

www.ifrc.org
Saving lives,
changing minds.

Emergency Plan of Action (EPoA)

Kenya: Civil unrest in Mpeketoni, Lamu County

 International Federation
of Red Cross and Red Crescent Societies

DREF Operation	Operation n° MDRKE029 Glide n° OT-2014-000078-KEN
Date of issue: 27 June 2014	Date of disaster: 15 and 16 June 2014
Operation manager (responsible for this EPoA): Dennis Kjeldsen, Regional Operations Manager, IFRC.	Point of contact: James Mwangi, Manager DM Operations, KRCS.
Operation start date: 16 June 2014	Expected timeframe: 1 month
Overall operation budget: CHF 166,297	
Number of people affected: About 10,000 people	Number of people to be assisted: Approximately 5,000 people (up to 900 HH)
Host National Society presence (n° of volunteers, staff, branches): 2 Branches, 13 staff, 17 volunteers.	
Red Cross Red Crescent Movement partners actively involved in the operation: None	
Other partner organizations actively involved in the operation: Government of Kenya (Country and County)	

A. Situation analysis

Description of the disaster

Kenya has experienced a series of attacks since October 2011, when the government deployed its defence forces into Somalia. The attacks have largely affected the coastal town of Mombasa, the capital city, Nairobi, and the expansive North Eastern region, specifically the counties of Mandera, Garissa and Wajir. Hundreds have been killed in these attacks and thousands maimed, and are struggling to cope with dependence that resulted from the maiming. Besides these, a huge number of survivors, friends and close family members are living with mental trauma. The biggest attack, which caught the world's attention, was an attack at an upmarket shopping mall (Westgate) in Nairobi, in which 67 people were shot dead and hundreds taken hostage.

On Sunday, 15 June 2014, heavily armed gunmen attacked Mpeketoni, a small town located about 40km off the Indian Ocean coastline in Lamu County. The attack is reported to have begun at around 20.30 hours, and continued for about 5 hours. The gunmen attacked business premises, setting on fire commercial premises including banks, hotels, a restaurant and a petrol station. The gunmen also set motor vehicles, tractors and homes on fire. The extent of the damage has not been quantified.

On June 23 an additional attack took place in the village of Witu and reports indicate that 5 male community members were shot dead and several houses were burned down in the surrounding villages.

In terms of human cost, 48 people were shot dead in town, some from their homes and others in entertainment spots, where a group of youth had gathered to watch a world cup football match. All the 48 killed were men, majority being youth to middle aged. In addition, 4 people sustained injuries and were taken to Mpeketoni Sub District Hospital, where two, being in critical condition, were referred to Lamu County Hospital. One of the critically injured, a female, succumbed to injuries on 17 June.

This brings the total fatalities to 54 (53 males and 1 female). Tension remained high in the town amid heavy presence of security forces, including the police and paramilitary units.

Internally displaced persons (IDP) camps have been established within the affected area. The affected population is either hosted in the camps or by host families. Table 1 lists the IDP camps with their population as registered by the KRCS.

Table 1: A table showing the households displaced following attacks in Mpeketoni. Source: KRCS 23rd June 2014.

Name of Camp	Village	No. of HH
Mavuno- Kitale	Pangani	103
	Mikinduni	118
	Poromoko	61
	Kaisari	85
	Nyatha	60
	Mavuno	79
	<i>Sub - total</i>	
Poromoko	Poromoko centre	110
	Salama	100
	Kibaoni	14
	Hongwe	12
	Mapenya	30
	Mpeketoni Township	14
	<i>Sub - total</i>	
Total Households		786

Follow-up attacks were reported in two more villages a night after the initial attacks in Mpeketoni. Mapenya Village located about 18 kilometres from Mpeketoni town was attacked and homes set on fire. KRCS accessed the village on 17 June, but there were no confirmed casualties. However, there were reports of migration out of Mapenya and neighbouring villages. In Poromoko, 9 people were killed and the attack triggered movement of survivors for fears of follow-up attacks. The population that moved out as a result are captured in table 1, under Poromoko section. On 20 June, a police vehicle was ambushed by the same suspected gunmen. Details of this attack have not been available. On 21 June, 2 more bodies were recovered in Witu, from the attacks in Mpeketoni.

The attacks have led to a build-up of tensions in Nairobi following the statement by the government that the attacks might have been politically motivated. Areas affected by the tensions include the informal settlements (Kibera and Mathare) and prompted deployment of security personnel in the areas to maintain order. Some protests have been reported in parts of Nairobi on 16 June, and reports that some communities would move out of parts of Nairobi and parts of the Rift Valley were in circulation for the better part of the week.

Summary of the current response

Overview of Host National Society

KRCS has received and distributed food donated by the central government to the displaced populations in the affected areas. The table below shows the quantities distributed in existing IDP camps and host communities.

Table 2: A table showing quantities of foodstuffs donated by the government and distributed by KRCS. Source: KRCS 23 June 2014.

Name of Camp	Village	HH	Rice	Bags	C/oil	Ctns	Beans	Bags
Mavuno- Kitale	Pangani	103	4264.2	85.284	231.75	12.875	1483.2	29.664
	Mikinduni	118	4885.2	97.704	265.5	14.75	1699.2	33.984
	Poromoko	61	2525.4	50.508	137.25	7.625	878.4	17.568
	Kaisari	85	3519	70.38	191.25	10.625	1224	24.48
	Nyatha	60	2484	49.68	135	7.5	864	17.28
	Mavuno	79	3270.6	65.412	177.75	9.875	1137.6	22.752
	<i>Sub - total</i>		506	20948.4	418.968	1138.5	63.25	7286.4
Poromoko	Poromoko centre	110	4554	91.08	247.5	13.75	1584	31.68
	Salama	100	4140	82.8	225	12.5	1440	28.8
	Kibaoni	14	579.6	11.592	31.5	1.75	201.6	4.032
	Hongwe	12	496.8	9.936	27	1.5	172.8	3.456

	Mapenya	30	1242	24.84	67.5	3.75	432	8.64
	Mpeketoni Township	14	579.6	11.592	31.5	1.75	201.6	4.032
	<i>Sub - total</i>	<i>280</i>	<i>11592</i>	<i>231.84</i>	<i>630</i>	<i>35</i>	<i>4032</i>	<i>80.64</i>
	Grand total	786	32,540	650.808	1,768	98	11,318	226.368

Following the attacks, KRCS has as of 20 June 2014:

- Supported referral of 2 critically ill patients from Mpeketoni to Lamu and movement of the female patient who succumbed back from Lamu Island to Mpeketoni.
- Established a psycho-social support (PSS) service, to provide emotional support, psychological first aid and counselling services to survivors, and to families and relatives of victims. PSS is also available to first responders and KRCS staff and volunteers supporting the operation. The PSS services are ongoing among the bereaved families. 27 group sessions and 53 one-on-one sessions have been conducted, reaching 188 persons with emotional management and grief counselling services.
- KRCS established two tracing desks, one in Nairobi (Eastleigh) and one in Mpeketoni.
- KRCS procured and delivered supplies to be used in preservation of the bodies. These include formalin (100 litres), protective gloves, intra-venous giving sets, body bags, normal saline and blankets.
- KRCS has mobilised and distributed shelter materials and non-food items (NFI) in the IDP camps as listed in table 2 above. NFI distribution in other camps is ongoing.
- Participatory Hygiene and Sanitation Transformation in Emergencies (PHAST-ER) training is ongoing by KRCS.

Table 3: NFIs distributed by KRCS to IDPs per location. Source: KRCS 23 June 2014.

Area	No. of HH	Tarpaulin	Mosquito nets
Pangani	49	49	98
Mikinduni	60	60	120
Poromoko A	55	55	110
Kaisari	76	76	152
Nyatha	50	50	100
Mavuno	51	51	102
Poromoko B	59	59	118
TOTAL	400	400	800

KRCS received 62 tracing requests by close of day, 17 June, most of which were resolved (9 cases still opened). Two tracing centres were established, with a helpline shared through the national media stations (both radio and television). The establishment of a centre in Eastleigh, Nairobi, was to support the Mpeketoni centre which was experiencing cellular network challenges following a breakdown of the substation in Mpeketoni (not clear whether it was among the premises attacked), and also following attack of power transformer which plunged the town in darkness. Table 4 below shows a summary of tracing requests received by KRCS.

Table 4: A summary of tracing requests and status. Source: KRCS 23 June 2014.

	Mpeketoni Desk	Eastleigh	Totals
Total Registered	32	34	66
Found Alive	21	22	43
Found Dead	13	3	16
No. Not going through	0	2	2
Unrelated	0	1	1
Pending	4	5	9

Overview of Red Cross Red Crescent Movement in Country

The IFRC East Africa and Indian Ocean Islands office is located in the country and supports operations in 14 countries across the region. In Addition, the country hosts a number of Participating National Societies including the Australian RC, Austrian RC, British RC, Canadian RC, Danish RC, Finnish RC, German RC, Japanese RC, The

Netherlands RC, Norwegian RC, Swedish RC among others. The ICRC regional delegation is also hosted in Nairobi which serves as a hub for operations in Eastern and Central African countries.

Movement Coordination

KRCS have kept PNSs informed via emails and through DMIS reports.

KRCS are using the national society existing capacity in providing restoring family links RFL services (tracing thorough phone calls) in the operational areas. ICRC has offered support to KRCS in PSS to first responders, dead body management training and registration of the dead however at this stage of the intervention, KRCS is able to provide the necessary services without additional support.

Overview of non-RCRC actors in country

Lamu County is generally a well-functioning community and consequently have no significant presence of other humanitarian actors.

KRCS is working closely with national and the County Government of Lamu to support the affected families and survivors of attacks in Mpeketoni, Mapenya and Maporomokoni. KRCS has been working closely with the sub-county hospital in Mpeketoni in supporting management and preservation of bodies at the facility which had an initial 3-person capacity at the mortuary. A church in Mpeketoni has also provided some support to the sub county hospital to preserve the bodies. At the national level, KRCS has been coordinating with the Ministry of Devolution and Coordination of National Government and the Office of the President.

The Government of Kenya has provided emergency food rations as listed in Table 2 above.

Needs analysis, beneficiary selection, risk assessment and scenario planning

Since the onset of the emergency situation, KRCS has been present and conducted ongoing assessments to identify areas of assistance needed to support the vulnerable populations. Based on these ongoing assessments, the following components will be part of the emergency DREF operation that initially will last for one month and will support up to 900 households:

1. **Food security, nutrition and livelihoods:** KRCS has distributed food donated by the government in the camps, and the quantities will be sufficient to supply the communities with essential food items for two weeks. 786 households have already received 50% of recommended food ration to cover the needs for the next 2 weeks. A private donation further enabled the National Society to reach an additional 125 households.
2. **Health & Care:** PSS services are critical in this phase of response, and with establishment of IDP camps, and with limited access to established health care centres, KRCS will procure and deploy a basic Inter-Agency Emergency Health Kit and assorted essential items. The kit can support basic health care services for up to 10,000 beneficiaries for 3 months. This will allow the NS to roll out medical outreach services within the IDP camps and affected villages.
3. **Water and Sanitation:** KRCS will procure and distribute water treatment chemicals (PUR) to 786 households in two IDP camps. Initial assessment reports shows there is urgent needs for sanitation facilities and this operation will support with the construction of 50 units of emergency latrines. KRCS will mobilise own hygiene kit stocks whereas the DREF will support the distribution costs. In addition, KRCS will carry out hygiene education and promotion campaigns in the areas of intervention.
4. **Shelter and Non-Food Items:** There is an immediate need for NFIs (kitchen set, blankets, soap, collapsible jerry can) items required to support families who are camping at the two IDP camps. 786 households have been provided with tarpaulins and mosquito nets.
5. **Restoring Family Links:** Tracing services through provision of telephone calls.

6. **Areas Common to All Sectors:** KRCS requires financial support to support the logistics aspect of the operation, as well as supporting staff and volunteers involved in the operation.

Beneficiary Selection

This operation targets displaced households who are currently hosted in camps or with host families in surrounding villages. The primary beneficiaries will be up to 900 affected households in two IDP camps and host families with support in temporary shelter (tarpaulins and mosquito nets), basic NFI, food, provision of safe and portable water, sanitation services and hygiene promotion activities. In addition the operation will support basic health services including psychosocial support and tracing services. Secondary beneficiaries include persons affected but not necessarily displaced and who will benefit from health services including psychosocial support.

The services will be available to all segments of the displaced population and host families including men, women, the aged, the youth and children.

Risk Assessment

Due to the nature of the operating environment, KRCS is applying all necessary measures to ensure the safety and security of staff and volunteers engaged in this operation is prioritised. Collection of information and working closely with other security organs to receive security briefings and advice will be used in the assessment and management of risks in the field.

Given that there have been three attacks in one week, the security situation in the IDP camps are of a significant concern for both the displaced population as well as KRCS staff and volunteers. Provisions have been made for staff and volunteers to be transported to and from their residences on a daily basis. In terms of security provision within the IDP camp, the Government of Kenya has deployed additional personnel to create a secure environment for the displaced population.

Scenario Planning

Upcoming and further assessments planned as part of this DREF operation will enable the articulation of different scenarios and allow adjustments of the operations to suit the changing situation on the ground. IFRC will be a part of the follow-up assessments with the National Society, to take place in the coming days.

B. Operational strategy and plan

Overall objective

To provide immediate humanitarian assistance up to 900 households displaced by the attack in Mpeketoni and surrounding villages in Lamu County along the Kenyan Coastline.

Proposed strategy

This initial DREF operation is planned to respond to initial needs while assessments continue allowing for alignment to the fast changing circumstance on the ground. The additional assessments to be done may potentially lead into a revised operation, including the possibility of a second allocation from DREF, taking into account whether the two IDP camps will remain open, and if so, for how long, and the operation will be revised accordingly.

KRCS has initiated immediate humanitarian assistance based on the rapid assessments and information immediately available regarding displaced and affected populations. KRCS will continue to carry out rapid assessment followed by inter-agency detailed assessment (or detailed assessment using the inter-agency, multi sector tools). During these upcoming assessments participation of the community in needs identification will be more practical as emotions will have stabilised.

The delivery of humanitarian assistance will be guided by the SPHERE standards as applicable across all sectors. In the IDP camps, KRCS will at the earliest opportunity, establish sectoral committees to allow for participation of the beneficiaries in planning and review of plans as well as their participation in managing the operation.

Operational support services

Human resources

KRCS will through this support, employ staff on short contracts in the sectors of health. These staff (nursing officers, clinical officers, a medical officer, a pharmaceutical technologist) will be responsible for delivery of basic health care to displaced and host families. KRCS seek to re-engage staff who have worked in such dynamic environment by retrieving records of such staff in existing databases.

One other staff will be employed in the WASH sector. KRCS will utilize the existing capacity (existing staff) to the largest extent possible, to back up the actions of volunteers in the field.

Logistics and supply chain

KRCS will utilize the existing assets (motor vehicles and trucks) as well as existing procurement system to manage the logistics and procurement needs. The DREF will support with running costs of such assets as well as supporting the human interface in their operation. The tasks to be delivered by the supply chain team include:

- Managing procurement processes for relief supplies including NFIs and IEHK.
- Provide primary transportation of relief supplies from the central and regional warehouses to Mpeketoni.
- Provide secondary transportation services as may be required from the sub county branch in Mpeketoni to the IDP camps.
- Provide transportation services for staff and volunteers within the operational area.
- Carry out procedures for procurement of services centrally and also in the field.

Information technologies (IT)

KRCS will also utilise the existing capacities at the branches to support the operations. This include computers, mobile phones, satellite phones, HF and VHF radios. In addition, KRCS ICT team will provide the necessary technical support without major input from the DREF funds

Security

KRCS will collaborate with existing security machinery to collect information, carry out analysis and reconnaissance, as well as maximise on the good relations with beneficiaries to gather information that will inform security assessment and decisions regarding security of staff and volunteers. KRCS has recently conducted safer access training with support of ICRC and will endeavour to apply the lessons shared during this workshop to ensure opportunities for safer access are picked and maximised on.

Security considerations regarding the IDP camps are listed under section for risk assessment.

Planning, monitoring, evaluation, & reporting (PMER)

Monitoring of the activities will be done by a team comprised of officers from Malindi and Lamu Branches and supported by the regional hub in Mombasa. The governance team at the sub-branch in Mpeketoni and the governance team from both Lamu and Malindi branches will also participate in overseeing the implementation of the planned activities. Where possible, the beneficiaries will take frontline in identification of needs as well as monitoring implementation as well as review of planned initiatives based on evolving situation. Monitoring will be done per sector, and this team will be supported by the regional management and governance teams. Technical support will be provided by the operations team at the headquarters, with field visits as may be necessary.

The national level monitoring will be conducted by the KRCS monitoring and evaluation unit, as well as by the IFRC, Planning Monitoring Evaluation and Reporting Team. The two teams will conduct joint monitoring visits subject to security clearance by the security unit at KRCS and IFRC.

Administration and Finance

KRCS will utilise the existing guidelines and financial management tools and systems (e.g. Navision, to ensure all costs are adequately captured and managed.

Budget

See annex.

Contact Information

For further information specifically related to this operation please contact:

- **Kenya:** Mr. Abbas Gullet, Secretary General, Kenya Red Cross Society, email: gullet.abbas@kenyaredcross.org Phone 254.20.60.35.93; 254.20.60.86.81/13 Fax: 254.20.60.35.89
- **IFRC regional office:** Finnjarle Rode, Regional Representative; Phone:+254 20 28 35 124 / 254 731974061; Email: finnjarle.rode@ifrc.org
- **IFRC Zone:** Daniel Bolaños Gonzalez, Disaster Management Coordinator, Phone:+254 20 2835213; Email: daniel.bolanos@ifrc.org
- **In Geneva:** Christine South, Operations Support, Phone:+41 22 730 4529, Email: christine.south@ifrc.org
- **IFRC Zone Logistic Unit:** Rishi Ramrakha, Nairobi; Phone +254 20 283 5142, Fax:+254 20 271 2777, Email: rishi.ramrakha@ifrc.org

For Resource Mobilization and Pledges:

- **In IFRC Region:** Diana Ongiti, Senior RM Officer; Phone +254 20 2835 276; Email: diana.ongiti@ifrc.org

For Performance and Accountability (planning, monitoring, evaluation and reporting):

- **IFRC Zone:** Robert Ondrusek, PMER Coordinator ; Phone: +254 731 067 277; Email: robert.ondrusek@ifrc.org

How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world. The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

www.ifrc.org

Saving lives, changing minds.



1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace

DREF operation

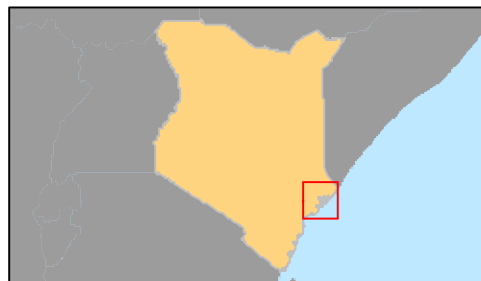
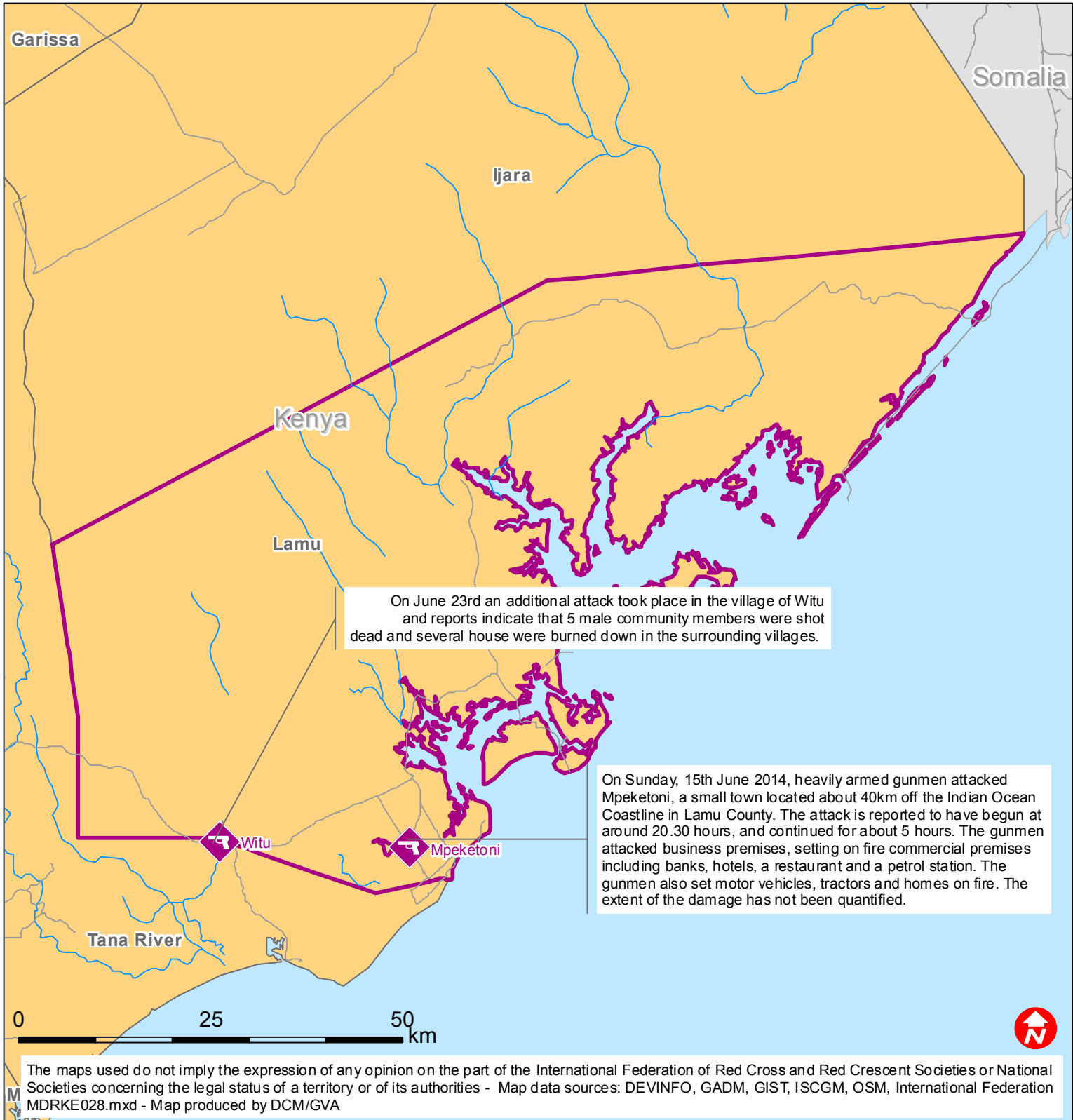
27/06/2014

Kenya: Civil unrest - MDRKE029

Budget Group	Budget CHF
Shelter - Relief	11,368
Shelter - Transitional	0
Construction - Housing	0
Construction - Facilities	0
Construction - Materials	0
Clothing & Textiles	11,368
Food	0
Seeds & Plants	0
Water, Sanitation & Hygiene	22,379
Medical & First Aid	8,842
Teaching Materials	0
Utensils & Tools	20,842
Other Supplies & Services	2,632
Emergency Response Units	0
Cash Disbursements	0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	77,432
Land & Buildings	0
Vehicles Purchase	0
Computer & Telecom Equipment	0
Office/Household Furniture & Equipment	0
Medical Equipment	0
Other Machinery & Equipment	0
Total LAND, VEHICLES AND EQUIPMENT	0
Storage, Warehousing	0
Distribution & Monitoring	0
Transport & Vehicle Costs	27,053
Logistics Services	0
Total LOGISTICS, TRANSPORT AND STORAGE	27,053
International Staff	0
National Staff	0
National Society Staff	26,842
Volunteers	8,258
Total PERSONNEL	35,100
Consultants	0
Professional Fees	0
Total CONSULTANTS & PROFESSIONAL FEES	0
Workshops & Training	2,000
Total WORKSHOP & TRAINING	2,000
Travel	1,000
Information & Public Relations	3,000
Office Costs	2,000
Communications	3,500
Financial Charges	63
Other General Expenses	5,000
Shared Support Services	0
Total GENERAL EXPENDITURES	14,563
Programme and Supplementary Services Recovery	10,150
Total INDIRECT COSTS	10,150
TOTAL BUDGET	166,297



Kenya: Civil unrest



-  Attacks
-  Lamu District