence to best hygiene practices
- Strengthen monitoring of hygiene promotion activities, including measurement of its impact
- Encouraging hygiene promotion discussions regularly in meetings
- Help demonstrate to community members on handwashing techniques
- Conduct community sensitization in target communities.
- Formulation of WASH committees in the camps



Hygiene promotion training of 15 volunteers in Ndola

The training also involved the formulation of the scope of work of the WASH committees that would be formed in the camps. The scope of work agreed upon is as follows:

- Coordinate all WASH activities in the camp
- Establish routine plan of action
- Ensure that the surroundings are kept clean always
- Ensure that dish racks are constructed at all tents
- Ensure that hand washing station are filled with water and soap is provided
- Ensure that domestic waste is disposed of in a refuse pit
- Ensure that excreta are disposed of in a pit latrine
- Ensure that the pit latrines are adequately cleaned all the time
- Ensure that all members of the camp draw water from a reliable and safe water point e.g., borehole
- Ensure that drinking water is chlorinated or boiled
- Ensure that water storage containers are cleaned daily
- Ensure that water point surroundings are always kept clean
- Ensure that all water borne diseases are reported.

The training of volunteers on hygiene promotion program in Ndola was to help build capacity of volunteers in the prevention of various hygiene related diseases such as cholera, covid19, malnutrition, diarrhea to effectively prevent them at household, and community level. Overall, 19,314 people (3,219 HH) were reached with hygiene promotion in Namwala and another 2,550 people (425 HH) were reached in Ndola, for a total of 21,864 people (3,644 HH).



Water, sanitation and hygiene

People reached: 21864 people (3644 Households)

Male:10496

Female: 11369

Outcome 3.1: Immediate reduction in risk of waterborne and water-related diseases in targeted communities

Indicators:	Target	Actual
# of households reached with WASH services	3,644	0

Output 3.1.1: Community managed water sources giving access to safe water is provided to target populations.

Indicators:	Target	Actual
# of volunteers trained in basic hygiene	30 Namwala 15 Ndola	30 Namwala 15 Ndola
# of water storage containers procured.	6,743	5,000
# of households provided with Chlorine to treat their eater	3,367	2,903

Output 3.1.2: Hygiene promotion activities are provided to the entire affected population.

Indicators	Target	Actual
# of HH reached with door-to-door hygiene campaigns	3644	3644
# of volunteers involved in hygiene promotion	30 Namwala 15 Ndola	30 Namwala 15 Ndola
# of hygiene promotion sessions conducted	16	16

Progress towards outcomes



NFI's	UNIT	Procured NFI's	Planned NFI distribution for Ndola	NFI's distributed in Ndola	Planned NFI distribution for Namwala	Distributed in Namwala
Mosquito Nets	EA	1500	444	444	1056	1056
Soap 500g	EA	9657	444	444	9213	9213
Containers	EA	5000	296	296	4704	2912
Hand Wash Stations	EA	19	2	2	17	17
Dignity Kits	EA	864	649	213	215	215
Chlorine	EA	9657	1275	328	8382	8382

ZRCS procured 5,000 20L water storage containers instead of 6438, and 864 dignity kits instead of 1296, these variances can be attributed to the under budgeting of these items.

ZRCS proposes that balances from different budget lines should be used for procurement of soap so that we can also promote hygiene good hygiene practises will result in no diarrheal cases reported in the camps.

Strengthen National Society

Outcome S1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competencies and capacities to plan and perform

Indicators:	Target	Actual
Output 1.1.4: National Societies have effective and motivated volunteers who are protected		
Indicators:	Target	Actual
# of volunteers	45	0
# of volunteers provided with PPE	45	0
Output S2.1.3 NS compliance with Principles and Rules for Humanitarian Assistance is improved		
Indicators:	Target	Actual
# of volunteers trained and oriented on the PGI, CEA and volunteer Code of Conduct	45	45
% of community feedback and complaint received and responded to	70%	70%
# of IFRC monitoring visits	2	2
Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.		
Output S3.1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues		
Indicators	Target	Actual
# of communications sessions held (Target: 3)	3	2
# of lessons learned workshop conducted (Target: 1)	1	0
Progress towards outcomes		
<p>The NS conducted a CEA/PGI training in Ndola and Namwala to 45 volunteers. The first two days of the training took participants through the two-day CEA training curriculum and the last two days in PGI. The objectives were to:</p> <ul style="list-style-type: none"> ➤ Define and explain CEA components of Community participation and feedback, information as Aid, Behaviour and Social Change Communications and Evidence-Based Advocacy and how they link together. ➤ Carry out community consultations on current gaps in community engagement and accountability ➤ Explain how to integrate CEA into COVID-19 response operations. ➤ To establish feedback mechanism in communities in Ndola with the help of volunteers that will be trained. ➤ To raise awareness and enhance knowledge and skills among volunteers on protection, gender, and inclusion. ➤ To provide practical methods for systematic incorporation of dignity, access, participation, and safety (DAPS). <p>The Volunteers met with the Community using a focal group discussion. Initially the group was together that is men, women & youth, later the group was broken down into men alone, women alone and the youth on their own.</p> <p>This enabled the groups to freely discuss what issues they are facing in the Communities and how best they felt they could communicate these issues. The groups were also given an opportunity to identify focal point persons that could ably represent them on the Committee. This group of persons formed the Committee that would look into the issues of the Community.</p> <p>Working hand in hand with community leaders a CEA focus group discussion was held in one of the communities within Namwala. It was an overwhelming response that showed a large turnout of men, women, and youth (boys and girls). The FDGs were categorized into three groups namely men, women, and youths. With each group having several volunteers from Namwala branch. Basically, the whole essence of this programme was to get to know the challenges the community is facing for example gender-based violence, sexual abuse and substance abuse etc. A representative from the organization also gave the background of Zambia Red Cross Society, its roles, functions and responsibilities as well as letting them know the goals, vision, and mission statement.</p> <p>The platforms chosen for the Communities to air their grievances are:</p>	 <p><i>Focus group discussion during CEA&PGI Training</i></p>  <p><i>Focus group discussion in Namwala</i></p>	

- a. A toll-free line. The Community members expressed that some of them could not write, therefore a line would be convenient. Additionally, they expressed that there are some issues they felt they could not write down, but preferred a phone number
- b. Feedback box

D. Financial Report

The overall allocation made by the DREF for implementing this operation is CHF 373,157. However, following the second revision of the budget, it has now reduced to CHF 372,680, which is to be expensed. Any balance resulting from the allocated amount will be returned to the Fund after implementation. Please see the next page for details on revised budget.

DREF OPERATION

MDRZM015 - ZAMBIA - NAMWALA FLOODS

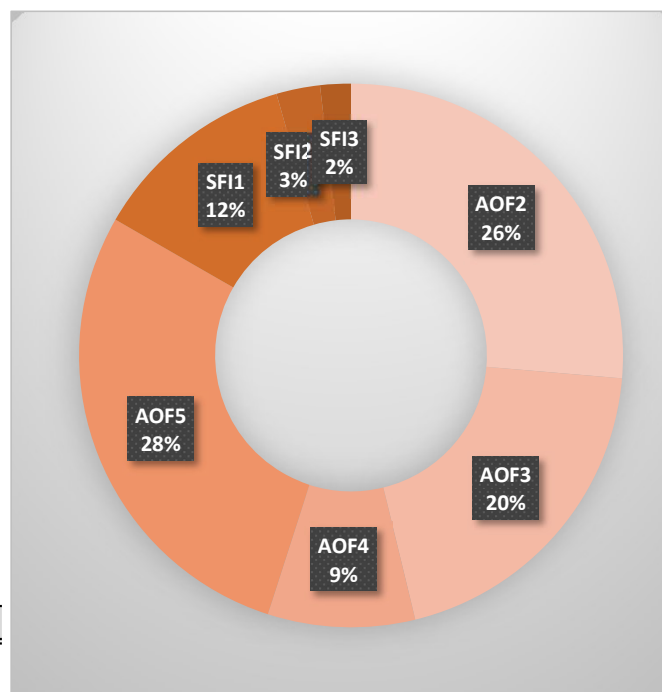
06/05/2022

Budget by Resource

Budget Group	Budget
Shelter - Relief	43,752
Clothing & Textiles	58,830
Water, Sanitation & Hygiene	51,681
Medical & First Aid	1,590
Other Supplies & Services	40,602
Cash Disbursement	62,540
Relief items, Construction, Supplies	258,995
Distribution & Monitoring	1,651
Transport & Vehicles Costs	7,473
Logistics, Transport & Storage	9,124
National Staff	5,300
National Society Staff	19,266
Volunteers	935
Personnel	25,501
Workshops & Training	22,101
Workshops & Training	22,101
Information & Public Relations	14,150
Communications	636
Financial Charges	477
Other General Expenses	18,951
General Expenditure	34,214
DIRECT COSTS	349,935
INDIRECT COSTS	22,746
TOTAL BUDGET	372,680

Budget by Area of Intervention

AOF2 Shelter	98,214
AOF3 Livelihoods and Basic Needs	73,943
AOF4 Health	32,634
AOF5 Water, Sanitation and Hygiene	105,732
SFI1 Strengthen National Societies	45,676
SFI2 Effective International Disaster Management	9,709
SFI3 Influence others as leading strategic partners	6,773
TOTAL	372,680



CONTACTS

Reference documents



Click here for:

- [Operations Update 1](#)
- [Emergency Plan of Action](#)

For further information, specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.