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# Kazakhstan

## Annual Report 2014

 International Federation  
of Red Cross and Red Crescent Societies

**MAAKZ001**  
**30 April 2015**

**This report covers  
the period  
from 1 January 2014  
to 31 December 2014.**

*Red Crescent's response operation  
in Karaganda region  
Photo: Kazakhstan RC*



### Overview

In order to *strengthen the specific Red Cross / Red Crescent contribution to development*, the International Federation of the Red Cross and Red Crescent Societies (IFRC) was supporting the Kazakhstan Red Crescent Society's programmes addressing tuberculosis (TB) and vulnerabilities related to migration during the reporting period.

The TB prevention activities were implemented in Almaty, Taldykorgan and Semey (Semipalatinsk), all aimed at improving the treatment outcomes by encouraging treatment adherence through direct observation of treatment, education and psycho-social support. The Kazakhstan National Society reached 205 clients with TB and multi-drug resistant (MDR) TB over the period. Besides, 23,000 people were reached with TB awareness activities in the three mentioned target cities.

In the area of migration, the Kazakhstan Red Crescent Society was exerting activities in Astana, Almaty, Taldykorgan, Shymkent, Aktobe, Atyrau, Semey (Semipalatinsk) and Karaganda. The project is part of the regional migration project reaching migrants and potential migrants and their families through information and education centres that form the Central Asian Red Crescent Labour Migration Network. The Kazakhstan Red Crescent provided the following services: legal consultancy, psychosocial support, health promotion, tracing and tailored humanitarian support for the most vulnerable migrants. These services reached 7,449 labour migrants from Kyrgyzstan, Tajikistan and Uzbekistan through eight centres and outreach work.

*In order to grow Red Cross Red Crescent services for vulnerable people*, the IFRC's Disaster Relief Emergency Fund (DREF) supported the Kazakhstan Red Crescent in delivering immediate assistance to 159 households affected by a flash flood caused by a dam burst in Karaganda region during the spring. The National Society distributed bedding sets, hygiene kits and kitchen sets to 159 beneficiary households and replenished the National Society's emergency stock used to reach 195 most affected households in the initial response phase.

In the second half of the year, the Kazakhstan Red Crescent joined the regional project on "Building sustainable community resilience through strengthening Disaster Risk Reduction systems in Central Asia" funded by DG ECHO. The 18-months project is managed, coordinated and supervised by the German Red Cross, supported by the IFRC Secretariat and the Austrian Red Cross and

implemented by the National Red Crescent Societies in Kazakhstan, Kyrgyzstan, Tajikistan, Uzbekistan and Turkmenistan. In Kazakhstan, the Red Crescent Society has concentrated on Disaster Risk Reduction (DRR) at schools and first aid training in Pavlodar and Taldykorgan.

*To heighten Red Cross Red Crescent influence and support for our work*, the National Society has been assisted in strengthening its capacities to contribute to local development decision making and service delivery. A new EU-supported project titled “Strengthening capacities of the Red Crescent Society of Kazakhstan and Civil Society Organizations to contribute to local development in Kyzylorda oblast” and funded through the IFRC Secretariat started in Kazakhstan in May 2014. The main objective of the project is to raise effectiveness of the relationships between the civil society institutions and the state and to expand the participation of the civil society institutions in the realization of development strategies. The Red Crescent experience and the technical expertise from the IFRC Secretariat help the National Society facilitate consultancy support and cross-training to improve capacities of civil society organisations and vulnerable people through the established resource centres in Kyzylorda region.

### Working in partnership

The list below includes multilateral and bilateral partners of the Kazakhstan Red Crescent that support the National Society programming with funds.

Operational Partners	Agreement/programme area
<b>Multilateral</b>	
European Union	Migration, capacity-building and local development
Japanese RC	Health and care (TB prevention in Semey)
United Way (Eli Lilly Export SA)	Health and care (MDR-TB)
<b>Bilateral</b>	
American RC	MoU/ health and care (HIV prevention), earthquake preparedness, organizational development
British RC	Health and care (TB/ HIV co-infection prevention)
German RC	Disaster management (DIPECHO-VIII)
UAE RC	Support for socially vulnerable groups
ICRC	IHL, RFL, DM capacity-building

### Progress towards outcomes

#### Business line 1: To raise humanitarian standards.

**Output:** 1.2.1 Kazakhstan RC promotes fundamental principles and humanitarian values of the Movement.

Measurement		
Indicators	Annual Target	Year to Date Actual
Number of new staff members and volunteers reached with sessions on fundamental principles and humanitarian values	30	N/A
Comments on progress towards outcomes		
The Kazakhstan Red Crescent continued promotion of the fundamental principles and humanitarian values among staff and volunteers recruited by various programmes. However, there was no statistics collected in 2014 on the number of people reached.		

**Output:** 1.4.1 Framework and principles for building strong national societies are promoted to ensure RC uptake and active participation

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
NS annually updates the Databank profile including the FWRS	Updated in 2011	Updated on annual basis	Updated. Databank and FWRS have been merged.
NS participates in OCAC process in 2012	Not applicable	Conduct Self assessment phase	Self-assessment completed in 2012.
Comments on progress towards outcomes			
The FDRS profile of the National Society was updated with information for the year 2013: financial statement, annual report, data on key proxy indicators.			

**Business Line 2: To grow Red Cross Red Crescent services for vulnerable people.**

**Output:** 2.1.1 Kazakhstan RC has increased institutional capacity to support community disaster risk reduction, preparedness and response.

Measurement	
Indicators	Year to Date Actual
Trained and equipped DR teams by the end of 2014 (4 zone and 9 regional)	See details below
Prepositioned emergency stocks in regional branches for 800 people in total by the end of 2013.	See details below
Comments on progress towards outcomes	
<ul style="list-style-type: none"> <li>No funding was received through the IFRC Secretariat for the disaster management programme in 2014 and no activities were implemented toward this output.</li> <li>Capacity-building activities related to identification and communication, organizational preparedness have been realized with support from the ICRC.</li> <li>In addition, in the second half of the year, the National Society started a community-based disaster preparedness project with support from the German RC within the DIPECHO-VIII project.</li> </ul>	

**Output:** 2.3.1 Kazakhstan RC provides regular update to the disaster management database

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
The database is updated annually	Updated in 2011	Updated	N/A
Comments on progress towards outcomes			
Not applicable.			

**Output:** 2.4.1 Kazakhstan RC takes an active part in inter-agency contingency planning (shelter section) at national level

Measurement	
Indicators	Year to Date Actual
The NS role in the inter-agency contingency plan is defined by the end of 2013	N/A
NS participated in testing the plan in 2013	N/A
Comments on progress towards outcomes	
<p>No funds were channelled through IFRC Secretariat for the disaster management programme in 2014 and no specific activities were implemented.</p> <p>The National Society took part in the workshop on inter-agency contingency planning and humanitarian briefing for donors arranged by UNOCHA in Astana in May. The Red Crescent also regularly participated in workshops and meetings of the management committee and the inter-agency expert group of the project titled "Strengthening national capacity on risk assessment, disaster prevention and response" that is realized in Kazakhstan by UNDP and the Government.</p>	

**Output:** 2.6.1 Disaster preparedness and response capacities of target communities in the most disaster-prone areas have strengthened through RC DRR activities related to climate change

Measurement	
Indicators	Year to Date Actual
160,000 people are reached with messages on disaster risks over 4 years	See details below.
40 local disaster management committees (LDMC) are established in target communities over 4 years and have community's DP'/DR plans	See details below.
Comments on progress towards outcomes	
<p>No funding was received through IFRC Secretariat for the disaster management programme in 2014 and no activities were implemented towards this output.</p> <p>However, in the second half of the year the National Society started a community-based disaster preparedness project with support from the German RC within the DIPECHO-VIII project and worked on earthquake preparedness within the five-year project "Prepare Central Asia" implemented in cooperation with the American Red Cross.</p>	

**Output:** 2.6.2 Kazakhstan RC has carried out recovery projects in communities affected by disasters

Measurement	
Indicators	Year to Date Actual
At least 2 pilot projects are implemented by end of 2013	N/A
Comments on progress towards outcomes	
<p>No funding was received through IFRC Secretariat for the disaster management programme in 2014 and no activities were implemented towards this output.</p>	

**Output:** 2.7.1 Kazakhstan RC has promoted IDRL at the national and regional levels

Measurement			
Indicators	BL	Annual Target	Year to Date Actual
Most of the study recommendations to the national legislation adopted by end of 2013	Not applicable	Study recommendations promoted	N/A
Comments on progress towards outcomes			
<ul style="list-style-type: none"> <li>In the end of the year 2014 the Inter-parliamentary Assembly of the Commonwealth of Independent States adopted the Model Act on IDRL as a recommended reference legislative text for eventual use by the National Parliaments of the CIS. This is a first decision of a regional organisation to internalise the IDRL product and take direction towards using it in upgrading the legal preparedness for disasters at national level in the respective member-states.</li> <li>Regional level activities towards IDRL promotion are envisaged within DIPECHO-VIII in 2015.</li> </ul>			

**Business line 3: To strengthen the specific Red Cross Red Crescent contribution to development**

**Output:** 3.1.1 Kazakhstan RC promotes non-discrimination, tolerant attitude and social inclusion

Measurement		
Indicators	Annual Target	Year to Date Actual
Number of community members reached with messages on non-discrimination, tolerance and social inclusion	6,000	7,449
Comments on progress towards outcomes		
<ul style="list-style-type: none"> <li>The Kazakhstan Red Crescent continued serving migrants and their family members through eight information and education centres in Aktobe, Almaty, Astana, Atyrau, Karaganda, Taldykorgan, Semey, Shymkent. The Red Crescent provided the following services: legal consultancy, psychosocial support, health promotion, tracing and tailored humanitarian support for the most vulnerable migrants. The services reached 7,449 labour migrants from Kyrgyzstan, Tajikistan and Uzbekistan through centres and outreach work.</li> <li>Besides, the Kazakhstan Red Crescent organised 35 meetings with local authorities, care providers, centres for adaptation and rehabilitation of persons without permanent residence, AIDS centres and tuberculosis centres to improve tolerance towards migrants. Staff and volunteers of the Kazakhstan Red Crescent centres also conducted 21 meetings that covered 35 employers and directors of private employment agencies. At the meetings they promoted healthy work and living conditions for migrants and their access to medical services in the country of destination.</li> </ul>		

**Output:** 3.2.1 Kazakhstan RC has scaled up HIV programming by introducing additional services

Measurement	
Indicators	Year to Date Actual
Referral network is created by end of 2012	N/A
Outreach service is established by mid 2012	N/A
Comments on progress towards outcomes	
<ul style="list-style-type: none"> <li>There was no funding received in 2014 and no activities were implemented towards this output with support from the IFRC Secretariat.</li> <li>The Kazakhstan Red Crescent carried out HIV prevention activities in Almaty, Taldykorgan and Aktobe with support from the American RC.</li> </ul>	



**Output:** 3.2.2 Control the spread of tuberculosis and reduce the incidence of tuberculosis in Kazakhstan

Measurement		
Indicators	Annual Target	Year to Date Actual
Number of MDR TB, HIV/TB clients over 4 years (4,100)	Approx. 1,025	205
Unified (HIV and TB) referral system established by end of 2014	N/A	
Comments on progress towards outcomes		
<ul style="list-style-type: none"> <li>With limited funds available, the Red Crescent served clients with TB in Semey and clients with TB and MDR TB in Almaty and Taldykorgan. The programme aims at improving treatment outcomes by encouraging treatment adherence, also through promoting support among the clients' family members. In order to achieve this, visiting nurses of the National Society provided programme beneficiaries with direct observation of treatment and education. Clients with MDR TB also received psychological support from professional psychologists individually or in a self-support group. The National Society reached 205 clients with TB and MDR TB over the period. Besides, 23,000 people were reached with TB awareness activities in the target cities. The wider population received information on tuberculosis symptoms, prevention measures, treatment, and advice on where to refer to in case TB is suspected.</li> <li>Clients with TB/HIV co-infection were reached by the National Society within the frame of a bilateral project implemented with support of the EU and British RC that is targeting the most-at-risk populations (former prisoners etc.) in Almaty, Karaganda, Kyzylorda, Temirtau and Ust-Kamenogorsk.</li> <li>A unified referral system was not prioritized by the TB prevention project included in the development operational plan for Kazakhstan for the year 2014.</li> </ul>		

**Output:** 3.5.1 NS has effective governance and management structures

Measurement	
Indicators	Year to Date Actual
IFRC Secretariat's Almaty Office continues its support to NS government and management structures over four years	N/A
Comments on progress towards outcomes	
Not applicable.	

**Output:** 3.5.2 Volunteering promotion and development to ensure adequate pool of volunteers able to provide relevant quality services

Measurement	
Indicators	Year to Date Actual
IFRC Secretariat's Almaty Office continues its support to volunteer development by promoting Online Learning Platform and Knowledge Sharing networking	See details below.
Comments on progress towards outcomes	
Online Learning Platform and Knowledge Sharing network were promoted.	

**Output:** 3.6.1 Kazakhstan RC has improved its image and profile

Measurement		
Indicators	Annual Target	Year to Date Actual
Number of publications about RC role and activities in mass media	At least 15 per year	N/A
Number of public campaigns conducted annually	3 campaigns marking World TB Day, World Red Cross / Red Crescent Day, World AIDS Day	See details below.
Comments on progress towards outcomes		
<ul style="list-style-type: none"> <li>No funds were received for this output, and no specific activities were carried out.</li> <li>Public actions to mark the World TB Day in March, the World RCRC Day in May, the World AIDS Day in December were arranged within the National Society health and care and/or migration programmes.</li> </ul>		

**Business Line 4: To heighten Red Cross Red Crescent influence and support for our work**

**Output:** 4.2.1 Red Crescent Law has been adopted

Measurement	
Indicators	Year to Date Actual
Draft law completed in Q1/ 2012	See details below.
Draft law had been commented by the Joint IFRC-ICRC Statutes Committee by mid 2012	See details below.
RC law has been revised by the government in the second half of 2012	See details below.
Ratified RC law by the end of 2014	Not applicable.
Comments on progress towards outcomes	
The Kazakhstan National Society had made preparations to discuss the drafted Red Crescent law with the Ministry of Foreign Affairs and the Parliament deputies in autumn 2014 but the discussion was postponed.	

**Output:** 4.3.1 Increased National Society's sustainability

Measurement	
Indicators	Year to Date Actual
Resource mobilization systems and internal procedures are in place by end of 2012	See details below
Comments on progress towards outcomes	
Please see Output 4.5.1 for information on resource mobilization activities.	

**Output:** 4.4.1 A systematic approach is taken for representation and advocacy with NS key agreed partners

Measurement	
Indicators	Year to Date Actual
New partnerships are promoted and encouraged by RR over four years	See details below.
2 new partnerships established by 2014	See details below.

<b>Comments on progress towards outcomes</b>
<ul style="list-style-type: none"> <li>• A new EU-supported project titled “Strengthening capacities of the Red Crescent Society of Kazakhstan and Civil Society Organizations to contribute to local development in Kyzylorda oblast” and funded through the IFRC Secretariat started in Kazakhstan in May. The main objective of the project is to raise effectiveness of the relationships between the civil society institutions and the state and to expand the participation of the civil society institutions in the realization of development strategies.</li> <li>• The Kazakhstan RC is also one of the implementing partners (alongside other Central Asian Red Crescent Societies, IFRC Secretariat and Austrian Red Cross) of the regional project on “Building sustainable community resilience through strengthening Disaster Risk Reduction systems in Central Asia” funded by DG ECHO and coordinated by the German Red Cross.</li> <li>• In the end of the year, Project HOPE signed a grant agreement with the Global Fund to Fight AIDS, TB and Malaria on TB prevention among migrants in Kazakhstan over three years. Project HOPE will be distributing sub-grants in 2015 and the Kazakhstan RC will take part in the competition as a sub-recipient. The IFRC Secretariat’s office in Kazakhstan has been mentioned as a partner of the Project HOPE in its initial proposal and will be part of the project in view of a regional support for migrants in Central Asia.</li> <li>• On the base of the bilateral agreement with the Kazakhstan RC, the Finnish RC sent three wagons of clothes for men, women and children to three centres for migrants in Almaty, Taldykorgan and Shymkent cities. The supply of second-hand clothes from the Finnish RC within the current labour migration project has been negotiated by the IFRC Secretariat’s Almaty Office.</li> <li>• The Kazakhstan RC also received a grant through IFRC/GRSP<sup>1</sup> for TRACECA Road Safety II in Eastern Europe, Caucasus, and Central Asia sub-regions. The funding is provided by the EC Directorate-General for Development and Cooperation (DEVCO) and is aimed for workshops gathering government and civil society representatives from target countries. The first sub-regional workshop was organized by the Kazakhstan RC in Almaty in November.</li> <li>• In addition, the Kazakhstan RC engaged in the DEVCO migration project coordinated by the IFRC Secretariat in Geneva.</li> </ul>

**Output:** 4.5.1 RC is assisted to increase public and governmental support and resources for addressing vulnerabilities

<b>Measurement</b>	
<b>Indicators</b>	<b>Year to Date Actual</b>
NS is supported in focusing on the internal resources mobilization from the corporate sector by 2013	See details below.
<b>Comments on progress towards outcomes</b>	
<p>The Kazakhstan Red Crescent has received support in putting their RM Strategy in practice. Between October and December, two fundraising events were supported in Kazakhstan by the Europe Zone Office. Besides, the specialist in capacity-building, resource mobilization and strategic partnership development visited the National Society twice.</p> <p>Within the EU-supported project on “Strengthening Capacities of the Red Crescent Society of Kazakhstan and Civil Society Organizations to Contribute to Local Development in Kyzylorda Oblast” the Red Crescent Society established three resource centres. The project staff did mapping of civil society organisations (CSO) in Kyzylorda oblast and selected 12 organizations among those that were active to work with. In December, the IFRC Secretariat and the Kazakhstan RC organised the first training for 15 representatives of the selected active CSOs to raise their capacities in fundraising, communications and advocacy. In addition, the project team conducted 30 trainings on FA and diseases prevention in RC resource centres that reached 1,670 people.</p>	

<sup>1</sup> [Global Road Safety Partnership](#)



**Business Line 5: To deepen our tradition of togetherness through joint working and accountability**

**Output:** 5.1.1 Promote National Society participation in regional and international dialogue and cooperation

Measurement	
Indicators	Year to Date Actual
NS attends regional leadership meetings, Russian-speaking fora, European Conferences, GAs and IC.	See details below.
Comments on progress towards outcomes	
In 2014, the Kazakhstan Red Crescent attended the following meetings: <ul style="list-style-type: none"> <li>• The European Conference in Florence, Italy, in June;</li> <li>• Meeting of the Russian-speaking National Societies in Ashgabat, Turkmenistan, in April;</li> <li>• Meeting of the Russian-speaking National Societies in Tbilisi, Georgia, in September;</li> <li>• PERCO meeting hosted by the Portuguese Red Cross in Lisbon, Portugal in October;</li> <li>• Russian-Speaking Fundraising Skillshare meeting in November in Budapest, Hungary.</li> </ul>	

**Output:** 5.4.1. Accountability system has been developed in the NS

Measurement	
Indicators	Year to Date Actual
IFRC Secretariat's Almaty Office continues its support to raise accountability standards through modernization of internal processes, financial systems and PMER over four years	N/A
Comments on progress towards outcomes	
No funds have been received and no specific activities were implemented towards this output.	

**Output:** 5.5.1 NS has effective and transparent human resources management systems

Measurement	
Indicators	Year to Date Actual
IFRC Secretariat's Almaty Office provides tailored support in HR development	See details below.
Comments on progress towards outcomes	
No funds were received for this output and no activities were implemented towards this output. Selected HR development activities were supported by the American RC bi-laterally.	

**Output:** 5.5.2 Proper and effective financial management in the NS in line with clear procedures, guidelines and leadership commitments

Measurement	
Indicators	Year to Date Actual
IFRC Secretariat's Almaty Office provides tailored support in finance management	See details below.

**Comments on progress towards outcomes**

No funds were received for this output and no activities were implemented towards this output.

**Stakeholder participation**

The National Society is coordinating its health and care activities with the public health authorities of the Republic of Kazakhstan and the international organizations working in the field. The Kazakhstan Red Crescent is an active member of the country coordination mechanism on TB and regularly participates in the inter-agency meetings. The Red Crescent Society maintains working relationships with international agencies like Project HOPE, PSI, KNCV (Dutch Tuberculosis Foundation), AIDS Foundation East-West and USAID.

Within the migration programme, the key partners are the relevant state bodies supervising migration issues, local administrations, IOM, Embassies of the Central Asia states and the Russian Federation. Regular meetings and discussions took place over the year with representatives of the Ministries of Internal Affairs and Labour & Social Protection, the managements of health clinics, and the Tuberculosis Centre.

In November 2014, the International Federation organized the second regional meeting with governmental authorities of four Central Asian countries in Bishkek, Kyrgyzstan to strengthen cooperation in promoting well-managed migration flows. More than 50 representatives of the Red Cross and Red Crescent, government agencies from Kazakhstan, Kyrgyzstan, Tajikistan, Uzbekistan and the Russian Federation, international organizations and embassies joined the meeting in the frames of the EU-supported project on “Empowering Central Asian migrants and returnees to improve living and protect dignity”. The Kazakhstan Red Crescent sent its General Director and project coordinator to the meeting.

Such meetings make a stable platform for experience exchange in the area of cooperation between the Red Crescent Societies and government bodies, care providers and other stakeholders and for development of a unified approach to tackling needs of labour migrants as one of vulnerable groups. Thus, the Red Crescent Societies and the International Federation continued highlighting needs of migrants, promoting respect for diversity, non-discrimination and access to services through discussions with representatives from ministries, local authorities, departments of migration, health and care, education and internal affairs, health facilities. Following the discussions, the Red Cross and Red Crescent personnel elaborated further steps in work with respective governments. Health problems of labour migrants and exchange of experience in TB treatment and prevention were in the focus of discussions that ended up with a recommendation on further cooperation between the Red Cross and Red Crescent and state authorities in Central Asia and Russian Federation.

Besides, at the meeting the International Federation, Kazakhstan, Kyrgyzstan, Tajikistan and Uzbekistan Red Crescent Societies and the Russian Red Cross signed the framework agreement on cooperation in the area of migration that strengthens the basis of the Central Asian Red Crescent Labour Migration Network and cooperation with the Russian Red Cross. The agreement entered into force in December 2014.

The affected communities / beneficiaries are involved in the implementation of the Kazakhstan Red Crescent Society`s programmes through self-support groups and also by acting as volunteers who provide outreach services to target groups or wider communities in TB prevention and migration.

Beneficiaries and partners are also engaged in the monitoring and evaluation activities within the Kazakhstan Red Crescent projects. Thus, during the mid-term internal evaluation of the regional migration project, carried out between May and July 2014, the evaluation teams made of IFRC Secretariat and National Societies staff visited 16 project sites in Kazakhstan, Kyrgyzstan, Tajikistan and Uzbekistan to collect field data through observation and individual and group interviews with the Red Crescent staff members, partners, volunteers and beneficiaries. The total number of respondents from partner organizations who took part in the evaluation exceeded 60 people, while the number of interviewed beneficiaries made 130 people. In July 2014, the Kazakhstan Red Crescent carried out a beneficiary satisfaction survey among people reached through the response

operation in Karaganda region. The results of the beneficiary satisfaction survey were presented at a lessons learnt workshop arranged by the Kazakhstan Red Crescent to share the experience and challenges faced during the operation among the Red Crescent staff, IFRC Secretariat and other partners including the department for emergency situations, local authorities, beneficiaries and volunteers.

## Financial situation

**Click here to go directly to the financial report.**

<https://fednet.ifrc.org/Docs/LTPF%20Process/Development%20Operational%20Plans/2014/SP570KZ14arf.pdf>

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable healthy  
and safe living.



Promote social inclusion  
and a culture of  
non-violence and peace.

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