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# Emergency Plan of Action final report Serbia: Extreme Winter Conditions

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF Operation</b>	<b>Operation n° MDRRS007</b> <b>Glide n° CW-2014-000017-SRB</b>
<b>Date of issue: 7 August 2014</b>	<b>Date of disaster: 1 February 2014</b>
<b>Operation managers (responsible for this EPoA):</b> <b>Djula Losonc, Disaster Management Coordinator,</b> <b>Red Cross of Serbia</b> <b>Tel +381 11 30 32 125, email <a href="mailto:djula@redcross.org.rs">djula@redcross.org.rs</a></b> <b>Alberto Monguzzi</b> <b>IFRC Europe Zone Disaster Management Coordinator</b> <b>Tel +36 1 8884 505, email <a href="mailto:alberto.monguzzi@ifrc.org">alberto.monguzzi@ifrc.org</a></b>	<b>Point of contact (name and title):</b> <b>Vesna Milenovic</b> <b>Secretary General of the Red Cross of Serbia</b> <b>Tel +381 11 30 32 125 Email</b> <b><a href="mailto:secretary@redcross.org.rs">secretary@redcross.org.rs</a></b>
<b>Operation start date: 7 February 2014</b>	<b>Operation end date: 7 May 2014</b>
<b>Operation budget: CHF 56,536</b>	
<b>Number of people assisted: 3,000</b>	
<b>Host National Society(ies) present (n° of volunteers, staff, branches):</b> <b>Red Cross of Serbia, 205 volunteers, 30 NS staff members</b>	
<b>Other partner organizations actively involved in the operation:</b> <b>Sector for Emergency Management of the Serbian Ministry of Interior, Military of Serbia, Serbian Motorway &amp; Highway Services and Assistance</b>	

## A. Situation analysis

Due to extreme snow fall and winds (120-150 kilometers per hour), snow drifts paralyzed traffic along the international highway E- 75, and also many local and district roads especially in Vojvodina province from 28 January 28 to 2 February 2014 (some local roads until 6 February). Hundreds of vehicles were stranded for three days, some for more than 15 hours, while the cold weather and the snow drifts made travelling on the roads very challenging.

The Government of Serbia mobilised almost all available heavy machinery on Saturday, 1 February 2014, to clean the roads and to get access to the stranded vehicles at the critical points. In these efforts the Military, the Police Forces, and the Emergency Management Department with fire-fighters were mobilised, and a rescue operation was launched and completed.



RCS volunteers delivering aid on a snowmobile to snow-trapped people.  
Photo: RCS

In these efforts the Military, the Police Forces, and the Emergency Management Department with fire-fighters were mobilised, and a rescue operation was launched and completed.

It is estimated that more than 1,000 vehicles were stranded in the snow. The procedure for rescuing the snowed in people was complicated by the fact that a large number of road cleaners could not manage to clear the snow off the roads, because the strong winds would constantly bring the snow back and create snowdrifts up to 7 meters high.

Emergency airlifts were initiated as the most effective way to reach those stranded travellers, almost frozen in their cars. A state of emergency was proclaimed in three municipalities, Backa Topola, Zrenjanin and Kikinda as of Sunday, 2 February 2014.

## **Summary of response**

### **Overview of Host National Society**

The Red Cross of Serbia, in coordination with the State Emergency Services, was engaged for the protection and rescue as of Saturday morning in the provision of assistance to the most affected travellers.

The number of evacuated passengers from the snow-captured vehicles from the highway E75 on the sections in Backa Topola and Mali Idjos reached 3,000 people.

The Red Cross of Serbia has a great experience in mobilizing volunteers in disasters, assisting people in need, implementing relief distributions, organizing basic disaster response and First Aid trainings for volunteers. The Red Cross of Serbia has five regional teams which can provide rescue and evacuation during extreme winter conditions. They are equipped with snowmobiles, trailers and more, and other trained staff and volunteers can support them when they are deployed. The NS tries to maintain a solid disaster response stock which enables its DM department to intervene in the first hours of any disaster.

The national Red Cross team for winter disasters, with its 12 members, worked on the delivery of aid by snowmobiles, and the fast distribution of canned food, refreshing beverages and blankets to the passengers of the snow-trapped vehicles, as well as was giving advice on safe behavior in that situation. As soon as the conditions allowed for rescue by a helicopter, the team joined with their snowmobiles to transport the snowed-in passengers from the vehicles to the helicopter, thus saving 128 people.

### **Overview of non-RCRC actors in country**

The Government of Serbia alerted all emergency services including the military to assist those affected by the extreme weather conditions. Rescue operations including evacuations commenced using helicopters for emergency airlift at some points. Over the weekend more than 3,000 people were rescued from the roads. Heavy machinery was used from different sources in a concentrated manner to make the roads accessible as soon as possible in order to allow further traveling on the major roads in Vojvodina province. All Red Cross activities were coordinated with the Department for Emergency Situations of the Republic of Serbia.

The section of the E75 motorway from Subotica to Novi Sad, northern Serbia, was opened to passenger and cargo traffic in both directions on 4 February. Railway traffic on the Pancevo-Vrsac section the international railroad toward Romania was blocked for one week due to snow drifts which trapped two engines near Banatsko Novo Selo.

## **B. Operational strategy and plan**

### **Overall objective of the operation**

The immediate needs of at least 3,000 snow-trapped people waiting in their vehicles on the major roads in Vojvodina province were met through the provision of urgent food and non-food items and emergency shelter, and through the Red Cross support to the rescue operations of the Military and the Emergency Sector of the Ministry of Interior.

**With this DREF allocation, the Red Cross of Serbia has replenished the used stock of relief items to be prepared for an eventual next emergency in the future, and to improve the resilience capacities of the potentially affected population.**

## C. DETAILED OPERATIONAL PLAN

### Achievements

In the urgent phase of response, the national team worked at the most critical places (highway E75 near Bačka Topola) on the delivery of aid by snowmobiles and the urgent distribution of canned food, refreshing beverages and blankets to the passengers of the snowed-in vehicles, as well as giving advice on safe behaviour in the situation. As soon as the conditions allowed for rescue by helicopter, the team joined with snowmobiles to transport the snowed-in passengers from the vehicles to the helicopter, thus assisting in the rescuing of 128 people. The team also looked after the passengers that took shelter at a nearby OMV petrol station.

While the national team was working on rescue and evacuation, RC branch units in Red Cross Bačka Topola and Red Cross Mali Idjoš were preparing for the reception and evidencing of evacuated persons in Red Cross facilities, two elementary schools and in private homes, religious communities, and a fire station in Mali Idjoš and in the facility of the Calvinist Church.

In Bačka Topola, 1,600 people were temporarily accommodated during the nights from 31 January to 2 February 2014 and during the days as well in the following locations:

- The two elementary schools with a total of 1,000 people
- The Red Cross offices in Backa Topola with 120 people
- The religious communities with 80 people
- The OMV petrol station with more than 150 people
- In private houses with more than 250 people.

During the temporary accommodation of the evacuated people, the first aid team of the Red Cross of Bačka Topola rectified an open leg fracture of one of the evacuated persons, after which the injured was transported to the reference health facility in Bačka Topola.

Food and hot beverages, as well as care was provided by 100 staff and volunteers of the Red Cross of Bačka Topola, that was supported by a nine-member Red Cross of Vojvodina team for care in emergency situations.

In Mali Idjoš – Feketić, accommodation for 150 persons was organized in the church centre (86 persons) and in private homes (64 persons), while the majority of evacuated persons spent the day in the fire station's facilities. The preparation of food, beverages and complete care of evacuated and temporarily sheltered was implemented by a team of 30 staff and volunteers of the Red Cross Branch of Mali Idjoš.

When conditions allowed for the disbanding of reception centres, the Red Cross was also engaged in the organization and safe vacation of the facilities.

The Red Cross Branch of Novi Sad, with its six volunteers, was distributing lunch packets to the truck drivers who were left without food supplies at the toll booth parking lot on highway E75 near Sirig.

The Red Cross Branch of Subotica, the Red Cross Branch of Kanjiža, as well as the Red Cross Branch of Vršac and their volunteers organized visits to truck drivers, other snowed-in passengers and unattended asylum seekers, and distributed canned food, blankets, beverages, and occasionally even hot meals.



Lunch packets ready to be distributed.  
Photo: RCS

Table 1 – Items distributed from NS emergency stocks between 31.01.2014 -06.02.2014

No.	ITEMS	Unit	RC Vojvodina	RC Subotica	RC Kanjiža	RC Bačka Topola	RC Mali Idoš	RC Zrenjanin	RC Novi Sad	RC Vršac	RC Srbije	TOTAL
1.	Bread	pcs	0	585	0	0	0	100	0	0	0	685
2.	Wheat flour	kg	0	0	0	2,040	0	0	0	0	0	2,040
3.	Canned meat 150 gr	pcs	425	1,750	0	4,350	0	50	30	0	60	6,665
4.	Meat pate 150gr	pcs	325	0	0	0	0	50	30	0	60	465
5.	Canned fish 125 gr	pcs	0	0	0	0	0	50	0	0	60	110
6.	Ready-to-eat meals	pcs	216	0	0	0	0	0	0	0	60	276
7.	Sandwiches	pcs	0	0	0	0	0	0	0	84	0	84
8.	Cooked meals	pcs	0	144	0	0	0	0	0	100	0	244
9.	Bottled water (2 lit)	pcs	0	1,020	0	0	0	100	45	150	0	1,315
9.	Tea (200 ml)	glass	0	0	370	6,000	0	1,000	0	550	0	7,930
10.	Coffee	glass	0	0	0	7,000	0	0	0	0	0	7,000
11.	Blankets	pcs	0	400	0	400	50	30	0	0	50	930
12.	Mattresses	pcs	0	0	0	32	0	0	0	0	0	32
13.	Thermal underwear	set	0	0	0	0	0	0	0	0	50	50
14.	Gloves	pair	0	0	0	0	0	0	0	0	50	50
15.	Thermal socks	pair	0	0	0	0	0	0	0	0	50	50
16.	Helmet	pcs	0	0	0	0	0	0	0	0	10	10
17.	Gaiter	pair	0	0	0	0	0	0	0	0	30	30
18.	Snow glasses	pcs	0	0	0	0	0	0	0	0	10	10
19.	Snowshoes	pair	0	0	0	0		0	0	0	30	30

During the reception of the evacuated passengers from the highway to the facilities in Bačka Topola all persons were evidenced, and free WIFI was provided.

During the temporary accommodation of the evacuated people, among whom there were foreign nationals, lines of communication were opened for contacting the diplomatic and consular missions in Serbia.

Immediately after finishing the phase of care and releasing the evacuated persons to their homes, an overview of all the equipment that was used in saving human lives, evacuation and care (beds, mattresses, blankets, water containers, hygiene items, snowmobiles etc.) was conducted, as well as establishing the exact units for the stock of articles that are most needed in the emergency phase of disaster response.

Procedures for public procurement for the renewal of supplies started, based on the distributed items from stock, in view of the eventually damaged part of equipment that was used and needed servicing.

In accordance with the Emergency Plan of Action, deadlines and defined contents, the following items were procured in agreement with IFRC procurement standards and in-country legal requirements:

**Table 2 – List of items replenished through the DREF operation**

<b>No.</b>	<b>ITEMS</b>	<b>Unit</b>	<b>Quantities</b>
1.	Wheat flour	kg	2,520
2.	Canned meat 150 gr	pcs	8,419
3.	Meat pate 150gr	pcs	790
4.	Canned fish 125gr	pcs	123
5.	Meal ready-to-eat (300gr)	pcs	300
6.	Bottled water (0.5 lit)	pcs	8,532
7.	Blankets	pcs	1,062
8.	Thermal underwear	pcs	50
9.	Gloves	pair	50
9.	Thermal socks	pair	52
10.	Helmet	pcs	10
11.	Gaiters	pair	30
12.	Snow glasses	pcs	10
13.	Snowshoes	pair	30
14.	First Aid equipment / evacuation set	set	2

Planned interventions	Achieved (%)																																	
<b>Shelter and settlements</b>																																		
<p><b>Winterisation needs of 3,000 evacuated people were covered at temporary evacuation points during the period of evacuation</b></p> <p>In Bačka Topola, 1,600 people were temporarily accommodated during the nights from 31 January to 2 February 2014 and during the day in the following locations:</p> <ul style="list-style-type: none"> <li>▪ The two elementary schools: a total of 1,000 people</li> <li>▪ The Red Cross offices in Backa Topola: 120 people</li> <li>▪ The religious communities: 80 people</li> <li>▪ The OMV petrol station: more than 150 people</li> <li>▪ In private houses: more than 250 people</li> </ul> <p>In Mali Idjoš – Feketić, accommodation for 150 persons was organized in</p> <ul style="list-style-type: none"> <li>▪ Church centre: 86 persons,</li> <li>▪ Private homes: 64 persons.</li> </ul> <p>The rest of evacuated people (some 1,150 people) were accommodated for a few hours only in the following cities Vršac, Zrenjanin, Kanjiža, and Subotica. (Subotica was also taking care of irregular migrants.)</p>	<b>150%</b>																																	
<b>Food security, nutrition, and livelihoods</b>																																		
<p><b>The nutritional needs of 3,000 evacuated people were covered with hot drinks at emergency food distribution at temporary settled evacuation points during the period of evacuation.</b></p> <table border="1" data-bbox="140 1081 783 1496"> <tbody> <tr> <td>Bread</td> <td>pcs</td> <td>685</td> </tr> <tr> <td>Wheat flour</td> <td>kg</td> <td>2,040</td> </tr> <tr> <td>Canned meat 150 gr</td> <td>pcs</td> <td>6,665</td> </tr> <tr> <td>Meat pate 150 gr</td> <td>pcs</td> <td>465</td> </tr> <tr> <td>Canned fish 125 gr</td> <td>pcs</td> <td>110</td> </tr> <tr> <td>Ready-to-eat meals</td> <td>pcs</td> <td>276</td> </tr> <tr> <td>Sandwiches</td> <td>pcs</td> <td>84</td> </tr> <tr> <td>Cooked meals</td> <td>portions</td> <td>244</td> </tr> <tr> <td>Bottled water (2 lit)</td> <td>pcs</td> <td>1,315</td> </tr> <tr> <td>Tea ( 200 ml)</td> <td>glass</td> <td>7,930</td> </tr> <tr> <td>Coffee</td> <td>glass</td> <td>7,000</td> </tr> </tbody> </table>	Bread	pcs	685	Wheat flour	kg	2,040	Canned meat 150 gr	pcs	6,665	Meat pate 150 gr	pcs	465	Canned fish 125 gr	pcs	110	Ready-to-eat meals	pcs	276	Sandwiches	pcs	84	Cooked meals	portions	244	Bottled water (2 lit)	pcs	1,315	Tea ( 200 ml)	glass	7,930	Coffee	glass	7,000	<b>150%</b>
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## Lessons learned

A two-day workshop was held at Kopaonik in a wintry / snowy atmosphere with 40 participants, members of the national team for rescue and response in extreme winter conditions.

With the consent of the DM Coordinator of the IFRC Europe Zone Office, an additional one-day workshop was held to analyse the lessons learned from the winter operations with 16 participants, including the Secretary General of the Red Cross of Serbia, the Secretary of the Red Cross Branch of Vojvodina, the deputy chief of the Directorate for Civil Protection, the Sector for Emergency Situations, three chiefs of city/municipality headquarters for emergency situations, as well as secretaries of those local Red Cross organizations that had the greatest difficulties in the extreme winter conditions.

The most important conclusions from the two “lessons learned” workshops are the following.

1. “Preparedness pays off”. Thanks to the fact that the Sector for Emergency Situations in the Republic of Serbia had started the planning of protection and rescue measures in the event of extreme winter conditions

on Corridor 10 a couple of months prior to the situation with the support of a number of important subjects on protection and rescue, this year's reaction of the services to the consequences of extreme snow drifts was more organized and effective than before.

2. Thanks to the better preparedness of local Red Cross organizations along Corridor 10, as well as the RCS national team for rescue and care in extreme winter conditions, the structures of the Red Cross were faster, more effective and better coordinated.

3. Apart from the good results in reacting to the extreme winter conditions, the Red Cross of Serbia believes that the following is necessary for a better response in similar emergencies:

- a. To prepare and sign a MoU or a specific contract detailing tasks and responsibilities in snow rescue operations;
- b. Improve internal and external coordination;
- c. Training on a higher level for a larger number of RC staff and volunteers;
- d. Agreed manner for implementation of complex rescue actions, including faster execution of evacuation, reception and temporary accommodation and care for the most vulnerable in similar conditions as these.

4. The Red Cross of Serbia will continue to improve planning for extreme winter conditions, with the recruitment of volunteers for the national team, as well as teams of local Red Cross organizations, their training and practice of the most common field exercises.

5. Continuation of cooperation with sister National Societies that gave a special contribution to the improvement of work and skills of the RCS in this area is needed in order to elevate the level of knowledge and skills for more effective and highly qualified responses in disasters caused by extreme winter conditions.

## D. Budget

The DREF allocation of CHF 56,536 has been fully used up in accordance with the approved budget. The final financial documentation is part of this final report.

## Contact information

**For further information specifically related to this operation please contact:**

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2. Click [here](#) to return to the title page

## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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**Saving lives, changing minds.**



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

**Disaster Response Financial Report**

MDRRS007 - Serbia - Extreme Winter Condition

Timeframe: 07 Feb 14 to 07 May 14

Appeal Launch Date: 07 Feb 14

Final Report

**Selected Parameters**

Reporting Timeframe	2014/2-6	Programme	MDRRS007
Budget Timeframe	2014/2-6	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

**I. Funding**

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		56,535				56,535	
<b>B. Opening Balance</b>							
<b>Income</b>							
<u>Other Income</u>							
<i>DREF Allocations</i>		56,536				56,536	
<b>C4. Other Income</b>		56,536				56,536	
<b>C. Total Income = SUM(C1..C4)</b>		56,536				56,536	
<b>D. Total Funding = B +C</b>		56,536				56,536	

\* Funding source data based on information provided by the donor

**II. Movement of Funds**

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>							
<b>C. Income</b>		56,536				56,536	
<b>E. Expenditure</b>		-56,536				-56,536	
<b>F. Closing Balance = (B + C + E)</b>		0				0	

## Disaster Response Financial Report

### MDRRS007 - Serbia - Extreme Winter Condition

Timeframe: 07 Feb 14 to 07 May 14

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Final Report

#### Selected Parameters

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Budget Timeframe	2014/2-6	Budget	APPROVED
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Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>56,535</b>			<b>56,535</b>		
<b>Relief items, Construction, Supplies</b>								
Clothing & Textiles	28,090						28,090	
Food	8,811						8,811	
Medical & First Aid	5,124						5,124	
<b>Total Relief items, Construction, Sup</b>	<b>42,025</b>						<b>42,025</b>	
<b>Logistics, Transport &amp; Storage</b>								
Transport & Vehicles Costs	2,850						2,850	
<b>Total Logistics, Transport &amp; Storage</b>	<b>2,850</b>						<b>2,850</b>	
<b>Personnel</b>								
National Staff	366						366	
Volunteers	1,800		300			300	1,500	
<b>Total Personnel</b>	<b>2,166</b>		<b>300</b>			<b>300</b>	<b>1,866</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	5,800						5,800	
<b>Total Workshops &amp; Training</b>	<b>5,800</b>						<b>5,800</b>	
<b>General Expenditure</b>								
Communications	244						244	
<b>Total General Expenditure</b>	<b>244</b>						<b>244</b>	
<b>Contributions &amp; Transfers</b>								
Cash Transfers National Societies			52,785			52,785	-52,785	
<b>Total Contributions &amp; Transfers</b>			<b>52,785</b>			<b>52,785</b>	<b>-52,785</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recove	3,451		3,451			3,451	0	
<b>Total Indirect Costs</b>	<b>3,451</b>		<b>3,451</b>			<b>3,451</b>	<b>0</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>56,535</b>		<b>56,536</b>			<b>56,536</b>	<b>0</b>	
<b>VARIANCE (C - D)</b>			<b>0</b>			<b>0</b>		

## Disaster Response Financial Report

MDRRS007 - Serbia - Extreme Winter Condition

Timeframe: 07 Feb 14 to 07 May 14

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Final Report

### Selected Parameters

Reporting Timeframe	2014/2-6	Programme	MDRRS007
Budget Timeframe	2014/2-6	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster response	56,535		56,536	56,536	56,536	0	
Subtotal BL2	56,535		56,536	56,536	56,536	0	
<b>GRAND TOTAL</b>	<b>56,535</b>		<b>56,536</b>	<b>56,536</b>	<b>56,536</b>	<b>0</b>	

**DREF OPERATION**

Serbia MDRRS007

Extreme Winter Conditions

08/06/2014

Budget Group	DREF Grant Budget CHF	Actual expenses Serbian RC CHF	Variance
500 Shelter - Relief			
501 Shelter - Transitional			
502 Construction - Housing			
503 Construction - Facilities			
505 Construction - Materials			
510 Clothing & Textiles	28,090	28,450	-360
520 Food	8,811	8,658	153
523 Seeds & Plants			
530 Water, Sanitation & Hygiene			
540 Medical & First Aid	5,124	4,788	336
550 Teaching Materials			
560 Utensils & Tools			
570 Other Supplies & Services			
578 Cash Disbursements			
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>42,025</b>	<b>41,896</b>	<b>129</b>
580 Land & Buildings			
581 Vehicles			
582 Computer & Telecom Equipment			
584 Office/Household Furniture & Equipment			
587 Medical Equipment			
589 Other Machinery & Equipment			
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>0</b>	<b>0</b>	<b>0</b>
590 Storage, Warehousing			
592 Distribution & Monitoring			
593 Transport & Vehicle Costs	2,850	2,893	-43
594 Logistics Services			
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>2,850</b>	<b>2,893</b>	<b>-43</b>
600 International Staff			
661 National Staff	366	127	239
662 National Society Staff			
667 Volunteers	1,500	2,028	-528
<b>Total PERSONNEL</b>	<b>1,866</b>	<b>2,155</b>	<b>-375</b>
670 Consultants			
750 Professional Fees			
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>		
680 Workshops & Training	5,800	5,616	184
<b>Total WORKSHOP &amp; TRAINING</b>	<b>5,800</b>	<b>5,616</b>	<b>184</b>
700 Travel			
710 Information & Public Relations			
730 Office Costs			
740 Communications	244	225	19
760 Financial Charges			
790 Other General Expenses			
799 Shared Office and Services Costs			
<b>Total GENERAL EXPENDITURES</b>	<b>244</b>	<b>225</b>	<b>19</b>
<b>TOTAL TRANSFER TO NS</b>	<b>52,785</b>	<b>52,785</b>	<b>0</b>

Gen. Secretary Ms. Vesna Milenovic