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Emergency appeal Nigeria: Complex Emergency

 International Federation
of Red Cross and Red Crescent Societies

Emergency Appeal n° MDRNG018

150,000 people to be assisted

Launched 5 November 2014

CHF 250,000 DREF allocated

Operation ends November
2015

Glide n° CE-2014-000149-NGA

CHF 2.7 million Appeal budget

This Emergency Appeal seeks **CHF 2,777,899** to enable the IFRC to support the **Nigerian Red Cross Society (NRCS)** in assisting **150,000 beneficiaries for 12 months** focusing on improved **health and care, provision of clean water, sanitation facilities, emergency shelter, non-food items, promoting hygiene, psychosocial support and restoring family links**. The planned response reflects the current situation and information available at this point of the evolving operation and will be adjusted based on further developments and more detailed assessments.

Details are available in the Emergency Plan of Action (EPOA) [<click here>](#)

The disaster

Since May 2013: multiple security incidents resulted in internally displaced people (IDPs). The majority of the affected people are women, girls, children and the elderly. A State of Emergency was declared in the North-Eastern states of Adamawa, Borno and Yobe. The State of Emergency was extended on two occasions due to the dramatic intensification of attacks in the remote villages.

More than **600,000 people** in Adamawa, Borno and Yobe States have fled their homes since early 2013, according to the National Emergency Management Agency (NEMA). UNHCR estimates **470,000 people** internally displaced, mostly staying with families and host communities in North-East and other parts of Nigeria. Another **60,000 people** or more have sought refuge in neighbouring Cameroon, Chad, and Niger republics.

Some **8,600 civilians** have died due to civil unrest in over 70 towns and villages in four North-Eastern States of Nigeria (Adamawa, Bauchi, Borno and Yobe states), including Federal Capital Territory Abuja, Kano, and Kaduna.

Since January 2014: Over **400 people** have been reported killed in 14 explosions in crowded places, including several apparent suicide attempt bombings.

June 2014: CHF 85,658 allocated from DREF to support the National Society to respond with psychological support and training of volunteers to twin bomb explosions in Jos, Plateau State.

5 November 2014: Emergency Appeal launched for CHF 2.7 Million for some 150,000 people.



The operational strategy

Overall objective: To assist 150,000 beneficiaries (50,000 people in each of the three targeted States that are under a State of Emergency: Borno, Adamawa and Yobe; around 12,500 people per Local Government Areas per State) with community-based emergency health, water, sanitation and hygiene promotion, relief, psychosocial support and livelihoods support. During the implementation phase coordination will be reinforced with ICRC and the National Society with Movement coordination meetings to minimize any potential duplication of activities.

Needs assessment and beneficiary selection: The inherent insecurity and fluid nature of the situation in the affected area have prevented needs assessments from being conducting and the plan relies on the available information provided by the NRCS branches in the area. The protracted conflict situation has resulted in varied challenges for the affected population. The identified needs cut across all sectors. Through this appeal the NRCS will address the following identified needs; emergency health, water, sanitation, and hygiene promotion (WASH), non-food items/shelter, livelihoods, Psychosocial Support Services (PSS), Restoring Family Links (RFL) services in order to improve the wellbeing of the affected and traumatized families in line with SPHERE standards.

State	No. Directly affected	No. Indirectly affected	Total	Target beneficiaries	Needs of the affected
Adamawa	12,000	120,000	132,000	50,000 (37% of the total target)	Psychosocial support, restoring family links, livelihoods support, temporary shelter, water and sanitation facilities, food and non- food items
Borno	73,000	161,000	234,000	50,000 (21%)	Psychosocial support/RFL support, livelihoods support (cash transfer programme), food and non-food items, medical support, water and sanitation and temporary shelter
Yobe	21,170	116,000	148,454	50,000 (34%)	Psychosocial support, RFL, and livelihood support, water and sanitation facilities, shelter, foods, NFI, medical care and development and rehabilitation programme, education for children
Total	106,170	397,000	514,454	150,000	

Source: NRCS initial rapid assessment report

Assessed needs:

Health: Due to the prolonged conflict and high level of violence, community access to proper health care has been compromised as most health facilities have either been shut down or destroyed. Unhygienic practices in some of the IDP camps have caused the upsurge of epidemic outbreaks such as cholera. Affected and host communities also have increased risk of epidemics and other preventable diseases as their knowledge and capacity to address and prevent the impact of health issues is very low. The beneficiary selection process will be carried out with ICRC to maximize collective impact of planned activities, in the process reinforcing the National Society capacity to carry out the interventions.

- **Water, Sanitation and hygiene promotion (WASH):** The need for WASH interventions in the displaced population remains a high priority in the three targeted states. The IDP camps and host communities are in need of an adequate safe supply of water, sanitary facilities. Due to poor hygiene practices there have been cholera cases and other diarrheal diseases reported in the IDPs camps. Supply of water purifiers, water storage containers, mosquito nets, soap, dignity and delivery kits are urgently needed.
- **Livelihoods:** Many displaced people have had their livelihoods disrupted and thus currently do not have assets and coping mechanisms for self-sustenance. The majority of the affected are women who are mostly widows and children, while most family income earners have been killed or abducted. The usual farming lands have been taken out and the food that was harvested or planted has been destroyed due to conflict. Through this complex emergency operation, the NRCS will provide livelihood support to the most vulnerable families in the targeted LGAs.

- **Shelter, settlements and non-food items:** Shelter and NFI support are required for some selected female and child-headed households to rebuild their destroyed/damaged houses. About 400,000 to 500,000 people have also been displaced from their communities and are in need of shelter. Some are currently located at the 8 IDP camps in the North-Eastern States. The Government of Nigeria plans to relocate IDPs from Mubi LGA to Yola (Adamawa State) and Maiduguri (Borno State) to ease the pressure on limited resources. In all the camps NRCS volunteers and staff in coordination with other stakeholders have been managing the camps with registration, relief distribution, hygiene promotion, evacuation and referral services to the sick and pregnant/lactating mothers, family tracing with critical gaps that need to be urgently addressed. The National Society is an active member of the Camp Coordination and Camp Management sector in the inter Agency Emergency Response Working Group (IAERWG). Adamawa State Emergency Management Agency (ADSEMA), is providing emergency shelter and NFIs for the 4,236 registered IDPs in NYSC camp located in Girei LGA (Adamawa State). The NRCS will conduct further assessments and beneficiary selection in coordination with the ICRC, and will be supported by a shelter delegate deployed for a month.
- **Psychosocial support:** The protracted conflict in the North-East has induced trauma, panic, and depression as a result of incessant attacks since 2009. The need for psychosocial support is growing as the affected people need support to help them recover from the loss of their family members, injuries, damage to property, displacements, family separation and loss of livelihoods.
- **Restoring Family Links services:** Based on a needs assessment by the ICRC, there is a need to increase the NRCS capacity on delivering RFL services to the separated family members and to inform the displaced people of the availability of these services. Related activities will be carried out in coordination with the ICRC.
- **Safe and Dignified Burials:** Due to the increased number of deaths there is a need to provide dignified and safe burials. Working in collaboration with the ICRC and with their support, NRCS volunteers are overwhelmed by the need to increase support to burials, thus the National Society plans to scale-up the intervention in terms of training and provision of body bags, transport and protective equipment in order to effectively manage safe and dignified burial. The ICRC has pledged so support this activity.
- **Gender, youth as agents of change and violence prevention:** Youths have been exposed to violent situations and in order to mitigate the effect of this negative trend, NRCS is promoting moral values and a culture of tolerance amongst the youth by implementing the 'Youth as Agents of Behavioural Change' (YABC) model. Addressing gender inequalities and gender-based violence among the target groups remains one of the priorities. Volunteers will be trained to conduct and mainstream gender in all the activities of the project. Community dialogues conducted will mainstream gender issues and advocacy for gender equality. Youth role models will be identified and will be trained on the cascading model of youth as agents of behavioural change to promote social cohesion, peace and good behaviour.

Coordination and Partnerships

The IFRC is positioned to continue providing technical operational support to the National Society, directed through the operations team in Nigeria that reports to the West Coast Regional Representation in Abidjan. The ICRC has a country delegation with three sub-delegations in Port Harcourt, Jos and Maiduguri and an office in Kano. Two more offices will be opened in Adamawa and Gombe states by beginning of 2015. This will be an operational link in providing technical support to the National Society particularly in activities around restoring family links.

The Movement components in Nigeria hold coordination meetings which will be regularised as a permanent structure for this and other operations. Recently the components met to craft the contingency plan on election preparedness. The IFRC and ICRC are also in the process of considering a Movement Cooperation Agreement with the NRCS defining clear roles and responsibilities, and it is anticipated that this will be agreed and signed shortly.

At the national level, the Interagency Emergency Preparedness and Working Group (IA-EPRWG) and Humanitarian Country Forum (HCF) are the two coordination mechanisms. The National Emergency Management Agency (NEMA) coordinates emergencies at national level while the State Emergency Management Agencies (SEMAs) at the states level. The Government, UN system, INGOs and NGOs have also started providing immediate assistance to the affected population by providing relief and assistance working closely and through community-based organisations (CBOs), and the local Red Cross volunteers and structures.

Proposed sectors of intervention

Assessment, monitoring and evaluation
Outcome 1 Continuous detailed assessment and analysis are used to inform the design and implementation of the operation.
Output 1.1: Initial needs assessment are updated following consultation with beneficiaries and other Stakeholders.
Activities planned: <ul style="list-style-type: none"> • Carry out needs and gaps assessments • Conduct a mapping for PSS service providers to ascertain who is doing what, where and when • Promote and support coordination mechanisms to ensure provision of quality services at national, state and local levels
Output 1.2: The management of the operation is informed by a comprehensive monitoring and evaluation system.
Activities planned: <ul style="list-style-type: none"> • Conduct quarterly monitoring visits to project sites • Monitoring visits with IFRC operation team (as security allows and in coordination with ICRC) • Carry out a beneficiary satisfaction survey • Lessons learnt workshop
Output 1.3: Communities can access Red Cross services and resources through two-way communications systems.
Activities planned: <ul style="list-style-type: none"> • Community outreach on accessing Red Cross services in the three selected Branches using mobile phones and electronic media • SMS messaging in collaboration with Telecommunication service providers

Health and Care
Outcome 2: The immediate risks to the health of affected populations are reduced.
Output 2.1: Community-based health program activities are carried out with up to 150,000 affected people in Adamawa, Borno and Yobe states assisted.
Activities planned <ul style="list-style-type: none"> • Training of beneficiaries, when applicable, in psychosocial support programme activities • Psychosocial support program activities for the women/mothers in the camps and host communities: counselling in groups and individually, according to needs. Assist and encourage mutual support in the communities • Psychosocial support program is supported through community radios • House and camp visits are provided by the NRCS to women, children and youths who are reported to display symptoms of withdrawals and depression
Output 2.2: Improved community health services for mothers, children, elderly and people living with chronic illness including HIV.
Activities planned <ul style="list-style-type: none"> • Training of 200 TBAs (traditional birth attendants) on danger signs in pregnancy, lifesaving skills and sterilization of delivery equipment. • Procurement and distribution of delivery kits to the TBAs • Sensitization of communities through house-to-house visits, community gatherings and focus group discussions by NRCS mothers' club members on safe motherhood, female health education, HIV services, nutrition and health promotion in general. • Advocacy visits on immunization and hygiene promotion to community leaders and health centres in target areas • Advocacy for referral of fully immunized 20,000 children (number was estimated based on the number our volunteers can reach within the time frame) under-five years old is promoted in the target area • Carry out community mobilization to raise awareness on immunization against child killer diseases • Distribution of 6,000 mosquito nets • Identification of people in need of HIV, nutrition services and conduct referrals

Water, sanitation, and hygiene promotion
Outcome 3: Immediate reduction in risk of waterborne and water related diseases in targeted communities.
Output 3.1: 10,000 persons have access to safe water and sanitation
<p>Activities planned:</p> <ul style="list-style-type: none"> • Assessment and selection of the host communities • Provide 10 boreholes in selected communities, in the process coordinating with ICRC's planned activities. • Carry out sensitization campaigns on water purification and safe storage • Distribution of aqua tabs and jerry can for household water treatment and storage to 10,000 persons (1,429 families) in Adamawa (Biu Camp and neighbouring communities), Borno, and Yobe States • Provide 10 communal VIP latrines and bath sites • Conduct community-led sanitation campaigns • Distribution of laundry soap to 1,500 families
Output 3.2: Targeted population have access to information through a community sensitization campaign on water, sanitation and hygiene related diseases and HIV.
<p>Activities planned:</p> <ul style="list-style-type: none"> • House-to-house visits, focus group discussions and mass awareness campaign on prevention of water, sanitation and hygiene related diseases, safe excretal disposal, proper hand washing, food hygiene, and drainage and vector control • Procure and disseminate information, education and communication (IEC) materials related to WASH

Shelter and Settlements (and household items)
Outcome 4: The immediate shelter and settlement needs of the target population are met.
Output 4.1: 1,500 households are identified and receive emergency shelter assistance and essential household items (NFIs)
<p>Activities planned:</p> <ul style="list-style-type: none"> • Beneficiary selection and registration • Procurement of household items (blankets, mats, kitchen sets, buckets, second hand clothing) and shelter tool kits • Distribution of NFIs • Post distribution monitoring
Output 4.2: 60 households returning to their communities have resilient and sustainable shelter
<p>Activities planned:</p> <ul style="list-style-type: none"> • Conduct detailed assessment on damage of targeted houses • Identification and prioritization of communities • Beneficiary targeting and registration • Selection of candidates for training (construction, supervision, masonry, carpentry and unskilled volunteers) • Production of educational materials on best practices in housing reconstruction • Training of PASSA facilitators from the three branches • Complete PASSA activities with selected communities • Engagement of suitable supervision, skilled labourers and volunteers for construction activities • Procurement and transportation of reconstruction tools • Procurement of construction materials • Identify a shelter delegate to assist in the development of a National Society Shelter Strategy • Develop Shelter Strategy for the National Society

Livelihoods
Outcome 5: Livelihoods of people affected by the complex emergency in Adamawa, Borno and Yobe are restarted and restored.
Output 5.1: 1,500 targeted households' means of livelihood restored and strengthened.
<p>Activities planned:</p> <ul style="list-style-type: none"> • Beneficiary selection and registration • Train 600 female headed households in soap making, knitting, sewing, tie and dye, fish drying/smoking, GSM Handset repairs that have not benefited from any form of support. • Carry out a feasibility study

- Distribution of production assets
- Compile lessons learnt and good practices on the livelihood intervention

Restoring Family Links

Outcome 6: Contacts are re-established and maintained between family members separated by the emergency, within and outside the affected areas in Nigeria and with neighbouring countries.

Output 6.1: Develop capacity for assessing RFL needs and planning operational response

Activities planned:

- RFL needs assessment in Adamawa, Borno and Yobe
- Training of 50 volunteers in 2 different RFL workshops (2 days each)
- RFL Tools procurement (4 cameras, 1 computer, 1 printer, 15 mobile phones 5 for each branch)
- Dissemination of RFL activities (radio spot, leaflets)
- Setting up RFL network (1 RFL focal point in each LGA where NRCS has a division)
- Awareness creation for the affected populations, community leaders and Law Enforcement Agencies

Disaster Preparedness and risk reduction

Outcome 7: Capacity of the NRCS in the areas of assessment, disaster preparedness and response is strengthened across the targeted states.

Output 7.1: Develop capacity for assessing RFL needs and planning operational response

Activities planned:

- Training of trainers for two members of NRCS on ODK and Mega-V (assessments and registration of beneficiaries through mobile phones)
- Training on ODK and Mega-V in each of the branches
- Procurement of ODK and Mega V kits

Output 7.2: Telecommunication system is re-established in the 3 targeted States.

Activities planned:

- Procurement and installation of radio equipment for three NRCS branches
- Recruitment and training of radio operators for the NRCS branches

Programme support services

Programme support will be provided in the following areas:

- **Human resources:** The IFRC in-country team closely supported by the IFRC West Coast Regional Representation team coordinates the planning, implementation and monitoring of the operation, supported with technical guidance from the IFRC Africa Zone Disaster Management Unit.

At the operational level, the NRCS programme coordinator will continue leading programme team while managing the operation and reporting to the Secretary General, who has the overall responsibility for the operation. Programme officers branch secretaries of the targeted states will be reporting to the NRCS programmes coordinator.

At the branch level, the NRCS maintains a branch secretary, DM coordinator, programme coordinator health coordinator and volunteer's coordinator. The ICRC is supporting 6 positions at the NRCS Headquarters and 48 positions at branch level including Adamawa, Borno and Yobe branches"

In order to strengthen the NRCS branch level capacity for implementation and monitoring including reporting three Regional Disaster Response Team (RDRT) members will be deployed. In addition, a shelter delegate will be deployed for one month to provide technical support to the NRCS. The internationally deployed staff will report to the operations manager based in NRCS national headquarters in Abuja.

- **Logistics and supply chain:** All the supplies will be procured locally except for items that might not be available in the country at the time of procurement. The logistics unit will follow IFRC standard procurement procedures and SPHERE Standards. Whenever there is a logistical gap, technical support will be requested from the IFRC Regional representation and Africa Zone Logistics Unit.
- **Information Communication and Technology (ICT):** Due to the nature of the operation, IT equipment will be required including repair of the HF radio system. Laptops will be procured for the staff working on the operation. The NRCS IT unit will manage the IT equipment deployment and maintenance with support of the ICRC IT unit in-country.
- **Communication:** The Secretary General will be responsible for communication to external stakeholders. At the operational level, the communication department will undertake information dissemination and communication activities aimed at increasing the visibility and profiling the Red Cross. The IFRC will support with the documentation and publishing of stories on the IFRC website.
- **Security:** The IFRC and ICRC will support with regular dissemination of security briefs to all staff and volunteers. The IFRC through the volunteer policy will facilitate insurance for volunteers actively involved in the operation.
- **Planning, Monitoring, Evaluation, & Reporting (PMER):** The NRCS PMER unit will guide the monitoring and reporting activities, whilst the IFRC regional PMER unit will provide technical guidelines as required. The branch operational teams will be responsible for daily monitoring and weekly updates submitted to the national headquarters for consolidation and analysis. The IFRC/NRCS operations team will carry out beneficiary satisfaction surveys, lesson learned workshop and a final evaluation to discuss best practices, challenges and other experiences. An internal audit is also planned for this operation and will be supported by the IFRC finance and administration delegate in consultation with the Zone finance department.

Budget

Click [here](#) for the Appeal budget

Walter Cotte
Under Secretary General
Programme Services Division

Elhadj Amadou As Sy
Secretary General

Reference documents



Click here for:

- **Appeal Budget**

Contact Information

For further information specifically related to this operation please contact:

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For Resource Mobilization and Pledges:

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For Performance and Accountability (planning, monitoring, evaluation and reporting):

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

EMERGENCY APPEAL

07/11/2014

MDRNG018 Nigeria Complex Emergency

Budget Group	Multilateral Response	Bilateral Response	Appeal Budget CHF
Shelter - Relief	261,405		261,405
Shelter - Transitional	0		0
Construction - Housing	0		0
Construction - Facilities	0		0
Construction - Materials	0		0
Clothing & Textiles	606,250		606,250
Food	0		0
Seeds & Plants	187,800		187,800
Water, Sanitation & Hygiene	252,768		252,768
Medical & First Aid	6,250		6,250
Teaching Materials	1,125		1,125
Utensils & Tools	220,313		220,313
Other Supplies & Services	12,188		12,188
Emergency Response Units	0		0
Cash Disbursements	0		0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	1,548,098	0	1,548,098
Land & Buildings	0		0
Vehicles	0		0
Computer & Telecom Equipment	6,471		6,471
Office/Household Furniture & Equipment	0		0
Medical Equipment	0		0
Other Machinery & Equipment	0		0
Total LAND, VEHICLES AND EQUIPMENT	6,471	0	6,471
Storage, Warehousing	10,000		10,000
Distribution & Monitoring	60,000		60,000
Transport & Vehicle Costs	23,313		23,313
Logistics Services	30,500		30,500
Total LOGISTICS, TRANSPORT AND STORAGE	123,813	0	123,813
International Staff	192,000		192,000
National Staff	0		0
National Society Staff	144,237		144,237
Volunteers	93,194		93,194
Total PERSONNEL	429,431	0	429,431
Consultants	0		0
Professional Fees	17,000		17,000
Total CONSULTANTS & PROFESSIONAL FEES	17,000	0	17,000
Workshops & Training	297,757		297,757
Total WORKSHOP & TRAINING	297,757	0	297,757
Travel	10,000		10,000
Information & Public Relations	31,826		31,826
Office Costs	19,558		19,558
Communications	40,356		40,356
Financial Charges	9,588		9,588
Other General Expenses	50,000		50,000
Shared Office and Services Costs	24,460		24,460
Total GENERAL EXPENDITURES	185,787	0	185,787
Partner National Societies	0		0
Other Partners (NGOs, UN, other)	0		0
Total TRANSFER TO PARTNERS	0	0	0
Programme and Services Support Recovery	169,543		169,543
Total INDIRECT COSTS	169,543	0	169,543
Pledge Earmarking & Reporting Fees	0		0
Total PLEDGE SPECIFIC COSTS	0	0	0
TOTAL BUDGET	2,777,899	0	2,777,899
Available Resources			
Multilateral Contributions			0
Bilateral Contributions			0
TOTAL AVAILABLE RESOURCES	0	0	0
NET EMERGENCY APPEAL NEEDS	2,777,899	0	2,777,899