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Timor-Leste Annual Report 2013



International Federation
of Red Cross and Red Crescent Societies

MAATP001

30 April 2014

**This report covers the
period 1 January 2013
to 31 December 2013**

*Village volunteers of Bitirai sub
village practicing their skills to
help 'patient' with multiple
traumas during the CBHFA first
aid training session.*

Photo by Victor Lacken / IFRC



Overview

Cruz Vermelha de Timor-Leste (CVTL) achieved a number of milestones in 2013 towards becoming a stronger and more financially sustainable national society, particularly as a number of long-term Movement partners ended their cooperation in 2013. The results achieved demonstrates CVTL's depth and the positive impact of the organizational development and capacity building support over previous years. The National Society recruited new members, finalized a draft resource mobilization plan, recruited a resource mobilization manager and signed two agreements with new local donors. The commercial first aid courses and first aid kit sales continued to expand in late 2013, resulting in income targets exceeding expectations. CVTL also continues to advocate with the Government of Timor-Leste for an annual contribution to their core costs and for the first time submitted a budget as part of the 2014 budget submission of the Ministry of Social Solidarity. A large milestone was met with construction commencing on a new headquarters building in Dili; expected to be inaugurated in early 2014 as well as a new office building inaugurated for the Baucau branch in September. The General Assembly planned for 2013, was postponed to mid-2014 to accommodate the process of revising the original 2005 Constitution.

The integrated community based risk reduction (ICBRR) programme continued to be CVTL's flagship programme in the rural area with good results achieved in late 2013. Lessons from the community-based health and first aid (CBHFA) programme completed in 2013 will be incorporated into future ICBRR programmes, together with nutrition and safe shelter inclusion, as CVTL continues to seek new partnerships to meet their objective of implementing ICBRR in all districts by 2015. CVTL's increased capacity in disaster preparedness proved beneficial in mid-2013 when heavy rain produced significant flooding in eight districts of Timor-Leste. CVTL responded to the needs of approximately 7,200 flood-affected people quickly, efficiently and appropriately and coordinated well with the district and national disaster management directorate, as an auxiliary support to the Government of Timor-Leste.

Working in partnership

The operational partners of the International Federation of Red Cross and Red Crescent Societies (IFRC) Timor-Leste country office and relevant agreements are listed below:

Operational Partners	Agreement
Australian Red Cross	Seconded delegate and cash pledge
Australian Red Cross – Australian Volunteers for International Development (AVID)	Integration agreement
Austrian Red Cross	Integration agreement
European Commission for Humanitarian Aid and Civil Protection – Disaster Preparedness Programme (DipECHO)	SEARD agreement
Finnish Red Cross	Earmarked cash pledge
Japanese Red Cross Society	Seconded delegate and un-earmarked cash pledge
New Zealand Red Cross	Seconded delegate and un-earmarked cash pledge
Norwegian Red Cross	Earmarked cash pledge
UK Department for International Development (DFID)	Global memorandum of agreement

Progress towards outcomes

Business line 2: “To grow Red Cross Red Crescent services for vulnerable people”

Outcome 1: CVTL has the ability to predict and plan for disasters and public health emergencies and is well-prepared to respond in all 13 districts as an auxiliary of the government.

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual Target	Year to Date Actual
Output 1.1: CVTL has an established (set of) contingency plan(s) that covers all relevant disasters and health emergencies and reflects its auxiliary role to the government.			
<i>CVTL has contingency plans that guide them in all their emergency responses and that link with and are known by the government and other country stakeholders</i>	0	1	1 (in draft)
Output 1.2: CVTL has capable emergency response staff and volunteers in all branches, at national headquarters, and with representatives at Southeast Asia regional level, who are well trained, practised and equipped to provide timely emergency response			
<i>CVTL has trained, well-equipped BRDTs in all 13 districts and a NDRT, supported by appropriate pre-positioned logistics and relief stocks and responds effectively to local disasters</i>	4	6	6
<i>CVTL has representatives trained and available for deployment in RDRTs</i>	5	0	0

Comments on progress towards outcomes

CVTL's increased capacity in disaster preparedness proved beneficial in mid-2013 when heavy rain produced significant flooding in eight districts of Timor-Leste. CVTL responded to the needs of approximately 7,200 flood affected people quickly, efficiently and appropriately and coordinated well with the district and national disaster management directorate, as an auxiliary support to the Government of Timor-Leste. The work of CVTL in the flood response was recognized by the Government of Timor-Leste during a Humanitarian Coordination Team meeting and internal lessons learnt from the response have guided CVTL's preparedness planning for 2014.

CVTL deployed a number of national disaster response team (NDRT) and branch disaster response team (BDRT) volunteers in response to the flooding, whose skills had been refreshed only recently following a NDRT training and six BDRT refresher trainings in the districts of Baucau, Dili, Ermera, Liquica, Manatuto and Viqueque. The training sessions are part of CVTL's disaster contingency plan, which ensures all BDRTs have 25 volunteers trained and skills in early warning, preparedness, emergency assessments and response refreshed every two years. After a number of postponements, CVTL had five people attend a Zone Facilitator level contingency planning training in Indonesia in September 2013. As a result of the workshop, a contingency plan for flooding in Covalima district was developed, meeting their annual target. However further contingency plans are still required to be developed, reviewed and implemented in 2014.

Outcome 2: Vulnerable communities can anticipate future risks including climate change and are self-reliant and well prepared to respond to disasters and public health emergencies.

Comments on progress towards outcomes

Note: Outcome 2 (community-based) activities are reported under the integrated community-based risk reduction (iCBRR) programme (Business Line 3, Outcome 1).

Business Line 3: "To strengthen the specific Red Cross Red Crescent contribution to development"

Outcome 1: Vulnerable people and communities in Timor-Leste are safer and more resilient

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual Target	Year to Date Actual
Output 1.1: CVTL has an established integrated community-based risk reduction (iCBRR) programme with multiple partners			
<i>CVTL has a sustainable ICBRR programme in all 13 districts, that strengthens the safety and resilience of the most vulnerable communities and households in Timor-Leste.</i>	7	11	8
Output 1.2: CVTL has implemented start-up iCBRR activities in target communities			
<i>CVTL's ICBRR programme is initiated in at least three target districts</i>	0	0	0

Comments on progress towards outcomes

Integrated community-based risk reduction (ICBRR) programming continued to be implemented in the target seven districts in 2013 (three under IFRC support and four with Australian Red Cross support). Despite many efforts following the closure of the Austrian Red Cross bilateral water and sanitation programme in April 2013,

Comments on progress towards outcomes

only two new donors have been identified to support ICBRR implementation in Liquica and Ainaro districts, still leaving a gap in the support of two districts – Bobonaro and Ermera. As expected, some challenges still exist in the transition to an integrated programme approach, although efforts are being made to streamline implementation through regular coordination meetings. Following attendance at a participatory approach for safe shelter awareness (PASSA) training in mid-2013, the disaster management department commenced to develop and pilot safe shelter activities as part of the ICBRR program in Aileu district. This approach will continue to be piloted in ICBRR communities with high shelter risks in 2014. The livelihood, disaster risk reduction, water and health activities in the three IFRC supported target districts were largely completed in 2013, although following monitoring visits in mid-2013, a number of recommendations were made which will continue to be implemented in 2014 – such as installation of latrines in one community in Oecussi district and continued health education activities.

Outcome 2: Vulnerable communities in Manufahi and Manatuto districts have strengthened ability to prevent and manage injuries and common health problems.

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual target	Year to Date Actual
Output 2.1: CBHFA pilot project activity plans undertaken in three remaining target communities.			
<i>CBHFA pilot project completed in four communities in two districts</i>	2	2	2
Output 2.2: Project evaluation completed and lessons learned incorporated into integrated community-based risk reduction programme			
<i>CVTL CBHFA pilot project has been evaluated and lessons learned incorporated into ICBRR programme</i>	0	1	0

Comments on progress towards outcomes

The community based health and first aid (CBHFA) pilot programme which was supported by Finnish Red Cross was completed in December 2013. Out of 50 volunteers, 40 who were trained in different health topics i.e. communicable disease control, first aid, nutrition, breast-feeding as well as hygiene promotion, continued to remain active throughout the programme. One of the positive outcomes of the pilot programme was improvements in nutrition, where following a cooking demonstration, the women's group practiced their knowledge on nutrition by preparing nutritious food from vegetables and other healthy ingredients available in their area, together with CVTL volunteers. Aside from improving health knowledge and behaviour of the community, the programme also had a hardware component with water and sanitation infrastructure constructed in two target areas in Manufahi district - a total of 20 wells and 44 household latrines. Together with the donor Finnish Red Cross, it was decided not to conduct an overall project evaluation, however the CBHFA approach continues to be used by CVTL for health education and hygiene promotion under ICBRR in all districts. In September 2013, an IFRC film crew visited the project area in Manufahi and documented some of the positive outcomes of the project as part of a campaign promoting the role of Red Cross volunteers in ensuring global access to health services.

Outcome 3: Increased number of people trained, registered and able to provide first aid in an emergency and CVTL's first aid programme contributes to domestic fund-raising

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual target	Year to Date Actual
Output 3.1: CVTL has an improved, standardized first aid training programme for government, non-government, communities and CVTL volunteers			
<i>More than 36,000 people have received basic first aid training by CVTL</i>		500	555
Output 3.2: CVTL's first aid training and curricula are approved by government and CVTL is recognized as the preferred provider of first aid training and service			
<i>CVTL is recognised by the government as their preferred provider of first aid training services</i>	0	1	1
Output 3.3: CVTL has a commercial first aid programme with an appropriate business plan and structure which contributes to its domestic fundraising			
<i>CVTL has a well-established, profitable income stream from commercial first aid services</i>	0	\$10,000	\$29,079

Comments on progress towards outcomes
<p>The CVTL commercial first aid unit was established in early 2013 and has exceeded expectations in income generation in its first year of function. In order to comply with the Timor-Leste national standard, two of CVTL's first aid trainers completed the Certificate III level in first aid in 2013. Up until the end of December 2013, the unit had provided a total of 22 training sessions for various local and international organizations, UN agencies, World Bank and the Australian Agency for International Development (AusAID). This achievement had exceeded the revised target (13 training sessions until end of December 2013) and resulted in approximately USD 29,000 in profits being received by CVTL in 2013, exceeding the target of USD 10,000. A Technical Reference Unit was also established to monitor the development of the commercial first aid and will continue to meet regularly during 2014. An Australian Red Cross international volunteer provided support to the commercial first aid unit from May, with a focus on business development. In November 2013, a film crew from New Zealand Red Cross visited Timor-Leste and filmed a promotional video for the commercial first aid unit that will be used in 2014 to attract more business. The first year of the commercial first aid programme will be reviewed in early 2014 and is expected to require further support to ensure it is sustainable.</p>

Outcome 4: At-risk populations and communities are well-informed and able to protect themselves from HIV and sexually-transmitted infections (STIs)

Measurement			
Outcome/Output/Indicators	Baseline (Where available)	LTPF Annual target	Year to Date Actual
Output 4.1: CVTL has a targeted intervention aimed at preventing HIV among at-risk youth in Timor-Leste and reducing the stigma around HIV/AIDS			
<i>CVTL has evaluated its HIV YPE project and has an effective programme of HIV prevention and stigma reduction for young people in Timor-Leste</i>	N/A	N/A	N/A

Comments on progress towards outcomes

The Youth Peer Education (YPE) programme continues to share HIV/AIDS and sexually transmitted infections (STI) knowledge to young people across Dili District. Trained youth peer educators from the CVTL Dili Branch also distributed condoms as well as voluntary counseling and testing (VCT) and STI cards, exceeding their targets for 2013. To commemorate World AIDS Day in December 2013, the HIV team reached wider peers than planned, through conducting education session in Science of Life Studies (SOLS) – a non-formal course which was conducted for youth from ages 12 to 25 years), using additional funds from the IFRC Southeast Asia regional office. The education session was conducted in 11 branches throughout Timor-Leste; and CVTL received positive feedback from SOLS management and a request for regular sessions in the future. Finally in December 2013, an HIV/AIDS session for national headquarters and Dili branch staff was conducted with the focus on workplace policy. The policy is being shared with branch coordinators and feedback was provided to be incorporated in the final policy document. The main challenge of this programme is to retain peer educators; as the availability for some of them was limited due to their involvement in tertiary education.

Outcome 5: CVTL is a strong National Society with effective leadership; capability to maintain its core services; a well-functioning branch structure; and a national network of well-managed volunteers meeting the needs of vulnerable people and communities.

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual target	Year to Date Actual
Output 5.1: CVTL's annual plans and budgets are based on its Strategic Plan and are achievable, realistic and address the priority needs of vulnerable communities.			
<i>All branches are actively engaged in the annual planning process and CVTL's plans clearly reflect branch activities</i>	13	13	13
<i>Branches are equal partners with NHQ in development of their new Strategic Plan</i>	0	13	0
<i>CVTL has reviewed progress against Strategic Plan 2010-2014 and developed new Plan which is aligned with priority needs of vulnerable communities and populations</i>	0	1	0
Output 5.2: CVTL's decentralized branch structure is resourced to enable fully-functioning branches, including staff, procedures and training of personnel.			
<i>All branches have basic set of appropriate resources to function effectively</i>	4	2	2
<i>All branches have infrastructure, personnel, systems and training to fully support iCBRR</i>	7	11	11
Output 5.3: CVTL has a diversified and sustainable national resource mobilization plan to fund its work, with clear roles for national and branch staff.			
<i>A national resource mobilization plan is in place</i>	0	1	1

Measurement			
Output/Indicators	Baseline (Where available)	LTPF Annual target	Year to Date Actual
<i>At least 10% of CVTL's total annual funding needs are provided by the government</i>	0	Target for 2015	
Output 5.4: CVTL has volunteer management policies and procedures in place and has been supported to establish a national network of volunteers who conduct programmes and activities that contribute to CVTL's mission and goals.			
<i>CVTL's volunteer policies and procedures are being implemented including establishment of a Volunteer/Member database</i>	4	6	7
<i>CVTL has a self-sustaining network of volunteers (and/or members) in the communities (100% sukus) with whom they have worked, who actively contribute to CVTL's work</i>	N/A	N/A	N/A
Output 5.5: CVTL's national and branch boards are provided with training and support to carry out their roles effectively and sustainably.			
<i>All national and branch boards have received leadership training</i>	14	14	14
<i>CVTL will have completed a self-assessment and have results reflected in action plans for further development in the national office and all 13 districts</i>	0	0	0
Output 5.6: CVTL's programme support services (human resources, finance, logistics, IT and communications) are strengthened and able to support CVTL's programmes sustainably.			
<i>CVTL has commenced implementing the IT digital divide plan</i>	0	1	0
<i>CVTL's support services provide effective support to all their programmes</i>	N/A	N/A	N/A
Output 5.7: CVTL leadership and management have resources and capacity to be self-sustaining and able to adapt to changes in its environment, through well-managed capacity enhancement and organizational development.			
<i>CVTL has completed the OCAC process</i>	0	0	0
<i>CVTL leadership and management is guiding the NS effectively to deliver, through a network of volunteers, relevant services to vulnerable people</i>	N/A	N/A	N/A

Comments on progress towards outcomes

As a young national society with a strong centralized structure, CVTL still needs significant support to develop its organizational structure so that it can deliver effective services to the needs of vulnerable people in its community. In order to do this, the decentralization of the organization from the national headquarters to its district branch structure continues, with 92 per cent of branches now having adequate office facilities in which to function, with the inauguration of the Baucau branch building held in September 2013. Capacity building activities are also focusing more on the branch level to ensure a stronger branch structure; such as volunteer exchange visits, briefings on good governance, training on management skills and the 'roll-out' to

Comments on progress towards outcomes

all branches of the resource management system (RMS) as a tool to effectively manage volunteer records and other resources. The remaining seven branches were trained in RMS during 2013. Capacity building at the national level continued, with focus on IT, HR and resource mobilization. IT has been identified as a gap area requiring support and is likely to be more of a focus in 2014. The IFRC organizational capacity assessment and certification (OCAC) for CVTL was part of the plan for 2013, however this has since been postponed to 2014 to coincide with the General Assembly.

CVTL's income is still heavily dependent on funds from international contributions and as such targets were established in 2013 to increase the domestic sources of income. A key development towards this objective was the establishment of new fundraising department, led by a newly created position of fundraising coordinator. In the context of Timor-Leste though, some difficulty was faced in recruiting a candidate with the skills required at this level and the position was downgraded to a manager level position, opened for internal recruitment in early 2014. This has slightly delayed the development of the resource mobilization plan, although a draft has been completed and will hopefully be approved by the governing board in early 2014.

Construction continued in 2013 on the new national headquarters building in Dili, with financial support primarily from the Government of Timor-Leste supplemented by contributions from a number of partner Red Cross societies and IFRC. A funding gap of still exists for the building and a number of resource mobilization efforts continue to reduce this gap so that the building can be ready to move into in early 2014.

A key milestone during the year was the commencement of a review of the CVTL Constitution, which includes a new timeline for the National Assembly in July/August 2014. Following the distribution of new membership cards to each branch in mid-2013, new members were recruited, although to date only one branch (Dili) has been able to reach the more feasible target of 200 (which is still below the Constitutional target of 500). CVTL held their annual planning meeting in 2013, which was attended by all branches who presented on the achievements and challenges in their districts and fed into the development of new 2014 plans. All branches requested to manage their own budget and plans in 2014 as the decentralization process continues.

A key setback for CVTL in late 2013 was the detection of fraud, which led to the dismissal of the organizational development coordinator, following a detailed investigation. A number of recommendations were subsequently made, including a new guideline on working advances and policy on salary advances that will assist in ensuring a similar situation cannot be repeated. The organizational development coordinator position was subsequently advertised in late 2013 and recruitment for the role is likely to be finalized in early 2014.

Business Line 4: *“To heighten Red Cross Red Crescent influence and support for our work”*

Outcome 1: CVTL is active in humanitarian diplomacy in Timor-Leste

Measurement			
Outcome/Output/Indicators	Baseline (Where available)	LTPF Annual target	Actual this report period
Output 1.1: CVTL acts to influence and support decision-makers to always act in the interests of vulnerable people and communities and with respect for the Fundamental Principles			
<i>CVTL engages in a more strategic way with government, civil society actors and others in a way that influences them to strengthen and prioritise assistance to vulnerable people</i>	N/A	N/A	N/A

Comments on progress towards outcomes

The CVTL brochure was finalized and printed in early 2013 in English and Tetum. The brochure and other publicity materials have already been utilized for humanitarian diplomacy and to advocate on the work of the Red Cross, some of which has led to new resource mobilization opportunities for CVTL. CVTL continued to advocate with the Government of Timor-Leste for their core costs to be included in the annual Government budget. Some progress has been made in late 2013 with the inclusion of a budget within the Ministry of Social Solidarity annual 2014 budget.

Outcome 2: The Government of Timor-Leste has international disaster response laws.

Measurement

Output/Indicators	Baseline (Where available)	LTPF Annual target	Actual this report period
Output 2.1: Cooperation between IFRC, UNDP and CVTL on providing support to the government of Timor-Leste to develop international disaster response laws, rules and principles (IDRL).			
<i>CVTL, with IFRC support, has engaged with government on development of international disaster response laws, rules and principles</i>	N/A	N/A	N/A

Comments on progress towards outcomes

The United Nations Development Programme (UNDP) did not focus on supporting the Government of Timor-Leste to develop international disaster response laws in 2013. However there are plans for the UN Office for the Coordination of Humanitarian Affairs (UNOCHA) to provide support in 2014, and CVTL will continue to engage towards the development of IDRL in Timor-Leste.

Business Line 5: “To deepen our tradition of togetherness through joint working and accountability”

Outcome 1: Partner support to CVTL is well-coordinated, founded on CVTL’s priority needs, Strategic Plan and multi-year operational plans and carried out in the spirit of good partnership

Measurement

Output/Indicators	Baseline (Where available)	LTPF Annual target	Actual this report period
Output 1.1: Movement cooperation mechanisms are in place and effective in coordinating all partners with reference to the Code of Good Partnership (CoCG) and CVTL’s partnership principles (PP).			
<i>CVTL play more of a leading role in Movement Cooperation and all partners providing long-term support to CVTL’s strategic priorities and in alignment with partnership principles</i>	N/A	N/A	N/A
Output 1.2: Partner support to CVTL is well aligned with its strategic and operational plans and priority needs and includes a commitment to organizational development.			
<i>CVTL has reliable, long-term support from partners including government, to assist them to carry out their work addressing the priority needs of vulnerable communities and populations.</i>	N/A	N/A	N/A

Comments on progress towards outcomes

The international partner support for CVTL continues to be harmonious, cooperative and well-coordinated with regular Movement cooperation meetings. CVTL held a successful partnership meeting in December 2013, inviting both Movement and non-Movement partners, during which time the secretary general presented on the achievements and challenges of 2013 as well as plans for 2014. The feedback from partners at the meeting was very positive with continued support being pledged for CVTL to implement programmes for vulnerable people in 2014.

There continue to be a small number of partners supporting CVTL, either multilaterally through IFRC, or bilaterally. Aside from the long-term bilateral partnerships with Australian Red Cross and the Japanese Red Cross Society, new bilateral partnerships are being explored with New Zealand Red Cross, Italian Red Cross and British Red Cross. CVTL feel well supported and continuous efforts are made by all partners to align supported activities to the CVTL annual plan, avoid duplication of funding support and contribute seven per cent to CVTL's core costs to ensure the partnerships continue to positively support CVTL's development and sustainability. CVTL commenced bilateral partnerships with new donors in 2013 following resource mobilization efforts. There include partnerships with International Organization for Migration (IOM), Conoco Philips and the Embassy of Japan.

Stakeholder participation and feedback

IFRC and partner National Societies support CVTL's participatory planning approach in its community-based programmes. Selection of communities for intensive interventions and initial orientation and engagement with selected communities are given significant attention and time to ensure communities most at-risk are identified, expectations are realistic, and the roles and responsibilities are understood. Health and disaster management departments spent some time integrating community tools and improving community planning processes. Disability training early in the year provided CVTL's staff with skills to help them to start to look at disability inclusion in their work. CVTL's annual review on all programmes also helped them to identify and prioritize some internal processes such as the need to improve coordination between national headquarters and the branches and with support services.

CVTL's style of open dialogue and honest reflection supports a culture of responsive partner relations. The IFRC's close working relationship with CVTL allows constant communication on priority needs and some areas of planned support were changed in the year. Some flexibility is important in ensuring that support remains relevant and appropriate. Partner participation in CVTL's annual planning processes also assisted in achieving good coordination and cooperation between partners.

Key Risks or Positive Factors

Key Risks or Positive Factors	Priority High Medium Low	Recommended Action
<ul style="list-style-type: none"> CVTL's secretary general is contracted until July 2014. As a new national governing board is expected in July 2014, there may be also changes to the secretary general position 	H	Monitor situation and discuss with national governing board

<ul style="list-style-type: none"> Identifying a new multi-lateral donor to support ICBRR in 2015 A new national governing board and President will be elected in July 2014. Maintaining the momentum for CVTL to continue to position themselves to receive an annual contribution from the Government of Timor-Leste A large part of the IT management and development plan depends of funding from the Digital Divide Project. If this is not secured, implementation of the plan will be at risk and this will impact on CVTL's operation. 	<p>H</p> <p>M</p> <p>M</p> <p>L</p>	<p>Continue liaison with external partners for ICBRR funding possibilities</p> <p>Monitor situation and ensure new board receives support through briefings</p> <p>IFRC will continue to provide input to this process as required</p> <p>The Digital Divide proposal will be followed up and other parts of the plan started to maintain momentum.</p>
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Lessons learned and looking ahead

CVTL confirmed their increased capacity and depth as an organization when very little impact on programming resulted from a change in four critical staff positions in 2013: secretary general, health coordinator, disaster management coordinator and organizational development coordinator. CVTL continues to strengthen their organizational structure and appropriate office environment with a new branch building inaugurated in Baucau district in September 2013 as well as the ground breaking ceremony of a new national headquarters building in Dili, based on funds received largely from the Government of Timor-Leste and supplemented by Movement partners. The new headquarters building is expected to be inaugurated in early 2014, depending on fundraising efforts to complete key construction components. The new building will ensure CVTL has a functional working environment to fulfil their vision. As CVTL's partners changed in 2012/2013, CVTL is placing much greater emphasis resource mobilization and developing their own fundraising activities to reduce dependency as well as actively approaching new donors to support ICBRR across all districts.

CVTL continued to implement its integrated programme and lessons learnt in 2013 have already led to recommendations on ways to improve coordination, communication and impact in communities. CBHFA will continue to be utilized as the prime tool for addressing health risks, under the ICBRR programme model, based on the outcomes of the pilot programme. Lessons learnt in the flood response operation in mid-2013 have also been fed into CVTL's 2014 emergency preparedness and response plan. With a general assembly in mid-2014, revised constitution, the organizational capacity assessment and certification process, as well as review and revision of their next five-year strategic plan, CVTL has much to focus on in 2014.

Financial situation

[Click here to go directly to the financial report.](#)

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of nonviolence and peace.

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