

Emergency appeal operations update

Mozambique: Floods

Emergency appeal n° MDRMZ011	Operations update n° 1
Date Issued: 10 February 2015	Timeframe covered by this update: 22 January – 5 February 2015
Emergency Appeal operation start date: 22 January 2015	Timeframe: 6 months (End date: 21 July, 2015)
Appeal budget: CHF 847,607	Appeal coverage: 0%
Disaster Relief Emergency Fund (DREF) allocated: CHF 120,000	
N° of people being assisted: 15,000 people (3,000 households)	
Host National Society(ies) presence (n° of volunteers, staff, branches): 250 volunteers, 18 NDRT Staff members Zambezia Provincial Branch and 10 CVM staff members at the Headquarters	
Red Cross Red Crescent Movement partners actively involved in the operation: Spanish Red Cross, German Red Cross, and Danish Red Cross.	
Other partner organizations actively involved in the operation: National Disaster Management Institute (INGC), UN-Habitat, IOM, World Health Organisation, UNICEF, Ministry of Health, COSACA, (CONCERN, CARE, Save the Children) KUKUMI, ADDRA, WFP, World Vision International and other stakeholders.	

Appeal History:

- This [Emergency Appeal](#) was launched on 22 January for CHF 847,607 for 6 months to support Mozambique Red Cross Society (CVM) provide assistance to 15,000 people (3,000 households) affected by floods.
- Disaster Relief Emergency Fund (DREF): CHF 120,000 was initially allocated from the Federation's DREF to support the national society to start up the operations by meeting immediate needs of affected people in Zambezia province.
- IFRC, on behalf of CVM would like to thank those who have committed to support this Appeal through soft pledges including American Red Cross, Danish Red Cross and in-kind contribution from Unilever Mozambique. More partners are encouraged to support the Appeal to enable Mozambique Red Cross provide the needed support to the flood affected communities.
- This update provides information regarding the first 15 days of the operation since the launch.



CVM volunteers in Maputo are loading a truck of NFIs to Quelimane. Photo: IFRC

Summary: Over the past few months, from November 2014 until late January, Mozambique has been experiencing extensive rainfall which has flooded many regions. The most critical area affected is in the centre of the country, precisely in the Licungo River Basin (Zambezia province). Floods here reached historical levels (in some areas up to 12m height). Currently many public or private infrastructure are being used as informal camps for the displaced.

According to the National Disaster Management Institute (INGC) it is estimated that 124,381 people (approximately 25,258 families) are affected across the country. In Zambezia province a total of 95,360 people (19,072 families) are affected by the floods. Currently 43,290 people (10,861 families) are currently in collective shelters; 12,551 people (2,454 families) have already left the shelters and received emergency shelter and plot in temporary and relocation areas. The rest of the population is with host families or scattered over the territory,

often isolated. As of late January, 33 accommodation centres across the Zambezia Province were in operation, including schools and religious centres. The floods destroyed 5,319 houses and damaged 4,000 houses, 6 health centres, 378 classrooms and 57 bridges according to ECHO. The death toll due to flooding, lightning and house collapse has risen to 117 according to the INGC.

In responding to the disaster, Mozambique Red Cross (CVM) has requested the International Federation of Red Cross and Red Crescent Societies (IFRC) to launch an Emergency Appeal to enable the IFRC to assist CVM reaching out to 15,000 people (3,000 households) in Zambezia province. The appeal seeks CHF 847,607 to support a six month operation focusing on several sector interventions below:

- Detailed assessment
- Shelter and Non- Food Items (NFIs)
- Health and Care
- Water, Sanitation and Hygiene Promotion (WASH)
- Restore Family Links (RFL)
- National Society Capacity Building, and
- Disaster Risk Reduction

Following the release of DREF funds, shelter materials such as tarpaulins and shelter tool kits and non-food items (kitchen sets, jerry cans, mosquito nets) have arrived in Quelimane and are ready for distribution in close cooperation with National Disaster Management Institute (INGC) to ensure no duplication are recorded.

The IFRC has deployed staff from the zone and regional offices to assist in the operation while recruitment of long term staff has commenced. The IFRC Shelter Cluster Coordinator arrived in-country on Thursday 29 January while an Operations Manager and a Regional Disaster Response Team (RDRT) are currently being recruited.

CVM has been mobilizing and using 250 Red Cross volunteers to work around the clock to assist in delivering and distributing relief items and initiate health and WASH activities.

In terms of activities completed:

- **CVM** completed an initial rapid assessment and data from the field are being analysed.
- **Health and care:** In collaboration with the Ministry of Health (MoH), a first aid post has been set up in Mocuba alongside an accommodation centre to treat minor injuries and provide transport to the nearest medical facilities for more serious injuries and illness. Further tents are being organized in collaboration with the MoH.
- **WASH:** 12 volunteers in six accommodation centres in Mocuba treated 15,060 litres of water to ensure safe water sources for 560 men and 1,273 women. 50 slabs for latrine construction have been distributed in Namacurra and another 50 are being organized. Sensitization sessions were conducted by 18 volunteers in five accommodation centres in Mocuba on hygiene and sanitation reaching 361 men and 830 women.
- **Shelter and NFIs:** Items for 3,000 families have arrived in Quelimane and are ready for distribution in Mocuba, Namacurra, and Mopeia. Maganja da Costa is still inaccessible by land.
- **Capacity building:** Approximately 25 volunteers are being recruited and equipped for capacity building. 50 volunteers have been trained across sectors and will be equipped with basic visibility, boots, rain jackets, megaphones, gloves, etc. to continue conducting activities in the communities.
- **Disaster Risk Reduction/Preparedness:** To reduce risks and improve response in the future, the plan is to initiate the establishment of CBDRTs in 10 communities; two in Mopeia, five in Maganja da Costa, two in Mocubba; and one in Namacurra.



CVM volunteers undergoing a refresher training
Photo: CVM

Coordination and partnerships

With support from the IFRC Africa Zone and Southern Africa Regional Office, CVM has been coordinating with Red Cross Red Crescent partner national societies in-country, Unilever Mozambique and outside the country to maximise resources for the operation. In addition, CVM and IFRC have been sharing information and emergency appeal to non-Red Cross stakeholders for coordination and resource mobilisation purposes. CVM have been attending coordination meetings chaired by INGC since day one of the floods. This was beneficial for INGC and other stakeholders in mobilising volunteers and resources to be in a position to immediately respond to affected people.

Daily meetings are being held with CVM technical departments and partner national societies of Denmark, Germany and Spain to get updates on the situation. This covers the most pressing needs, who does what in the field, and the main priorities. The IFRC has been part of the meeting since the beginning of the operation and has made significant contributions in the direction of the operation.

Upon the request of INGC and CVM, a shelter cluster coordinator arrived in Maputo on Thursday 29 January and is now situated in Quelimane to work with partners to achieve shelter and NFI activities. He has replaced a Spanish Red Cross delegate who had been deployed in Quelimane since the floods began to assist with the shelter cluster coordination.



Displaced communities engaging in recreational activities organized by CVM volunteers outside an accommodation centre in Mocuba. Photo: CVM

The Shelter Cluster aims at covering the needs for 100% of people in accommodation centres (approx. 47,000 as at 2 February). Shelter items will be provided in the interim; transitional shelter or improved and safer reconstruction of houses can be promoted by self-recovery of materials, technical capacities and advocacy with the Government.

All cluster members have been working together to map out resources for emergency and begin to plan for early recovery in the following areas:

Emergency phase: Key activities

- Distribution of emergency shelter material (tarpaulins, tents)
- Shelter kit trainings
- NFI distribution (household items) in coordination with WASH cluster

Recovery Phase: Key Activities

- Distribution of self-recovery material (tools, fixings) for 10,132 families
- Rapid post damage assessment on housing and community schools in coordination with Protection and education cluster and Social Sector
- Support and training on building improved (safer) housing. Building on capacities of shelter members and also support improved reconstruction of schools
- Support territorial strategy for safe areas and adapted settlements

Expected Outcomes

- At least 50% of displaced population have access to transitional shelter in areas not at risk
- At least 80% have access to training and capacity-building on adaptive housing and building improvement
- Government has access to an actionable strategy for Housing and Basic Infrastructure in Zambezia

Operational implementation

Overview

CHF 120,000 has been released from DREF funds to help kick start the operation until more funding can be raised by donors to fully accomplish the rising needs and expectations in the emergency appeal. At this stage no RDRT or FACT have been deployed to Mozambique and the operation is supported by two IFRC Disaster Management delegates respectively while awaiting the recruitment of the operation manager and an RDRT to arrive and take over. Further detailed analysis on output achievements will be conducted over the next few weeks once the IFRC delegate joins the distribution teams in Quelimane.

Planned interventions	Implementation (%)
Quality Programming / Areas common to all sectors	
Outcome 1: The operation is implemented to reflect the needs of the affected beneficiaries	
Output 1.1: Assessments are conducted and coordination is utilized to inform on the situation the emergency plan of action, immediate risks, damages and potential needs of the affected families using agreed upon guidelines	50% has been achieved by carrying out the needs assessments in all 11 affected provinces. The remaining 50% will be further carried out looking into longer-term health, livelihoods and recovery needs.
Health and care	
Outcome 2: To reduce the risk of communicable diseases within the targeted communities	
Output 2.1: Community-based health promotion and disease prevention activities are conducted with 3,000 households	Approximately 20% has been achieved by raising awareness on health promotion being conducted in accommodation centres. Cholera prevention education is planned to be rolled out over the next week as some cases have been recorded in Nampula and Zambezia provinces. In addition, 2,000 (out of 6,000) mosquito nets have arrived in Quelimane. The delivery of remaining nets is in progress.
Output 2.2: Target population is provided with rapid medical management of injuries and illness	Approximately 25% has been achieved - a first aid post outside the accommodation centre in Mocuba has been set up. .
Water, sanitation, & hygiene promotion	
Outcome 3: Reduce the risk of waterborne and water related diseases in targeted communities.	
Output 3.1: Adequate water, sanitation, and hygiene promotion which meets Sphere standards in terms of quantity and quality provided to 3,000 households	Approximately 20% has been achieved by carrying out the following activities - water treatment, latrine slabs construction and sensitization sessions by volunteers to reach 3,000 families in Mocuba, Mopeja, Namacurra and Maganja De Costa. Some jerry cans have been distributed in Mocuba and Mopeja and soaps are being shipped from Maputo over the next week.
Shelter and settlements	
Outcome 4: To improve living conditions through provision of adequate shelter during the emergency period for the flood-affected households.	
Output 4.1: 3.000 displaced families are provided with shelter items/materials in coordination with the local authorities and humanitarian partners.	Approximately 20% has been achieved by delivering 2,000 kitchen sets, 300 shelter tool kits and 770 tarpaulins to Quelimane. More shelter tool kits, kitchen sets and tarpaulins

	are planned to be shipped from CVM warehouse and procurement will continue to be processed in the coming days. Items were distributed in Mocuba and Mopeja on February 5 and 6.
Restoring Family Links	
Outcome 5: Improve social assistance for the target population.	
Output 5.1: Provide restoring family links support to targeted areas	Since the families in Zambezia are united, there will be no need for RFL activities hence this outcome will be removed in subsequent operations updates.
National Society Capacity Building	
Outcome 6: Strengthening CVM capacity for emergency operations at the National Level.	
Output 6.1: Volunteers are trained and equipped to respond to the emergency needs in the targeted regions	0% achieved. The procurement of equipment and tools for volunteers will commence once funding has been received.
Preparedness/Disaster Risk Reduction	
Outcome 7: Strengthening affected communities' capacity to prepare and respond to floods/storms in the future	
Output 7.1: Volunteers in the community are trained and equipped to respond to potential emergencies	0% achieved. Communities have been selected. Volunteers awaiting training in order to train the communities to respond to potential emergencies in the future.

Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.