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Emergency Appeal Turkey: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Revised Emergency Appeal n° MDRTR003
Revision n° 3
GLIDE n° OT-2011-000025-TUR
30 June 2014

This Emergency Appeal, initially launched on 9 November 2012, is revised to extend its time-frame until 31 December 2015.

The appeal's total budget has been adjusted from CHF 44.5 million to CHF 41 million following the continuous assessment of needs. This Revised Emergency Appeal and its overall budget of CHF 41 million aim to be a framework for action for Red Cross and Red Crescent Movement partners.

Since the current needs in shelter and food have been met through the collective efforts of the Turkish authorities, UN agencies and the Turkish Red Crescent (TRC); in the coming 18 months, IFRC is expected to continue focusing on the provision of specific non-food items (blankets, stoves and hot plate cookers, heaters, kitchen sets, mattresses, pillows, bed-linens and hygiene kits) to 220,000 Syrian people receiving food support from TRC-WFP joint programme. A major additional component of the appeal will be the provision of orientation and psychosocial support services for an estimated 30,000 Syrian people living in urban areas outside camps.

The over two year long engagement in this programme has become a challenge for the Turkish Red Crescent in terms of the maintenance of its extended organisational and management infrastructure, which has been required to ensure an effective response to the crisis. The current revision of the Emergency Appeal also targets addressing this issue.

This revised Appeal is being issued concurrently with the revision and launch of the Syria Complex Emergency appeal (n° MDRSY003) and the regional population movement appeal for Iraq, Jordan, and Lebanon (n° MDR81003).



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TRC promotes activities carried out for Syrian people through different social media and institutional website.
Photo: Turkish Red Crescent

Appeal coverage: The Red Cross and Red Crescent Movement contributions in line with the appeal EA account for 59% of the CHF 41 million overall budget of the operation. With a fundraising of CHF 19.3 million, there is a 46% multilateral coverage of the overall CHF 41 million budget.

As part of the overall CHF 41 million budget, IFRC is considering an operational budget of CHF 26.1 million, which should allow covering the minimum non-food item (NFI) requirements of the Syrian citizens living in camps supported by the Turkish Red Crescent (TRC) and a pilot project community centre for Syrian people living in urban areas in Turkey. Hence, The CHF 26.1 million operational budget is covered at 74%. The overall budget attached to the revised Emergency Appeal does not include the bilateral contributions directly

provided to the Turkish Red Crescent. The TRC has received external support through UN agencies and other international organizations, bilateral governments and other channels.

Appeal history:

- Initially launched on 9 November 2012, the Appeal aimed for CHF 32,311,219 for a period of six months to assist 170,000 people.
- Revised on 28 May 2013 to reflect the expected growth of the camp population to 225,000 Syrians accommodated in 19 camps, the appeal budget was increased to CHF 44,183,265.
- A second revision on 18 November 2013 increased the budget to CHF 44.5 million for supporting up to 250,000 people and extended the timeframe of the operation until 30 June 2014. The second revision was coordinated with the IFRC's Syria Complex Emergency appeal (n° MDRSY003) and the regional population movement appeal for Iraq, Jordan, and Lebanon (n° MDR81003).
- The IFRC published Operations Updates on 21 December 2012, 31 January 2013, 9 May 2013, 15 July 2013, 18 November 2013, and 20 February 2014, respectively.
- This third revision extends the appeal timeframe until 31 December 2015 and embraces a new component aiming at orientation and psychosocial services in urban areas and support for operational cost.

Summary: The three-year humanitarian situation in Syria has caused over 2.8 million people displaced to flee into the neighbouring countries. An estimated 1.05 million Syrians have found shelter in Turkey, with some 220,000 living in camps under the temporary protection of the Turkish Government. The end of the crisis does not seem to be arriving soon and the influx of unregistered Syrian people into Turkey requires continuous humanitarian action along with contingency preparations for the eventual scaling up of the current assistance programme.

Since 2012, the Turkish Red Crescent (TRC) has provided assistance through a multi-pronged relief operation that has evolved into the form of cash transfer for food (supported by the WFP), non-food item distributions, the provision of shelter, sanitation and hygiene promotion, psychosocial support, remedial education, humanitarian logistics and relief at the Turkish/Syrian border. The TRC operation relies on own resources and the support by the International Federation, UN agencies, other international organizations, bilateral donors. This support has enabled the Turkish Red Crescent to deliver the full range of activities in support of the targeted beneficiaries.

The IFRC and the TRC express their sincere thanks to the Red Cross and Red Crescent Societies and the Governments of Canada, Denmark, Estonia, Finland (also donating in-kind items), Ireland, Japan, Kuwait, Mexico, Monaco, Norway, South Korea, Sweden, Switzerland, and the United States of America (PRM) as well as to the European Commission's Directorate for Humanitarian Aid and Civil Protection (ECHO) for their support in response to the IFRC's Emergency Appeal. The TRC also conveys its gratitude to the Red Cross Societies and Governments of Austria, Bulgaria, Croatia, France, Germany, the Netherlands, Norway, South Korea, Sweden, South Africa, Tunisia, the UK, Vietnam and Qatar, UN partners for their support to the Turkish RC provided on a bilateral basis.

The situation

The three years of the on-going conflict in Syria have affected the lives of millions of people. The conflict caused the loss of thousands of lives in Syria and a massive population displacement within and outside Syria. Over the last years, the number of people fleeing Syria into neighbouring countries has surpassed 2.8 million, and it continues to rise, causing the disruption of local economies and social structures of the host communities.

On 19 June 2014, Turkish Deputy Prime Minister Beşir Atalay announced that over 1.05 million Syrians reside in Turkey,¹ out of the 2,834,827 Syrian people fleeing their country.² UNHCR estimates that 765,000 have

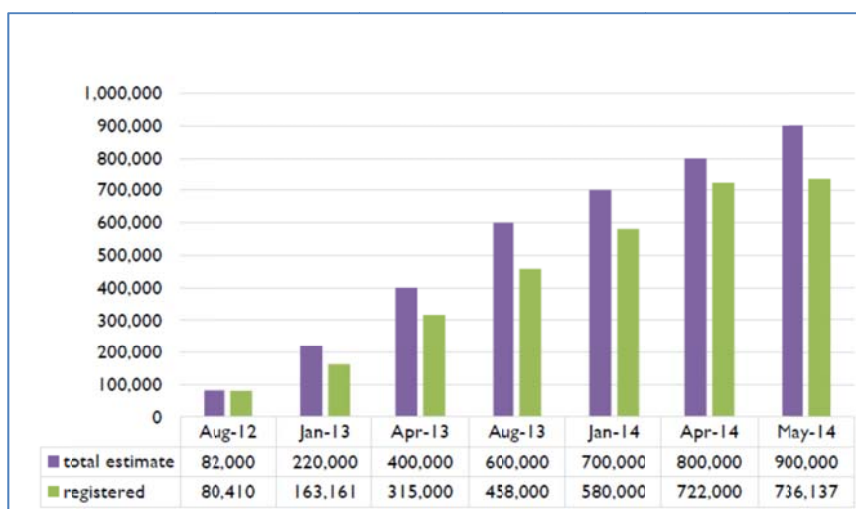
¹<http://www.hurriyetdailynews.com/number-of-syrian-refugees-in-turkey-exceeds-onemillion.aspx?pageID=238&nID=68034&NewsCatID=341>

² UNHCR, *Inter-Agency Regional Response For Syrian Refugees - Egypt, Iraq, Jordan, Lebanon, Turkey*, 24 - 30 May 2014

been registered.³ By 15 May, 522,520 of them were living outside the camps and 220,501 in camps as temporary protected people. In order to cope with the most vulnerable, the Turkish authorities have established and are managing 24 camps (See Annex 1).

Most of the protected population are staying in 9 camps in the provinces of Sanliurfa, Kilis and Gaziantep.

In April 2012, envisaging a short term conflict and a soon return of Syrian people to their homes, the strategy for the support of the Syrian people implied that registered Syrian people would be granted the “temporary protected person” status by the Turkish authorities and take shelter in protection camps. This would allow them to officially stay in Turkey until the conflict situation in Syria improves and provides access to humanitarian support and basic services, including education and health. While this is true for people living in camps, three years after, the situation has varied so that over 75% of the Syrian people in Turkey are living in urban areas, with registration process being a challenge to both government and humanitarian organizations. The following chart depicts the number of registered and estimated Syrian people in Turkey between August 2012 and May 2014:⁴



Reportedly, the overall costs of the Turkish Government led operation have surpassed 3.5 billion USD since March 2011. On-going humanitarian assistance from partners will continue to be needed and appreciated. There are no clear signs that the conflict will end soon, and it is not expected that all Syrian people will be able to return to their homeland in the short term.

In April 2014, the Turkish Administration created the General Directorate of Migration Management (under the Ministry of Interior) that will provide guidelines and framework for addressing the employment, education, health and shelter challenges the Syrian crisis poses to the Turkish people.

Coordination and partnerships

Coordination with authorities:

The Turkish authorities have the overall responsibility for the coordination and management of the humanitarian assistance programme. These duties are assigned to the Turkish Disaster and Emergency Management Agency (AFAD) and the Turkish Ministry of Foreign Affairs. At the province level, where the camps are located, the local AFAD units are working closely with the respective departments of the Turkish Ministry of Health and the Ministry of Education, security authorities and other relevant agencies. The TRC continues to work in close coordination with AFAD and in line with its assigned mandate and duties which consist of the procurement, delivery and distribution of essential relief supplies (shelter and other non-food items) and the organization of food supplies for the camps.

The Turkish Red Crescent provides support to the Syrian people staying in the camps as its first priority. Some of Turkish Red Crescent branches - within their current capacities and assigned responsibilities - support those Syrian citizens who are living outside the camps. **This appeal aims, as a new activity, to provide information and psychosocial services to Syrian people living in urban areas.**

³ UNHCR, *Weekly Situation Update No. 18*, 24 May to 6 June 2014.

⁴ KIRISCI, K. *Syrian Refugees and Turkey's Challenges: Beyond the Limits of Hospitality*. Brookings, May 2014, p.17.

Inter-agency coordination: In coordination with AFAD, the TRC continues to cooperate with the main actors, which have been channeling international humanitarian assistance. Cooperation with the UN agencies, such as WFP, UNICEF, UNHCR, UNFPA and IOM continues. The Turkish Red Crescent has been providing assistance to its humanitarian partners/actors as an implementing agency in such important technical services as the customs clearance, transportation and delivery of humanitarian in-kind assistance. The Turkish Red Crescent takes part in the regular OCHA coordination meetings in the scope of the Zero Point Relief Operation.

Red Cross / Red Crescent Movement Coordination and support: IFRC Europe Zone Office maintains close cooperation and coordination with the Turkish Red Crescent at different levels.

TRC senior management attended the Movement Advisory Platform in Beirut on 17 and 18 May 2014. The Europe Zone Office staff - including the DM Coordinator, and the Finance Controller - visit regularly the operations compound in Ankara for boosting up planning and harmonizing procedures. There have been visits by Resource Mobilization and PMER Officers of EZO to promote training and planning with the TRC.

The Shelter research unit is carrying out a research project funded by Netherlands Red Cross, British Red Cross and Luxemburg Red Cross. The project aims to research better tent materials for winter conditions.

The IFRC Europe Zone Office and the IFRC Middle East and North Africa (MENA) Zone Office work together for synchronizing their actions and fundraising events. In addition, there are coordinated information sharing initiatives between those two Zones, such as "Facts & Figures" bulletins, joint contribution tables, and coordinated launches of appeals and updates.

The IFRC appeal can be used as a reference framework for support to the Turkish Red Crescent operation. Besides multilateral funding channeled by the IFRC Secretariat, the following Partner National Societies have also provided support for activities in line with the appeal and complementary ones: British, Finnish, German, Netherlands, Norwegian and Swedish Red Cross Societies.

Currently, the IFRC Secretariat (channeling Red Cross partners supporting the appeal) and German Red Cross coordinate their support towards the Turkish Red Crescent Society plan of action, thereby ensuring an optimal synergy.

Red Cross and Red Crescent action

The Turkish Red Crescent supports over 220,000 Syrian people living in camps with (a) Food, (b) Relief Distribution, (c) Shelter, (d) Sanitation and Hygiene Promotion, and (e) Psychosocial Support and Remedial Education, (f) Humanitarian Logistic Services. The Turkish National Society is also helping Syrian people living across the Turkish border with its Zero Point operation. The below figures represent the whole range of Turkish Red Crescent activities, including those funded by IFRC and Movement partners, UN, National and International Governments and own resources:

Food support: Following consultations with the Turkish RC and the WFP in May 2013, it has been agreed that the International Federation will not include the food distribution component in its revised Emergency Appeal. The joint food e-card programme of TRC and WFP is currently covering the needs of some 220,000 people in 18 camps. By 20 June 2014, the channeled support reached the value of approximately 149,500,070 TRY (some CHF 62,479,800).

NFI support in camps: By early May 2014, the TRC operation distributed 1,090,039 blankets, 53,835 hot plate cookers, 15,063 refrigerators, 34,059 heaters, 3,760 shelves, 104,438 kitchen sets, 3,183,839 clothing items, 345,508 mattresses, 312,184 pillows and 266,696 bed linen sets. For details see Annex 2 and Annex 3.

Shelter: Since the beginning of the operation, the Turkish Red Crescent has been the main partner of the Turkish authorities for the provision of shelter solutions to Syrian people living in camps. By early June 2014 the TRC distributed 73,944 tents and 30,436 tarpaulins, mostly produced in the TRC Shelter System Department. The TRC has several years of expertise in producing shelter items, and it is one of the main suppliers of these items in Turkey. (See Annex 4)

Hygiene promotion and sanitation: Since the beginning of the operation the Turkish Red Crescent has been supporting the Turkish Government's operation through the distribution of 246,022 hygiene kits, 224 WC containers, 200 shower containers and 93 shower/WC containers. Further 650 hygiene kits, 10 WC containers and 8 shower containers are prepositioned in Saricam and Nizip camps. (See Annex 5)

Psychosocial support and remedial education: In a joint venture with UNICEF, the project named "Increasing Resilience of Syrian Children under Temporary Protection in Turkey" is being implemented in 21 camps equipped with child-friendly spaces where children can relax and socialize. 35 child and youth

facilitators lead psychosocial activities for children aged 4-15. TRC Child and Youth Workers reached around 42,500 school-aged Syrian children. The timeframe of the project has been extended until February 2015.

Humanitarian logistics: The Turkish Red Crescent, following its mandate and auxiliary role to the Turkish Government, supports humanitarian operations in and from Turkey. This includes custom clearance of humanitarian relief items aiming Syrian people living in Turkey and across the border. This transfer of aid material also includes food and medical supplies.

Zero point transfer of relief items: Turkish Red Crescent started the zero point relief transfer in August 2012 as a response to the requests of the Syrian people who are stranded on the Syrian side of the Turkish-Syrian border as a result of the on-going crisis in their country.

According to the needs assessments and requests, with its auxiliary role to the government, the Turkish Red Crescent has started to establish “Zero Point Relief offices” along the Turkey-Syria border, where in-kind donations of individuals, national and international organizations, such as food, shelter, hygiene, NFIs, health related materials are received, registered and delivered to the Syrian people at the zero point of the border.

The proposed operation

The IFRC revised Emergency Appeal aims at contributing to the Turkish Red Crescent’s operation by addressing a very substantial part of the wide range of its activities while providing a reference framework for cooperation and reporting

The objectives and activities detailed under the headings **Shelter and Settlements, Sanitation and Hygiene Promotion, Health Orientation and Psychosocial Services, Beneficiary communications, National Society Capacity-Building and Operational Support** describe the joint action of Movement Partners in support of the Turkish Red Crescent programme.

Shelter and Settlements	
Outcome 1: The quality of living conditions of up to 250,000 temporary protected Syrian people living in the camps is improved through distribution of non-food relief items.	
Outputs (expected results)	Activities planned
Output 1.1 ⁵ : up to 250,000 temporarily protected people receive essential non-food items	<ul style="list-style-type: none"> • Acquire, transport and distribute non-food items (NFI) following TRC standards and procedures: • 300,000 blankets • 50,000 stoves and hot plate cookers • 20,000 heaters • 70,000 kitchen sets • 160,000 mattresses • 150,000 pillows • 100,000 bed linens • Distribution of the non-food items inside the camp
Outcome 2: NFI contingency stocks for up to 25,000 people will be procured and pre-positioned in case of deterioration of the humanitarian situation and further increase of the influx of temporary protected people.	
Outputs (expected results)	Activities planned
Output 2.1: Contingency non-food items stock is set up and made available for supporting some 5,000 families.	<ul style="list-style-type: none"> • Enhance TRC preparedness through pre-positioning of contingency relief items (NFI) for an additional 25,000 temporary protected people • Procure goods according to TRC and IFRC standards and procedures in close coordination with IFRC Logistics • Ensure that goods specifications meet or exceed minimum Turkish standards

⁵ The activities related to Output 1.1. summarize completed and expected humanitarian action of the Red Cross and Red Crescent Movement in support to Turkish Red Crescent operation.

Outcome 3: The living conditions of up to 250,000 temporary protected Syrian people improve through shelter support	
Outputs (expected results)	Activities planned
Output 3.1: Tents for hosting temporary protected people are set up in camps.	<ul style="list-style-type: none"> Acquire, transport and distribute shelter items following TRC standards and procedures: <ul style="list-style-type: none"> ✓ 10,000 tents ✓ 30,000 tarpaulins Distribution of the emergency shelter items inside the camps
Output 3.2: 80 Multipurpose tents are available in camps for social activities that reduce the impact of displacement.	<ul style="list-style-type: none"> Procure raw material according to TRC standards and procedures Distributing the multipurpose tents Setting up multipurpose tents in the camps
Outcome 4: There are contingency shelter measures for up to 5,000 Syrian families	
Outputs (expected results)	Activities planned
Output 4.1: There is availability of shelter items for up to 5,000 families	<ul style="list-style-type: none"> Procure goods according to TRC and IFRC standards and procedures in close coordination with IFRC Logistics Centre Ensure that goods specifications meet or exceed minimum Turkish Red Crescent standards

The current outstanding needs include replacement of kitchenware and stoves, which are an essential part and complementary to Turkish Red Crescent-WFP e-card programme. Therefore in the following 18 months, the IFRC is appealing for the support to the procurement of 20,000 stoves and 20,000 kitchen sets. In addition, household items such as pillows, bed linen sets and mattresses are also to be supported for up to 20,000 people.

A provision for NFI contingency stock for up to 5,000 families has been maintained.

After three years of on-going crisis and enormous efforts of the Turkish Government and Turkish Red Crescent, most of the shelter needs of some 220,000 people living in camps have been adequately addressed mainly through Turkish Government, UNHCR, and IFRC support.

As the shelter items produced by the Turkish Red Crescent's own factory last longer than the standard emergency ones (lasting 6 months), due to expectations of a protracted crisis and in preparation for influx of new Syrian population, the camp authorities decided, at the end of April 2014, to modify the replacement schedule for tents and tarpaulins, so that they will start being replaced every two years. A number of prepositioned items will allow increasing the Turkish Red Crescent's capacity in case of need.

The activities related to Output 1.1. of the appeal aim to maintain a steady number of housing facilities for up to 250,000 people (50,000 tents and 50,000 tarpaulins) In the following months, the focus of the IFRC support to the TRC operation would remain in the already produced 5,612 tents and 18,300 tarpaulins. Additional multipurpose tents will also be covered by the appeal funds. Output 2.1. aims to create a stock in preparation for an eventual deterioration of humanitarian situation in the country, including the opening of new camps.

Sanitation and hygiene promotion

Outcome 1: The sanitation and hygiene conditions of temporary protected Syrian people living in camps are improved through the setting up of sanitation facilities and distribution of NFIs.	
Outputs (expected results)	Activities planned
Output 1.1: Supply of hygiene products (hygiene kits, including baby kits) for 45,000 people to help improve the health conditions of people living in camps.	<ul style="list-style-type: none"> Acquire, transport and distribute 515,000 hygiene kits (including baby kits) following TRC standards and procedures. Reporting on relief distributions.
Output 1.2: Shower and toilet containers are set up in camps to ensure better health conditions of up to 2,400 people.	<ul style="list-style-type: none"> Acquire, transport and distribute sanitation facilities following TRC standards and procedures: <ul style="list-style-type: none"> ✓ 20 latrine containers ✓ 20 shower containers

	<ul style="list-style-type: none"> • Procure goods according to TRC standards and procedures. • Setting up the container facilities in the camps. • Provide reporting on distributions.
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Given the need for continuation of services in camps, the Movement strategy for the second half of the year 2014 will focus on the provision of hygiene items to families benefiting from food e-card programme. IFRC Secretariat will support the procurement of 60,000 hygiene kits, while German Red Cross will aim at supporting 60,000 hygiene kits and 12,000 baby kits. IFRC is aiming to support with 250,000 hygiene kits during year 2015.

The provision of WC and shower containers has been reduced to 20 each as the Turkish Government is supporting this activity.

Health Orientation and Psychosocial Services	
Outcome 1: The living conditions of up to 200,000 Syrian people living in Turkey are improved through the distribution on information of services available (including registration) and messages on first aid.	
Outputs (expected results)	Activities planned
Output 1.1: Up to 80,000 temporary protected people living in camps receive information on first aid	<ul style="list-style-type: none"> • Train 35 children and youth workers on First Aid. • Implement two first aid talking sessions in each protection camp.
Outcome 2: Up to 20,000 Syrian people living in urban areas of Turkey receive comprehensive psychosocial, including psychological counselling, social services orientation and child-friendly activities.	
Outputs (expected results)	Activities planned
Output 2.1: A community centre provides comprehensive psychological support and social services support for up to 20,000 Syrian children and adults.	<ul style="list-style-type: none"> • Identification of participating branch • Training of branch personnel and setting up of information points • Implementation • Monitoring.

The first outcome of the this heading addresses the identified needs for information on first aid. Half of the population living in camp are children, and information on first aid would allow early attention and easier referral of patients to health facilities run by Turkish Ministry of Health and Governorates in each camp.

The second outcome is complementary to the previous two actions and builds up on Turkish Red Crescent experience of running community centres and local branches capacities. It aims at the setting-up of a pilot community centre to provide Syrian people living in a selected urban area with psychological counsel, child-friendly spaces and orientation services as mentioned in the previous outcome.

The pilot project also aims at increasing cooperation with local TRC branches and volunteers in order to multiply the effect of actions and allow longer term sustainability. The pilot community centre will offer.

- Orientation talks on Turkish customs and culture.
- Turkish language and culture courses
- Individual, group and family therapy services,
- Drama and painting workshops for children
- Children friendly spaces and activities
- Vocational trainings for women
- Interaction spaces for Syrians that can share their concerns and questions.
- Sports activities for children

TRC will work on pertinent coordination with AFAD, Ministry of Women and Family, Governorates, and Sub-Governorates. After a probing period, it will be decided on the adequacy of opening new community centres in different provinces.

Beneficiary communication

Outcome 1: Up to 200,000 Syrian people living in urban areas of Turkey receive information on registration and access to humanitarian services offered by competent organizations

Outputs (expected results)	Activities planned
Output 1.1: Selected branches facilitate access to services offered for Syrian people living in Turkey (including registration process) through information sharing and communication material.	<ul style="list-style-type: none"> • Identification of participating branches • Design, approval and printing of communication material • Training of branch personnel and setting up of information points • Implementation • Monitoring.
Output 1.2: An information call centre provides information about services offered for Syrian people living in Turkey (including registration process).	<ul style="list-style-type: none"> • Design, and approval of information to be shared. • Setting up the call centre • Monitoring.

This objective aims at supporting Syrian people living in Turkey with access to services through dissemination of information on the registration process and registration centre locations. The Turkish Red Crescent's branches in 10 south-eastern provinces and other major urban centres will provide this information along with information on services offered by the Turkish Government, such as health and education, especially in camps. An information telephone number will allow enhancing the reach of this activity.

National Society Capacity Building

Outcome 1: National Society headquarters and operational branches have access to technical expertise to effectively respond to the situation.

Outputs (expected results)	Activities planned
Output 1.1. Staff involved in the operation have access to security and DM tools to cope with the situation:	<ul style="list-style-type: none"> • Stay Safe and Sphere handbooks are translated into Turkish. • Induction training to personnel and volunteers assigned to field missions. • Organize SPHERE ToT • National Society hosts IMPACT training • TRC personnel have access to on-line and peer-to-peer Red Cross and Red Crescent Movement training. • TRC workers receive DM, PSP, First Aid, PMER, and Security training
Output 1.2. TRC's selected branches in target areas receive training to increase their capacity to offer services to Syrian people.	<ul style="list-style-type: none"> • Members of involved branches receive training in public information related registration and services offered to Syrian people living in Turkey. • Members of involved branches are inducted in psychosocial support facilitation.

In addition to other training and permanent support provided by the IFRC Secretariat to Turkish Red Crescent, the National Society will host 2 IMPACT trainings in September 2014. The range of trainings has been increased to provide first aid training to the team and general disaster management training to over 30 child and youth workers in order to promote disaster risk reduction messages among Syrian people living in camps. The National Society will continue providing three-day induction trainings to new personnel assigned to missions for the Syria crisis.

Training: Currently 80 per cent of TRC international programmes staff department have access to the IFRC's Learning Platform. 12 members of the international programmes department have completed WORC on-line

training A new translation of the SPHERE handbook into Turkish is under revision by the Sphere Project Focal point for the country; the Turkish version of the handbooks will be available for distribution by July 2014. Training in Media and Social Media; Finance and Resource Mobilization (ECHO projects) has been carried out in the previous months. The IFRC Reporting and Communication Delegate continues providing technical and coordination support to the international programmes of the operations department.

Operational Support

Outcome: National Society headquarters and operational branches have access to HR and material resources to effectively address the needs of targeted Syrian families living in camps and in non-camp areas	
Outputs (expected results)	Activities planned
Output 1.1. National Society HR resources are in place to meet operational and finance reporting needs.	<ul style="list-style-type: none"> • National Society maintains a 140-member field team. • Increase field finance team capacity.
Output 1.2. TRC support services capacity is enhanced to meet the needs of the operation.	<ul style="list-style-type: none"> • Increase warehouse capacity. • Acquisition of forklift for warehouse. • Increase vehicle fleet to reduce rental cost. • Meet transportation and monitoring costs of the operation.

The IFRC Secretariat and German Red Cross have provided support for the Turkish Red Crescent to cover part of the operational costs arising from the magnitude of the activities related to the Syria crisis, that includes custom clearance of humanitarian relief items aiming Syrian people living in Turkey and across the border.⁶ This transfer of aid material, including food and medical, is recognized by a recent study as one of the two main areas of action of the National Society,⁷ However, there have been low contributions aiming at the sustainability of this activities having an impact on all Syria-related humanitarian operations in Turkey. The IFRC aims now to increase direct support for operational cost of the National Society.

Given the expected protracted crisis and that the amount of items at aiming Syrian people has surpassed the warehouse capacity of Turkish Red Crescent in the field. There is the need to increase this capacity and increase vehicle resources for monitoring the activities in 22 camps and 10 province coordination offices. During the reporting period a new forklift was acquired for facilitating the transportation of relief items.

Operational Support: Turkish Red Crescent has been rotating personnel from all departments and branches in order to support the Syrian humanitarian operation. More than 700 TRC personnel have taken part in four-month rotations in addition to personnel especially hired for this operation. An experienced team with 140 members is providing continuous support to the Syrian population in camps and at the border. Turkish Red Crescent appreciates its partners' support in covering its operational expenses, such as National Society staff salaries, overtime payments, per diems, rental costs for offices, accommodation costs, warehouses and vehicles, procurement of equipment, communication expenses and travel costs.

Capacity of the Turkish Red Crescent Society

The TRC was established in 1868 and is a founding member of the International Federation of Red Cross and Red Crescent Societies. Its 3,568 employees and 760 branches provide support to vulnerable people living in Turkey and overseas. TRC has nine Regional and 23 Local Disaster Management and Logistics Centers, and it is capable of providing emergency shelter and food for 300,000 people in case of any type of emergency or disaster.

Capacity of the IFRC

The IFRC Europe Zone Office is providing technical support to TRC in the areas of planning, external communications, reporting, capacity building and resource mobilization.

⁶ The potential and importance of relief activities from Turkey to Syria has been remarked in the ACAPS Syria Needs Analysis Project report of April 2014. <http://reliefweb.int/report/syrian-arab-republic/potential-cross-border-assistance-turkey-syria-syria-needs-analysis-0>

⁷ Erturk, J et Al. "Report on Activities of Non-Governmental Organizations for Syrian Refugees in Turkey" Research Centre on Asylum and Migration, 2013. P. 19.

The IFRC Europe Zone Office maintains regular contacts with IFRC MENA Zone Office and the IFRC Disaster and Crisis Department in Geneva to ensure a timely exchange of relevant information, the coordination of important actions and the use of global disaster response tools. The IFRC Europe Zone Head of Operations has held two coordination and planning meetings. The Director of IFRC Europe Zone and the IFRC Under Secretary General in charge of operations visited camps in Gaziantep and held coordination meetings with TRC senior management. The EZO Disaster Management Coordinator, the Finance Controller, the Grant Administration and the PMER Officers held planning and coordination meetings with the TRC's International Operations Department in Ankara. An IFRC Reporting and Communications Delegate has been supporting the Turkish National Society in these activities since the beginning of 2013, carrying out quarterly visits to the target provinces and boosting coordination with IFRC Disaster Management, Media and Social Media and Communication Units.

Monitoring and evaluation

TRC carries out the monitoring and evaluation of its activities and shares updated information with the IFRC Secretariat for publishing regular operations updates and other reports. The IFRC Reporting and Communications Delegate supports the TRC's narrative and financial reporting for internationally funded activities (both for bilateral and multilaterally funded ones).

The IFRC Reporting and Communications Delegate, assigned to TRC, is performing the following duties:

- Coordination and information-sharing with Movement partners and other humanitarian agencies;
- Introducing a standardized reporting template for donor reporting.

The overall official information for the relief operation in Turkey is provided by AFAD and the camp authorities' administration. TRC and some UN partners are visiting the camps in order to support the implementation of the operations and the monitoring. Other visits to the camps are restricted in line with Turkish Government policies. In coordination with the camp managers, TRC has been sharing demographic data of people living in the camps.

At the end of the operation, a meeting will be organized for sharing and reviewing the lessons learned during the implementation of the activities. This meeting can also look at innovations by TRC that may be shared with other National Societies, which are interested in such solutions, such as shelter materials, and the food e-cards project organized in the tent/container camps.

Communications – advocacy and public information

The TRC's Public Relations and Media Department is sharing news, photos and videos through their institutional websites at <http://www.kizilay.org.tr/> and <https://www.facebook.com/TurkKizilayi.org>. The National Society has hired a social media manager and is sharing updated contents through its English Twitter account @RedCrescentTR. The Media and Social Media cooperation between the IFRC Secretariat and the Turkish Red Crescent is increasing. For instance during the mining incident in the district of Soma (Manisa Province), both IFRC and TRC shared with the general public updated information on the activities of the National Society. (e.g. <http://www.ifrc.org/en/news-and-media/news-stories/europe-central-asia/turkey/volunteers-from-turkish-red-crescent-respond-after-mine-explosion-65935/>) The Reporting and Communications Delegate acted as spokesperson for interviews with BBC News and Radio during the onset of the Soma crisis.

The Turkish Red Crescent was also represented in the Movement Communication and Positioning workshop on the Syria Crisis (Beirut, 13-14 May). Pictures of the operation available at <https://av.ifrc.org>.

Budget summary

See attached budget for details.

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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

ANNEX 1: Shelter units per camp (18 June 2014)

Province	Camp/Team	Type of housing unit	Housing units	Usage
Adana	Saricam	Tent	2,140	100%
Adiyaman	Akpınar	Tent	2,261	100%
Gaziantep	Islahiye	Tent	1,826	100%
	Nizip-1	Tent	1,873	100%
	Karkamış	Tent	1,668	100%
	Nizip-2	Container	908	100%
Kilis	Kilis (Öncüpınar)	Container	2,053	100%
	Seve**	Container	99	0%
	Elbeyli	Container	3,592	99%
Hatay	Altinözü	Tent	259	100%
	Boynuyoğun	Tent	622	100%
	Apaydın	Container	1,181	100%
	Yayladağı-1	Prefabricated	314	100%
		Tent	234	100%
Yayladağı-2	Tent	510	100%	
Kahramanmaraş	Kahramanmaraş	Tent	3,142	99%
Osmaniye	Düzici*	Container	753	0%
	Cevdetiye	Tent	2,012	100%
Şanlıurfa	Ceylanpınar	Tent	4,951	100%
	Harran	Container	2,000	100%
	Akçakale	Tent	5,000	100%
	Viranşehir	Tent	3,938	84%
Mardin	Midyat-1	Tent	1,308	51%
	Nusaybin**	Tent	400	0%
Malatya	Beydagi	Container	2,000	66%
TOTAL			45,044	

*Duzici camp is closed.

** Seve and Nusaybin camps are kept for contingency measures

ANNEX 2: Distribution of NFI per Movement Partner

	Blankets	Hot Plate Cooker	Heater	Kitchen Sets	Clothing Units	Mattresses	Pillows	Bed Linen Sets
British Red Cross			2,750			34,021		
German Red Cross	109,983		9,800	24,306		48,945	42,110	
Netherlands Red Cross	50,000	20,000		20,000		10,000	24,000	25,000
Swedish Red Cross	6,800							
IFRC	58,000	8,000		7,992	440,877	49,832	50,000	47,648
Finnish Red Cross	37,500							
Totals	262,283	28,000	12,550	52,298	440,877	142,798	116,110	72,648

ANNEX 3: Distribution of NFI funded by IFRC per camp.

Province/Camp	Blankets	Hot Plate Cookers	Kitchen Kits	Clothing Items	Mattresses	Pillow	Bed Linen Sets
Adana/Saricam		460	600	28,324			
Adiyaman/Akpınar		500	500	25,787	200	1,500	2,000
Gaziantep/İslahiye		250	1,000	23,102	910	1,800	966
Gaziantep/Karkamis		100	100	20,498		1,500	1,500
Gaziantep/Nizip-1		300	498	24,863	1,650	2,960	1,366
Gaziantep/Nizip-2				11,470	90	240	800
Hatay/Altinozu				5,137		400	400
Hatay/Apaydin				16,106		400	400
Hatay/Boynuyogun				7,687		400	400
Hatay/Yayladagi 1				7,786		400	400
Hatay/Yayladagi 2				10,613		400	400
Kahramanmaraş	7,725	3,000	250	42,283		2,000	2,000
Kilis / Elbeyli		2,500			23,759	8,000	8,000
Kilis / Oncupinar				35,712	462		
Malatya/Beydagi		610		8,000	8,000	11,000	9,500
Mardin/Midyat 1					2,655	2,000	
Mardin/Midyat 2				6,000	5,249	4,000	5,000
Mardin/Nusaybin	5,275						
Osmaniye/Cevdetiye		280	2,050	22,316	3,000		2,500
Sanliurfa/Akçakale				54,839			
Sanliurfa/Ceylanpinar	10,000		3,000	47,431	910	1,000	1,000
Sanliurfa/Harran				28,923		2,000	2,000
Sanliurfa/Viransehir	35,000			14,000	4,715	10,000	10,000
TOTALS	58,000	8,000	7,998	440,877	51,600	50,000	48,632

1,668 bed linen sets have also been prepositioned in Gaziantep province for easier dispatch of goods.

ANNEX 4 Shelter Items distribution

Distribution of shelter items by camp is depicted in the following table (Note: the Reyhanli and Karbeyaz camps were closed in 2012 and people were relocated in bigger camps)

Province	CAMP/WAREHOUSE	TENT		TARPS	
		DISTRIBUTED	BALANCE	DISTRIBUTED	BALANCE
Adana	Saricam	2,349	25	2,500	
Adiyaman	Akpınar	5,394		1,285	65
Gaziantep	Gaziantep warehouse	0	217	0	
	İslahiye	7,148		3,558	
	Karkamis	4,650	61	1,664	
	Nizip-1	678		0	1,018
	Nizip-2 ⁸	3		2	
Hatay	Altinozu	614		0	
	Apaydin	2,761		1,400	
	Boynuyogun	1,734		0	
	Karbeyaz	144		0	
	Kumlu warehouse	661	180	0	
	Reyhanli	730		0	
	Yayladagi 1	648		500	
	Yayladagi 2	882		516	
Kahramanmaraş	Kahramanmaraş	7,122		3,300	
Kilis	Elbeyli	0		0	
	Oncupinar	498		0	
Malatya	Beydagi	0		0	
Mardin	Midyat 1	1,000		0	
	Midyat 2	840		0	
	Nusaybin	0		0	
Osmaniye	Cevdetiye	4,418	7	2,091	
	Duzici	1		0	

⁸ Nizip 1 and 2 have been integrated into one camp.

Sanliurfa	Akcakale	13,214	806	6,900	
	Ceylanpinar	13,354		6,720	
	Harran	0		0	
	Viransehir	5,101		0	
	TOTAL	73,944	1,296	30,436	1,083

There was also a repositioning of 1,296 tents and 1,083 tarpaulins in the Kumlu (Hatay) and Gaziantep warehouses, and in the camps of Saricam (Adana), Karkamis (Gaziantep), Cedvetiye (Osmaniye) and Akcakale (Sanliurfa). Of these figures, British Red Cross supported the production of 6,068 tarpaulins and IFRC has contributed with 5,112 tents and 18,248 tarpaulins. The following table depicts the distribution of shelter items funded by DG-ECHO, Canadian Government (through Canadian Red Cross), Norwegian Red Cross, US Government PMR and other multilateral contributions to the appeal by 20 June 2014:

PROVINCE	CAMP/WAREHOUSE	TENT		TARPS	
		DISTRIBUTED	TO DISTRIBUTE	DISTRIBUTED	TO DISTRIBUTE
Adana	Saricam			2,500	
Adiyaman	Akpınar	312			
Ankara	Warehouse		1600		
Gaziantep	Islahiye			1,668	
	Karkamis			4	
	Nizip-1			1,518	1,000
	Nizip-2			912	
Kilis	Kahramanmaraş	300		3,200	
	Elbeyli			3,600	
Malatya	Oncupınar			2,300	
	Beydagi			1,540	
Osmaniye	Cevdetiye	2,000		6	
Sanliurfa	Viransehir	600			
	Ceylanpinar	800			
	Total	4,012	1,600	17,248	1,000

At the end of May 2014, in coordination with AFAD, 2,500 tents and 9,568 tarpaulins serving the camps were repositioned in TRC warehouses and camps in expectation of the development of the humanitarian situation. By 21 May 2014, the additional requirements of shelter items allowed the dispatch of 300 tents and 2,040 tarpaulins to Kahramanmaraş camp and 6,050 tarpaulins to Malatya, Elbeyli, and Nizip-2 camps. Currently, 1,600 tents remain repositioned in the Ankara warehouse and 1,000 tarpaulins are placed in Nizip-1 awaiting distribution.

Annex 5: Distribution of Hygiene Kits and Sanitation Items

The Red Cross and Red Crescent partners provided:

RC Movement Partners	Hygiene Kits	Container WC	Container Showers
British Red Cross	11,500		
German Red Cross	76,636		
Netherlands Red Cross	45,966		
IFRC		20	20
Totals	110,613	20	20

The geographic distribution of WC and shower containers funded by the IFRC appeal is as follows:

POVINCE/CAMP	CONTAINER WC	CONTAINER SHOWER
Adana/Saricam	2	2
Kilis / Oncupınar	8	2
Mardin/Midyat 2	9	15
Sanliurfa/Viransehir	1	1
TOTAL	20	20

EMERGENCY APPEAL

06/19/2014

MDRTR003 Turkey Population movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	7,907,237		7,434,474	15,341,711
Shelter - Transitional			0	0
Construction - Housing			0	0
Construction - Facilities			0	0
Construction - Materials			0	0
Clothing & Textiles	5,052,835		939,488	5,992,322
Food			0	0
Seeds & Plants			0	0
Water, Sanitation & Hygiene	4,241,915		2,567,933	6,809,847
Medical & First Aid			0	0
Teaching Materials	22,548		45,095	67,643
Utensils & Tools	1,102,901		1,336,160	2,439,061
Other Supplies & Services			1,085,630	1,085,630
Emergency Response Units				0
Cash Disbursements				0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	18,327,435	0	13,408,779	31,736,214
Land & Buildings				0
Vehicles	236,898			236,898
Computer & Telecom Equipment	1,500			1,500
Office/Household Furniture & Equipment	83,510		167,020	250,530
Medical Equipment				0
Other Machinery & Equipment				0
Total LAND, VEHICLES AND EQUIPMENT	321,908	0	167,020	488,928
Storage, Warehousing	308,636			308,636
Distribution & Monitoring	24,000			24,000
Transport & Vehicle Costs	660,890		165,350	826,240
Logistics Services				0
Total LOGISTICS, TRANSPORT AND STORAGE	993,526	0	165,350	1,158,876
International Staff	241,000			241,000
National Staff	5,000			5,000
National Society Staff	3,526,402		431,413	3,957,815
Volunteers	81,172		162,343	243,515
Total PERSONNEL	3,853,574	0	593,756	4,447,330
Consultants				0
Professional Fees	105,000			105,000
Total CONSULTANTS & PROFESSIONAL FEES	105,000	0	0	105,000
Workshops & Training	189,150		105,931	295,081
Total WORKSHOP & TRAINING	189,150	0	105,931	295,081
Travel	141,274		22,548	163,822
Information & Public Relations	154,743		0	154,743
Office Costs	353,538		503,565	857,103
Communications	80,296		15,032	95,327
Financial Charges	10,800		0	10,800
Other General Expenses	11,326		0	11,326
Shared Office and Services Costs				0
Total GENERAL EXPENDITURES	751,977	0	541,145	1,293,121
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Services Support Recovery	1,595,267	0		1,595,267
Total INDIRECT COSTS	1,595,267	0	0	1,595,267
Pledge Earmarking & Reporting Fees	7,000			7,000
Total PLEDGE SPECIFIC COSTS	7,000	0	0	7,000
TOTAL BUDGET	26,144,836	0	14,981,980	41,126,817
Available Resources				
Multilateral Contributions				0
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	0	0	0	0
NET EMERGENCY APPEAL NEEDS	26,144,836	0	14,981,980	41,126,817