



Appeal: <b>MDRTJ032</b>	DREF Allocated: <b>CHF 188,881.53</b>	Crisis Category: <b>Yellow</b>	Hazard: <b>Other</b>
Glide Number: <b>CE-2022-000324-TJK</b>	People Affected: <b>2,070 people or 414 families</b>	People targeted: <b>2,070 people or 414 families</b>	
Event Onset: <b>Sudden</b>	Operation Start Date: <b>01/10/2022</b>	Operation End Date: <b>31/01/2023</b>	Operation Timeframe: <b>4 Months</b>
Country: <b>Tajikistan</b>	Targeted Areas:	<b>Sughd Province and Rasht valley, Isfara, B. Gafurov, J. Rasulov and Lakhsh districts</b>	

## Description of the event

### What happened, where and when?

On 14 September 2022 the security situation in the border between Batken Oblast of Kyrgyzstan and Soghd Oblast of Tajikistan rapidly deteriorated. The tension turned into armed conflict, resulting in 41 casualties and evacuation of over 20,000 thousand people (Isfara 15,850 persons, B. Gafurov 1,962 persons and in Lakhsh district of Rasht valley is 2,500 persons) residing the border areas. The Government of both countries immediately started negotiation to establish a cease fire regime, however, the clashes continued until September 16, increasing the number of casualties and internally displaced people (IDP) from both sides. As of 18 September, full ceasefire was established and IDP from J. Rasulov district, which is considered relatively safe, started returning home. Displaced people in Isfara and B. Gafurov remain in temporary shelters.

On 19 September 2022, the protocol/agreement was signed between law enforcement authorities of Tajikistan and Kyrgyzstan, which declares withdrawal of the troops from the border and keep only border forces. Also, it was agreed to continue negotiation to resolve the border disputes.

There were a number of clashes in the past in the same border areas. As per NS statistics, since January 2022, at least 7 cases of tensions of different level were recorded. The Tajikistan NS has experience in responding to these types of events. The National Society supported with provision of psychosocial support, distribution of foods parcels, UXO information sessions and provision of CVA for the affected people. In line with preparedness initiative, the NS provided First Aid training for LDMC members, psychosocial support and safe behaviour support to community leaders.

### Scope and scale

According to the reports received from the Red Crescent Society of Tajikistan`s (RCST) response teams and Governmental Emergency Committee sources; at least 41 people were killed and over 20,000 people were affected by border conflict during 14 - 18 September 2022 in four bordering districts of Tajikistan including Isfara, Bobojon Gafurov, Jabbor Rasulov and Lakhsh, more than 50,000 families were indirectly affected in bordering in all four bordering districts. The affected population`s houses were partially or totally damaged and they lost their livelihoods, including food stocks and home properties.

Items	Indicators
Total number of affected people	2,070
Injured	204
Dead	41
<b>Infrastructure</b>	
Houses fully destroyed	92
Houses partially damaged	322
Social infrastructure	5 schools damaged, 1 school fully destroyed, 2 mosques were partially damaged

## Affected provinces in Tajikistan and Kyrgyzstan

### Tajikistan | Conflict



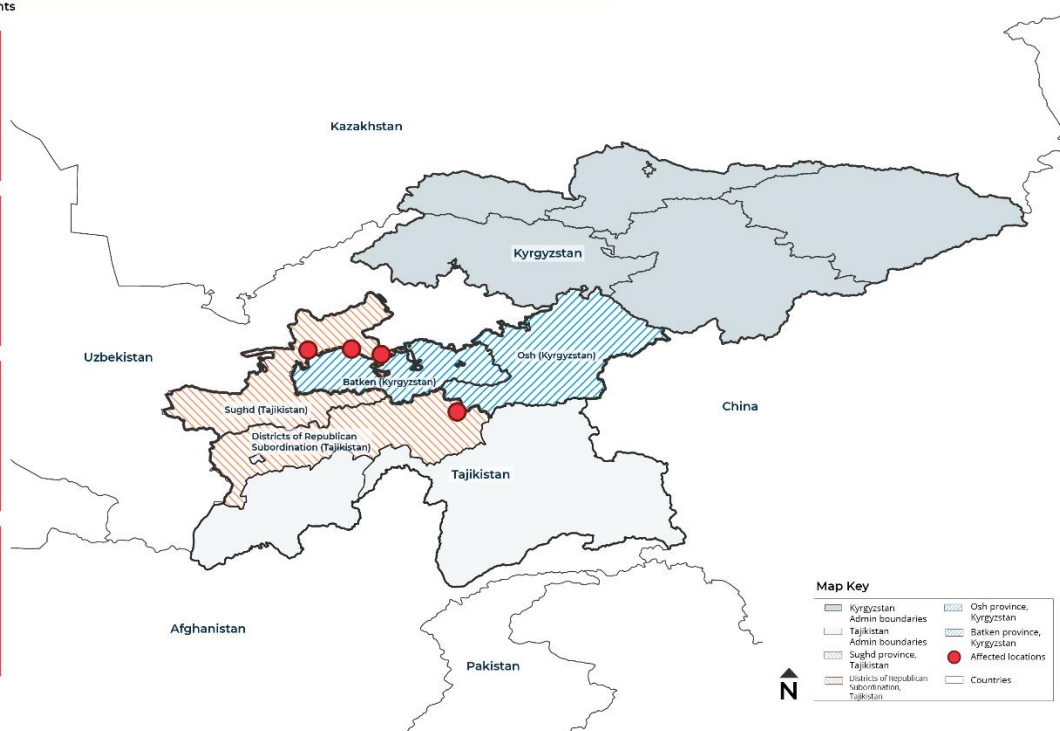
During most recent events  
28-September-2022

**41**  
conflict-related deaths in Tajikistan

**204**  
conflict-related injured in Tajikistan

**414**  
affected houses in Tajikistan

**106,539**  
People living in affected areas



The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.  
Data sources: Humanitarian Data Exchange, GADM, Media, Tajikistan Red Crescent, IFRC.  
Produced by Information Management team - IFRC Europe.

## Previous operations

Has a similar event affected the same area(s) in the last 3 years?	<b>Yes</b>
Did it affect the same population groups?	<b>Yes</b>
Did the National Society respond?	<b>Yes</b>
Did the National Society request funding from DREF for that event(s)?	<b>No</b>
If yes, please specify which operations	<b>N/A</b>

# Current National Society Action

## National Society Readiness

The Red Crescent Society of Tajikistan (RCST) was established on 23 December 1927.

In 1992, the RCST was recognized by the Government of Tajikistan as an independent, voluntary and social society, acting throughout the country.

The RCST has more than 12,000 members, 950 primary organizations and more than 11,000 volunteers. The RCST is consisted of 2 provincial, 2 regional, 16 city, and 49 district branches and has in total 69 branches.

### GOALS AND MISSION

The RCST mission is to alleviate human suffering wherever it may be found, without any discrimination. When appropriate, the RCST through its members and volunteers brings assistance to people, being guided solely by their needs.

### THE KEY AREA ACTIVITIES:

Dissemination of knowledge on the International Humanitarian Law and promoting fundamental principles of the International Red Cross and Red Crescent Movement, Disaster preparedness and response, Health care, Community based first aid, Visiting vulnerable people, Restoring family links, Mine risk awareness etc.

RCST will continue to develop the capacity of the branches to increase their efficiency. RCST also intends to improve the retention of volunteers and members, which is crucial for the National Society to be able to meet the challenges and opportunities presented by a fast-changing world.

### During the border clashes, the NS provided the following response:

- RCST mobilized 24 NDRT member from Khujand and Isfara Emergency Response Center (ERC), 140 volunteers from Isfara, B.Gafurov, Rasulov and Lakhs districts.
- Also 18 RCST member from HQ and Sugd Regional Branch, MRE, RFL, PSS, CEA, CVA teams were mobilized to provide more detailed assessment of the affected areas.
- RCST provided Psychological FA for 980 people during the evacuation and 504 IDPs in B.Gafurov, Isfara and J.Rasulov areas;
- RCST conducted UXO sessions for 3,602 people were covered;
- RCST branch in Isfara provided 700 liters of fuel for 20 vehicles (minibuses) and excavators for evacuation of local residents and cleaning of damaged houses supported by ICRC.
- RCST provided 20 food parcels for 20 IDPs families in B. Gafurov district supported by the ICIC.
- RCST provided 49 hygiene kits for 10 IDP centers in B. Gafurov district supported by the ICRC.

- On 22 September 2022, MSF with the support of RCST managed to visit the three hospitals in Isfara, J. Rasulov and B. Gafurov and managed to distribute medicines;
- RFL: by 17 September, the NS branch volunteers of the J. Rasulov branch managed to reunion 5 families who lost contacts on 15 September during evacuation.

The situation at border remained volatile from 14 to 19 September 2022. Some roads remained closed and access to affected communities was restricted to law enforcement authorities. IDP were located with their relatives, in public buildings, etc. and it was difficult to have their accurate number. The similar difficulties related to identification of the number of affected households (HHs), number of fully and partially destroyed houses, livelihoods, auxiliary buildings, social infrastructure, WASH, etc. were faced during the initial dates of the conflict. The numbers kept increasing up until 27 September, as the commission was continuing damage assessment. This was the main reason, which did not allow the NS to request the DREF. Thus, on 16 September 2022, the local authorities of Isfara town, sent a letter to the NS, requesting to support the affected population. Based on this, NS decided to apply for DREF, which is considered as trigger date.

Based on the preliminary assessment conducted by RCST and ICRC, as of 22 September 2022, the main needs of 2,070 people per sectors are listed below:

<b>Sector</b>	<b>Needs identified</b>
Shelter & NFIs	Construction materials and tools NFIs (mattresses, pillows, bed linen set, blanket, kitchen set, jerry can) construction tools (roof, boards, nails), including winterization (warm clothing for family members, coal, stoves, etc)
Health	PSS for children and women and for people who lost their member of families FA PPE Surgical tools and bandage for B.Gafurov district hospital  Medical transport (Ambulance) for Isfara, B.Gafurov and J.Rasulov hospitals. Provision of medicines for hospitals in affected areas
WASH	Standard Hygiene kits Women hygiene/dignity kits Lack of drinking water Access to WASH/toilet facilities
Education	UXO awareness sessions Information materials on COVID-19 prevention Rehabilitation of three schools in Isfara town

### Assessment

	and provision of education materials Provision of books and school items for 414 families
CVA	Assistance to 414 affected families (families that lost their food stocks and seeds for sowing), especially to families that completely lost houses and breadwinner
Legal Support	Provision of passports, legal documents for houses, birth certificates, marriage certificates, etc.
Livelihood support	Provision of cattle and poultry to affected families Provision of seeds for sowing
Infrastructure	Rehabilitation of electricity supply systems (lines, transformer sub-stations) Rehabilitation of roads

## Coordination

For the purpose of information sharing and planning joint response activities, a Movement coordination mechanism (tripartite, operational and technical levels) was established.

The RCST and ICRC staff were mobilized in Khujand city and undertaking coordination activities. In Dushanbe city, daily coordination meetings are taking place with participation of RCST, ICRC, IFRC, GRC and other partners. On 20 September 2022 a wider coordination meeting was convened by RCST inviting UN Agencies and some other external partners. The Situation Reports were developed and circulated by RCST on daily basis internally among the RCRC partners.

On September 21, RCST management met with the WHO Emergency Health Coordinator. The meeting participants were UN offices, MSF, ACTED, Swiss Office, etc. and others connected online. As a result of the meeting, ICSU and WHO agreed to conduct information sessions on prevention of communicable diseases among the general population in risk areas. Distribution of health information materials and provision of masks and disinfectants for volunteers and staff planned.

- On 22 September, RCST Management conducted a meeting with WFP, RCST and assessed the mechanisms for conducting research, distributing humanitarian aid and interacting with the state agencies and partners.
- On 22 September, RCST met with UNICEF, conducted evaluation of planned activities in pilot districts, B. Gafurov and Isfara on Water and Sanitation, Education, Child Protection and Nutrition.
- On 22 September, meeting with a representative of the US Embassy was held. As a result of the meeting the agreement was achieved to provide medical assistance to medical centres of the target areas.
- On 26 September, a coordination call with wider participation of movement took place. The Italian Red Cross and Turkish Red Crescent participated and expressed willingness to support the affected people.
- RCST coordinating all response activities with the Committee of Emergency Situations, Sughd Regional Administration, local authorities and internal/ External Partners. The national coordination mechanism (REACT) co-lead by

	the COES and UN has not been activated.
<b>Resource Mobilization</b>	<p>RCST mobilized its Emergency Preparedness and Response Coordinator, Sughd regional branch staff and volunteers, including branches in Isfara, J. Rasulov and B. Gafurov and Rasht district to conduct needs assessments, to provide FA and Psychosocial First Aid to the most affected people.</p> <p>Government of Tajikistan provided support with in-kind items to affected people in Chorkukh, Lakkon, Chilgazi, Kulkand, Zumrad, Surkh, Vorukh communities of Isfara city and Ovchikalach and Histevarz Bobojan villages of Gafurov district in order to repair their damaged houses on time: In particular, the following was delivered:</p> <ul style="list-style-type: none"> <li>• On 22 September 2022, a convoy of trucks with load of humanitarian aid from the President of the Republic of Tajikistan, Emomali Rahmon, including food, fuel and fuel and construction materials, such as 500 tons of cement, 220 square meters of boards, 5,000 pieces of slate, 1,500 square meters of plywood and plasterboard, 5 tons of different nails, 500 square meters of window glass, 250 tons of coal, 60 tons of flour, 10 tons of oil, 15 tons of rice and 25 tons of sugar, delivered to Isfara;</li> <li>• On 23 September 2022, number of businessmen of Istaravshan town, who are engaged in the trade of dried fruits and cooperate with businessmen of Isfara town, provided assistance for 80 families affected by recent border incidents, including 16 families from Bobojan Ghafurov district and 64 the families from Isfara. Aid consists of flour, butter, potatoes, onions, carrots, pasta, sugar, white sugar and eggs;</li> <li>• On 24 September 2022, around 10 tons of cement, 120 tons of slate, 2 tons of reinforcement, 20-30 thousand bricks, 8 square meters of boards, doors and windows were allocated to each affected family from the Government for the reconstruction of residential houses. Citizens' residences in affected areas will be built and equipped with all the necessary equipment in the shortest possible time. 100 kg of flour, 50 kg of rice, 50 kg of oil, as well as onions, carrots, potatoes, macaroni, and sugar have been made available to each affected family for the winter.</li> </ul>
<b>Activation of Contingency Plans</b>	The RCST Contingency Plan was developed on flood and EQ response. However, it was also initially agreed to revise the contingency plan in October 2022, to include border response operations.
<b>National Society EOC</b>	From the first day RCST activated EOC in Dushanbe city under Leadership of the Deputy Secretary General of RSCT. The members of EOC are mainly from Disaster Management, Health, NSD, Logistic and Finance Departments.
<b>Shelter, Housing and Settlement</b>	According to the assessment results, 92 houses were fully destroyed, 322 partially, 3 schools, 2 mosques were destroyed.
<b>Livelihoods and Basic Needs</b>	<p>RCST branch in Isfara provided 200 litres of fuel for 10 vehicles (minibus) for evacuation of local residents from affected areas and this activity was supported by ICRC.</p> <ul style="list-style-type: none"> <li>• 700 loaves of bread distributed in the temporary shelters of Kulkand, Sitora and Masjidi Nav as well as in Isfara supported by ICRC.</li> <li>• 500 kilos of wheat flour (for baking bread), 1,000 diapers and 25 sets of wet towels distributed for 10 temporary shelters in B. Gafurov district were</li> </ul>

	<p>distributed with the support of the ICRC.</p> <ul style="list-style-type: none"> <li>• 67 RCST volunteers participated in evacuation process in three districts.</li> <li>• 482 evacuated residents of affected areas (Isfara, B.Gafurov and J.Rasulov) were provided with Psychological First Aid.</li> <li>• RCST Isfara branch provided 200 medical masks and 60 antiseptic liquids for evacuees that are accommodated in public places in Isfara town.</li> <li>• 16 information sessions for 310 persons on risk of unexploded ordnances and safe behaviour conducted by RCST volunteers in affected villages on 15 September.</li> </ul>
<b>Health</b>	The RCST provided psychological first aid to 287 people who were evacuated from affected areas of Isfara, B.Gafurov and J.Rasulov districts since the first days of the crisis. This activity is still ongoing.
<b>Water, Sanitation and Hygiene</b>	On 20 September 2022, RCST has received 500 sets of hygiene kits from UNICEF. Based on initial assessment, 16 hygiene kits were distributed among the 90 evacuated families hosted in schools of Isfara city. Remaining hygiene kits are kept in the National Society's warehouse to be distributed after conducting a detailed assessment.
<b>Protection, Gender and Inclusion</b>	The PGI will be integrated into emergency response and early recovery interventions based on the assessment data, once available. As it is crucial that everyone is treated fairly and with dignity, everyone has equal access to opportunities, everyone's voices are heard, and everyone is safe from harm, teams and volunteers will be supported with induction sessions to guarantee that PGI basic standards are in place and harm is not caused while providing services to the affected population.
<b>Education</b>	246 UXO risk sessions conducted among affected population with coverage of more than 3,936 people by RCST volunteers.
<b>Migration</b>	<p>22,812 evacuees left their homes during these days in Isfara, B.Gafurov, J.Rasulov and Lakhsh districts. RCST participated in evacuation of these population organized by CoES and local authorities.</p> <ul style="list-style-type: none"> <li>• 45 evacuees are accommodated in the NS J.Rasulov district branch were relocated to temporary shelter on 16 September.</li> <li>• The local authorities of J.Rasulov organized the return of 1,500 evacuees to their homes due to the stable situation.</li> </ul> <p>All activities in this DREF operation will be guided by best practice and principles of the International Red Cross and Red Crescent Movement related to assisting and protecting migrants and displaced populations and supporting host communities. The International Red Cross and Red Crescent Movement serve all those affected by internal displacement — the people displaced, host communities and others — and make decisions according to the most pressing needs for humanitarian services.</p>
<b>Risk Reduction, Climate Adaptation And Recovery</b>	N/A
<b>Community Engagement and Accountability</b>	Representatives of the mahallas are actively engaged in conducting assessments and identifying the needs of affected people.
<b>Environment</b>	N/A

<b>Sustainability</b>	
<b>Multi-purpose Cash</b>	RCST is planning to distribute CVA to the 92 most affected families who lost their houses. Also, after further assessments RCST is planning to distribute CVA to the 400 the most affected families living in bordering areas with the support from other donors.
<b>Other</b>	N/A

## Movement Partners Actions Related to the Current Event

<b>IFRC</b>	IFRC is providing technical assistance to RCST in preparation of the DREF.
<b>PNS</b>	<p>German RC has country office in Tajikistan and has experience in providing support during previous National Society's response operations. Within its cross-border project, funded by BMZ, GRC has constructed warehouse in Isfara and prepositioned the NFI to Isfara and Khujand warehouses. GRC will be replenishing NFI after distribution and based on official request from the RCST and depending on its financial capability.</p> <p>Italian Red Cross confirmed that they can support RCST in its response to the conflict by replenishing IFRC's DREF with a total of EUR 25,000.</p>
<b>ICRC</b>	ICRC staff is conducting assistance to RCST staff in conducting assessment of affected people and areas, participating in meetings and distributing food and NFIs to affected people in Sughd Province. In addition, ICRC provided 500 litres of fuel for the removal and cleaning of debris from affected households and infrastructure in Isfara town. The ICRC has mobilized its MHPSS response team, along with MHPSS -trained staff of the RCST to the affected areas.

### Mapping of aid from the Movement partners and external partners:

	IFRC	ICRC	GRC	Turkish RC	UNICEF	MSF	UN
<b>Shelter &amp; HH items</b>			After distribution of NFI and official request	400 Hygiene kits and 150 uniforms	500 Hygiene kits		
<b>Livelihoods &amp; basic needs</b>		Planned for families whose residual needs still remain until end of response operation					
<b>Multi-purpose cash</b>	Support to 71 families						
<b>Health</b>		3 district and 2 jamoat medical facilities				3 local hospitals with medicine	



## Other Actors Actions Related to the Current Event

<b>Government has requested international assistance</b>	No
<b>National authorities</b>	Local authority of Isfara town (Khukumat) sent an official letter on 16 September 2022 to RCST, in which requested assistance for affected population.
<b>UN or other actors</b>	<p>UNICEF provided 500 hygiene kits to RCST on 20 September 2022 to distribute among the most affected families in case of urgent needs. WHO Tajikistan Country Office is conducting health/WASH assessment in the affected areas. WHO has committed to support the National Society with dissemination of health prevention messages among the affected population (distribution of 40,000 IEC materials, total grant amount 20,000 USD).</p> <p>WHO Tajikistan Country Office is conducting health/WASH assessment in the affected areas. WHO has committed to support the National Society with dissemination of health prevention messages among the affected population (distribution of 40,000 IEC materials, total grant amount USD 20,000).</p>

### Are there major coordination mechanisms in place?

RCST, IFRC and ICRC are in constant contacts regarding the situation in bordering districts of Tajikistan and response actions by National Society within 14 - 21 September 2022. On 20 September 2022 RCST initiated an extraordinary meeting in the HQ with participation of some REACT Partners including UN Resident Coordinator, IFRC, ICRC, UNICEF, WFP, and USAID. The main topic of the meeting was to update partners with the information regarding RCRC Movement response in bordering districts. Also, further steps were discussed and the National Society asked Partners to provide assistance to affected areas using the National Society's access to those places.

# Needs (Gaps) Identified



## Shelter, Housing and Settlements

According to the last information from Regional RCST branch in Soghd Province based on assessment conducted by the National Society staff and volunteers, 322 houses were partially damaged and 92 fully destroyed.

The primary needs include provision of NFI, including winterization items, stoves, coal, etc. Considering winter approaching, urgent supply of emergency shelter/construction materials is of utmost importance. Since the multisectoral assessment results are not publicised yet, in case of outstanding needs be revealed at later stage, development of second DREF application might be feasible.



## Protection, Gender and Inclusion

At this moment, the RCST has challenges with collected disaggregated data regarding those affected by the border conflict.

Nonetheless, the RCST will be adopting measures as it progresses with the assessments, immediate relief/support, and coordination with partners to make sure that the distribution process will be inclusive and gender sensitive. The registration lists will be prepared in collaboration with the local authorities in order to make sure that the people mostly exposed to isolation or risk to be excluded from the intervention received specific attention and their needs are addressed, including people with disabilities.

Different channels of communication will be used to make sure that information is widespread and everybody has access to it. Distribution points will be considered to avoid exclusion. Specific attention will be given to gender, making sure that time, location and access are suitable to different groups and eventually separated, based on diversity. In case of cash distribution, women will be included in making decisions on how to use it. Receiving and transportation of aid will be facilitated and disabled people will be accompanied during the interventions.



## Health

There is a lack of information on access to medical assistance being provided at temporary shelters. J. Gafurov. No damages to health facilities have been reported. No information is available at this stage on gender and age structure of affected people who still have not returned to their homes yet. However, considering the high rate of labour migration for men in these areas, it is assumed that the majority of displaced people are women and children.

The country is susceptible to outbreaks of infectious diseases and sporadically faces outbreaks. It is highly prone to importation of polio cases, as it shares a long border with Afghanistan and is located close to Pakistan, and both of these countries remain endemic for wild poliovirus type 1 and have been affected by circulating vaccine-derived poliovirus type 2. The most recent polio outbreak in Tajikistan was first detected in January 2021 and linked to an imported type 2 vaccine-derived poliovirus strain circulating in Pakistan at the time. Extensive immunization efforts began in February 2021, and the outbreak was officially closed in April 2022 [1]. 34 children were paralyzed, and 26 others tested positive without

developing symptoms of paralysis. According to the WHO Regional Office for Europe (WHO/EUROPE) data for January - May 2022 (data accessed on 8 August 2022), 130 cases of measles were reported in Tajikistan[2].

Recognizing the need for increasing awareness of risks of infectious diseases among the displaced people, the WHO country office is collaborating with the RCST to disseminate 40,000 information materials with messages on disease prevention and pre-hospital care.

As a part of the USAID funded project on COVID-19 vaccination, the NS has been promoting COVID-19 vaccination in Isfara district and the project will make adjustments in its activities in Isfara to continue to encourage people, including affected people, for 4th booster doses of COVID-19 vaccine. The WHO support will include also support with PPE for all volunteers who will be deployed for community mobilization and delivery of health information materials.

Mental health and psychosocial support were highlighted as one of the main health needs for the affected communities. The mental health component is not fully integrated into the health services network and primary care system has little capacity to respond. Psychological support is usually provided by doctors and it is perceived only as a psychological consultation and mental health care. The RCSK is coordinating closely its MHPSS activities with Doctors Without Borders and ICRC.

People whose houses have been either fully or partially damaged will be forced to stay in temporary collective centers or stay with their relatives, until they can rebuild their houses. It is not clear at this stage if the displaced people have the same level of access to medical services. This is especially pertinent for people with pre-existing chronic conditions and parents with children under five who need maintain vaccinations of their children.

The RCST plans to speed up the procurement of additional first aid kits that were planned under two other projects involving Sughd region (ECHO and IFRC Emergency Appeal for population movement). The ICRC is considering support for B.Gafurov district hospital with additional medical instruments and materials, in response to the hospital's request. The WHO has included PPE for all RCST staff and volunteers who will be mobilized for this response, under their support to RCST for dissemination of health information materials.

[1] <https://www.who.int/europe/news/item/28-07-2022-tajikistan-introduces-additional-dose-of-polio-vaccine>

[2] <https://www.ecdc.europa.eu/sites/default/files/documents/Communicable-disease-threats-report-13-aug-2022-all-users.pdf>



## **Water, Sanitation and Hygiene Promotion**

People had to flee their places with a little warning and had no time to collect their essential items from their houses, including basic hygiene items and the displaced people lack essential hygiene items now. The RCST identified that hygiene kits, dignity kits and access to drinking water and sanitation facilities as the main WASH needs for the affected population. The National Society has received 500 Hygiene kits from UNICEF on 20 September 2022. Out of this number, 16 hygiene kits distributed for the 90 IDPs located in schools of Isfara city. Remaining Hygiene kits stocked in the NS warehouse until proper assessment completed.

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## Education

Due to the start of the school season in Tajikistan, those who were displaced will require educational support. The assessment of educational needs and relevant support will be duly coordinated with UN agencies in the country. To this moment, the following needs were identified and support provided:

- UXO awareness sessions
- Information materials on COVID-19 prevention
- Rehabilitation of three schools in Isfara town and provision of education materials
- Provision of books and school items for 414 families



## Migration

The conflict forced over 20,000 people in four target districts to leave the houses (evacuated), leaving behind all their belongings and livelihoods. With support of international partners and local authorities most of the evacuated people are returning home, so the risk of medium to long term displacement is low.



## Risk Reduction, Climate Adaptation and Recovery

The RCST will further lead needs assessment, but at this stage no needs were identified related to climate adaptation and recovery.



## Community Engagement and Accountability

The RCST will ensure that affected people in the areas of operations are included in the response and recovery process, consulted regarding their needs, and understand what and why the assistance is being provided, to whom and the selection criteria. Hygiene promotion campaigns will be based on community participation with active engagement and involvement of affected people. Post distribution monitoring will include satisfaction and quality elements to ensure data collected reflects recipients' experiences of RCST services and activities, and provide guidance for identification of best practice and future adaptation and improvement. Appropriate feedback and response mechanisms will be in place to ensure people affected by the emergency and RCST activities can effectively and in a timely manner provide feedback and raise issues, and that this is acted on, with resulting actions reported back to individuals and communities.



## **Environmental Sustainability**

The RCST will further lead needs assessment, but at this stage no needs were identified related to environmental sustainability.



## **Shelter Cluster Coordination**

The activities under shelter cluster will target vulnerable families, who fully or partially lost their houses, and expected to provide shelter materials to restore their destroyed or partially damaged houses. Shelter and livelihoods support are critical sectors, which lay a solid ground for longer term recovery interventions.

The fundamental principle of this cluster to ensure coordinated, timely, and efficient delivery of appropriate, flexible, progressive solutions to affected, vulnerable populations. The shelter response should contribute to affected communities' self-recovery and provide safer, more resilient and durable shelter.

Under Interagency Contingency Plan, which brings together UN Agencies and development partners, shelter and NFI cluster is led by RCST. Thus, RCST will be coordinating the activities of all partners, who will engaged in shelter restoration.

## Overall objective of the operation

The overall operational objective is to provide relief assistance for four months to 414 families (2,070 persons) of which the provision of Cash and Vouchers Assistance for 92 families severely were affected, WASH (hygiene kits and hygiene promotion campaign) and educational materials for all 414 affected families (including 92).

## Response strategy rationale

The overall objective of the RCST's response strategy is to assist directly 92 affected families (460 people) affected by the border conflict with addressing their immediate and basic needs during the next 4 months. These 92 affected families with fully destroyed houses.

Indirectly, RCST will cover 20,000 people from affected areas with information materials, health sessions and hygiene promotion. The total number of people to be reached under health/WASH responses (directly): 414 families.

In case of the situation getting protracted, escalated or the detailed needs assessment requires significant changes in the RCST's operational strategy, the plan will be adapted accordingly.

## Targeting Strategy

### Who will be targeted through this operation?

This operation will directly target 414 families (2,070 people) with WASH and education support while the 92 families (490 people) who had their homes completely destroyed and lost food and property, will receive multipurpose cash assistance. These 90 families were identified during the assessment in coordination with National Emergency Response Commission representatives, local authorities and representatives of people affected by the conflict.

### Explain the selection criteria for the targeted population

With the assumption that the RCST will not be able to cover all affected population in all locations, the RCST will prioritize and target support to people based on the following selection criteria:

- Households that have been heavily affected by the conflict (full destruction of houses, loss of properties, need for household items)

The 92 families who had their homes completely destroyed and lost food and property, as identified during the assessment in coordination with National Emergency Response Commission representatives, local authorities and representatives of people affected by the conflict will be assisted with multipurpose cash assistance.

### Total Directly Targeted population

Women:	<b>85</b>	Rural %	Urban %
Girls (under 18):	<b>135</b>	<b>80%</b>	<b>20%</b>
Men:	<b>74</b>	People with disabilities (estimated %)	
Boys (under 18):	<b>166</b>	<b>1,6%</b>	
Total targeted population:	<b>460</b>		

## Risk And Security Considerations

### **Please indicate about potential operational risk for this operations and mitigation actions**

#### **Risks**

Escalation of the security situation on the border

#### **Mitigation Measure**

As of 22 September 2022, the situation remains stable at the border. Tajikistan has published details of a protocol signed on 19 September 2022 by the heads of Tajikistan and Kyrgyzstan's SCNS. The protocol stipulates that joint inspections of border guard stations and border commandant's offices will be organized to detect the presence of heavy military equipment, which is not peculiar to border guards. "In case of its detection, to take coordinated measures to remove it to a distance of at least 10 kilometers from the border areas," the protocol says.

It was agreed that joint working commission of responsible officials from among representatives of local State authorities, border troops, security and internal affairs bodies of both States will be organized to monitor the implementation of the agreements mentioned in this Protocol.


In case of deterioration of the security situation, if tension is escalated again to armed conflict, according to the experience in place, the RCST will approach IFRC to apply for an Emergency Appeal, which would enable to target larger population and sectors.

Risk of flood and mudflows	Low probability
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### **Please indicate any security and safety concerns for this operation**

The safety and security of all involved parties will be of utmost importance, especially NS volunteers. The staff and volunteers will be refreshed with security measures and procedures, while the RCST will be duly coordinating on daily basis with development and national partners the security situation in target communities.

## Planned Intervention


	<b>Multi-purpose Cash</b>	<b>Budget</b>	CHF 74,305
		<b>Targeted persons</b>	460
<b>Indicator</b>		<b>Target</b>	
Number of families provided with		92 families	


multipurpose CVA	
<p><b>Priority Actions:</b></p>	<p>The priority actions include the following:</p> <ul style="list-style-type: none"> <li>- Under Emergency Appeal project, the SoP on provision of CVA was developed. This SoP will be adjusted under current initiative and will be activated for use in this response.</li> <li>- Verify the list of affected families through digital data collection system/KoBo</li> <li>- Agree on mode on cash transfer and to initiate appropriate procurement procedures based on IFRC standards.</li> <li>- conduct quick refreshers on CVA, CVA IM data collection and protection, CEA, PGI and MHPSS in emergencies, monitoring</li> <li>- request IFRC CVA surge support,</li> <li>- Cash payment in amount of CHF 540 per family calculated based on the following transfer value calculation:</li> </ul> <p><i>An average family consists out of 5 people whereas the parents and one older family member are working. Due to the crisis and the need to rebuild the destroyed houses most of the affected working age population is not fully engaged in work but supporting the reconstruction works of their houses. To cover a part of most urgent needs and in absence of an official Minimum Expenditure Basket (MEB), three times the minimum salary per family (3xTJS 600) are the average transfer value multiplied by three months (3xTJS 1,800 = TJS 5,400 / CHF 540 for 3 months). An incremental value as per family size is under discussion.</i></p> <ul style="list-style-type: none"> <li>- ensure that information on feedback channels among beneficiaries is shared, where any information on abuse, MHPSS needs and fraud can be informed <ul style="list-style-type: none"> <li>- ensure that risks are taken into account and mitigation measures are addressed.</li> </ul> </li> <li>- conduct post-distribution monitoring and client satisfaction survey.</li> </ul>

	<b>Health</b>	<b>Budget</b>	CHF 26,161
		<b>Targeted persons</b>	460
<b>Indicator</b>		<b>Target</b>	
Number of community-based health promotion, first aid awareness and PFA activities		2 events covering 30 volunteers	



<p>Number of training for RC volunteers in community-based health, basic psychosocial support (psychological first aid) and hygiene promotion</p>	<p>2 events covering 30 volunteers</p>
<p><b>Priority Actions:</b></p>	<ul style="list-style-type: none"> <li>- Community-based health promotion and first aid awareness activities for displaced people, covering the same families targeted under CVA: The focus of these activities will be on prevention of vaccine preventable diseases, ARI, water borne infections, and maternal and child health, depending on the age and gender structures of targeted families and their health information needs. These activities will be done not as a stand-alone intervention but integrated into community mobilization by volunteers when they visit temporary settlements and affected households for CVA distribution.</li> <li>- Providing basic psychosocial support (psychological first aid) integrated into these activities: Psychological first aid is an integral part of community-based health activities and will be offered where needed, in close coordination with the ICRC and other actors on the ground.</li> <li>- 1 day training for RC volunteers in community-based health, basic psychosocial support (psychological first aid) and hygiene promotion, using existing eCBHFA tools from the RCST' CBHFA project, adapted to the context.</li> <li>- Printing of eCBHFA flipcharts for health education sessions</li> </ul>

	<p><b>Water, Sanitation And Hygiene</b></p>	<p><b>Budget</b></p>	<p>CHF 29,586</p>
		<p><b>Targeted persons</b></p>	<p>414 families</p>
<p><b>Indicator</b></p>		<p><b>Target</b></p>	
<p>Number of families covered by WASH promotion</p>		<p>414</p>	
<p><b>Priority Actions:</b></p>		<p>Hygiene promotion activities: The IFRC approach is to have hygiene promotion activities accompanying any distribution of hygiene kits. the RCST received a large number of hygiene kits from its partners, but no operational costs for its distribution from the districts to affected communities and mobilization of volunteers for distribution. The current DREF response will include hygiene promotion messages by trained RC volunteers, integrated with health education, first aid awareness and PFA activities.</p>	

	<b>Protection, Gender And Inclusion</b>	<b>Budget</b>	CHF 1,879
		<b>Targeted persons</b>	30
<b>Indicator</b>		<b>Target</b>	
Training for RCST staff and volunteers		1 event which will cover at least 30 persons	
<b>Priority Actions:</b>		<p>Induction sessions planned to be delivered to volunteers; 2. Including budget for the accompaniment of people with disabilities (budget should also be included).</p> <p>The session will include minimum standards to Protection, Gender and Inclusion in emergencies. The volunteers and NS staff will be taught how to deliver proper information on assistance to be provided by the partners and government, with a referral mechanism according to the needs. The level of tensions in the affected communities and underlying factors will also be monitored. All data collected will be disaggregated by sex and age.</p>	

	<b>Education</b>	<b>Budget</b>	CHF 24,026
		<b>Targeted persons</b>	2,070
<b>Indicator</b>		<b>Target</b>	
Number of families provided with books and education materials (in-kind)		414	
Number of UXO awareness sessions		5	
<b>Priority Actions:</b>		<p>One of the key priorities, identified under Education section, was breakage in visiting school during the intense firing and destruction/damage of books and other education materials. Thus, provision of educational materials (in-kind) for children from 414 affected families is foreseen.</p> <p>As the result of the massive artillery bombing, there are a number of UXO revealed in conflict zone. To avoid any victims from UXO, especially among the children, awareness raising sessions with distribution of materials will be conducted. The NS and volunteers will inform the Tajik Mine action and sappers/de-miners in case of finding any UXOs.</p>	

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	<b>Community Engagement and Accountability</b>	<b>Budget</b>	CHF 6,614
		<b>Targeted persons</b>	414 families
<b>Indicator</b>		<b>Target</b>	
% of staff and volunteers working on the operation who have been briefed on CEA		60%	
# of questions included in the needs assessment on how best to engage communities		4	
# and type of methods established to collect feedback and complaints from the community		3	
<b>Priority Actions:</b>		<ul style="list-style-type: none"> <li>• Integrate CEA across the response so staff and volunteers have the knowledge and capacity to engage communities effectively by providing CEA in emergencies briefings and training for volunteers and staff collecting feedback</li> <li>• Keep communities well informed about operation plans, progress, activities, selection criteria and distribution processes, delays and challenges, and their rights and entitlements</li> <li>• Ensure the response is based on a thorough understanding of community needs, priorities, and socio-cultural context, including preferred ways to receive information, participate and give feedback by including CEA in undergoing assessments</li> <li>• Establish a multi-channel feedback mechanism to collect, respond to, and use community feedback to guide the response.</li> </ul>	

	<b>National Society Strengthening</b>	<b>Budget</b>	CHF 18,892
		<b>Targeted persons</b>	4 persons
<b>Indicator</b>		<b>Target</b>	
Support, NS DREF Focal point based		1	

in HQ	<p>Key responsibilities:</p> <p>Responsible for the overall implementation of the DREF project  Supervisor for the DREF implementation team  Oversees coordination with all in-country partners during implementation of the DREF project  Ensures coordination with RCST leadership in terms of progress on activities in the operation.</p>
Support, NS Sugd provincial officer	<p>1</p> <p>Key responsibilities:</p> <p>Coordination with local authorities and communities to ensure timely implementation of activities  Responsible for the distribution of CVA, educational materials, hygiene promotion, etc  Coordination and monitoring NDRT team and volunteers' activities in the affected areas  Provision of updated information/data to NS HQ for reporting purposes</p>
Support, NS Finance officer based in HQ, 30%	<p>1</p> <p>Key responsibilities:</p> <p>Identification of banks for CVA  Support finance officer of the Sugd branch for submission financial reports NS HQ  Coordination financial transfer funds to Sugd  Responsible for the preparation financial report to IFRC under coordination DREF Focal point</p>
Support, NS PMER Officer, HQ, 30%	<p>1</p> <p>Key responsibilities:</p> <p>Monitoring of the field activities  Prepare bi-weekly, monthly situation reports.  Responsibly for the submission final narrative report</p>
Social tax, 20%	Applicable for all 4 persons.
<b>Priority Actions:</b>	The abovementioned staff will be fully in charge the project implementation, monitoring and reporting.

# About Support Services

## **How many volunteers and staff involved in the response? Briefly describe their role.**

In general RCST involved following people in this operation:

- 18 NS staff (from HQ, Sughd Province, Isfara, B.Gafurov, J,Rasulov and Rasht district branches);
- 36 NDRT members (Sughd, Isfara and Rasht branches);
- 140 volunteers (Isfara, Sughd and Rasht branches).

## **Will surge personnel be deployed? Please provide the role profile needed.**

No SURGE staff is expected to deploy, but may change depending on how the situation evolves.

## **If there is procurement, will it be done by National Society or IFRC?**

The procurement is expected to be led by the RCST, with IFRC supporting with adherence to its standards and procedures.

## **How will this operation be monitored?**

The activities under this DREF will be monitored monthly and reported quarterly by the RCST. Ongoing monitoring visits and meetings, support delivery, and coordination, as well as initial results will inform follow up actions and discussions with communities and partners. The IFRC DM Programme Coordinator will coordinate monitoring and evaluation, together with project staff and with the support of a dedicated Planning, Monitoring, Evaluation and Reporting team in the IFRC CCD for Central Asia, based in Bishkek. Project staff will be responsible for data collection and preparation of reports. Various monitoring tools will be used, including but not limited to beneficiary surveys, interviews of volunteers and target groups, reports from local project coordinators, and media coverage of the projects.

As per requirements, IFRC will use expertise available within the organization or from partners to provide regular support and guidance to the RCST. Monitoring and evaluation of project activities will be carried out based on the results framework (indicators and targets).

## **Please briefly explain the National Societies communication strategy for this operation.**

A press release will be prepared in Tajik and English to be disseminated through the REACT, as well as posted on the NS official website. Photos will be taken on the operation sites and disseminated both via REACT and the RCST website. RCST field staff and volunteers will be available for media interviews after preliminary coordination with the RCST's Communications Officer.

The Regional Office for Europe Communications team will share pictures and information on the activities via its social media account.

# Contact Information

For further information, specifically related to this operation please contact:

- **National Society contact:**

Secretary General: Bahodur Qurboniyon, [kurbonion@gmail.com](mailto:kurbonion@gmail.com)

Deputy Secretary General: Dilorom Mirova, [mirovadilorom@gmail.com](mailto:mirovadilorom@gmail.com)

Operational coordination: Shuhrat Sangov, RCST head of the DM Department, [sshukhrat@mail.ru](mailto:sshukhrat@mail.ru)

- **IFRC Appeal Manager:**

IFRC Regional Office for Europe: Agnes Rajacic, Senior DM officer, [agnes.rajacic@ifrc.org](mailto:agnes.rajacic@ifrc.org)

- **IFRC Project Manager:**

Firdavs Faizulloev, DM Coordinator CCD for Central Asia, [firdavs.faizulloev@ifrc.org](mailto:firdavs.faizulloev@ifrc.org)

- **IFRC focal point for the emergency:**

Seval Guzelkilinc, Head of CCD for Central Asia, [seval.guzelkilinc@ifrc.org](mailto:seval.guzelkilinc@ifrc.org)

**IFRC Regional Office for Europe:**

- Andreas von Weissenberg, Regional Head of Health, Disaster, Climate, Crisis, [andreas.WEISSENBERG@ifrc.org](mailto:andreas.WEISSENBERG@ifrc.org)

- Corrie Butler, Communications Manager, [Corrie.Butler@ifrc.org](mailto:Corrie.Butler@ifrc.org)

- *For Logistics and Supply Chain:* Stefano Biagiotti, Head of GHS&SCM  
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[Click here for the reference](#)



## DREF OPERATION

### MDRTJ032 - Tajikistan Red Crescent Society Tajik-Kyrgyz Border Conflict

#### Operating Budget

<b>Planned Operations</b>	<b>162,571</b>
Shelter and Basic Household Items	0
Livelihoods	0
Multi-purpose Cash	74,305
Health	26,161
Water, Sanitation & Hygiene	29,586
Protection, Gender and Inclusion	1,879
Education	24,026
Migration	0
Risk Reduction, Climate Adaptation and Recovery	0
Community Engagement and Accountability	6,614
Environmental Sustainability	0
<b>Enabling Approaches</b>	<b>26,311</b>
Coordination and Partnerships	7,419
Secretariat Services	0
National Society Strengthening	18,892
<b>TOTAL BUDGET</b>	<b>188,882</b>

*all amounts in Swiss Francs (CHF)*