

Federation-wide National Society Response Plan

**MGR65002 Ukraine and impacted countries crisis
Emergency Appeal**



Estonian First Aid trainer is teaching First Aid to 72 school children from Ukraine at Räägu Middle School, in Kristiine, Estonia. (Photo: Estonian Red Cross)

Emergency appeal No: [MGR65002](#)

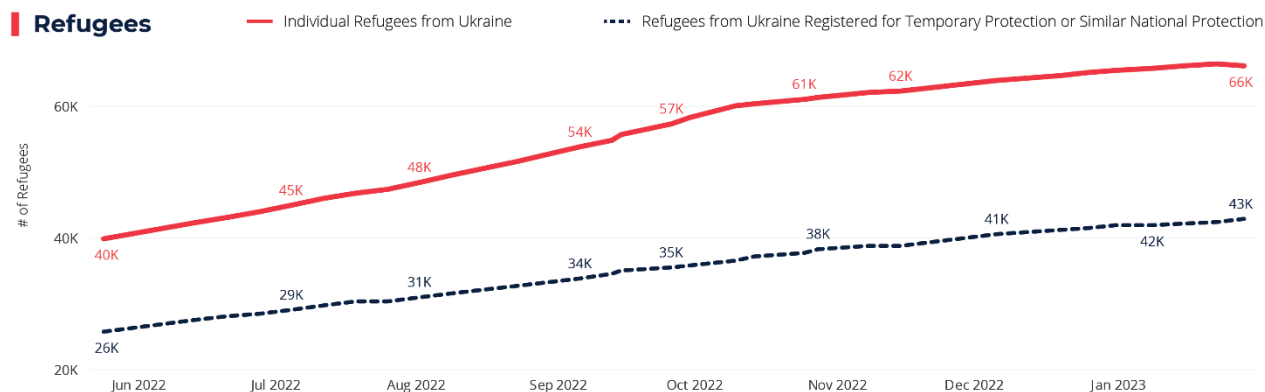
Timeframe of this response plan: July 2022-February 2025

Number of people to be assisted: 12,000

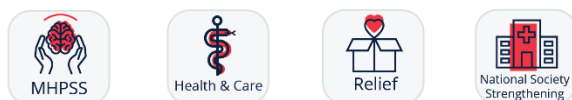
Federation-wide funding requirement: 9.2 million CHF
IFRC Secretariat funding requirement: 4 million CHF

NEEDS ASSESSMENT AND TARGETING

Refugee Situation and National Society Priorities Estonia



National Society Priorities



66,074

Total number of Refugees

Data Source: IFRC, UNHCR, Date Produced: 2/10/2023

Disclaimer: This figure reflects cross-border movements (and not individuals). Movements back to Ukraine can be pendular, and does not necessarily indicate sustainable returns as the situation across Ukraine remains highly volatile and unpredictable

Humanitarian impact of the crisis and resulting needs

As of January 2023, approximately 123,000 refugees have entered Estonia since the outbreak of the full-scale conflict in Ukraine, of whom approximately 67,000 have remained in the country. The Estonian state provides support through temporary protection registration, which includes the right of residence, to study and work, receive health insurance, financial assistance, and temporary and long-term housing. Considering the population of the country (approximately 1.3 million), the local reception system capacity is overburdened. So far, 41,871 Ukrainians have applied for temporary protection in Estonia, which is almost the same as in Finland, even though Estonia being relatively smaller in terms of size and population¹.

Since December 2022, Finland and Estonia have been coordinating for interested Ukrainians to move to Finland by group transport to ease the situation of the refugees. The arrangement is scheduled to be launched in January 2023 and will remain in force until further notice. The duration of the arrangement will also be considered from the perspective of the Finnish reception system².

The Estonian Police and Border Guard Board (PPA) initially believed that cold weather and the conflict would increase the flow of refugees. Still, the number of refugees travelling has decreased from approximately 8,000 in October to fewer than 4,000 in November and 3,500 in December 2022³. The situation is still uncertain and Needs Assessment and contingency planning are complex due to the fluctuating flows.

Prioritization: Needs and specific groups that National Societies in country are responding to

The Estonian Red Cross is prioritising on enhance the support to the people from Ukraine on the psychological aid, strengthening services at the Humanitarian Service Points (HSP) and as well as developing the National Society's response units,

¹ UNHCR. Ukraine Refugee Situation. 10 January 2023.

² ReliefWeb. Govt. Finland. Ukrainian refugees offered the opportunity to move from Estonia to Finland. 22 December 2022.

³ ERR News. More Ukrainian refugees leaving Estonia than arriving. 9 January 2023.

CAPACITIES AND RESPONSE

National Society capacity

For details on the National Society's ongoing response to the crisis, please refer to [IFRC GO](https://www.ifrc.org/en/emergencies/5854#federation-wide).



Estonian Red Cross

2022 Federation-wide Country overview

Total income: **CHF 5,487,998**
Total expenditure: **CHF 4,259,147**

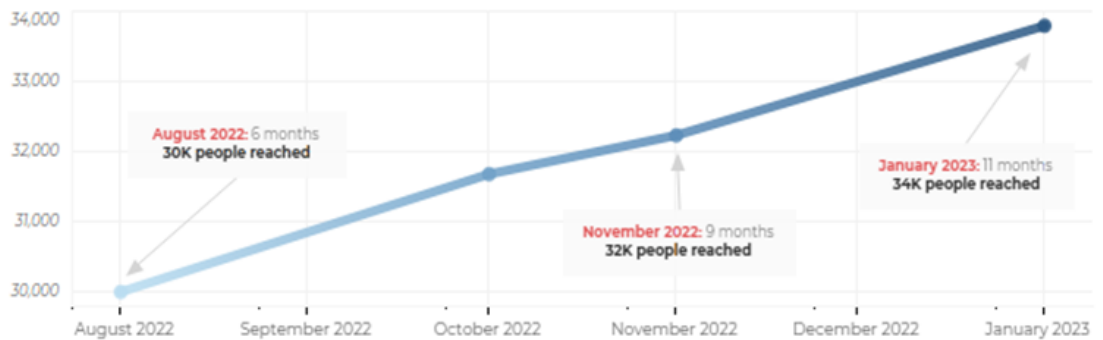
Our domestic reach

People reached

34K

Total population¹

1.3M



¹ Source: the WorldBank (2021)

People reached by sector

CVA	Health	Migration	PGI	Shelter	Relief	WASH
0	4,163	0	726	0	34,006	3,000

In-country partners

**As reported to the Federation-wide Data System up until December 31, 2022*



Explore more: <https://go.ifrc.org/emergencies/5854#federation-wide>

<p>National Society role in the national response</p>	<p>ERC has been working closely with different government actors and national stakeholders in national response framework. Close cooperation with National Insurance Board and Police and Border Control Board has made ERC a trusted partner with its own specific strengths and skills. During the border crisis, ERC was actively involved together with its volunteers to provide support and assistance to the arriving refugees. Furthermore, Tallinn City Council has been a partner for ERC for extended period and are now in the process of signing a MoU for the new CVA program. Also, an agreement was made with Tallinn City Council and ERC's second-hand store to support Ukrainian refugees with the essential items on their arrival to Estonia.</p>
<p>Key areas of scale-up and strength</p>	<p>The key areas of focus of Estonian Red Cross are providing First Aid courses to the Ukrainian refugees in the government accommodation centres and Ukrainian schools, providing psychological first aid trainings specifically designed for the Ukrainian crisis based on IFRC materials. The trainings are provided to ERC volunteers as well as to the volunteers of other organizations and institutions involved with the Ukrainian crisis and refugees. Furthermore, the Ukrainian children's integrations camps have demonstrated a great success and have revealed a further necessity in providing more psychological support to the children and their parents in order to integrate to the society and feel part of the local community. As the largest number of refugees are based in the capital and surrounding areas, the biggest increase in volume of operation is in the respective area. Additionally, it has become evident, that there is a need for the first aid rapid response teams in all four regions of Estonia to support refugees, especially when arriving to Estonia.</p>
<p>Areas of new / additional capacities developed</p>	<p>Estonian Red Cross is doing a first time ever CVA program in cooperation with local supermarket by providing social cards to the most vulnerable ones. Developing the capacities in the field of CVA is an important step for ERC to be able to continue these types of activities in the future. Thus, a full training on the topic is seen as a great value-added activity for the National Society. ERC has also developed a psychological first aid training program based on the IFRC approved materials that prepares people to work with the refugees. Additionally, ERC has been taking a stronger role in the national response plan and has developed closer ties with the government institutions responsible of the field.</p>

National Society partners

Presence of RCRC actors in country

The IFRC Regional Office for Europe in Budapest is coordinating the response operations and provides support to strengthen the capacities of the National Societies of the impacted countries. To ensure support and operational coordination needs, on 14 April 2022, the IFRC deployed an Ops Manager for Baltic Countries to support RCNSs in response and institutional preparedness building. Additionally, the IFRC has established a cluster office in Warsaw to cover six European countries namely Poland, Ukraine, Moldova, Lithuania, Latvia and Estonia.

Finnish Red Cross is supporting the coordination of the Evacuation Readiness project being implemented by the Estonian Red Cross, along with other Baltic National Societies which is strengthening capacities to operate evacuation centres in coordination with various emergency support services.

Movement Cooperation (ICRC)

ERC restoring family links services are active and collaborating closely with ICRC colleagues. No ICRC permanent presence in country.

Name of Partner	Health & Care	Integrated Assistance	Protection & Prevention	NS Capacity Building
IFRC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Finnish RC	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

OPERATIONAL STRATEGY

Scenario Planning

Scenario	Impact	Mitigating actions
Sudden increase in number of refugees	The government has no capacity to manage people alone efficiently and has difficulties of providing all the basic services.	Well-functioning volunteer management system and response team and trained and ready volunteers.
Energy crisis	Prices increase rapidly and people do not have the economic strengths or stability, thus falling to poverty and needing further assistance.	Preparedness and close cooperation with government and relevant stakeholders.

People to be assisted

Overall sex and age breakdown of people targeted

Cumulative overall targets since the beginning of the operation, Federation-wide

Sex-age group	Total
Males Over 18 years of age	3,000
Males Under 18 years old	1,500
Females Over 18 years old	6,000
Females Under 18 years of age	1,500
Total number of people to be assisted	12,000

ONGOING AND PLANNED OPERATIONS

HEALTH & CARE INCLUDING WATER, SANITATION AND HYGIENE (WASH)


(MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT / COMMUNITY HEALTH)

 Health & Care	Overall target: 6,000	
	Female > 6,000	Female < 2,000
	Male > 18: 2,000	Male < 1,000
Objective:	Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.	
Priority Actions:	Activities:	
Mental Health and psychosocial support services (MHPSS)	<ul style="list-style-type: none"> Under the EU4HEALTH programme, various MHPSS trainings will be organized for 500 Ukrainians and Estonians. Providing mental health and psychosocial support services for Ukrainians. 	
People trained in First Aid	<ul style="list-style-type: none"> Conduct First Aid training for 1,000 Ukrainian refugees. Organize First Aid kits for Ukrainian schools. Organize First Aid training for Rapid Response Teams assisting medical staff in temporary accommodation centres for Ukrainian refugees. 	
People trained in MHPSS	<ul style="list-style-type: none"> 1,000 people to be trained in MHPSS. 	
 WASH	Overall target: 6,000	
	Female > 18: 3,000	Female < 18: 1,000
	Male > 18: 1,000	Male < 18: 1,000
Objective:	Most vulnerable displaced people are provided with high-quality health and care services including MHPSS.	
Priority Actions:	Activities:	
People reached with hygiene supplies	<ul style="list-style-type: none"> After conducting the needs assessment among Ukrainian refugees, distribution of respective items will be done in HSPs. 	

INTEGRATED ASSISTANCE



(SHELTER, HOUSING AND SETTLEMENTS, MULTI-PURPOSE CASH)


Cash and Voucher Assistance	Overall target: 6,000	
	Female > 18: 4,200	Female < 18: 840

	Male > 18: 1,800	Male < 18: 840
Objective:	The most vulnerable displaced communities have their needs addressed through the use of cash assistance.	
Priority Actions:	Activities:	
Conditional and/or unconditional cash and voucher assistance	<ul style="list-style-type: none"> • Provision of Cash and Voucher Assistance for Ukrainian refugees with a total amount of EUR 100,000. • Conduct CVA preparedness and training for the National Society. 	

PROTECTION AND PREVENTION

(PROTECTION, GENDER, AND INCLUSION (PGI), COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA), MIGRATION)

 Protection, Gender and Inclusion	Overall target: 6,000	
	Female > 18: 500	Female < 18: approx. 2,500
	Male > 18: 500	Male < 18: approx. 2,500
Objective:	The different people impacted, displaced by or fleeing the crisis are safe from harm including violence, abuse and exploitation, discrimination and exclusion, and their needs and rights are met.	
Priority Actions:	Activities:	
Children welcomed in child-friendly spaces	<ul style="list-style-type: none"> • Creating a child friendly space in 4 targeted region's central Humanitarian Service Point. 	
Social Cohesion	<ul style="list-style-type: none"> • Organize 3-day integration camps for UA/EST children in the forest. • Organize 5-day summer camps for Ukrainian children with their family members with the presence of a psychologist. • Organizing trainings of intercultural communication for ERC volunteers. 	
 Community Engagement and Accountability	Overall target: 4,000	
	Female > 18: 3,000	Female < 18: -
	Male > 18: 1,000	Male < 18: -
Objective:	The diverse needs, priorities and preferences of the affected communities guide the response ensuring a people-centered approach through meaningful community participation.	

Priority Actions:	Activities:	
Community engagement strengthening	<ul style="list-style-type: none"> Increase close cooperation with various government institutions. 	
Establishing NS feedback mechanisms	<ul style="list-style-type: none"> Ensure consultation with local communities and establishing a community complaints and feedback mechanisms, including a helpline. 	
Collecting community feedback and using it	<ul style="list-style-type: none"> Procurement and distribution of relief items based on needs assessment. 	
 Migration and Displacement	Overall target: 12,000	
	Female > 18: 6,000	Female < 18: 1,500
	Male > 18: 3,000	Male < 18: 1,500
Objective:	Specific vulnerabilities of displaced populations and people on the move are analysed and their needs and rights are met with dedicated humanitarian assistance, protection and humanitarian diplomacy interventions, in coordination with relevant stakeholders.	
Priority Actions:	Activities:	
Humanitarian Service Points (HSPs) providing services to refugees/displaced people	<ul style="list-style-type: none"> Establishing and Strengthening Humanitarian Service Points (HSP) in each region. Unifying the standards and services of HSPs. Provide support to small branch facilities, where volunteers and branch staff provide information, basic humanitarian aid (hygiene kits, in-kind and food aid) and other additional services (RFL, first aid, PSS, collect feedback etc.) aimed at UA refugees. 	

ENABLING APPROACHES

NATIONAL SOCIETY STRENGTHENING, COORDINATION AND PARTNERSHIPS

 National Society Strengthening	
Objective:	National Societies respond effectively to the wide spectrum of evolving crises and their auxiliary role in disaster risk management is well defined and recognised.
Priority Actions:	Activities:

Branch Development	<ul style="list-style-type: none"> • Supporting capacity of branches to implement services. • Annual branch meeting
Volunteer Management Development	<ul style="list-style-type: none"> • Establishing a system for recruiting, activating, and managing volunteers to increase ERC's capacity supporting people affected
Leadership Development Support	<ul style="list-style-type: none"> • Timely and appropriate assistance and advice will be provided to Leadership of the NS upon request.
Programmes Development	<ul style="list-style-type: none"> • To increase NS capacity in CVA through CVA training. • Advanced training for first aid rapid responders. • MHPSS support sessions for camp participants.
Humanitarian Diplomacy and Strengthening Auxiliary Role	<ul style="list-style-type: none"> • Regional seminars with key stakeholders (partners, government, and community representatives) with aim to establish relationship and partnership with Government, Government institutions and local authorities that will lead to better understanding of the auxiliary role of the NS, increased income, and regular funding, etc.
Logistic Development Support	<ul style="list-style-type: none"> • Establishing & Strengthening Humanitarian Service Points (HSP) in each region.
Human Resource Development	<p>HR support for the NS through expansion of resources in the National Society through recruitment of key positions:</p> <ul style="list-style-type: none"> • Country plan Project Manager at HQ • MHPSS Project Manager • Volunteer management coordinator at HQ • Regional First Aid teacher • Finance officer • Procurement officer • Project reporting officer
PMER Development	<ul style="list-style-type: none"> • Consultation with communities and establishing community complaints and feedback mechanisms, including helpline. • Institutional and sectoral self-assessment.
Branch and Volunteering Development	<ul style="list-style-type: none"> • Organizing trainings of intercultural communication for volunteers. • Establishing a system for recruiting, activating, and managing volunteers to increase ERC's capacity supporting affected people.
NSD Coordination	<ul style="list-style-type: none"> • The National Society and IFRC will establish coordination mechanisms with in-country and outside of the country partners aiming to coordinate all efforts in developing National Society (NSD).



IFRC Secretariat Services

Objective:	The IFRC is working as one organization, delivering what it promises to National Societies and volunteers, and leveraging the strength of the communities with which they work as effectively and efficiently as possible.
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Priority Actions:	Activities:
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Operational Management	<ul style="list-style-type: none">• Establish a presence in Estonia with the IFRC Operations Manager's office in the Estonian Red Cross as well as a Programme Coordinator to support the Baltic National Societies in implementing the operation under this emergency appeal.• Enhancing the support to the Estonian Red Cross, especially in sectors that did not exist before the crisis through the extension of support from the IFRC Country Cluster Delegation Office.
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Coordination and Partnerships

Objective:	Technical and operational complementarity is enhanced through cooperation among IFRC membership.
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Priority Actions:	Activities:
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Movement Coordination	<ul style="list-style-type: none">• In case of the future presence of Movement partners in the country, a coordination meeting platform will be established to ensure active engagement among the Movement partners supporting the Estonian Red Cross.
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External Coordination	<ul style="list-style-type: none">• Support and accompaniment of Estonian Red Cross in coordination meetings with UNHCR and other external agencies.
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Quality and accountability

For the operation's Federation-wide indicator framework and data collected, please refer to [IFRC GO](#).

ANNEX 1: NATIONAL SOCIETY RESPONSE PLAN – FEDERATION-WIDE FUNDING REQUIREMENT THROUGH VARIOUS CHANNELS

Total	NS Fundraising	Through IFRC	ICRC
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FUNDING REQUIREMENTS

Planned Operations			
Shelter and Basic Household Items			
Livelihoods			
Multi-purpose Cash		760,000	
Health and Care		1,072,466	
Water, Sanitation & Hygiene		58,575	
Protection, Gender and Inclusion		670,285	
Community Engagement and Accountability		17,573	
Education			
Migration		202,654	
Risk Reduction, Climate Adaptation and Recovery		239,625	
Environmental Sustainability			
Enabling Approaches			
Coordination and Partnerships			
Secretariat Services		232,949	
National Society Strengthening		766,952	
Total	9,201,488	3,200,000	4,021,488
			1,980,000

Contact information

For further information, specifically related to this operation please contact:

In the Estonian Red Cross

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In the IFRC

- **Ukraine and Impacted Countries Crisis Regional Operations Manager:** lorenzo.violante@ifrc.org
- **Head of Country Cluster Delegation - Ukraine, Moldova, Poland, Lithuania, Estonia, and Latvia;** Stephane Michaud: stephane.michaud@ifrc.org
- **Operations Manager for Baltic Countries;** Lana Kuduzovic;: ana.kuduzovic@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **Regional Office for Europe, Head of Partnerships and Resource Development:** Andrej Naricyn, andrej.naricyn@ifrc.org

For In-Kind donations and Mobilization table support:

- **Regional Office for Europe, Head of Humanitarian Services & Supply Chain Management:** Stefano Biagiotti, stefano.biagiotti@ifrc.org

Reference



Click here for:

- [Link to the Emergency Appeal and updates](#)