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# Ukraine

## Annual Report 2014

 International Federation  
of Red Cross and Red Crescent Societies

**MAAUA002**  
**30 April 2015**

**This report covers  
the period  
from 1 January 2014  
to 31 December 2014**

Displaced family from Donetsk City,  
now living in Dnipropetrovsk,  
receiving a winterisation pack.  
*Photo: Ukrainian RC*



### Overview

The deterioration of the security situation in south-eastern Ukraine continued to escalate during the whole year of 2014 and has resulted in hundreds of thousands of people fleeing the conflict area, seeking safe haven and shelter. More than 6,000 people have been killed and more than 10,740 have been injured since the conflict began in April 2014, and 5.1 million people are living in conflict-affected areas according to data of the United Nations. Those who decide to remain in the opposition-controlled area have only limited access to food, water and electricity, and it is extremely difficult for the humanitarian workers to reach those areas in order to provide assistance.

Even before the armed conflict, Ukraine had been faced with humanitarian challenges related to poverty and social problems. The most vulnerable people are elderly residents living alone, multi-child families, street children, people with disabilities, and marginalized people such as migrants, homeless people, people living with HIV, alcoholics and drug users. Those people who had already been vulnerable before the armed conflict are now the ones suffering most from the deteriorating humanitarian situation. Ukraine is also prone to natural and man-made disasters such as frequent flooding, harsh winters, storms, road accidents, mine explosions and the legacy of the Chernobyl nuclear disaster.

The Ukrainian Red Cross Society (URCS) is the largest humanitarian organisation operating in Ukraine and has a legal framework specifically developed for URCS (Law of Ukraine № 330-IV as of 28.11.2002 on "Ukrainian Red Cross Society", Law of Ukraine № 862-XIV as of 08.07.1999 on the protection of RC/RC symbols in Ukraine). The mandate of URCS in the provision of humanitarian assistance to the most vulnerable is recognised by Article 1 of the Law on URCS stating that the URCS is auxiliary to the State in providing humanitarian assistance in emergency response as well as medico-social support to the most vulnerable population. State budgetary provision is made to support the work of URCS.

URCS is present and operating in the whole country and consists of Headquarters, 24 regional (Oblast) branches as well as the Kyiv City branch. Under the 24 regional branches, URCS has 665 town and district (rayon) branches. In total 838 staff work at the URCS Headquarters and in the various branches, along with 3,200 visiting nurses nationwide. The Visiting Nurse Service (VNS) is the core of an operational structure for the URCS in responding to the needs of population and the key point for recognition/acceptance of URCS at community level. Presently more than 420,000 elderly and disabled persons are registered with the service. The Ministry of Health subsidises salaries of VNS and local authorities support the VNS by providing premises for the service. In addition to home based services, the nurses operates through 473 Red Cross medical social centres/rooms and 569 clothing banks. The service outreaches to remote areas where medico-social assistance are often limited, and it aims at bringing basic medical and social services closer to the community in both urban and rural settings.

As part of its preparedness and response efforts, the Ukrainian Red Cross Society carried out a large number of first aid training sessions in 2014, both for its own emergency response teams, and the general public. The Ukrainian Red Cross Society is also strengthening its capacity to provide psychosocial support through trainings of staff and provision of support to internally displaced persons (IDPs). The Ukrainian Red Cross Society provides a variety of assistance measures for IDPs including the provision of food, clothes and shoes, blankets, heaters, hygiene products, detergents, medicine, bed linen, cooking utensils, financial aid, psychosocial support (PSS) as well as consultations on practical matters of everyday life.

## Working in partnership

The Ukrainian Red Cross is working together with a number of Red Cross / Red Crescent Movement partners including the IFRC, the International Committee of the Red Cross (ICRC), American Red Cross, Red Crescent Society of Azerbaijan, Austrian Red Cross, Bulgarian Red Cross, Canadian Red Cross, Chinese Red Cross, Czech Red Cross, Danish Red Cross, German Red Cross, Estonian Red Cross, Finnish Red Cross, French Red Cross, Hungarian Red Cross, Icelandic Red Cross, Red Crescent Society of the Islamic Republic of Iran, Irish Red Cross, Italian Red Cross, Japanese Red Cross, Latvian Red Cross, Luxembourg RC, Monaco Red Cross, Netherlands Red Cross, Polish Red Cross, Qatar Red Crescent, Russian Red Cross, Singapore Red Cross, Slovenian Red Cross, Slovak Red Cross, and Spanish Red Cross.

Other major partners are the Ukrainian state authorities (the Ministry of Health, the Ministry of Youth and Sports, the Ministry of Emergency Situations, the Ministry of Justice and the Ministry of Internal Affairs, as well as the State Penitentiary Committee), local NGOs and UN agencies, DG ECHO, Canadian Government, German Government, Italian Government, Japanese Government, Netherlands Government. In total, the URCS is maintaining partnerships with some 120 organisations.

## Progress towards outcomes

### Business Line 1: TO RAISE HUMANITARIAN STANDARDS

**Outcome 1.1:** Fundamental principles and humanitarian values are promoted and mainstreamed in other programmes

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Knowledge, understanding and application of the Fundamental Principles and humanitarian values (including non-discrimination, non-violence, tolerance and respect for diversity) within the Red Cross National Society and the society in general is enhanced	90%	100%	95%
Comments on progress towards outcomes			
Supported by ICRC, the Ukrainian Red Cross Society was able to intensify its efforts for increasing the			

knowledge and respect to international humanitarian law (IHL).

Each quarter the RC of Ukraine publishes newsletters that are distributed and posted on the NS web-site that promote the work of the Ukrainian RC as well as disseminate the key humanitarian values and the RC / RC Fundamental Principles.

The bulletins can be found on the following link: <http://www.redcross.org.ua/eng/publications.html>

## Business Line 2: TO GROW RED CROSS RED CRESCENT SERVICES FOR VULNERABLE PEOPLE

**Outcome 2.1:** Establish a functional and diverse disaster management network to deliver timely quality disaster relief assistance and shelter to National Societies and to people affected.

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
# of community-based DP programmes targeting high-risk communities in place (six by 2015)	N/A	N/A	The disaster related activities of URCS are anchored in teams not networks.

**Outcome 2.2:** Create fully operational regional disaster response (DR) teams in all regional organisations of URCS.

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
The DR teams are functioning in each region in Ukraine by Q1 2013	16 teams	10 teams	In all 25 regions the DR teams have been created.

### Comments on progress towards outcomes

As part of its preparedness and response efforts, the Ukrainian Red Cross Society carried out a large number of first aid training sessions in 2014, both for its own emergency response teams, and for the general public. The Ukrainian Red Cross Society is also strengthening its capacity to provide psychosocial support through trainings of staff and provision of support to the IDPs. The total number of staff and volunteers trained in FA is more than 9,700 people, among them: trainer's skills improvement 47 people; first aid instructors 423 persons; 12-hour basic trainings for the population with more than 8,900 participants Altogether 25 regional first aid trainings and 2 trainings in the URCS National Committee were conducted. In total three trainings in psychosocial support for 36 staff and volunteers including first aid teams was conducted, all facilitated by URCS PSS experts. The number of active trained and equipped FA volunteers at the time of writing is over 500 and all are working structured and well managed by experienced staff at headquarters and branches. In addition, there is an SMS system that sends information out to the team members; there is a closed group on Facebook to share information and to support each other.

The current crisis in Ukraine has highlighted the need to have DR teams – and not least FA teams -operating in all 25 regions with special emphasis on the direct conflict affected eastern regions.

In September 2014 a Disaster Management Training was held. The main topics of the training were around Ukrainian Red Cross role, responsibilities and mandate in the National Disaster Management system. The facilitators of the training were IFRC representatives via RDRT deployment. The training's participants were leaders of 25 URCS regional organizations, staff and volunteers from eight regions (Donetsk, Luhansk, Kharkiv, Dnipropetrovsk, Zaporizhia, Mykolaiv, Kherson and Odessa), where there is the highest concentration of internally displaced persons.

**Outcome 2.3:** CHARP continues in the three affected countries (Belarus, Russia and Ukraine)

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
A number of inhabitants from polluted regions were examined by MDLs in the framework of CHARP program	57,525	60,000	Some 8,000 people were examined mainly by the Volyn Team. The target was not reached due to the lack of funding.
Comments on progress towards outcomes			
The CHARP programme came to an end. A final evaluation of the CHARP is being conducted in 2015 in all the three countries.			

**Outcome 2.4:** Develop and continuously update a comprehensive disaster management database on human resources and emergency stock

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
The DM database is fully created and maintained	No	Yes	Not achieved. See comments.
Comments on progress towards outcomes			
The current human resource and financial capacities in the Ukrainian RC are not in favour of the establishment of a DM databank. Therefore not much progress has been made. However, the NS operates its own internal system of capturing and documenting DM related information and of keeping record of material values as inventory lists. Information on volunteers is also kept in the system.			

**Business Line 3: TO STRENGTHEN THE SPECIFIC RED CROSS RED CRESCENT CONTRIBUTION TO DEVELOPMENT****Outcome 3.1:** Support for Red Cross Red Crescent programs to promote social inclusion and a culture of non-violence and to combat discrimination and exclusion

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
% of staff who attended a training course	90%	100%	100%
Comments on progress towards outcomes			
Cross-cutting element of all trainings.			

**Outcome 3.2.** Scale up significantly in HIV and AIDS, TB and harm reduction using the Global Alliance approach and implementing innovative and new partnerships in resource mobilisation

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
The National Society is assisted in the development and implementation of TB and Multi-Drug Resistant (MDR) TB intervention by provision of globally developed tools and methodologies.	22%	67%	N/A

Coordination between partners bilaterally implementing HIV programs is developed: the informal agreements are in place.	70%	90%	N/A
Comments on progress towards outcomes			
The IFRC Secretariat supported the Ukrainian RC in getting access to some tools, documents and presentations available in the Movement on the work of other National Societies. The NS has a few in-country donors to support its TB work, with the Global Fund being the major funder of the NS TB prevention and control work. The Global Alliance approach was started but was not put in practice properly.			

**Outcome 3.3:** Develop and improve strong support mechanisms for other health and care priorities

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
The First Aid system in the NS is established in all branches	85%	100%	100%
Comments on progress towards outcomes			
The development of an increased First Aid capacity of Ukrainian RC has been a priority throughout 2014 to respond to the crisis. Focus has been on the regions with conflict and/or unrest.			

**Outcome 3.5:** Strengthen NS capacities and internal development by the alignment of assistance to their self-determined needs

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Empowerment approaches are integrated into volunteer development programmes in 2014.	N/A	Yes	Not relevant for this reporting period
Ukrainian RC initiates with the government the adopting of a more favourable legislation in the humanitarian field.	N/A	Yes	Not relevant for this reporting period
Ukrainian RC has proper and effective financial procedures and guidelines enabling the NS to switch to cash transfer system	N/A	Yes	Not relevant for this reporting period

#### **Business Line 4: TO HEIGHTEN RED CROSS RED CRESCENT INFLUENCE AND SUPPORT FOR OUR WORK**

**Outcome 4.1.** Support the positioning of National Societies as actors in response to socio-economic crisis.

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
1. First aid kits (615 units) are supplied for strengthening VNS capacity to assist efficiently people during the socio-economic crisis	1,585	+ 615	+1,900
2. Visiting nurses provide more qualified assistance to their clients	80%	100%	100%
Comments on progress towards outcomes			
The Ukrainian RC has 3,200 visiting nurses who provided support to some 420,000 elderly and disabled persons in 2014. The Ministry of Health subsidises salaries of the VNS and the local authorities support the VNS by providing premises for operation. In addition to home-based services, the nurses operate through 473			

Red Cross medical social centres/rooms. The service reaches out to remote areas where medico-social assistance is often limited and brings basic medical and social services closer to the community in both urban and rural settings.

**Outcome 4.2:** Identify and provide tailored support to the National Society by adopting or/and amending National Society legislation and develop its auxiliary role.

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Adoption and change of Red Cross statute and legislation takes place by Q4 2014.	No	Yes	Not relevant for this reporting period.
Comments on progress towards outcomes			
The NS is currently working on a Statute revision according to recommendations of the Statute Joint Commission.			

**Outcome 4.3:** Produce feasible options for further development in the context of a revitalised approach to organisational development and capacity building

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Each branch is supplied with computer and internet access by end of 2014.	No	Yes	50%
Internal communication between branches and HQ in Kyiv well established via installed computer network.	No	Yes	50%
Reporting system is improved through creating an on-line data base.	No	Yes	Not achieved in this reporting period
NS undergoes an external financial audit not later than in Q4 2014.	No	Yes	Not achieved in this reporting period
Comments on progress towards outcomes			
<p>Each year the National Society's accounts are checked by an internal state financial commission. While the NS has the resources to conduct financial audits of a few externally supported projects, it has thus far been challenging to mobilise resources to conduct one annual financial audit of its accounts. The Ukrainian RC remains committed to start conducting external financial audits and call on its partners for their support.</p> <p>Due to operational considerations and the reduced volume of multilaterally financed activities, the IFRC Secretariat closed its Kyiv office in September 2013, and IFRC Secretariat support is provided through the Zone Office in Budapest and a 50% position as programme support delegate based in Kyiv .</p>			

**Outcome 4.4:** Work with Resource Mobilization towards harmonisation of assistance by alignment to National Society priorities and promote a move from project approach to programme approach

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
# of interventions in RM to provide support to the NS in developing its fundraising capacity	0	2	N/A
Comments on progress towards outcomes			
In October 2014 the NS's Secretary General and one staff participated in a fundraising training in Russian, facilitated by the IFRC Secretariat's Europe Zone Office. URCS has employed a dedicated staff to increase resource mobilisation of the National Society.			

**Outcome 4.6:** IFRC Secretariat and the National Society strengthen their auxiliary partnership role to secure greater support from the Ukrainian Government and other partners for improved humanitarian work

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
% of increase of support from the Government and other partners (10% by 2015).	100%	+ 2%	Not relevant in view of the political situation.
Comments on progress towards outcomes			
The Ukrainian Red Cross contacted the Ukrainian Government with a request to increase the funding for the Visiting Nurses Service from the state budget. At present, the Government is covering the salaries of 3,200 RC visiting nurses. Support has actually decreased as the VNS in Lugansk and Donetsk, in the rebel-controlled areas, are no longer getting funded.			

### **Business Line 5: TO DEEPEN OUR TRADITION OF TOGETHERNESS THROUGH JOINT WORKING AND ACCOUNTABILITY**

**Outcome 5.1:** National Societies share capacities and resources to build alliances and partnerships that strengthen our working together as a movement

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Regular coordination and dialogue between Movement partners is maintained.	YES	YES	YES
Increased National Society participation in international dialogue and cooperation, including ERNA and other relevant networks.	YES	YES	YES
Comments on progress towards outcomes			
Ukraine RC is hosting weekly movement coordination meetings for all movement partners present in country			

**Outcome 5.3:** Promote the roll-out of S2020, National Society Strategic plans are aligned to S2020

Measurement			
Indicators	Baseline	Annual Target	Year to Date Actual
Strategic directions are followed throughout 2012-2015.	N.A.	YES	YES

**Comments on progress towards outcomes**

The NS has reviewed the recommendations provided through the OCAC process and the ones which are feasible for implementation will be included in the long-term plans of the NS. The Strategy 2020 of the Ukrainian Red Cross Society fully complies with the IFRC's Strategy 2020 in its structure, goals and objectives.

**Outcome 5.4:** Strengthen performance and accountability through different tools and tailored support to National Societies

**Measurement**

Indicators	Baseline	Annual Target	Year to Date Actual
The Ukrainian Red Cross adheres to IFRC monitoring, evaluation and reporting standards	YES	YES	YES
<b>Comments on progress towards outcomes</b>			
The Ukrainian Red Cross adhered to IFRC standards during the monitoring and evaluation missions carried out under the harm reduction and anti-trafficking projects as well as in the emergency operations.			

**Outcome 5.5:** Modernise key business processes that impact cost effectiveness, efficiency and accountability (planning and budgeting; HR development)

**Measurement**

Indicators	Baseline	Annual Target	Year to Date Actual
Effective financial procedures are developed and adopted in 2014	NO	YES	YES
An effective human resource management system is established by 2015.	No	YES	In progress.

**Key Risks or Positive Factors**

Key Risks	Priority High Medium Low	Recommended Action
The lack of funding of the CHARP program might erode the positive achievements of a highly successful IFRC programme.	M	To carry out the CHARP review with the purpose to capture the experience and practices of responding to the Chernobyl nuclear disaster and to provide recommendations, based on the review outcomes, to IFRC and National Societies, which may contribute to further actions to strengthen preparedness for the nuclear and other technological disasters.
The political and military situation is restructuring the adopted development goals.	M	To help the management and staff with feasible short term development ideas that fit into Strategy 2020 of the National Society.

## Lessons learned and looking ahead

In view on the deep economic recession in Ukraine, the assistance that can be rendered to the large numbers of displaced people depends on external resources.

The IFRC Secretariat's Europe Zone Office, in close coordination with the Ukrainian RC and partner National Societies, conducted a detailed scoping mission to Ukraine in March 2015 aiming at revising and extending the current Emergency Appeal to meet the growing needs in the country. The mission's overall objective was to create a shared understanding of and to identify potential solutions to challenges in the humanitarian situation and response in Ukraine. The principal objectives for the team were to identify gaps in access and adequacy of humanitarian aids, including water sanitation, health service, shelter and relief distribution.

## Financial situation

**Click here to go directly to the financial report.**

<https://fednet.ifrc.org/Docs/LTPF%20Process/Development%20Operational%20Plans/2014/SP567UA14arf.pdf>

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace.**

## Contact information

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