

Federation-wide National Society Response Plan

MGR65002 Ukraine and impacted countries crisis  
Emergency Appeal



*Supported by International Federation of Red Cross Red Crescent Societies, Russian Red Cross distributed supermarket vouchers to people displaced due to the conflict in Ukraine. In Rostov on Don, this programme covers those living in temporary accommodation centres, staying with relatives/friends or renting. Photo by IFRC.*

Emergency appeal №: [MGR65002](#)

Timeframe of this response plan: 18 February 2022 – 31 December 2025

Number of people to be assisted: up to 2,562,000

**Federation-wide funding requirement: 103,050,000 CHF**

**IFRC Secretariat funding requirement: 58,285,000 CHF**

# EXECUTIVE SUMMARY / TRANSITION STRATEGY

Russian Red Cross (RRC) will continue providing support to displaced people from Ukraine staying on the territory of the Russian Federation. The area of provision of services will expand to over 30 regions, ensuring that similar approach is used everywhere, and that cash assistance is provided as the preferred mechanism. Support will also include Mental Health and Psychosocial Support (MHPSS), First Aid (FA) activities, vocational trainings, provision of basic relief items, case management and health activities. To ensure that the services provided are of best quality, National Society (NS) Strengthening activities will focus on staff development and further development of the emergency response systems.

In December 2022, RRC conducted a Lessons Learned Workshop (LLW) to analyse what was done right in the operation and what needs improvement. The results of this analysis are also considered in the revised response plan.

To respond to future challenges, as well as to ensure efficient response to the current crises, RRC will focus on:

- branch development and management,
- volunteer management,
- National Society development.

## NEEDS ASSESSMENT AND TARGETING

### Humanitarian impact of the crisis and resulting needs

According to the information received from the EMERCOM of Russia, Civil Defence and Population Protection Department: 5,425,761 people arrived in the Russian Federation from 18 February 2022 to 15 March 2023, including 745,010 children.

The arrivals include families, people travelling alone and people travelling in groups (e.g., students of the same university). The majority of those arriving stay in the Temporary Accommodation Points (TAPs) provided by the state. Some of the arriving families choose to stay outside of TAPs with relatives, friends or in rental facilities and consequently their access to support provided by the state becomes limited. RRC therefore plans to put particular focus of its response on people staying outside of the state-run accommodation.

Rapid needs assessments conducted at the early stages of the response by RRC together with IFRC and ICRC, revealed that most of the arriving families are comprised of older people, women, and children. According to interviews conducted by the RRC staff during the distribution of food vouchers and humanitarian aid, general needs among the arriving population included emergency food, emergency shelter, medical supplies, medical support, and MHPSS.

Internally displaced people (IDPs) are another group that is increasing in numbers. People displaced from the border areas of Russia are also becoming vulnerable as they have to leave their home and job and find new coping strategies. They receive support from the state, however in cases of high vulnerability it might be not sufficient.

According to RRC, all the needs are divided into several categories:

Short-term and immediate needs	Mid-term needs	Long-term needs
<ul style="list-style-type: none"><li>• Food</li><li>• Water</li><li>• Hygiene items</li><li>• Temporary accommodation</li><li>• Clothes</li><li>• MHPSS</li></ul>	<ul style="list-style-type: none"><li>• Legal support</li><li>• Vocational training</li><li>• Access to medical treatment</li><li>• Health services</li><li>• Education</li></ul>	<ul style="list-style-type: none"><li>• Employment</li><li>• Permanent accommodation</li><li>• RFL</li><li>• MHPSS</li></ul>

Analysis of data collected during the implementation of the current response at the initial phase of the program shows that families arriving to Russia and being in or outside of TAPs need:

- information regarding registration for financial support provided by the state

- financial assistance to most vulnerable families
- mental health and psychosocial support (MHPSS)
- continuation of relief items distribution (food, basic needs, hygiene).
- 

**Prioritization: Needs and specific groups that National Societies in country are responding to**

Based on the preliminary assessments of the situation, RRC plans to focus its response on the most vulnerable households that meet the following criteria:

- older people (over 65 years old),
- pregnant and nursing women with children under 3 years,
- households with individuals with disabilities and in need of permanent medical assistance,
- single-headed households with children under 18 years,
- large households with 3 or more children under 18 years.

Other categories of people might be supported in case of clear vulnerability under case management activities.

Targeted medical assistance to people with chronic and long-term conditions: RRC will continue to engage with affected populations, such as through the TAPs, to understand how priority needs, including information needs, are evolving with the crisis, and will adapt activities and key messages accordingly.

The assistance will be distributed to people who had approached the RRC branches in their respective areas and applied for humanitarian support. In addition, the information about selection criteria and registration will be communicated to the displaced people via mutually agreed, trusted and accessible channels.

# CAPACITIES AND RESPONSE

## National Society capacity



### Russian Red Cross Society

2022 Federation-wide Country overview

Total income: **CHF 17,272,423**

Total expenditure: **CHF 12,465,356**

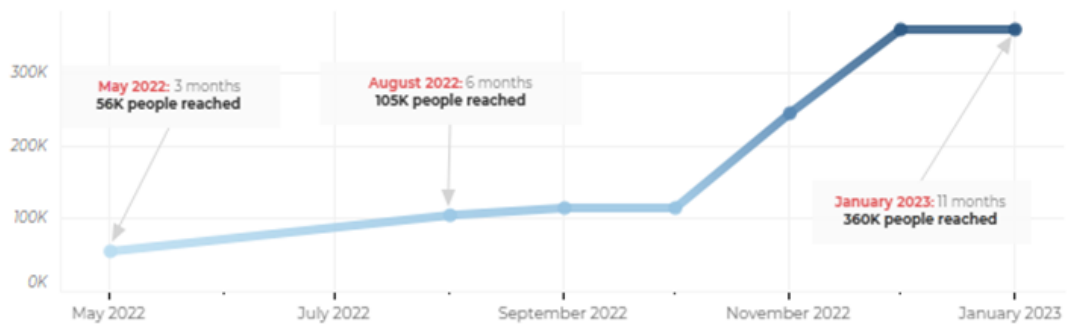
### Our domestic reach

#### People reached

**360K**

#### Total population<sup>1</sup>

**143M**



<sup>1</sup> Source: the WorldBank (2021)

### People reached by sector

CVA	Health	Migration	PGI	Relief	Shelter	WASH
157,459	360,000	0	0	307,450	62,000	90,000

### In-country partners

*\*As reported to the Federation-wide Data System up until December 31, 2022*



Explore more: <https://go.ifrc.org/emergencies/5854#federation-wide>

For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](#).

<b>National Society role in the national response</b>	<p>The RRC coordinates collection and distribution of humanitarian aid in Russia to displaced people from Ukraine. The RRC opened a temporary warehouse for storage and sorting of humanitarian aid in the Rostov region.</p> <p>The RRC is also providing MHPSS services in the TAPs and operating the RRC helpline that provides support for the affected population on humanitarian issues, MHPSS and Restoring Family Links (RFL).</p> <p>While working on enlarging its own volunteer base, RRC has been cooperating with national volunteer organisations in the collection and distribution of humanitarian aid, having coordinated with over 20,000 volunteers overall.</p>
<b>Key areas of scale-up and strength</b>	<p>Apart from geographical extension of activities, 2022 also showed a high demand for Cash and Voucher Assistance (CVA) from displaced people. CVA will be provided in over 30 regions of Russia and will continue being the main modality for support provision. In 2023, the RRC has a goal to solve the technical issues around receiving cash and voucher payments: to organize a recording system for receiving payments and the order of their issuance, as well as to systematize the collection of reports. Additionally, analysis of non-food household items needs will be done and the procured items will be distributed. Russian Red Cross is planning to provide case management support for unique cases to ensure that all the needs are covered.</p> <p>In addition to CVA, there are large number of requests for psychosocial support. To strengthen the work in this direction, training will be conducted for preparing MHPSS specialists from all regions that are included in the project. Then these specialists will organize their work in the regions. Reporting will also be reformatted for a more in-depth analysis of the situation and strengthening response actions.</p> <p>The Preparedness for Effective Response (PER) approach will be used to guide the capacity building in National Society preparedness for RRC. Started during the last quarter of 2022 with the orientation stage, the succeeding stages in assessment, prioritization and analysis, planning, and implementation will be done in 2023. Along with this, the finalization and institutionalization of the Strategy Paper for Emergency Preparedness and Response which was drafted in early 2023 will be pursued and completed by the end of the year. Simultaneously, to ensure readiness, the Emergency Response Team (ERT) standard operating procedures and the training program will be developed and piloted by springtime in 2023.</p>
<b>Areas of new / additional capacities developed</b>	<p>Vocational trainings (individual and for groups) will be organized to give people a possibility to improve their livelihoods. Monitoring will be carried out to identify the most popular professions and areas of education, according to the results of which educational programs will be created within the framework of the RRC, as well as tuition in specialized organizations will be paid. Further support to ensure employability will be provided through the case management system. A database will be developed to ensure that the data is well maintained.</p> <p>Monitoring will be carried out to identify the needs of displaced people for medical care for the subsequent organization of this service. The task of the RRC is to provide the required assistance, which is not provided by the state, or where refugees need additional support, such as with administrative requirements.</p>

## National Society partners

Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building	Details
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	CVA, Health, case management, first aid, livelihoods, Community Engagement and Accountability (CEA), MHPSS, Protection, Gender and Inclusion (PGI), NSD, development of emergency response teams.
Norwegian RC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	CVA, Health, NSD
German RC				<input checked="" type="checkbox"/>	A vehicle and a Humanitarian Service Point (HSP) were purchased.
Spanish RC				<input checked="" type="checkbox"/>	Equipment of the HSP.
Austrian RC		<input checked="" type="checkbox"/>			CVA, case management.
ICRC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	RFL, CVA, NSD.

## OPERATIONAL STRATEGY

### People to be assisted

#### Overall sex and age breakdown of people targeted


Sex-age group	Total
Males Over 18 years of age	161,160
Males Under 18 years old	351,240
Females Over 18 years old	1,283,200
Females Under 18 years of age	766,400
<b>Total number of people to be assisted</b>	<b>2,562,000</b>

## ONGOING AND PLANNED OPERATIONS

### HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)


## (MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)

 <b>Health &amp; Care</b>	Overall target: 120,000	
	Female > 18: 63,000	Female < 18: 33,000
	Male > 18: 5,000	Male < 18: 19,000
<b>Objective:</b>	<b>Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
<b>Primary health services and/or referral to public health institutions</b>	<ul style="list-style-type: none"> <li>• Community Health, maintaining continuum of care for people living with communicable and non-communicable diseases.</li> <li>• Health and Hygiene promotion activities organized in most of the TAPs, including COVID-19 preventive measures.</li> <li>• RRC will consider provision of support to the most vulnerable arrivals (children under 3 years old, older people above 65 years old with chronic diseases) with additional medical insurance.</li> <li>• Risk Communication and Community Engagement activities, such as two-way information sharing on health-related topics and ensuring community feedback is listened to and acted upon to build trust and respond to questions, suggestions, rumours or misinformation about diseases, treatments, or vaccines.</li> <li>• Provision of pharmacy vouchers to people with medical needs.</li> </ul>	
<b>Mental Health and psychosocial support services (MHPSS)</b>	<ul style="list-style-type: none"> <li>• MHPSS support including Psychological First Aid (PFA) in TAPs will be provided to displaced people from Ukraine.</li> <li>• Psychosocial assistance (individual and in groups) will be provided in face-to-face and online formats and also raising awareness about mental health and coping is planned.</li> <li>• RRC trained staff and volunteers will provide PFA via a helpline and on the border areas where the RRC tents will be set up to provide first aid and MHPSS services while people are waiting for transportation.</li> <li>• Activities on caring for volunteers and RRC staff will be rolled out and include supportive work meetings, trainings/sessions on burnout prevention, supervisory sessions, volunteer recognition and experience sharing activities.</li> </ul>	
<b>People trained in First Aid</b>	<ul style="list-style-type: none"> <li>• FA training for staff and volunteers of the RRC.</li> <li>• FA kits to be provided to RRC staff, volunteers and affected communities.</li> <li>• Free of charge FA training will be offered to the displaced people from Ukraine living with host families.</li> </ul>	


<b>People trained in MHPSS</b>	<ul style="list-style-type: none"> <li>• Trainings for staff and volunteers on MHPSS. MHPSS educational trainings for PSS volunteer's teams; Supervisions for MHPSS volunteers;</li> <li>• Stress management trainings for staff.</li> </ul>	
 <b>WASH</b>	Overall target: 100,000	
	Female > 18: 50,000	Female < 18: 30,000
	Male > 18: 5,000	Male < 18: 15,000
<b>Objective:</b>	<b>Comprehensive WASH support is provided to most vulnerable people, resulting in immediate reduction in risk of water related diseases and improvement in dignity for targeted population.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
<b>People reached with hygiene supplies</b>	<ul style="list-style-type: none"> <li>• Procurement and distribution of personal protective equipment (PPE) to staff, volunteers and people affected.</li> <li>• Development and dissemination of WASH information materials on hygiene promotion.</li> <li>• Hygiene supplies distribution.</li> </ul>	

## INTEGRATED ASSISTANCE

(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)

 <b>Cash and Voucher Assistance</b>	Overall target: 330,000	
	Female > 18: 165,000	Female < 18: 99,000
	Male > 18: 49,500	Male < 18: 16,500
<b>Objective:</b>	<b>The most vulnerable displaced communities have their needs addressed through the use of cash assistance.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
<b>Conditional and/or unconditional cash and voucher assistance</b>	<ul style="list-style-type: none"> <li>• Currently, the RCC has a unified approach to providing assistance with vouchers and payments. 5 categories of the most vulnerable citizens eligible for CVA have been identified. CVA distribution: to the families registered in Russia and meeting the vulnerability criteria agreed between the Movement partners (including older people 60+, pregnant and</li> </ul>	




	<p>nursing women with children under 3 years; households with individuals with disabilities; single-headed households with children under 18 years; large households with 3 or more children under 18 years). The volume of cash assistance will be linked to the size of a household (1-2members: RUB 5,000 (≈ CHF 65), 3-4 members: RUB 10,000 (≈ CHF 130), 5 and more members: RUB 15,000 (≈ CHF 195).</p> <ul style="list-style-type: none"> <li>• Vouchers for food and clothes were supported by both IFRC and ICRC. Pharmacy vouchers were purchased at the expense of the national fundraising campaign.</li> <li>• Pharmacy vouchers: to the households including families with children from 0 to 7 years old, families with children with disabilities (up to 18 years old), persons who have reached retirement age. The distribution is linked to the size of the family: - 1-2 persons -1 voucher (RUB 1,000), - 3-4 persons - 2 vouchers (RUB 2,000), - 5 and more persons - 3 vouchers (RUB 3 000).</li> <li>• RRC will continue provision of multi-purpose and pharmacy vouchers (linked to the health strategy) to the families who meet above criteria, but for various reasons remain undocumented in Russia.</li> <li>• Distribution of vouchers for clothes (RUB 5,000) for the households including older people 60+, pregnant and nursing women with children under 3 years; households with individuals with disabilities; single-headed households with children under 18 years; large households with 3 or more children under 18 years. One voucher is distributed per person.</li> </ul>					
<p><b>National Society Development</b></p>	<ul style="list-style-type: none"> <li>• Strengthening Russian RC capacity in implementing robust CVA activities. Planned actions include but not limited to: <ul style="list-style-type: none"> <li>○ development of CVA Standard Operating Procedures (SOPs)</li> <li>○ establishment of information management systems linked with CVA programmes</li> <li>○ RRC Staff Development Plan for CVA technical knowledge (including specifically supporting services staff and volunteers)</li> <li>○ financial Service Provider mapping.</li> </ul> </li> <li>• Support to the development and maintaining of the database for beneficiaries, as well as trainings for staff to use it.</li> </ul>					
 <p><b>Livelihoods</b></p>	<p>Overall target: 10,000</p> <table border="1"> <tr> <td data-bbox="581 1711 1291 1816">Female &gt; 18: 5,200</td> <td data-bbox="1291 1711 1463 1816">Female &lt; 18: 2,800</td> </tr> <tr> <td data-bbox="581 1816 1291 1906">Male &gt; 18: 1,660</td> <td data-bbox="1291 1816 1463 1906">Male &lt; 18: 340</td> </tr> </table>		Female > 18: 5,200	Female < 18: 2,800	Male > 18: 1,660	Male < 18: 340
Female > 18: 5,200	Female < 18: 2,800					
Male > 18: 1,660	Male < 18: 340					

<b>Objective:</b>	<b>Communities in crisis-affected areas and the displaced can recover their livelihoods, while refugees' access to employment opportunities is improved.</b>
<b>Priority Actions:</b>	<b>Activities:</b>
Employability support	<ul style="list-style-type: none"> <li>Vocational trainings (individual and for groups) will be organized to give people a possibility to improve their livelihoods.</li> <li>Further support to ensure employability will be provided through the case management system.</li> </ul>

## PROTECTION AND PREVENTION

### (PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION)

 <b>Protection, Gender and Inclusion</b>	Overall target: 2,000	
	Female > 18: 0	Female < 18: 1,600
	Male > 18: 0	Male < 18: 400
<b>Objective:</b>	<b>The different people impacted, displaced by or fleeing the crisis are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
<b>Children welcomed in child-friendly spaces</b>	<ul style="list-style-type: none"> <li>Trainings for organizers and employees of Child Friendly Spaces in accordance with IFRC standards (Training for Facilitators of Activities for Child Friendly Spaces in Humanitarian Settings; Training for Implementers of Child Friendly Spaces in Humanitarian Settings).</li> <li>Establishment of Child Friendly Spaces (CFS).</li> <li>Strengthen staff and volunteers' knowledge and capacity on Child Protection and Protection in Emergencies.</li> <li>Ensure that children can safely report any harm by developing and including child friendly reporting mechanisms.</li> </ul>	
<b>PGI activities</b>	<ul style="list-style-type: none"> <li>RFL.</li> <li>Trainings of staff and volunteers in PGI.</li> </ul> <b>Prevention and Protection of sexual exploitation and abuse and safeguarding</b>	

	<ul style="list-style-type: none"> <li>Information campaign aiming at preventing or responding to violence, especially ways of protecting children from violence.</li> </ul>				
 <b>Community Engagement and Accountability</b>	Overall target: 1,000,000				
	<table border="1"> <tr> <td>Female &gt; 18: 500,000</td> <td>Female &lt; 18: 300,000</td> </tr> <tr> <td>Male &gt; 18: 50,000</td> <td>Male &lt; 18: 150,000</td> </tr> </table>	Female > 18: 500,000	Female < 18: 300,000	Male > 18: 50,000	Male < 18: 150,000
	Female > 18: 500,000	Female < 18: 300,000			
Male > 18: 50,000	Male < 18: 150,000				
<b>Objective:</b>	<b>The diverse needs, priorities and preferences of the affected communities guide the response ensuring a people-centered approach through meaningful community participation.</b>				
<b>Priority Actions:</b>	<b>Activities:</b>				
<b>Establishing NS feedback mechanisms</b>	<ul style="list-style-type: none"> <li>Complaint and feedback mechanism will be established to ensure community members can ask questions and share feedback before, during and after the cash assistance programme.</li> <li>Regular consultations with displaced families to ensure ongoing assessments of their changing needs.</li> <li>Engagement of volunteers among emerging leaders from the communities of displaced families (in and outside of TAPs) to plan, implement and monitor programme activities.</li> <li>Regular adaption and strengthening of activities and key messages.</li> <li>Sharing of key information about the response, where to access services, and frequently asked questions through trusted 2-way channels of communication.</li> <li>Strengthening community connections and contributing to social cohesion.</li> <li>Activities to support staff and volunteers with knowledge and capacity to engage affected communities effectively.</li> <li>Complaint and feedback mechanism will be established to ensure community members can ask questions and share feedback before, during and after the cash assistance programme.</li> </ul>				
<b>Collecting community feedback and using it</b>	<ul style="list-style-type: none"> <li>Risk Communication and Community Engagement activities, such as 2-way information sharing on health-related topics and ensuring community feedback is listened to and acted upon to build trust and respond to questions, suggestions, rumours or misinformation about diseases, treatments, or vaccines.</li> <li>Feedback will be collected using the created mechanisms, the collected feedback will be used to enhance the efficiency of work.</li> </ul>				

 <b>Migration and Displacement</b>	Overall target: 1,000,000	
	Female > 18: 500,000	Female < 18: 300,000
	Male > 18: 50,000	Male < 18: 150,000
<b>Objective:</b>	<b>Specific vulnerabilities of displaced populations and people on the move are analysed and their needs and rights are met with dedicated humanitarian assistance, protection and humanitarian diplomacy interventions, in coordination with relevant stakeholders.</b>	
<b>Priority Actions:</b>	<b>Activities:</b>	
<b>Transportation or evacuation</b>	<ul style="list-style-type: none"> <li>• Reimbursement of tickets to displaced people from Ukraine inside of Russia.</li> <li>• Support in procurement of tickets in case of displaced people returning to Ukraine.</li> </ul>	
<b>Humanitarian Service Points (HSPs) providing services to refugees/displaced people</b>	<ul style="list-style-type: none"> <li>• The RRC implements two types of HSPs: humanitarian aid delivery points in a regional or local branches (109 of them), and mobile field points, which are a full-fledged field branch of the RRC (1 mobile point in Belgorod, another one will be opened in 2023 in the Rostov region). HSPs provide: CVA, MHPSS, accepting applications for family reunification, providing assistance in the form of mobile communication (for communication with relatives and loved ones), Internet access (for example, for finding routes to other cities, buying tickets).</li> <li>• Maintenance of HSPs and their provision with consumables.</li> <li>• Procurement and installment of Module Tents with equipment as HSPs.</li> <li>• Provision of information and referral services at the established HSPs.</li> </ul>	
<b>People supported in official procedures</b>	<ul style="list-style-type: none"> <li>• Support / accompaniment in official procedures (migration, temporary protection, asylum).</li> </ul>	
<b>Other</b>	<ul style="list-style-type: none"> <li>• Information management activities: registration of beneficiaries.</li> <li>• Summer School on Migration: The Summer School on Migration aims to increase the knowledge of participants about migration in the modern world, the international approach to the management of mixed migration flows, the system of protection of the rights of refugees and vulnerable categories of migrants, etc.</li> </ul>	

The program of the Summer School on Migration includes lectures, seminars, watching movies and game situations on the following topics:

- Global migration trends. Basic concepts and directions;
- Migration and economy;
- Mixed migration and migration crisis;
- Migration of the population during armed conflicts;
- Migration situation in Russia;
- International Refugee Protection System.

- Taking into account the response to the current crisis, the materials of educational events are being changed and supplemented. The organizers are ready to exchange experience with other countries and invite experts from other National Societies to speak as lecturers.

## ENABLING APPROACHES

### NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS



#### National Society Strengthening

##### Objective:

**National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognised.**

##### Priority Actions:

##### Activities:

##### Branch Development

- Conduction of Branch Organisational Capacity Assessment (BOCA) workshops.

##### Volunteer Management Development

- Recruitment of a full-time employee for volunteer management development.
- Revision of the volunteer management system – elaboration of SOPs, training of employees, development of forms of key documents to be used in the regions.
- Recruitment of volunteer assistants to the Head in the RRC regional branches. Elaboration of SOPs, job descriptions, agreements. Elaboration and holding of trainings.
- Elaboration of standard training modules for volunteers - from the basic course to specific modules in areas (emergencies, first aid, assistance to individuals with special needs).
- Preparation of a single database of volunteers to replace the register of volunteers, which is maintained in Excel format by each department separately. The database implementation

	<p>in the regions, training in its use. The necessary condition is presence of computers in regional branches.</p> <ul style="list-style-type: none"> <li>• Definition of standard training requirements for volunteers. Updating of the “Volunteer’s handbook” in print or electronic form with information about the completed training and/or realized trainings programs. Introduction of the “Book information” to the database of volunteers.</li> <li>• Revision, updating and implementation of key documents regulating volunteer activities – volunteer policy, manuals for volunteers, manuals for volunteer management, manuals for trainers,.</li> <li>• Elaboration of a platform for informational exchange among volunteers (social networks, mobile application). The Federal unified information system in the field of development of volunteerism (volunteering) “DOBRO.RU” can be used. Here the RRC information shall be brought into line and unified.</li> <li>• Preparation of a list of services that volunteers can provide to structure volunteer activities and volunteer profiles (volunteer activities that will be recognizable as activities of the RRC volunteers regardless of the geographical location of the regional organization).</li> <li>• Updating training modules in accordance with the list of services. The list of services can be used to the targeted recruitment of volunteers, to discuss with volunteers their possible activities, to provide standards for reporting on volunteer activities.</li> <li>• Elaboration of a mechanism for caring for volunteers, including risk management, burnout prevention, briefings, and debriefings (including the security issues), insurance for volunteers.</li> <li>• The situation analysis and elaboration of a procedure for insurance for volunteers. Possible negotiations with insurance companies to provide discounts/special conditions.</li> <li>• Consolidation of the procedures for working with volunteers in different regional branches and in different areas of activity to introduce the use of standard approaches (database, introductory course, certification). Activities to support staff and volunteers with knowledge and capacity to engage affected communities effectively.</li> </ul>
<p><b>Youth Engagement</b></p>	<ul style="list-style-type: none"> <li>• Development, adoption, and implementation of the RRC youth policy.</li> </ul>
<p><b>Humanitarian Diplomacy and Strengthening Auxiliary Role</b></p>	<ul style="list-style-type: none"> <li>• Support to local and international consultants on RRC Strategy Development.</li> <li>• RRC Strategy Development workshop.</li> <li>• Preparation of plan on disaster management development (including development of staff and volunteers, procurement of the relevant equipment).</li> </ul>

	<ul style="list-style-type: none"> <li>• Revision of the emergency response system of the RRC.</li> </ul>
<p><b>Legal base Development</b></p>	<ul style="list-style-type: none"> <li>• Analysis of the law “On charitable activities and volunteerism (volunteer activity)” and, if necessary, harmonisation of documentation and approaches of NSs to volunteer management (volunteer rights, insurance, a civil law contract with volunteers).</li> </ul>
<p><b>Logistic Development Support</b></p>	<ul style="list-style-type: none"> <li>• Staff training in IFRC logistics procedures and supply standards.</li> <li>• Preparation of SOPs for warehouse management - receipt, delivery, dispatch of materials and reporting.</li> <li>• Review of best procurement practices and, if necessary, improve current SOPs to better align with the IFRC and other donor procedures. Training of employees at the Headquarters and regional branches on procurement rules. Implementation of quotation request templates, quotation analysis, supplier selection protocol, supplier agreements.</li> <li>• Database elaboration of potential suppliers and registration of suppliers. Analysis of the most frequent/probable purchases of RRC in the event of an emergency. Signing of a framework agreement with potential suppliers to accelerate the procurement process in case of emergency/urgency.</li> <li>• Consolidation of warehouse accounting with financial management software.</li> <li>• Implementation of a unified accounting system for vehicles at the RRC Headquarters and regional branches.</li> <li>• Implementation of a unified approach to the maintenance and safety of the RRC transport fleet. Vehicle insurance update.</li> <li>• Elaboration of RRC driving policy (possibly based on the IFRC policies) considering safety and regional specifics, as well as cases of emergencies.</li> <li>• Implementation of a unified reporting system for buildings owned/leased by the RRC at the RRC Headquarters and regional branches. Implementation of standard approaches to building insurance, building security, building access for employees and volunteers.</li> </ul>
<p><b>Human Resource Development</b></p>	<ul style="list-style-type: none"> <li>• HR development plan: strengthening capacity of HR manager through the revision of job descriptions of employees and harmonization with the new dynamics of the RRC, strategic objectives and standards of the Movement. Recruitment policy, salary scale, official job descriptions. Elaboration of an employee training plan. Elaboration of a system to evaluate the performance of employees, encouraging, motivating and feedback.</li> <li>• Determination of an optimal organigram of the RRC and the Headquarters of the RRC to ensure involvement of the RRC in international discussions, knowledge sharing and learning.</li> </ul>

	<ul style="list-style-type: none"> <li>• Assessment of the level of safety and security of the RRC Elaboration of the Safety and Security Policy.</li> <li>• Ensuring that staff and volunteers of Russian RC are part of surge mechanism – translation of the relevant trainings, support to further trainings, organization of IMPACT course.</li> </ul>
<p><b>PMER Development</b></p>	<ul style="list-style-type: none"> <li>• Elaboration of standard reporting forms and key indicators to be used at the RRC Headquarters level and regional branches for activity of planning, monitoring and reporting. Determination of criteria for a successfully functioning regional branch based on the performance of indicators.</li> <li>• Standardization of the approach to reports provided to donors.</li> <li>• Preparation of monitoring plans for the activities of the RRC Headquarters and regional branches - within the framework of the main and project activities.</li> <li>• Elaboration of standards for evaluating activities/projects, holding workshops on lessons learned, compilation of recommendations for future projects.</li> <li>• Elaboration of simple reporting templates and infographics that regional branches can publish on their websites, social networks and distribute as printed materials.</li> <li>• Implementation/review of mechanisms and tools for feedback from beneficiaries, communities, volunteers, employees, partners. Ensuring the feedback in key activities of RRC.</li> <li>• Elaboration of a mechanism for changing/improving programs and key activities of the RRC based on the collected feedback. Procurement of the necessary equipment and software for feedback collection.</li> <li>• Recruitment of a staff member for communities' engagement and reporting system. Training staff and volunteers on community engagement and reporting mechanisms.</li> </ul>
<p><b>Risk Management Development</b></p>	<ul style="list-style-type: none"> <li>• Scenarios planning exercise.</li> <li>• Analysis of risks and ways of mitigation of risks.</li> <li>• Risk Communication and Community Engagement activities, such as 2-way information sharing on health-related topics and ensuring community feedback is listened to and acted upon to build trust and respond to questions, suggestions, rumours or misinformation about diseases, treatments, or vaccines.</li> </ul>
<p><b>Resource Mobilization Capacity Building</b></p>	<ul style="list-style-type: none"> <li>• Implementation of modern approaches to resource mobilization at the level of RRC headquarters and at the regional branches.</li> <li>• Market research and the RRC brand awareness research in different regions to assess opportunities and to form best channels for resource mobilization system.</li> </ul>



	<ul style="list-style-type: none"> <li>• Elaboration of a single unified system for fundraising in case of emergencies.</li> </ul>
<b>Financial Development</b>	<ul style="list-style-type: none"> <li>• Elaboration of the financial development plan for the National Society.</li> <li>• Updating of existing financial systems – introduction at all levels of automated unified software for compilation and consolidation of financial information and reports (pilot branches).</li> <li>• Elaboration of a model for covering indirect costs of the National Society. Model presentation to donors and implementation in projects.</li> <li>• Organization of regular training for RRC financial staff to update legislation, software use issues, reports discussion.</li> <li>• Regular external audits of all expenditures and costs of the National Society.</li> </ul>
<b>Communication Development Support</b>	<ul style="list-style-type: none"> <li>• Development of a unified communication strategy aligning it with the RRC’s institutional strategy and reflecting relevant elements of the IFRC Strategy 2030. Implementation of it on country and regional levels.</li> <li>• Elaboration of a unified style for special clothes for RRC volunteers - T-shirts, vests, uniforms of emergency teams, etc. For the RRC volunteer to be recognizable, the uniform shall be the same in all regions and in its standard form the uniforms shall be associated with the National Society.</li> <li>• Standardization of the RRC website at the Headquarters and regional branches level. Updating sites with the ability to use the sites as a fundraising tool.</li> <li>• Elaboration of the RRC brand book, including standards for using the RRC logo on printed materials, uniforms, vehicles, promotional products.</li> <li>• Preparation and implementation of policy/guidelines for staff and volunteers on the use of social media.</li> <li>• Organization of regular training for employees and volunteers at the regional branches on working with the mass media, websites, social networks.</li> <li>• Providing regular transparent reports on the RRC activities, especially in the case of fundraising from the public during emergencies.</li> <li>• Elaboration of a crisis communication manual and training of employees in communication channels and informational messages in different types of situations.</li> </ul>
<b>NSD Coordination</b>	<ul style="list-style-type: none"> <li>• NSD Action plan development.</li> </ul>
<b>Development of Capacity for Emergency Response</b>	<ul style="list-style-type: none"> <li>• Institutionalization of the draft Strategy Paper of the Emergency Response Department</li> <li>• Updating and institutionalization of the RRC emergency response framework</li> </ul>

	<ul style="list-style-type: none"> <li>• Development of standard operating procedures for emergency response</li> <li>• Establishment of the RRC Surge capacity which will include the mapping of National Society capacities and training based on the Surge competency framework</li> <li>• Development and pilot testing of ERT curriculum</li> <li>• Review and update existing MoUs with EMERCOM</li> </ul>
<b>Other</b>	<ul style="list-style-type: none"> <li>• Preparation of a pool of trainers for trainings in the regions / The RRC academy.</li> </ul>



## Coordination and Partnerships

<b>Objective:</b>	<b>Technical and operational complementarity is enhanced through cooperation among IFRC membership.</b>
<b>Priority Actions:</b>	<b>Activities:</b>
<b>Movement Coordination</b>	<ul style="list-style-type: none"> <li>• The IFRC Country Cluster Delegation is in constant contact with the ICRC delegation in Russia and Belarus which also provides support to National Red Cross Societies of the cluster. The CCD provides technical and advisory support to the National Societies in the cluster in programming areas including disaster response, health, social inclusion and migration; and in the National Societies' operational development and capacity-building. The CCD also ensures overall coordination with the National Societies and ICRC to deliver effective and coordinated assistance to affected populations. The IFRC is connecting the National Societies of the cluster to possible partners inside and outside the Movement. IFRC will continue its efforts in finding opportunities to develop the National Societies and their support to the vulnerable people.</li> <li>• The ICRC's Moscow delegation maintains a dialogue on humanitarian and International Humanitarian Law (IHL) issues and supports the Red Cross Societies of the Russian Federation and the Republic of Belarus. It works closely with the RRC Tracing and Information Center in strengthening RFL cases registration and follow-up and ICRC expanded its staff for close follow-up with the RRC and the IFRC of technical areas of common concern. ICRC is planning to support four regional branches (Rostov, Belgorod, Kursk and Voronezh) with cash assistance and RFL.</li> <li>• Strengthening community connections and contributing to social cohesion.</li> <li>• The membership of RRC in the Global Migration Task Force.</li> </ul>

# Quality and accountability

For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).

## ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

	Total	NS Fundraising	NS Through IFRC
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### FUNDING REQUIREMENTS

	Total	NS Fundraising	NS Through IFRC
<b>Planned Operations</b>	<b>0</b>		
Shelter and Basic Household Items	5,600,000	4,550,000	1,050,000
Livelihoods	1,000,000	480,000	520,000
Multi-purpose Cash	45,000,000	43,620,000	11,380,000
Health and Care	6,800,000	2,965,000	3,835,000
Water, Sanitation & Hygiene	0		
Protection, Gender and Inclusion	0		
Community Engagement and Accountability			
Education	0		
Migration	1,500,000		18,610,000
Risk Reduction, Climate Adaptation and Recovery	16,700,000	12,050,000	4,650,000
Environmental Sustainability	0		
<b>Enabling Approaches</b>	<b>0</b>		
Coordination and Partnerships	1,200,000	200,000	1,000,000
Secretariat Services	3,500,000		3,500,000
National Society Strengthening	21,750,000	8,010,000	13,740,000
<b>Total</b>	<b>103,050,000</b>		<b>58,285,000</b>

## Contact information

For further information, specifically related to this operation please contact:

### In the Russian Red Cross Society

- **Chair:** Pavel Savchuk, [spo@redcross.ru](mailto:spo@redcross.ru)
- **Operational coordination:** Aleksei Pikul, [pikul@redcross.ru](mailto:pikul@redcross.ru)

### In the IFRC

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- **Head of Country Cluster Delegation for the Russian Federation and Belarus:** John Entwistle, [john.entwistle@ifrc.org](mailto:john.entwistle@ifrc.org)

### For IFRC Resource Mobilization and Pledges support

- **Regional Office for Europe, Head of Partnerships and Resource Development:** Andrej Naricyn, [andrej.naricyn@ifrc.org](mailto:andrej.naricyn@ifrc.org)

### For In-Kind donations and Mobilization table support

- **Regional Office for Europe, Head of Humanitarian Services & Supply Chain Management:** Stefano Biagiotti, [stefano.biagiotti@ifrc.org](mailto:stefano.biagiotti@ifrc.org)

#### Reference



Click here for:

- [Link to the Emergency Appeal and updates](#)