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Emergency appeal revision

Serbia: Floods

 International Federation
of Red Cross and Red Crescent Societies

Revised Appeal n° **MDRRS009** **49,600 people** to be assisted

Appeal launched **May 2014**
Revised in December 2014

Glide n° **FF-2014-000059-SRB** **CHF 3.84m** Appeal budget (revised)
Appeal coverage **86%**

Ends **March 2015**
(extended from February 2015)

Summary

This revised Emergency Appeal seeks a total of some **CHF 3.84m** (decreased from CHF 4.5m) to enable the IFRC to support the **Red Cross of Serbia (RCS)** to deliver assistance and support to a total of some **49,600 people** with a focus on early recovery including shelter rehabilitation and cash transfer, distribution of relief items to a smaller group of persons who remain displaced or have lost their livelihoods and on capacity building of the National Society. With some **CHF 3.29 m** of contributions received, the net multi-lateral needs amount to **CHF 548,753**. The revised plan reflects an extended timeframe, and a shift in the planned activities. The planned response reflects the current situation and information available at this point of the evolving operation.

Details are available in the Emergency Plan of Action (EPoA) <click here>

The disaster and the response to date

13 May 2014 Torrential rainfalls began in Serbia leading to severe flooding

15 May 2014 State of emergency declared

May 2014: CHF 290,926 DREF allocated; Emergency Appeal launched for CHF 4,485,096

May through December: operational implementation (reported in two Operations Updates)

- The Red Cross of Serbia participated in the rescue of 5,020 people, and in the evacuation of 16,389 people
- Amount of distributed bulk hygiene items totals **784,685 kg**; **4,996,572** liters of potable water provided. The Red Cross of Serbia has made available 27 water tanks supporting affected municipalities.
- RCS mobile technical teams have assisted the affected cities by pumping out flooded houses and using wall dehumidifiers to dry homes
- Food item distributions organized by the RCS with more than **41,000** ready-to-eat meals and **150,000** canned meals distributed from the National Societies disaster management stocks



Distribution of wall repair sets in Lajkovac.
Photo: RCS

December 2014: revised Appeal issued for CHF 3.8m for 49,600 people, extended to 31 March 2015.

The operational strategy

Summary of major revisions made to the Emergency Plan of Action:

An appeal of CHF 4,485,096 was launched on 27 May 2014 with a start-up funding of CHF 290,926 allocated from the IFRC's Disaster Relief Emergency Fund (DREF) to enable the Red Cross of Serbia to support 49,600 persons (12,400 families) in coping with the consequences of the floods.

The main changes in the planned activities of the revised Emergency Appeal are:

1. In general terms, the RCS operation has moved from immediate response to early recovery.
 - **Shelter rehabilitation:** The RCS's shelter intervention is focused on providing technical services for house cleaning, mud removal, and the provision of shelter repair kits of a minor nature, not for major structural repairs.
 - **The focus will remain on cash distribution** in order to assist the affected households to repair their homes or at least to have funds sufficient to repair one room, or two rooms for the winter. The delivery mechanism used in the process is transfer to bank accounts.
2. **Food and non-food item distribution** will continue to take place on a smaller scale to cover the needs of the most vulnerable residents over the winter, particularly the needs of those who remain in shelters and to secure families who have lost their food reserves or their income.
3. **National Society capacity building:** to be able to respond better and more efficiently to eventual floods in the future.
4. **Psycho-social support (PSS) related activities.** The National Society did not have enough capacity at the start the operation to cover the PSS-related needs of the affected Red Cross branches, but there was an interest and presence of some NGOs also doing such PSS programs such as UNICEF, ADRA and Save the Children, who have covered the gap from the very beginning. Therefore, this area will not be covered by the Emergency Appeal operation any longer.

Needs assessment and beneficiary selection

With technical support from the European Union, the United Nations, the Red Cross and Red Crescent Movement, and the World Bank, the Government of the Republic of Serbia preliminary needs assessment concluded that 10,000 housing units have been damaged, of which 350 had completely collapsed. The Government Recovery Programme provides non-repayable cash grants for the reconstruction of family residential facilities.

Through the Government Office for Reconstruction and Flood Relief, 16,200 households received financial assistance. Given that the Government assistance does not fully cover the needs, the Red Cross also contributes to the overall efforts with cash transfers of CHF 255 per affected household,

The Red Cross of Serbia is planning to cover as many affected households as possible with unconditional cash transfers starting with those most affected or damaged and gradually moving to household payments for those with less damage. The operation has addressed the needs of 12,400 families to date, with a focus on elderly people, women and children. During the relief items distribution, priority was given to:

- Families evacuated from the floods and hosted by relatives or friends, hosting families themselves, and those who are still in temporary shelters.
- Families with women as the main breadwinners (typically widows), elderly couples, young couples with small children.
- Families who are not recipients of any substantial assistance from the Government, NGOs and other organizations.



Coordination and partnerships



The Red Cross of Serbia is part of the formal in-country emergency response structure and is represented at all levels; municipal, regional and state levels. Across the country the RCS is formally in charge of receiving and distributing humanitarian assistance and helping out state structures with emergency evacuations and sheltering. The RCS is also coordinating closely with ECHO, including attending ECHO coordination meetings.

Coordination among Movement partners is being ensured through regular information exchange between IFRC and ICRC. Several partner National Societies have launched fundraising campaigns for the floods. Partner National Societies do not have offices or permanent representatives in Serbia, but support has been provided through bilateral and multilateral cash donations.

Since the beginning of the crisis, the IFRC Europe Zone Office has provided remote and on-site support. In partnership with the Austrian Red Cross-led consortium (Austrian Development Agency and Neighbours in Need, Swiss Red Cross) the new Great Morava River Early Recovery and Resilience Project started to be implemented. The overall goal is to contribute to the improvement of the living conditions of flood-affected families in Serbia and to increase the resilience of four affected municipalities.

The response from the Government of Serbia has been strengthened with widespread volunteer activities deployed to sites to reinforce and build new temporary dams in the affected cities. Teams from Austria, Bulgaria, Croatia, the Czech Republic, Denmark, France, the FYR of Macedonia, Germany, Hungary, Italy, Norway, Poland, Romania, Slovenia and Slovakia offered assistance through the European Union's Civil Protection Mechanism.

The Emergency Management Department of the Ministry of Interior of the Republic of Serbia, Municipalities, and emergency headquarters of the endangered municipalities; the Ministry of Emergencies (EMERCOM) of Russia, UN UNDAC and the EU Civil Protection Mechanisms are all actively involved in the coordination of the activities in the country.

Proposed sectors of intervention



Water; Sanitation; Hygiene promotion

Outcome 1 The risk of water-borne and sanitation-related diseases has been reduced through access to safe drinking water, appropriate sanitation and hygiene promotion of the target population

Output 1.1 Access to safe water which meets SPHERE standards through water distribution points in the affected municipalities is provided to the targeted 10,000 families

Activities implemented and planned:

- Detailed assessment to identify areas for intervention
- Procurement and distribution of jerry cans and water disinfectants

Output 1.2 Sanitation and hygiene promotion activities are provided to the targeted population, including hygiene-related goods (NFIs)

Activities implemented and planned:

- Detailed assessment to identify areas for intervention
- Distribution of 100 cleaning kits in the collective centres
- Distribution of hygiene parcels to the target population
- Implementation of hygiene and environmental sanitation promotion activities for affected communities by the RCS volunteers
- Monitoring of use of household level water treatment and storage



Shelter and settlements

Outcome 2 The shelter and settlement needs of the target population are met in line with the national coordination mechanism

Output 2.1 Shelter assistance is provided to 1,400 families evacuated, including mattresses

Activities implemented and planned:

- Identification of families to receive shelter assistance

- Consultation with families to identify the most appropriate tools needed (shelter or cleaning)
- Local procurement, transportation and distributions / or replenishment of mattresses
- Local procurement, transportation and distribution / or replenishment of other items (rubber boots)

Output 2.2 Essential household items are provided to 1,000 host and hosted families

Activities implemented and planned:

- Identification of host families
- Consultation with families to identify the most appropriate non-food items needed
- Local procurement, transportation and distributions

Outcome 3 The affected families are assisted with cleaning kits and drying facilities to return to their houses

Output 3.1 10,000 families have received assistance to enable them to return to their homes

Activities implemented and planned:

- Identification of households affected
- Market analysis and identification of providers
- Design and implement beneficiary communications for voucher / cash grants programme
- Distribution and assistance with the use of driers / dehumidifiers / mud pumps



Food security



Nutrition



Livelihoods

Outcome 4 The current food gap of flood affected families is met

Output 4.1 Ready-to-eat meals and canned meat are distributed by the RCS to the affected beneficiaries

Activities implemented and planned:

- Identification of families (accommodated in temporary shelter along with host and hosted families)
- Local procurement, transportation and distributions of food parcels (one per family)
- Monitor and evaluate the relief activities and provide reporting on relief distributions



Restoring Family Links (RFL)

Outcome 5 Family links are restored wherever people are separated from of their families

Output 5.1 Family tracing, messaging services are provided to the evacuated people

Activities implemented and planned:

- Identification of families in need of RFL
- Handling of tracing requests and provision of family messaging service
- Establishing of the communication unit, Skype installed
- Updating training for the volunteers



National Society capacity building

Outcome 6 The logistic capacity of the National Society to respond to the consequences of disaster situations is strengthened

Output 6.1 The national logistic team has been strengthened to provide efficient response emergency situations

Activities implemented and planned:

- Procurement and deployment of a mobile warehouse in Obrenovac city
- Procurement of a 10 ton truck, 2 four-wheel drive cars and 2 forklifts
- Support for IT through the provision of computers and printers
- Conduct training in Relief Distribution and Logistics

Outcome 7 The functionality of the affected branches is reinforced and supported

Output 7.1 A prefabricated container will be set up serving as a temporary office for the affected branch

Activities implemented and planned: Procurement and erection of a prefabricated container

€ Budget

See attached IFRC Secretariat budget (Annex 1) for details. With some CHF 3.29 m of contributions received, the net multi-lateral needs amount to CHF 548,753.

Walter Cotte
Under Secretary General
Programme Services Division

Elhadj Amadou As Sy
Secretary General

Reference documents



Click here for:

- Previous Appeals and updates
- Emergency Plan of Action (EPoA)

Contact Information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

EMERGENCY APPEAL

10/12/2014

MDRRS009 Serbia Floods

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	108,800			108,800
Food	265,475			265,475
Seeds & Plants				0
Water, Sanitation & Hygiene	4,120			4,120
Medical & First Aid				0
Teaching Materials				0
Utensils & Tools	374,509			374,509
Other Supplies & Services	2,303,641			2,303,641
Emergency Response Units				0
Cash Disbursements				0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	3,056,545	0	0	3,056,545
Land & Buildings				0
Vehicles	204,326			204,326
Computer & Telecom Equipment	3,600			3,600
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
Total LAND, VEHICLES AND EQUIPMENT	207,926	0	0	207,926
Storage, Warehousing	18,000			18,000
Distribution & Monitoring	20,000			20,000
Transport & Vehicle Costs	10,000			10,000
Logistics Services				0
Total LOGISTICS, TRANSPORT AND STORAGE	48,000	0	0	48,000
International Staff	5,000			5,000
National Staff				0
National Society Staff	96,710			96,710
Volunteers	6,800			6,800
Total PERSONNEL	108,510	0	0	108,510
Consultants				0
Professional Fees	80,000			80,000
Total CONSULTANTS & PROFESSIONAL FEES	80,000	0	0	80,000
Workshops & Training	42,200			42,200
Total WORKSHOP & TRAINING	42,200	0	0	42,200
Travel				0
Information & Public Relations	43,500			43,500
Office Costs	9,300			9,300
Communications	9,000			9,000
Financial Charges				0
Other General Expenses				0
Shared Office and Services Costs				0
Total GENERAL EXPENDITURES	61,800	0	0	61,800
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Supplementary Services Recovery	234,324	0		234,324
Total INDIRECT COSTS	234,324	0	0	234,324
Pledge Earmarking & Reporting Fees	3,500			3,500
Total PLEDGE SPECIFIC COSTS	3,500	0	0	3,500
TOTAL BUDGET	3,842,805	0	0	3,842,805
Available Resources				
Multilateral Contributions	3,294,052			3,294,052
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	3,294,052	0	0	3,294,052
NET EMERGENCY APPEAL NEEDS	548,753	0	0	548,753