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## DREF final report

# Bosnia and Herzegovina: Hospital Fire

 International Federation  
of Red Cross and Red Crescent Societies

**DREF operation n° MDRBA008**  
**GLIDE n° FR-2013-000089-BIH**  
**10 January 2014**

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of unearmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Summary: CHF 39,512 was allocated on 6 August 2013 from the IFRC's Disaster Relief Emergency Fund (DREF) to support the Red Cross Society of Bosnia and Herzegovina in delivering immediate assistance to 400 beneficiaries.**

On 26 July 2013 a fire broke out at the Cantonal Hospital "Dr. Irfan Ljubijankić" in Bihac, a city in the north-west of Bosnia and Herzegovina, and the emergency and rescue teams with the active involvement of the Red Cross of Bosnia and Herzegovina were alerted immediately.

As a first response, the Red Cross of Bosnia and Herzegovina provided blankets, stretchers and beds for the patients and protective masks for the fire brigades. 11 members from the Red Cross emergency team were assigned to support the Health Centre's Emergency Medical Service in transferring the patients to those hospital departments that were not affected by the fire, or to other temporarily shelter.

At a later stage, the Red Cross provided relief items for the hospital in order to ensure adequate sanitary conditions for 466 patients and medical staff affected by the fire. Although the first assessment indicated that 400 patients were being treated in the fire-stricken hospital, but later when the temporary shelter was ready, new patients were admitted so the total number of patients covered by the DREF operation went up to 466.

The major donors and partners of the DREF include the Australian, American and Belgian Governments, the Austrian Red Cross, the Canadian Red Cross and the Canadian Government, the Danish Red Cross and the Danish Government, the European Commission Humanitarian Aid and Civil Protection (ECHO), the Irish and the Italian Governments, the Japanese Red Cross Society, the Luxembourg Government, the Monaco Red Cross and the Monaco Government, the Netherlands Red Cross and the Netherlands Government, the Norwegian Red Cross and the Norwegian Government, the Spanish Government, the Swedish Red Cross and the Swedish Government, the United Kingdom Department for International Development (DFID), the Medtronic and Z Zurich Foundations, and other corporate and private donors.



RC volunteers helping to move items from the hospital in the morning after the fire.  
*Photo: Red Cross of Bosnia and Herzegovina*

On behalf of the Red Cross Society of Bosnia and Herzegovina, the IFRC would like to extend their thanks to all donors and partners for their generous contributions.

From the allocation of CHF 39,512 there is a final balance of CHF 7,788 which will be returned to the DREF account.

[<click here for the final financial report, or here to view contact details>](#)

## The situation

The fire started on 26 July 2013 at 2:30 a.m. at the Una Sana Dr. Irfan Ljubijankić Cantonal Hospital in Bihac, a city in the north-west of Bosnia and Herzegovina. Almost the entire hospital complex went on flames, all the roofs and upper storeys of the hospital burned out, but fortunately no one was hurt. The flames reached the roof above the Paediatrics Department and then swept to all connecting roofs of the large hospital complex which covers 84,000 square meters and provides health care to 300,000 residents of Una Sana Canton.

A large number of citizens from around Bihac, together with members of the police, civil defence, the fire brigade, Red Cross and the staff of the hospital, rushed to help, along with firefighting teams from the neighbouring municipalities of Cazin, Velika Kladusa and Bosanska Krupa.

In the first place the 400 in-patients were rescued and safely moved out of the hospital buildings, including babies in incubators from the Paediatrics Department; afterwards the equipment was rescued, primarily the flammable gas cylinders. The fire was brought under control around 3:40 a.m. but the hospital in Bihac had to shut down temporarily until 680 hospital beds were fixed and cleaned up.

The hospital management took measures to transfer intensive care patients to the neighbouring hospitals in Sanski Most, Karlovac and Prijedor. In addition, a temporary shelter for ordinary patients was secured together with all needed equipment and materials.

## Coordination and partnerships

Bosnia and Herzegovina (BiH) Army Forces offered support and accommodation for patients as well as power generators and other necessary means and services. The EUFOR Forces in BiH were also ready to help with their helicopters.

Immediately after the fire had broken out, the Civil Protection Service called for a meeting of all members of the Crisis Task Force including the Red Cross Branch of Una Sana Canton. The same day the members of the Crisis Task Force sent a request to the Government to declare a state of emergency. During the meetings representatives of the Hospital Management participated, and each member organisation presented the type of support they could provide. The Crisis Task Force as the coordination body contacted the government of Una Sana Canton, the Council of Ministers and many other institutions for help. All of them responded positively by providing the following contributions.

- The Council of Ministers of Bosnia and Herzegovina made a decision to allocate the equivalent of CHF 63,000 from the budget reserves.
- The Civil Protection service donated the equivalent of CHF 346,500.
- The Government of Una Sana Canton donated the equivalent of CHF 220,500.
- Hypo Alpes-Adria-Bank donated approximately CHF 3,150.
- The company "Bosnamed" in Sarajevo donated three units of medical equipment for the Bihac Cantonal hospital valued at approximately CHF 94,570.
- The dairy company 'MEGGLE' donated the equivalent of CHF 63,000.
- A donation of EUR 10,000 was made from the City of Karlovac for the Bihac Cantonal hospital.

The Swedish Government donated, through its Embassy in Sarajevo, some very valuable furniture and medical equipment to the Sanski Most hospital, as a receiving back-up hospital. The president of the Red Cross Branch in Una Sana Canton established contact with the director of the cantonal hospital and offered help in terms of food, workforce and assistance in the needs assessment for medical and general equipment.

## Red Cross and Red Crescent action

Upon receiving information of the fire at the Dr. Irfan Ljubijankic Cantonal Hospital, the Secretary of Red Cross Bihac Municipality deployed a Red Cross multipurpose field team (MPFT) <sup>1</sup> which was fully equipped for the task.

As a first response, the Red Cross of Bihac municipality provided blankets, stretchers, folding beds for patients, and protective masks for firefighter units and for members of the multipurpose field team MPFT. In parallel, the MPFT was participating during the transfer of the patients into those parts of the Cantonal Hospital which weren't engulfed in flames. In cooperation with Ambulance crew, the multipurpose field team (MPFT) helped to transfer the patients to temporary accommodations that were located in the building of the Ambulance Services, some facilities of the BiH army forces and the hospital in Sanski Most.

During the field operation, contact was established with the Civil Protection of Bihac and the firefighter chief of Bihac regarding the further activities of the MPFT. Several steps were made in this direction, like the delivery of water to the firefighters, or the delivery of protective masks. When the fire finally receded, the MPFT was involved in the evacuation of material-technical means from the Cantonal Hospital's building.

On the first day after the fire, the Red Cross of Una Sana Canton handed out hygiene items, and with the financial support of the Red Cross of the Federation of BiH also purchased multivitamin juices and fruits for patients.

Apart from the work of the volunteers and the multipurpose field team, the Red Cross also offered support in materials such as blankets, linen sheets, diapers, food, and disinfectants. In addition the Red Cross also launched a fund-raising campaign through telephone numbers to collect some cash donations.

In the next days the Red Cross launched a campaign of support for the hospital in order to ensure food and hygiene items through the structure of the Red Cross of the Federation of BiH (RC Sarajevo Canton, RC Gorazde, RC Novi Travnik) and bed-sheets, pillows and blankets (donation from 'Nobil' company), diapers for babies and adults, toilet paper and wet wipes (donation from 'Violeta' company), disinfectants for personal hygiene and disinfectants for sanitation from the DREF allocation.



Secretary of Una Sana Canton on the day when DREF purchased items are delivered to hospital.

*Photo: Red Cross of Bosnia and Herzegovina*

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<sup>1</sup> A Red Cross Multipurpose Field Team consists of small units specialised for operations in emergency situation. Members of the units are well trained in first aid, logistics and technical support.

## Achievements against outcomes

Relief distributions (food and basic non-food items)
<b>Objective:</b> 400 people will be supported by distribution of diapers and linen sheets to help them cope with the hospital fire`s effects.
<b>Outcome:</b> 400 people have received non-food assistance
<b>Outputs (expected results) and activities planned:</b> <ul style="list-style-type: none"><li>• Conduct rapid assessment and define at each hospital the moved patients that will be targeted by the operation, prepare the beneficiaries` lists.</li><li>• Agree with the hospitals on all modalities for the distribution of the goods and for the RC action in monitoring the operation.</li><li>• Distribute relief supplies and control supply movements from point of dispatch to Administration.</li><li>• Monitor and evaluate the relief activities and provide reporting on relief distributions.</li></ul>

### **Impact:**

Through the provision of linen sheets and diapers for adults Red Cross, basic conditions for accommodation of patients evacuated from the burned hospital were ensured. Due to the fact that some of the hospital stocks had been destroyed in the fire and there was not enough clothing and textile items for the evacuated patients in temporary accommodation, the Red Cross played a key role through the supply of these items.

Water, sanitation, and hygiene promotion
<b>Outcome:</b> The risk of waterborne and water related diseases has been reduced through the provision of disinfectants for 400 beneficiaries in the hospitals of Bihac, Sanski Most and Karlovac, for one month.
<b>Outputs (expected results) and activities planned:</b> 466 patients have adequate personal hygiene and sanitized areas <ul style="list-style-type: none"><li>• Conduct rapid assessment and define for each hospital the moved patients that will be targeted by the operation, prepare the beneficiaries lists.</li><li>• Agree with the hospitals on all modalities for the distribution of the goods and for the RC action in monitoring the operation.</li><li>• Distribute relief supplies and control supply movements from point of dispatch to the administration.</li><li>• Monitor and evaluate the relief activities and provide reporting on relief distributions.</li></ul>

### **Impact:**

Through the provision of disinfectants, the risk of waterborne and water related diseases was reduced in the hospitals of Bihac, Sanski Most and Karlovac where the in-patients were transported after the fire.

Through the engagement in the support to the hospital in Bihac, both in terms of human resources, and during the supply of different relief items, the Red Cross showed efficiency and affirmed its auxiliary role to the Government, as the Government was also helping the hospital through other means.

From the first moment of the fire, the entire Red Cross action was publicized and positively recognised both by the hospital management, the authorities and the local population. The Ministry of Health from Una Sana Canton expressed their thanks for the Red Cross action and for the relief items provided by the Red Cross. Thus the resources of the governmental institutions could be used for the restoration of the damaged equipment and the repair of the hospital`s roof structures.

## Contact information

**For further information specifically related to this operation please contact:**

- **Red Cross Society of Bosnia and Herzegovina:** Dušan Kulušić, Secretary General;  
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## DREF history:

- This DREF was initially allocated on 6 August 2013 for CHF 39,512 for one month to assist 400 beneficiaries.



**Click here**

1. Click [here](#) to see the DREF budget
  2. Click [here](#) to return to the title page
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## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Disaster Response Financial Report

MDRBA008 - Bosnia and Herzegovina - Hospital Firec

Timeframe: 04 Aug 13 to 04 Sep 13

Appeal Launch Date: 04 Aug 13

Final Report

### Selected Parameters

Reporting Timeframe	2013/8-11	Programme	MDRBA008
Budget Timeframe	2013/8-9	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		39,511				39,511	
<b>B. Opening Balance</b>		0				0	
<b>Income</b>							
<u>Other Income</u>							
<i>DREF Allocations</i>		39,512				39,512	
<b>C4. Other Income</b>		39,512				39,512	
<b>C. Total Income = SUM(C1..C4)</b>		39,512				39,512	
<b>D. Total Funding = B + C</b>		39,512				39,512	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>		0				0	
<b>C. Income</b>		39,512				39,512	
<b>E. Expenditure</b>		-31,724				-31,724	
<b>F. Closing Balance = (B + C + E)</b>		7,788				7,788	

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### III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>39,511</b>			<b>39,511</b>		
<b>Relief items, Construction, Supplies</b>								
Clothing & Textiles	21,436		15,686			15,686	5,750	
Water, Sanitation & Hygiene	10,214		8,007			8,007	2,207	
<b>Total Relief items, Construction, Sup</b>	<b>31,650</b>		<b>23,693</b>			<b>23,693</b>	<b>7,957</b>	
<b>Logistics, Transport &amp; Storage</b>								
Transport & Vehicles Costs	3,000		2,249			2,249	751	
<b>Total Logistics, Transport &amp; Storage</b>	<b>3,000</b>		<b>2,249</b>			<b>2,249</b>	<b>751</b>	
<b>Personnel</b>								
International Staff			25			25	-25	
Volunteers	50						50	
<b>Total Personnel</b>	<b>50</b>		<b>25</b>			<b>25</b>	<b>25</b>	
<b>Consultants &amp; Professional Fees</b>								
Professional Fees			774			774	-774	
<b>Total Consultants &amp; Professional Fees</b>			<b>774</b>			<b>774</b>	<b>-774</b>	
<b>General Expenditure</b>								
Travel	1,000		754			754	246	
Information & Public Relations	350		349			349	1	
Office Costs	200		593			593	-393	
Communications	500		667			667	-167	
Financial Charges	350		684			684	-334	
<b>Total General Expenditure</b>	<b>2,400</b>		<b>3,047</b>			<b>3,047</b>	<b>-647</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recove	2,411		1,936			1,936	475	
<b>Total Indirect Costs</b>	<b>2,411</b>		<b>1,936</b>			<b>1,936</b>	<b>475</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>39,511</b>		<b>31,724</b>			<b>31,724</b>	<b>7,788</b>	
<b>VARIANCE (C - D)</b>			<b>7,788</b>			<b>7,788</b>		

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**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster response	39,511	0	39,512	39,512	31,724	7,788	
Subtotal BL2	39,511	0	39,512	39,512	31,724	7,788	
<b>GRAND TOTAL</b>	<b>39,511</b>	<b>0</b>	<b>39,512</b>	<b>39,512</b>	<b>31,724</b>	<b>7,788</b>	