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## Emergency Plan of Action (EPoA) Hungary: Floods

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF n° MDRHU003</b>	<b>Glide n° FL-2014-000130-HUN</b>
<b>Date of issue: 26 September 2014</b>	<b>Expected timeframe: 2 months</b> <b>Expected end date: 25 November 2014</b>
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<b>DREF allocated: CHF 75,382</b>	
<b>Number of people affected: 6,500</b>	<b>Number of people to be assisted: 2,500</b>
<b>Host National Society(ies) presence (n° of volunteers, staff, branches involved in this operation): 150 volunteers, 30 staff</b>	
<b>Other partner organizations actively involved in the operation: National Disaster Management Directorate – Ministry of Interior, Hungarian Interchurch Aid, Hungarian Reformed Church</b>	

### A. Situation analysis

#### Description of the disaster

Due to the heavy and unseasonal rainfall, there has been massive river flooding in different parts of Hungary starting from 14 September 2014 onwards. The General Directorate of the Water Management posted red alert on the rivers Dráva, Lajta, Mura, Rába and Zala, in total along 320 kilometres. The floods are affecting 90 villages in 10 Counties of Hungary, namely Vas, Zala, Győr-Moson-Sopron, Jász-Nagykun-Szolnok, Veszprém, Baranya, Bács-Kiskun, Nógrád and Fejér.

River Mura and Dráva peaked on 17 September affecting the surrounding regions. There were flood defense activities in more than 100 settlements in the counties of Baranya, Somogy, Vas and Zala between 15-21 September. 300,000 sandbags were used in total for these activities, and special efforts were made in Zala and Baranya counties, because the dam was seriously damaged.



Emergency shelter for evacuated families.  
Photo: Hungarian Red Cross

The total number of assisted people was 2,500 – out of which 300 people from eight counties were evacuated and sheltered on 14 and 15 September 2014. The remaining 2,200 people were prepared to leave their homes immediately in case of alert. Those residents were carrying out flood protection activities trying to save their houses. In the meantime, all of them have returned back to their homes by now.

## Summary of the current response

### Overview of Host National Society

The Hungarian Red Cross has solid experience in mobilizing volunteers in disasters, assisting people in need, implementing relief distributions, organizing basic disaster response and first-aid trainings for volunteers. Each Red Cross branch has a disaster response team ready for a wide range of activities to perform in case of disasters. The Hungarian Red Cross has four specialized regional teams which can provide rescue and evacuation during floods. They are equipped with different kinds of rescue boats, motor boats, cross country cars, diving equipment and, first and foremost, trained staff and volunteers. The National Society tries to maintain a solid disaster response stock which enables its DM department to intervene in the first hours of any disaster.



Red Cross support during the flood defense works on the dam.  
Photo: HRC

In terms of disaster preparedness, the Hungarian Red Cross has been building on the experience from the previous trainings, simulation exercises and disaster response activities of the recent years. The Hungarian Red Cross is providing key equipment and refresher training for national disaster response teams, ensuring participation of national experts in the regional teams, and working on developing county-level disaster preparedness and response. The Hungarian Red Cross is regularly involved in all multi-agency simulation exercises organized by the Ministry of Interior's– National Disaster Management Directorate.

For the current emergency, the Hungarian Red Cross Headquarters has set up an operational board to develop an action plan. The operational board is composed of the DM coordinator, the DM team, and the branch directors of the affected counties. The main task of the board is to decide on a prompt emergency response strategy.

The Hungarian Red Cross has carried out the following activities:

- emergency evacuations (in total, 287 people were evacuated and accommodated in emergency shelters from villages in Zala County (Lenti, Murarátka and Nemesnép), Somogy County (Siófok and Kéthely), Vas County (Csákánydoroszló) and Baranya County between 14-17 September 2014);
- first-aid services in the emergency shelters;
- distribution of food and water supplies as well as hot drinks for three days running;
- distribution of blankets and mattresses; as the evacuated people and other locals who were working on the dams were put up in collective centers.

The following emergency stock items were distributed starting from Sunday, 14 September 2014, by Red Cross volunteers of four branches and the Hungarian Red Cross Headquarter's DM Unit.

<b>List of items distributed from the NS's emergency stocks</b>					
	Zala County	Somogy County	Baranya County	Vas County	<b>TOTAL</b>
Bread (kg)	500	256	121	96	<b>973</b>
Ready-to-eat meals portions	3,000	1,500	1,000	870	<b>6,370</b>
Meat pate	3,000	1,500	1,000	870	<b>6,370</b>
Tea pcs.	5,000	4,200	1,456	1,252	<b>11,908</b>
Sandwiches pcs.	3,000	1,500	1,000	870	<b>6,370</b>
Cooked meals portions	1,200	870	500	420	<b>2,990</b>
Bottled water 2 lit/pcs	3,000	1,500	1,000	870	<b>6,370</b>
Raincoat pcs	150	50	50	50	<b>300</b>
Waterproof protecting boots for volunteers	150	50	50	50	<b>300</b>
Advanced first-aid kits pcs	10	2	0	2	<b>15</b>
Blankets pcs	1,500	1,000	500	500	<b>3,500</b>

First Aid was provided to some emergency workers because of some small injuries suffered during the flood defence activities.

Food distribution started on 14 September and came to an end on 17 September. Distribution of food and water supplies, as well as hot tea was conducted mainly for the evacuated people in emergency shelters and other locals who took part in the flood protection activities trying to save their houses. However, the Hungarian Red Cross was also providing some hot drinks for the professional rescue workers (firefighters). Food was prepared for 2,500 people daily. On the third day, when the water started to recede, less people received meals as some of them were able to return back to their houses.

The Hungarian Red Cross also distributed raincoats and rubber boots for the volunteers and for local beneficiaries (150 raincoats and boots were provided for volunteers and 150 of them for local beneficiaries). In the community centers, blankets and mattresses were also provided for evacuated people and other locals who were working on the dams and having night rest in collective centers. The mattresses were returned to stock after use.

For the staff and volunteers, waterproof protective clothing (jacket, trousers, high rubber boots, gloves and special flood rescue clothes) was used during the work on the flood defenses, but unfortunately - due to the fact that the sewage spilt into the water - all of that clothing became contaminated and had to be disposed of.

#### **Overview of non-RCRC actors in country**

The Hungarian Red Cross has been part of the joint defense and response efforts together with the Hungarian National Disaster Management Directorate and the General Directorate of Water Management. The Hungarian Red Cross's leadership has been liaising with the National Disaster Management Directorate and the Europe Zone Office of the International Federation of Red Cross and Red Crescent Societies.

Starting from Sunday morning, 14 September 2014, hundreds of firefighters were deployed to the south western counties Vas, Zala, Somogy and Baranya to protect the area while the water levels were getting higher. NGOs and local communities were also involved to the flood protection operation.

## Needs analysis, beneficiary selection, risk assessment and scenario planning

The Hungarian Red Cross provided food parcels, drinking water, hot tea and blankets at the temporary shelters. The National Society also supported locals who were working and assisting in the flood protection activities. The Red Cross branches of Vas, Zala, Somogy and Baranya Counties were alerted and prepared for immediate response.

The activities were based on needs assessment done by NDRT members and county branch staff using first hand information and secondary information gathered in coordination meetings with Disaster Management officials and the local authorities.

The locations for emergency shelter and community centers were selected in coordination with the local authorities and were managed by the Hungarian Red Cross. Based on the circumstances (heavy and unseasonal rainfall), wherever possible, hot meals were provided on the spot, or the distribution of canned food, ready-to-eat meals, and hot drinks was organized by the Hungarian Red Cross branches in charge.

The beneficiaries targeted by this operation were:

1. Evacuated people from Vas, Zala, Somogy and Baranya Counties who were accommodated in emergency shelter for three days;
2. Local people working on the flood defense activities (trying to protect their houses and lands which were at risk because of the proximity to the water).

The staff involved in the operation faced the risk of dam failure and the contact with contaminated water. All of HRC staff and volunteers were briefed on safety and security issues before their deployment.

## Overall objective

The immediate needs of some **2,500** affected people the four most affected counties (Vas, Zala, Somogy, and Baranya) were met through the provision of urgent assistance and distribution of food and non-food items.

## Proposed strategy

With this DREF allocation, the Hungarian Red Cross will replenish the used stock so as to be prepared for future emergencies. To accomplish the overall objective, the staff and volunteers of the Hungarian Red Cross focused on the provision of non-food items, as well as emergency food items to people affected by floods.

## Operational support services

### Human resources

150 volunteers and 30 staff members from local branches are involved in the emergency operation, and are insured through this DREF allocation. No international staff deployment is foreseen within the DREF implementation time frame.

### Logistics and supply chain

The DM team of the Hungarian Red Cross has logistics and procurement guidelines in place which are in agreement with IFRC procurement standards and in-country legal requirements. The emergency warehouse of the Hungarian Red Cross is well maintained, and transport capacities are ready to respond to the emergency situation.

### Information technologies (IT)

The Hungarian Red Cross was maintaining the flow of communication with teams and volunteers in the field using mobile phones, smartphones, tablets and computers provided by Telenor Hungary Co., a major donor for the Hungarian Red Cross. For orientation purposes during rescue operations NS staff and volunteers used GPS.

### Communications

The visibility of the Hungarian Red Cross activities in the field was reinforced with proper information dissemination to the media on all National Society activities during rescue activities, relief distribution and sheltering. Operation-related news and photos were disseminated to the web media, newspapers and Facebook.

## Security

Due to the floods and the work on the flood defenses, the possibility of volunteers being injured in rescue or evacuation activity was higher than usual and Hungarian Red Cross staff and volunteers received proper briefing before moving to the field. All volunteers of the Hungarian Red Cross DM teams had first-aid training.

## Planning, monitoring, evaluation, & reporting (PMER)

The Hungarian Red Cross has been monitoring the implementation of activities. At the end of the operation a meeting will be organised in order to evaluate the operation together within the Hungarian Red Cross and later on with all those who were involved in the joint operation, such as the Ministry of Interior's National Disaster Management Directorate, the General Directorate of Water Management and the local authorities.

Narrative and financial reports will be produced according to IFRC requirements. This operation is expected to be implemented over two months, and will therefore be completed by 25 November 2014; a final report will be made available three months after the end of the operation, by 25 February 2015.

## Contact Information

### **For further information specifically related to this operation please contact:**

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## C. DETAILED OPERATIONAL PLAN

### Shelter and settlements (and household items)

<b>Outcome 1:</b> <b>Emergency sheltering assistance is provided to approximately 2,500 people in the directly affected areas.</b>																
<b>Output 1.1</b> <b>Basic non-food relief items (blankets) are distributed for 2,500 people directly affected by floods (evacuated people and other locals working on the dams protecting their livelihoods).</b>																
Activities planned	Weeks	1	2	3	4	5	6	7	8							
Coordination with county branches (needs assessment, action planning, follow-up)		■	■	■	■	■	■	■	■							
Mobilising shelter related NFI stocks (blankets)		■														
Distributing blankets in shelters		■	■													
Initiate the replenishment of the used disaster response stocks			■	■	■	■	■	■	■							
Monitoring and reporting		■	■	■	■	■	■	■	■							
<b>Output 1.2</b> <b>Basic non-food relief items (raincoats / boots ) are distributed for 150 of local people involved in the flood protection activities</b>																
Activities planned	Weeks	1	2	3	4	5	6	7	8							
Coordination with county branches (needs assessment, action planning, follow-up)		■	■	■	■	■	■	■	■							
Distributing raincoats and rubber boots for local beneficiaries		■	■													
Initiate the replenishment of the used disaster response stocks			■	■	■	■	■	■	■							
Monitoring and reporting		■	■	■	■	■	■	■	■							



# DREF OPERATION

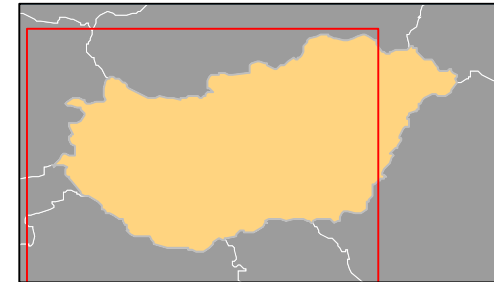
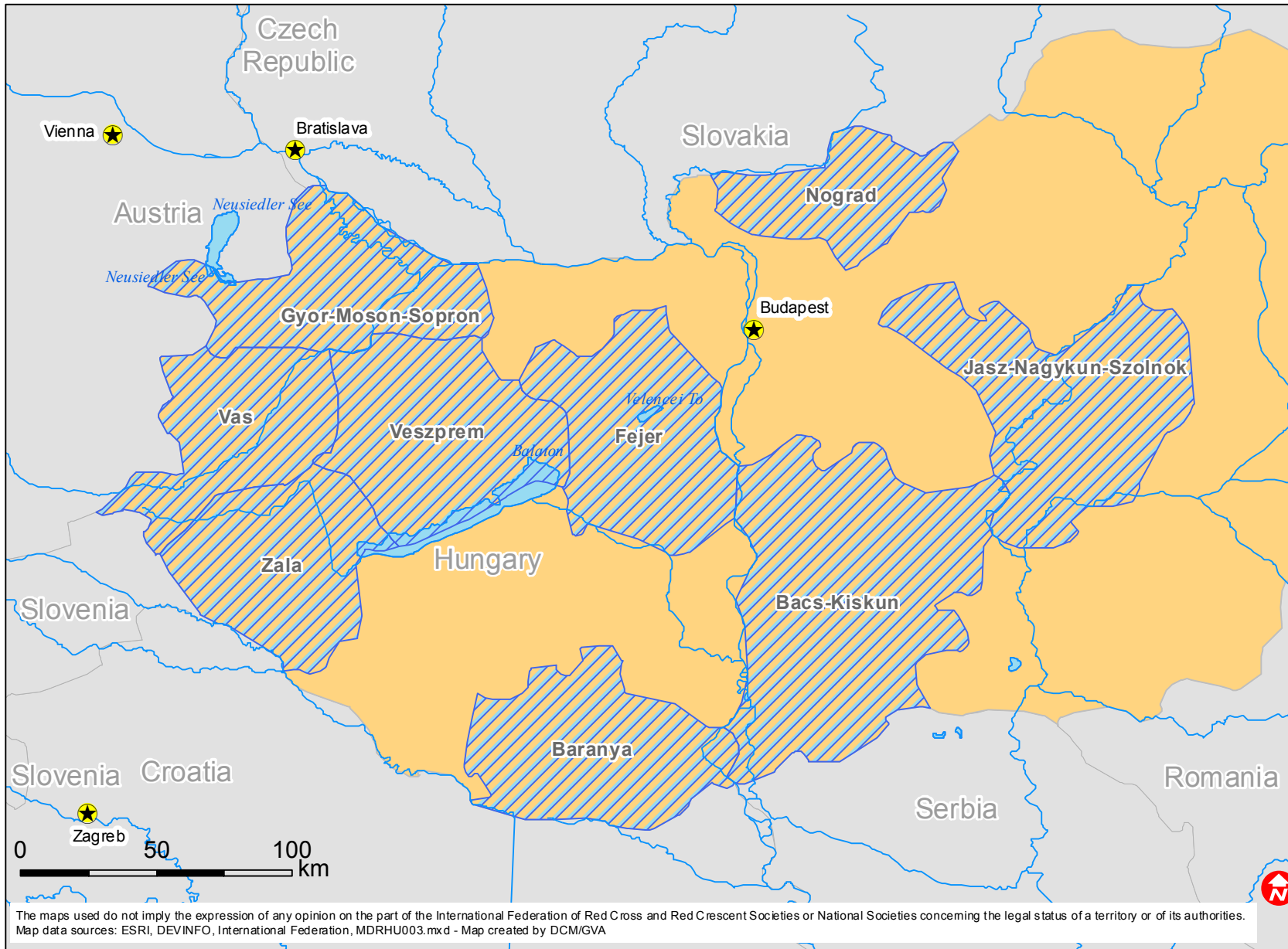
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Hungary DREF September 2014

<b>Budget Group</b>	<b>DREF Grant Budget CHF</b>
Shelter - Relief	
Shelter - Transitional	
Construction - Housing	
Construction - Facilities	
Construction - Materials	
Clothing & Textiles	32,845
Food	21,320
Seeds & Plants	
Water, Sanitation & Hygiene	
Medical & First Aid	1,950
Teaching Materials	
Utensils & Tools	
Other Supplies & Services	
Cash Disbursements	
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>56,115</b>
Land & Buildings	
Vehicles	
Computer & Telecom Equipment	
Office/Household Furniture & Equipment	
Medical Equipment	
Other Machinery & Equipment	
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>0</b>
Storage, Warehousing	
Distribution & Monitoring	
Transport & Vehicle Costs	3,440
Logistics Services	
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>3,440</b>
International Staff	
National Staff	
National Society Staff	
Volunteers	10,226
<b>Total PERSONNEL</b>	<b>10,226</b>
Consultants	
Professional Fees	
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>
Workshops & Training	
<b>Total WORKSHOP &amp; TRAINING</b>	<b>0</b>
Travel	
Information & Public Relations	
Office Costs	
Communications	1,000
Financial Charges	
Other General Expenses	
Shared Office and Services Costs	
<b>Total GENERAL EXPENDITURES</b>	<b>1,000</b>
Partner National Societies	
Other Partners (NGOs, UN, other)	
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>
Programme and Supplementary Services Recovery	4,601
<b>Total INDIRECT COSTS</b>	<b>4,601</b>
<b>TOTAL BUDGET</b>	<b>75,382</b>



# Hungary:Floods



 Affected counties