The Government has called for coordinated actions such as fumigation campaigns against the mosquito that transmits dengue. Source: Sandra Sebastian/dpa.

<table>
<thead>
<tr>
<th>Appeal: MDRGT022</th>
<th>Country: Guatemala</th>
<th>Hazard: Epidemic</th>
<th>Type of DREF: Response</th>
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</thead>
<tbody>
<tr>
<td>Crisis Category: Yellow</td>
<td>Event Onset: Slow</td>
<td>DREF Allocation: CHF 376,326</td>
<td></td>
</tr>
<tr>
<td>Glide Number: -</td>
<td>People Affected: 17,002 people</td>
<td>People Targeted: 5,000 people</td>
<td></td>
</tr>
<tr>
<td>Operation Start Date: 23-05-2024</td>
<td>Operation Timeframe: 4 months</td>
<td>Operation End Date: 30-09-2024</td>
<td>DREF Published: 24-05-2024</td>
</tr>
</tbody>
</table>

Targeted Areas: Quetzaltenango, Suchitepequez
Description of the Event

Date when the trigger was met

13-05-2024

DENGUE 2024

What happened, where and when?

Dengue continues to be the arbovirus with the highest number of reported cases in the Americas region, with outbreaks occurring on a cyclical basis every 3 to 5 years. During the year 2024 between epidemiological weeks (SE, for its acronym in Spanish) 1 and 16 of 2024, a total of 6,769,140 suspected cases of dengue were reported (cumulative incidence of 717 cases per 100,000 population). This figure represents an increase of 206% compared with the same period in 2023 and 387% compared with the average for the last 5 years (1).

On 16 February 2024, in view of the exponential increase in dengue cases observed in the first weeks of the year in several countries of the Region of the Americas, PAHO made an urgent appeal to Member States. The organization emphasized the need to intensify vector control measures and to maintain active surveillance, ensuring early diagnosis and timely treatment of cases (2).

On 7 March 2024, the Ministry of Public Health and Social Assistance (MSPAS, for its acronym in Spanish) of Guatemala, through the Directorate of Epidemiology and Risk Management, issued an epidemiological alert for dengue (3). This alert was established to reinforce dengue control and prevention plans, based on data accumulated up to epidemiological week 7, which ended on 17 February. As of that date, a total of 6,760 cases of dengue fever had been recorded this year, of which 31 were severe cases resulting in 3 deaths. The decision to issue this alert was motivated by the beginning of the high dengue transmission season in the country. As part of this measure, specific epidemiological surveillance actions were reinforced, including standardized protocols for the detection, notification, and registration of cases in hospitals and health areas.

Given the increase of dengue cases in the country, the MSPAS declared a National Health Emergency on 30 April, 2024 (4), through Ministerial Agreement Number 152-2024, published in the Official Gazette of Central America. The agreement underscores the responsibility of health sector institutions to carry out, within their competencies, epidemiological surveillance, outbreak investigation and entomological surveillance. These actions are fundamental for the implementation of integrated management strategies for vector control measures.
control, seeking to mitigate the spread of dengue.

Up to epidemiological week 17, 17,002 suspected cases of dengue were registered in the country. In the same report for week 17, 12 of the 29 Departmental Directorates of Integrated Health Services Networks (DDRISS, for its acronym in Spanish) reported an incidence of dengue higher than the national average. The most affected departments are Zacapa, Jutiapa, Santa Rosa, Sacatepéquez, Baja Verapaz, Quetzaltenango, El Progreso, Escuintla, Jalapa, Chiquimula, Petén and Suchitepéquez.

In this context, on 13 May 2024, the vector-borne disease control program of the health area of the department of Quetzaltenango requested, through a letter, direct support to the Guatemalan Red Cross. It mainly requested collaboration to implement health promotion actions, abatization, fogging and cleaning of mosquito breeding sites. Similarly, on 14 May 2024, the endemic disease control program of the health area of the department of Suchitepéquez requested, also through a letter, the support of the Guatemalan Red Cross to develop dengue prevention and mitigation actions. These requests have been issued due to the lack of personnel and resources necessary to develop the actions framed in the national dengue emergency.

Scope and Scale

According to the Pan American Health Organization (PAHO), nearly 500 million people in the Americas are currently at risk of contracting dengue (5). According to the Ministry of Public Health and Social Assistance (MSPAS) of Guatemala, as of epidemiological week number 17 of the year 2024, a total of 17,002 suspected cases of dengue have been registered in the country. Of these, 81% (13,835 cases) correspond to dengue without warning signs, while 18% (3,108 cases) have warning signs. This figure represents a 4.8-fold increase compared to the 2,953 cases reported during the same period in 2023. Dengue continues to be the most prevalent disease among the arboviruses monitored in the country, underscoring its constant circulation and significant impact on public health in Guatemala.

MSPAS also confirms that the age group most affected by this disease includes mainly children under 15 years of age, with a special focus on children of both sexes between 5 and 9 years of age. In addition, women between 25 and 39 years of age also present a high incidence.

In addition, it is important to note that dengue generates profound impacts at both the individual and societal levels. Individually, dengue can cause a wide range of symptoms ranging from high fever and headache to severe forms such as hemorrhage and shock, which can lead to prolonged hospitalization and, in severe cases, death. This disease not only affects the physical health of individuals, but also impacts their emotional well-being and economic capacity due to lost workdays and associated medical costs. On a societal level, dengue outbreaks can overburden healthcare systems, diverting resources from other necessary areas and limiting the ability to respond to other medical emergencies. Socially, outbreaks foster fear and anxiety within communities, affecting social cohesion and the normal conduct of daily activities. In addition, the economic impact is significant, as it reduces labor productivity and can create negative changes in tourism in affected areas, thus affecting the local economy.

According to MSPAS and based on information from the National Institute of Seismology, Volcanology, Meteorology and Hydrology (Insivumeh) on the effect of the El Niño current and climate change, a significant increase in cases of arbovirosis is expected from June to September 2024. This increase is attributed to the increase in rainfall during these months, which favors the proliferation of the vectors of these diseases. In addition, periods of heat wave are expected between the second half of July and the first half of August, which will
not extend, contributing to more intense rainfall and delaying the onset of winter. This set of climatic factors could intensify the transmission of arbovirosis in the country during this period (6).

Source Information

<table>
<thead>
<tr>
<th>Source Name</th>
<th>Source Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. PAHO - Incidence of dengue fever in the Americas</td>
<td><a href="https://www.paho.org/es/temas/dengue#:~:text=Cerca%20de%20500%20millones%20de%20en%20riesgo%20de%20contraer%20dengue.&amp;text=El%202023%20fue%20el%20a%C3%B1o%20con%20m%C3%A1s%20de%2020%20mil%20casos%20de%20dengue%20con%20letalidad%20de%200%2C051%25">https://www.paho.org/es/temas/dengue#:~:text=Cerca%20de%20500%20millones%20de%20en%20riesgo%20de%20contraer%20dengue.&amp;text=El%202023%20fue%20el%20a%C3%B1o%20con%20m%C3%A1s%20de%2020%20mil%20casos%20de%20dengue%20con%20letalidad%20de%200%2C051%25</a>).</td>
</tr>
</tbody>
</table>

Previous Operations

Has a similar event affected the same area(s) in the last 3 years? | No
Did it affect the same population group? | -
Did the National Society respond? | -
Did the National Society request funding form DREF for that event(s) | -
If yes, please specify which operation | -

If you have answered yes to all questions above, justify why the use of DREF for a recurrent event, or how this event should not be considered recurrent:

- 

Lessons learned:

During 2019 and 2023, the Guatemalan Red Cross implemented operations MDR42005 and MDRG0020 to address the dengue epidemic in several departments and municipalities. These experiences have provided valuable lessons that have been integrated into the planning of the current IFRC-DREF application, with the objective of strengthening the proposed actions.

Key strategies learned included the importance of working closely with community leaders and the Ministry of Public Health and Social Assistance (MSPAS) to ensure effective information dissemination and coordinated implementation of prevention activities. The
need to involve community leaders and members in planning and decision making to ensure that interventions are culturally appropriate was also recognized.

Mass information campaigns and health fairs in collaboration with the community promoted behavioral changes and reinforced the importance of preventive measures at the family and community levels. In addition, educational sessions were held in schools to teach students about the life cycle of the mosquito and dengue prevention practices.

In the Water, Sanitation and Hygiene (WASH) area, fogging and abatization days in collaboration with MSPAS vector brigades, as well as the scheduled delivery of essential supplies, were instrumental in controlling the spread of dengue. Ongoing training of health personnel and volunteers was also crucial.

In terms of Protection, Gender and Inclusion (PGI), specific training elements were included in each phase of the operation to ensure a comprehensive and respectful intervention. In addition, child-friendly spaces were promoted during community interventions.

Concrete Community Engagement and Accountability (CEA) actions were integrated to ensure active community participation and accountability throughout the operation. The use of audiovisual media to socialize key messages ensured greater coverage and understanding of information.

Finally, detailed and early planning was crucial to effectively coordinate actions among the different teams and actors involved, allowing for a more organized and rapid response. Establishing clear indicators from the outset and holding regular follow-up meetings made it possible to adjust activities according to the needs and results observed. Financial management required more agile procedures to ensure timely reporting, which highlighted the need to have specific financial personnel for the operation so as not to overburden the technical staff and to speed up the financial reporting processes. In addition, volunteer management highlighted the need to strengthen support systems for their welfare and safety.

Current National Society Actions

Start date of National Society actions

13-05-2024

<table>
<thead>
<tr>
<th>Health</th>
<th>The National Society has begun to review its protocols and methodologies for the community approach to health. Through the branches in the departments of Quetzaltenango and Suchitepequez, and within the framework of the ECHO Programmatic Partnership project, informative sessions on practical measures for dengue prevention have been implemented, mainly with community leaders in some of the communities where the project carries out interventions. In addition, constant communication has been maintained with representatives of the central headquarters of the Ministry of Public Health and Social Assistance (MSPAS) and with health areas at the departmental level.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water, Sanitation And Hygiene</td>
<td>The Guatemalan Red Cross has begun to socialize internally the procedures for the development of physical and chemical vector control actions, both at headquarters and local level, especially with the branches of Quetzaltenango and Suchitepequez, according to the guidelines of the vector unit of the Ministry of Public Health and Social Assistance (MSPAS). Likewise, through the Programmatic Partnership project, it has continued with the implementation of specific epidemiological surveillance actions to strengthen the health commissions in some communities in the departments of Quetzaltenango and Suchitepequez, where project actions are being implemented.</td>
</tr>
<tr>
<td>Protection, Gender And Inclusion</td>
<td>The National Society has internally socialized the Protection, Gender and Inclusion (PGI) minimum standards in emergencies so that teams can update and reflect on the community-based approaches to be implemented. In addition, as part of this IFRC-DREF request, a child protection risk analysis was conducted under the guidance of IFRC. This</td>
</tr>
</tbody>
</table>
aims to ensure that children enjoy safe spaces during all community interventions and can actively participate in the proposed actions.

Community Engagement And Accountability

The Guatemalan Red Cross, taking as a reference the implementation of the IFRC-DREF on dengue executed last year, has developed rapid internal discussion sessions with the teams on the actions and mechanisms of Community Engagement and Accountability (CEA) that should be considered for the different actions proposed in this new IFRC-DREF. In addition, the most practical and relevant ways to incorporate this approach throughout the operation have been explored.

Coordination

The Guatemalan Red Cross has maintained direct and close coordination with the Ministry of Public Health and Social Assistance (MSPAS) at various levels of care, focusing especially on the geographic areas prioritized for this IFRC-DREF project. It has also maintained constant communication with its branches in the two prioritized departments, ensuring that planning takes into account the specific contextual elements of each region.

National Society Readiness

Currently, the Guatemalan Red Cross does not have specific funds to meet the request of the Ministry of Public Health and Social Assistance (MSPAS). However, it has already initiated several internal actions to communicate and update teams on specific issues related to the dengue emergency. In addition, the material produced in recent dengue response operations and projects is being reviewed to adapt it to the new MSPAS requirements and subsequently validated with the communities in the framework of this IFRC-DREF request.

Activation Of Contingency Plans

The National Society has an institutional response plan that details specific actions for emergencies, disasters, or crises. However, it does not currently have a specific contingency plan for epidemiological outbreaks. Despite this shortcoming, it has adapted the existing response plan to frame and guide proposed actions for outbreak situations.

National Society EOC

In view of the national emergency declaration for dengue, the Emergency Operations Center of the National Society has begun to monitor the incidence of dengue cases at the national level. This monitoring has been based on official information provided by the Ministry of Public Health and Social Assistance (MSPAS) and on dengue reports from the different departments through the different branches.

IFRC Network Actions Related To The Current Event

Secretariat

The IFRC, through its Central America Country Cluster Delegation (CCD), has provided ongoing support to the Guatemalan Red Cross in the analysis and formulation of this IFRC-DREF. In addition, during implementation, specific support is anticipated from specific areas of the IFRC Americas regional office.

The National Society also plans to develop follow-up actions with IFRC staff during the implementation of the actions to ensure that the action plan is executed according to the established quality standards.

Participating National Societies

The Spanish Red Cross, through the Programmatic Partnership project, has supported the National Society in advance planning and preparation to strengthen epidemiological surveillance in anticipation of the season of increased risk of dengue outbreaks. This collaboration involves close monitoring of dengue cases and early identification of outbreaks, enabling an agile response. These actions were carried out before the Ministry of Public Health and Social Assistance (MSPAS) declared a dengue emergency in the country.
ICRC Actions Related To The Current Event

During the formulation of this IFRC-DREF, no contact has been established with the ICRC, and the National Society does not anticipate its involvement in the implementation phase.

Other Actors Actions Related To The Current Event

| Government has requested international assistance | No |
| National authorities | Since January 2024, the Ministry of Public Health and Social Assistance (MSPAS) of Guatemala has initiated and reinforced various actions to address the dengue situation in the country. These actions include the stratification of at-risk localities by municipality through entomological surveys, implementation of fogging and abatization actions, as well as promotion and education with training of health personnel. Meetings of the Health Emergency Operations Center (EOC) and the National Coordinator for Disaster Reduction (CONRED) have also been held to discuss comprehensive strategies. With the declaration of a national dengue health emergency, MSPAS has stressed the need for health sector institutions to conduct epidemiological surveillance, outbreak investigation and entomological surveillance. Special emphasis has been placed on the implementation of integrated management strategies of the Aedes aegypti vector and on promoting prevention and health promotion actions. These are crucial to reduce morbidity through control and elimination of breeding sites, and the strengthening of communication campaigns to educate about the risk and prevention of dengue in the communities. MSPAS has insisted on the importance of health entities providing the necessary resources, including personnel, vehicles, financing and supplies such as insecticides, larvicides and fogging equipment. In the context of this emergency, and as part of the CONRED System, MSPAS will activate the Health Emergency Operations Center to coordinate sectoral and intersectoral actions, as established in Article 5 of the Ministerial Agreement Number 152-2024 on the National Health Emergency, published in the Official Gazette of Central America. |
| UN or other actors | Currently, there are no other institutions, organizations, or cooperation agencies that are carrying out dengue prevention or containment actions in the two departments prioritized by this IFRC-DREF. |

Are there major coordination mechanism in place?

In the municipalities of Coatepeque, Quetzaltenango and Mazatenango, Suchitepéquez, the Ministry of Public Health and Social Assistance (MSPAS) has begun to form technical roundtables to address the dengue outbreak and establish coordinated prevention and response actions. Red Cross branches have been invited to participate in both technical tables.

Needs (Gaps) Identified

Health

The lack of constant training/updating of health personnel represents a major obstacle to effectively responding to dengue outbreaks. This situation is worsened by the scarce presence of health personnel in the most vulnerable communities, limiting the implementation of health promotion and prevention actions. In addition, the MoH has limited resources for the purchase of supplies and equipment for chemical vector control, essential for the elimination of larvae and adult mosquitoes, for outbreak control.

The situation is also made more complex by the scarce presence of risk communication campaigns, which are crucial for health
promotion and prevention. Therefore, it is necessary to implement effective and accessible communication strategies, such as the distribution of posters, radio messages and community radio broadcasts, to inform the population about necessary and practical preventive measures.

Regarding the scarcity of diagnostic methods such as dengue rapid tests, which facilitate early diagnosis, there is an immediate need. The Ministry of Public Health and Social Assistance (MSPAS) faces financial limitations that hinder the acquisition of such supplies, and there is little response from national and international health organizations in terms of donations of this type.

Likewise, the lack of Personal Protective Equipment (PPE) for COVID-19 emerges as a latent need, especially for the staff and volunteers of the National Society who carry out home visits in contexts of high virus transmission. The absence of PPE not only puts the health of workers and volunteers at risk, but also threatens to hinder the continuity of dengue control activities.

**Water, Sanitation And Hygiene**

Lack of access to safe drinking water forces people to store water in containers, which, in the absence of proper management practices, become potential breeding grounds for the dengue vector. The accumulation of solid waste and insufficient cleanliness of rural, peri-urban and urban areas aggravate the situation by providing numerous breeding sites for mosquitoes. In many communities, there is a lack of basic tools, such as shovels and carts, necessary for the effective cleaning of public roads and community spaces, such as schools, parks, primary health care posts, etc., which prevents the systematic elimination of mosquito breeding sites.

At the household level, the lack of adequate cleaning supplies, such as disinfectants and brushes for washing sinks, makes it difficult to prevent breeding sites inside homes.

In terms of personnel protection, adequate personal protective equipment such as gloves, full face masks and respiratory filters are necessary to protect personnel and volunteers during chemical vector control activities.

Improving entomological control management is another need. Training of Ministry of Public Health and Social Assistance (MSPAS) and National Society staff is needed to ensure a more effective and coordinated response to dengue outbreaks. Continuous training is an essential element to improve entomological surveillance and control practices. In addition, there is a notable lack of specialized equipment and supplies, such as thermal foggers and chemicals, essential for physical and chemical vector control through spraying and abatization in areas of high dengue incidence.

These needs allow the identification of an effective response to be implemented based on the alert issued by MSPAS, which includes social mobilization, health promotion and education, and entomological control. Social mobilization involves involving communities in dengue prevention and control activities, encouraging active participation and cooperation. Health promotion and education seeks to raise awareness among the population about dengue prevention and control measures, while entomological control is essential to monitor and reduce the population of mosquitoes that transmit the disease.

**Protection, Gender And Inclusion**

In the face of a dengue emergency response in Guatemala, it is essential to identify and address the main gaps in protection, gender and inclusion to ensure an equitable and effective intervention. First, there is a lack of a differentiated approach that takes into account the specific needs of women, children, the elderly, people with disabilities, and people with pre-existing medical conditions, who are more vulnerable during epidemics. In addition, the limited participation of women in decision-making and in the implementation of response actions reduces the effectiveness of interventions. Gender-based violence, exacerbated in crisis situations, also represents a significant gap, as women and girls may face greater risks of abuse and exploitation.

In addition, training and refresher training on minimum standards of protection, gender and inclusion for staff and volunteers needs to be strengthened to ensure an adequate and sensitive response to these specific needs. The lack of safe places for children during community activities is a significant gap. Children require protected environments while their families participate in dengue prevention and control actions. These spaces provide not only physical safety, but also an environment conducive to their continued emotional and physical development. In times of crisis, these safe environments can reduce stress and anxiety in children. They also provide an opportunity for children to learn about dengue prevention measures. Kits that include educational materials and practical resources, such as books with key messages, crayons and repellent, are essential to support this educational work in the community.

Inclusion of indigenous communities is insufficient, often due to linguistic and cultural barriers that impede access to information and services. To address these gaps, it is essential to implement response strategies that ensure that all people, regardless of gender, age or status, receive the necessary support and can actively participate in dengue prevention and control.
Community Engagement And Accountability

Identifying the most recurrent and immediate needs related to Community Engagement and Accountability is essential for a comprehensive approach in the response to the dengue emergency. First, there is a lack of effective mechanisms to involve affected communities in the design and implementation of dengue control and prevention strategies. Communication between health authorities and community leaders is poor, resulting in limited ownership of measures by the local population.

In addition, accountability is affected by poor socialization in resource management and decision making, generating distrust and a perception of ineffectiveness in the response. There is also a lack of adequate and accessible information, as well as the absence of mediation or translation of information into local languages, making it difficult for indigenous communities and other linguistic groups present in the affected areas to understand and adhere to health recommendations.

Likewise, myths and rumors related to dengue and its prevention and treatment methods are insufficiently addressed. This contributes to the reproduction of misinformation, which in turn can hinder disease control efforts. These gaps underscore the need to strengthen communication channels, encourage the active participation of communities, ensure clear and transparent processes, and develop specific strategies for cultural and linguistic mediation, as well as education and demystification of erroneous beliefs, to improve the effectiveness of interventions and public confidence in health authorities, as well as all organizations supporting the emergency response.

Any identified gaps/limitations in the assessment

The Guatemalan Red Cross has not encountered any limitations in the identification of needs. Access to official data and information provided by the Ministry of Public Health and Social Assistance (MSPAS), as well as secondary sources and information provided by the delegations in the departments prioritized by this IFRC-DREF, has allowed the identification of needs in a quick and concrete manner.

Operational Strategy

Overall objective of the operation

Through this IFRC-DREF allocation, the Guatemalan Red Cross aims to contribute to the National Health Emergency due to dengue, providing support to the immediate needs of 5,000 people (1,000 families) in the sectors of health, water, sanitation and hygiene (WASH), protection, gender and inclusion (PGI), and community engagement and accountability (CEA) in the departments of Quetzaltenango and Suchitepéquez for 4 months.

Operation strategy rationale

The strategy of this IFRC-DREF will focus on providing direct support to the health areas of the departments of Quetzaltenango and Suchitepéquez, within the framework of the national emergency declaration due to the dengue epidemic. The main objective is to mitigate damage and control environmental risk factors, ensuring that the joint and coordinated work between the Ministry of Public Health and Social Assistance (MSPAS) and the Guatemalan Red Cross contributes to counteract the disease and ensure the welfare of Guatemalan families.

The proposed actions focus on entomological surveillance for the implementation of comprehensive dengue management strategies. In addition, prevention and health promotion actions will be promoted, which are essential to reduce morbidity. These actions include control and elimination of breeding sites, as well as risk communication campaigns for prevention in communities and homes, with the active participation of the population.

Actions by Priority Sectors:

HEALTH: Focus will be on developing educational sessions for the community on practical measures for dengue prevention. Educational materials and spots with key messages on dengue prevention, hygiene promotion, protection, participation, and other emerging issues will be developed and validated. Perifoneo campaigns will be carried out to share information and key announcements. In addition, refresher workshops on dengue management, including identification of warning signs, will be organized for MSPAS staff and Guatemalan Red Cross volunteers.

Rapid dengue tests will be purchased and delivered to MSPAS as a donation, in response to a bilateral request, due to the urgent need and limited response to requests from other organizations. In addition, personal protective equipment for COVID-19 will be distributed to staff and volunteers, given that the country still has high rates of COVID-19 infection. This preventive measure is necessary for staff and
It is important to highlight that the geographic intervention planned by IFRC-DREF will be extensive, tailored to the communities support the comprehensive dengue response established by the MSPAS. In contrast, the IFRC-DREF plans to finance the acquisition of these equipment and supplies, which will be essential to project lacks funds to purchase essential equipment and supplies for dengue emergency response, such as thermonebulizers, chemicals for spraying days. A specific coordinator for IFRC-DREF will be hired to coordinate these activities.

A workshop on the operation and maintenance of environmental sanitation equipment will be organized for volunteers active in the operation, and repair and maintenance tasks will be carried out on this equipment (thermonebulizers, pumps). In addition, thermonebulizers (two for each delegation and one for the National Society's headquarters) and tools and equipment for the elimination of mosquito breeding sites will be purchased for the communities and delegations (wheelbarrow, hammer, shovel for waste collection, rake, etc.).

Vector control supplies will also be purchased and distributed to strengthen health services and delegations (chemicals for the elimination of adult mosquitoes and larvae, gloves, flashlights, pressure washers, etc.). Personal protective equipment (boots, full face masks, gloves, filters for masks, goggles, etc.) will be distributed to volunteers active in the operation, mainly for exposure to chemicals during spraying days. A specific coordinator for IFRC-DREF will be hired to coordinate these activities.

PROTECTION, GENDER AND INCLUSION (PGI): Training and refresher workshops on PGI in the context of dengue will be developed for staff and volunteers active in the operation. PGI-related materials will be developed and printed for use in health and WASH education sessions. Dengue prevention kits (repellent, coloring book with key prevention messages, crayons, etc.) for children and adolescents will be purchased and distributed. In addition, materials and supplies will be purchased for the creation and/or promotion of safe spaces for children and adolescents during the development of community actions. A child protection risk analysis will be conducted in accordance with IFRC guidelines.

COMMUNITY ENGAGEMENT AND ACCOUNTABILITY (CEA): A CEA workshop with emphasis on the context of the dengue emergency will be developed for MSPAS personnel, staff and volunteers of the National Society active in the operation. Since this is an emergency response, the National Society has prioritized health, WASH and PGI actions based on the preliminary needs identified. These actions will be strengthened accordingly to the internal and community assessment on the choice of a base CEA mechanism (suggestion box, satisfaction surveys, focus groups, etc.).

Materials will be developed and printed to share key messages related to CEA and other emerging issues/needs according to the selected mechanism. Dissemination of key messages related to health, WASH, PGI, etc. will also be supported through the most trusted community channels.

STRENGTHENING NATIONAL SOCIETY: Insurance will be purchased for volunteers active in the operation. Uniforms for volunteers (vests, t-shirts, caps, etc) and material for the visibility of the operation (blankets, banners, etc.) will be purchased and distributed. Communication costs will be covered (telephone, Internet service) and office supplies will be purchased. An administrative technician will be hired specifically for the IFRC-DREF. At the end of the operation, a lessons learned workshop will be developed as part of the National Society's accountability and capacity building mechanisms.

To ensure that this strategy is implemented according to the established parameters, the Guatemalan Red Cross will hold regular bilateral meetings with representatives of the IFRC Central America Country Cluster Delegation (CCD), representatives of the National Society delegations and representatives of the MSPAS. These meetings will allow for real-time monitoring and the implementation of necessary adjustments in a timely manner.

It is important to highlight that the Programmatic Partnership project has carried out interventions in specific communities in the municipalities of Coatepeque and Mazatenango, located in the departments of Quetzaltenango and Suchitepequez, respectively. These actions have been oriented exclusively towards prevention and the strengthening of community surveillance systems, along with informative talks to local leaders on dengue prevention. However, it is important to recognize that these initiatives have reached only a small fraction of the population in both departments.

The DREF is a complement to the activities carried out as part of the ECHO PPP actions, and will allow to increase the population to be reached with educational actions, as well as to incorporate specific vector control actions in coordination with the MoH, given that the project lacks funds to purchase essential equipment and supplies for dengue emergency response, such as thermonebulizers, chemicals for physical and chemical vector control, rapid diagnostic tests, cleaning kits for sinks, and tools for eliminating mosquito breeding sites, among others. In contrast, the IFRC-DREF plans to finance the acquisition of these equipment and supplies, which will be essential to support the comprehensive dengue response established by the MSPAS.

It is important to highlight that the geographic intervention planned by IFRC-DREF will be extensive, tailored to the communities
Targeting Strategy

Targeting Strategy Supporting Document

Who will be targeted through this operation?

This IFRC-DREF will provide direct assistance to people in the departments of Quetzaltenango and Suchitepequez. The Guatemalan Red Cross will give priority to children between 5 and 9 years of age of both sexes, as well as to women.

Explain the selection criteria for the targeted population

The target population was calculated based on estimates established in bilateral meetings between the Ministry of Public Health and Social Assistance (MSPAS) and the National Society, taking as a basis the cases reported in epidemiological week 17-2024, versus the cases in the two prioritized departments.

The prioritized departments are among the twelve departments that are part of the Departmental Directorates of Integrated Health Services Networks (DDRISS), which, according to the Ministry of Public Health and Social Assistance (MSPAS), have a higher incidence of dengue than the national average.

The prioritization of children from 5 to 9 years of age of both sexes, as well as women, corresponds to the fact that, according to MSPAS epidemiological reports, they present a high rate of affectation. However, the National Society will carry out constant monitoring to identify other groups requiring priority attention.

Total Targeted Population

<table>
<thead>
<tr>
<th>Population Type</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>1,808</td>
<td>58%</td>
</tr>
<tr>
<td>Girls (under 18)</td>
<td>767</td>
<td>42%</td>
</tr>
<tr>
<td>Men</td>
<td>1,673</td>
<td></td>
</tr>
<tr>
<td>Boys (under 18)</td>
<td>752</td>
<td></td>
</tr>
<tr>
<td>Total targeted population</td>
<td>5,000</td>
<td></td>
</tr>
</tbody>
</table>

Risk and Security Considerations

Please indicate about potential operation risk for this operations and mitigation actions

<table>
<thead>
<tr>
<th>Risk</th>
<th>Mitigation action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disinformation and community resilience</td>
<td>A comprehensive communication strategy is essential to address disinformation and community resistance. This includes working with community leaders and local organizations to promote understanding and acceptance of dengue control measures. Communication should be clear, culturally sensitive, and based on scientific evidence. Community feedback should be collected and used to adapt communication and action strategies.</td>
</tr>
<tr>
<td>Lack of coordination between the institutions involved</td>
<td>Establish clear lines of communication and inter-institutional coordination to ensure collaboration between the Ministry of Public Health and Social Assistance (MSPAS), Guatemalan Red Cross, and the National Society.</td>
</tr>
</tbody>
</table>
Cross, and other organizations. In addition, implement regular follow-up and coordination meetings. Also use digital platforms for communication and information exchange in real time.

### Safety of staff and volunteers in the field
Implement safety protocols, including measures to protect staff and volunteers from health and safety risks. This may include the proper use of personal protective equipment, training in safety measures, and coordination with local law enforcement to ensure protection in potentially hazardous areas.

### Difficulty in accessing remote communities and affected areas
Preparation and training of personnel and volunteers, along with collaboration with local organizations and government authorities, can facilitate access to remote areas. In addition, the contingency plan will be used to transport personnel and supplies in case of adverse weather conditions or security situations.

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**Please indicate any security and safety concerns for this operation**

Social conflicts, demonstrations and/or road closures due to discontent of the population with particular groups within the governmental structures at central and local levels.

From the Guatemalan Red Cross headquarters, the mobilization of personnel and volunteers will be monitored, as well as the follow-up of official sources to prevent displacements in case of demonstrations, blockades or other situations. In addition, information and mechanisms framed in the safest access will be socialized. Also, from the beginning of the operation, the protocols that each branch has at the local level for this type of events will be made known.

**Has the child safeguarding risk analysis assessment been completed?**

Yes

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**Planned Intervention**

**Health**

**Budget:** CHF 60,186  
**Targeted Persons:** 5,000

**Indicators**

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of people who participated in educational sessions on practical measures for the prevention of dengue.</td>
<td>5,000</td>
</tr>
<tr>
<td>Number of communities reached with perifoneo actions.</td>
<td>10</td>
</tr>
<tr>
<td>Number of MSPAS personnel and Red Cross volunteers trained/updated in the proper management of dengue.</td>
<td>50</td>
</tr>
</tbody>
</table>

**Priority Actions**

- Development of educational sessions for community members on practical measures for dengue prevention.
- Development and validation of educational materials and spots with key messages on practical measures for dengue prevention, hygiene promotion, protection, participation, etc.
- Implementation of perifoneo to share key information and spots.
• Development of refresher workshops on dengue management including the identification of warning signs and warning signals, aimed at staff of the Ministry of Public Health and Social Assistance (MSPAS) and Guatemalan Red Cross volunteers active in the operation.
• Purchase and delivery of dengue rapid tests to the Ministry of Public Health and Social Assistance (MSPAS).
• Distribution of personal protective equipment (basic protective equipment for COVID-19) to staff and volunteers.
• Hiring of 2 health technicians to direct the planned actions.

Water, Sanitation And Hygiene

Budget: CHF 241,566
Targeted Persons: 5,000

Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of people reached with actions related to water, sanitation and hygiene.</td>
<td>5,000</td>
</tr>
<tr>
<td>Percentage of families visited that implement practical actions for the prevention of dengue.</td>
<td>90</td>
</tr>
<tr>
<td>Number of sink washing kits distributed.</td>
<td>1,000</td>
</tr>
<tr>
<td>Number of mosquito nets distributed.</td>
<td>1,000</td>
</tr>
<tr>
<td>Number of Guatemalan Red Cross staff and volunteers trained and strengthened in environmental sanitation equipment operation and maintenance skills.</td>
<td>50</td>
</tr>
<tr>
<td>Number of volunteers who have received personal protective equipment.</td>
<td>50</td>
</tr>
</tbody>
</table>

Priority Actions

• Development of educational sessions and home visits to inform and demonstrate strategies to prevent the proliferation of dengue using the UNTADITA strategy and the VELITA method.
• Development of nebulization and abatization campaigns.
• Development of mosquito breeding site elimination campaigns.
• Purchase and distribution of sink washing kits (chlorine, detergent, cleaning brush, etc.)
• Development of a workshop on operation and maintenance of environmental sanitation equipment for active volunteers of the operation.
• Repair and maintenance of environmental sanitation equipment (thermobulizers, pumps).
• Purchase of thermobulizers (two for each branch and one for the National Society headquarters).
• Purchase and distribution of tools and equipment for the elimination of mosquito breeding sites to communities and branches (cart, hammer, shovel to collect waste, rake, etc.)
• Purchase and distribution of vector control supplies to strengthen health services and branches (chemical for the elimination of adult mosquitoes, chemical for the elimination of larvae, gloves, flashlight, power washer, etc.)
• Purchase and distribution of personal protective equipment (boots, full face masks, gloves, filters for masks, protective glasses, etc.) to volunteers active in the operation.
• Hiring of a specific coordinator for the IFRC-DREF.

Protection, Gender And Inclusion

Budget: CHF 29,328
Targeted Persons: 800
Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of children and adolescents who received dengue prevention kits.</td>
<td>800</td>
</tr>
<tr>
<td>Number of Guatemalan Red Cross communities and branches that received materials and supplies for the creation and promotion of safe spaces for children and adolescents.</td>
<td>10</td>
</tr>
<tr>
<td>Number of Red Cross staff and volunteers trained or updated in PGI related topics.</td>
<td>50</td>
</tr>
</tbody>
</table>

Priority Actions

- Development of training and refresher workshop on Protection, Gender and Inclusion in the context of dengue for staff and volunteers active in the operation.
- Development and printing of materials related to PGI to be used in health and WASH educational sessions.
- Purchase and distribution of dengue prevention kits (repellent, coloring book with key dengue prevention messages, crayons, etc.) for children and adolescents.
- Purchase of materials and supplies for the creation and/or promotion of safe spaces for children and adolescents during the development of community actions.
- Development of a child protection risk analysis according to IFRC guidelines.

Community Engagement And Accountability

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of people reached with CEA actions (use of mechanism, key messages, etc.)</td>
<td>1,000</td>
</tr>
<tr>
<td>Number of CEA mechanisms implemented</td>
<td>1</td>
</tr>
<tr>
<td>Number of MSPAS staff and Guatemalan Red Cross volunteers trained or updated on CEA related topics.</td>
<td>50</td>
</tr>
</tbody>
</table>

Priority Actions

- Development of a workshop on Community Engagement and Community Accountability (CEA) with emphasis on the context of the dengue emergency for staff of the Ministry of Public Health and Social Assistance (MSPAS), Red Cross staff and volunteers active in the operation.
- Implementation of a CEA mechanism (suggestion box, satisfaction surveys, focus group, etc. according to internal assessment of the team and community surveys to ensure its relevance).
- Development and printing of materials to share key messages related to CEA and other emerging issues in accordance with the selected mechanism.
- Support dissemination of key health messages, WASH, PGI, etc. through the most trusted community channels.

Secretariat Services

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget: CHF 13,994</td>
<td>Targeted Persons: 0</td>
</tr>
</tbody>
</table>
Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of field monitoring visits conducted.</td>
<td>3</td>
</tr>
</tbody>
</table>

Priority Actions

- Conduct field monitoring visits to accompany the National Society and address issues requiring immediate solutions, technical and financial advice, etc.
- Expenses related to courier, translation and finance.

National Society Strengthening

Budget: CHF 29,339
Targeted Persons: 0

Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of volunteers with insurance and uniforms.</td>
<td>50</td>
</tr>
<tr>
<td>Number of lessons learned workshops developed.</td>
<td>1</td>
</tr>
</tbody>
</table>

Priority Actions

- Purchase of insurance for volunteers active in the operation.
- Purchase and distribution of uniforms for volunteers (vests, shirts, caps, etc.)
- Purchase of material for visibility of the operation (blankets, banners, etc.)
- Communication expenses (telephone, Internet service).
- Purchase of office supplies and materials.
- Hiring of a specific administrative technician for the IFRC-DREF.
- Development of a lessons learned workshop at the end of the operation.

About Support Services

How many staff and volunteers will be involved in this operation. Briefly describe their role.

A total of 50 volunteers will be activated for this IFRC-DREF in the departments of Quetzaltenango and Suchitepéquez, with the objective of implementing community actions in the areas of Health, WASH (Water, Sanitation and Hygiene), Protection, Gender and Inclusion (PGI), and Community Participation and Accountability (CEA). Each activity is expected to have a rotating group of 10 volunteers to ensure their constant presence and ensure their physical and emotional well-being.

In addition, the following staff will be recruited specifically for the IFRC-DREF:

-1x IFRC-DREF Coordinator: Responsible for directing and following up on the planned actions, ensuring they are carried out as planned and with the required quality standards.

-2x Health Technicians: Responsible for following the technical guidelines to ensure the proper implementation of actions in the field. They will also provide support in data recording, follow-up and analysis of activity information.

-1x Administrative Technician: Will provide support to staff and volunteers in all actions, and will serve as liaison with the administrative and financial staff of the Guatemalan Red Cross headquarters, to ensure that procedures and accountabilities are developed according to
internal and external parameters. In addition, will support the purchasing processes (issuance of requisitions, follow-up, etc.) in coordination with the central purchasing department of the National Society.

If there is procurement, will it be done by National Society or IFRC?

The National Society has a defined administrative-financial procedure for making purchases. This procedure includes several important steps. First, a detailed request is made for the items needed. If the amount requested is Q7,000.00 or more, three quotations are obtained to compare prices and quality. Then, a quality and cost analysis is performed and the purchase is approved. Once the product is delivered, it is verified that it meets the quality requirements. Finally, the check is processed for payment to the supplier.

Despite the National Society internal capacity, some supplies, mainly personal protective equipment for COVID-19, repellents, and dengue rapid tests, will be procured through the IFRC Regional Logistics Unit (RLU). The rest of the supplies will be procured locally by the National Society, taking into account the availability and quality in the local market.

How will this operation be monitored?

To monitor and record the progress of the actions, the National Society will use two complementary procedures. The first is the use of the recording instruments and indicators established by the Ministry of Health. This will allow the actions carried out to be recorded as part of the monthly actions in the Health Districts and integrated into the national statistics. In parallel, the National Society's internal registry platform will be used to document the scopes by sector, as established in the IFRC-DREF action plan.

Periodic internal meetings will be promoted among the management team, operation staff, delegation boards and volunteers. Periodic external meetings will also be held with representatives of the different structures of the Ministry of Public Health and Social Assistance (MSPAS) to analyze the scope of the results proposed by the operation, identify gaps and propose improvement actions when necessary.

To evaluate the scope of the operation, official data on entomological indices and dengue incidence obtained by the health services will also be used. In addition, a satisfaction survey will be conducted among the people reached with the different actions and the health services personnel. This information will be of vital importance for the continuous strengthening of the National Society regarding epidemic control actions.

Regular meetings will be held with representatives of the IFRC Central America CCD for operational and financial monitoring. Finally, at the end of the operation, a lessons learned workshop will be held as part of the National Society's accountability and capacity building mechanisms.

Please briefly explain the National Societies communication strategy for this operation

The IFRC-DREF team will work closely with the National Society communication department to develop key messages, radio spots, materials, etc. All products produced will be validated with community representatives and by the Ministry of Public Health and Social Assistance (MSPAS).

In addition, the communication department will be directly responsible for publishing messages, materials, etc. through the National Society official social networks.
## Budget Overview

### Planned Operations

<table>
<thead>
<tr>
<th>Category</th>
<th>Budget (CHF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter and Basic Household Items</td>
<td>0</td>
</tr>
<tr>
<td>Livelihoods</td>
<td>0</td>
</tr>
<tr>
<td>Multi-purpose Cash</td>
<td>0</td>
</tr>
<tr>
<td>Health</td>
<td>60,186</td>
</tr>
<tr>
<td>Water, Sanitation &amp; Hygiene</td>
<td>241,566</td>
</tr>
<tr>
<td>Protection, Gender and Inclusion</td>
<td>29,328</td>
</tr>
<tr>
<td>Education</td>
<td>0</td>
</tr>
<tr>
<td>Migration</td>
<td>0</td>
</tr>
<tr>
<td>Risk Reduction, Climate Adaptation and Recovery</td>
<td>0</td>
</tr>
<tr>
<td>Community Engagement and Accountability</td>
<td>1,913</td>
</tr>
<tr>
<td>Environmental Sustainability</td>
<td>0</td>
</tr>
</tbody>
</table>

### Enabling Approaches

<table>
<thead>
<tr>
<th>Category</th>
<th>Budget (CHF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordination and Partnerships</td>
<td>0</td>
</tr>
<tr>
<td>Secretariat Services</td>
<td>13,994</td>
</tr>
<tr>
<td>National Society Strengthening</td>
<td>29,339</td>
</tr>
</tbody>
</table>

### Total Budget

**376,326 CHF**

*all amounts in Swiss Francs (CHF)*

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Click here to download the budget file
Contact Information

For further information, specifically related to this operation please contact:

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**IFRC Appeal Manager:**  Nelson Aly Rodriguez, Head of Country Cluster Delegation, nelson.alyrodriguez@ifrc.org

**IFRC Project Manager:**  Mariela Gómez, Disaster Management Coordinator, mariela.gomez@ifrc.org

**IFRC focal point for the emergency:**  Diana Oviedo, Operations Coordinator, diana.oviedo@ifrc.org

**Media Contact:**  Andrés Lemus, Communication Coordinator, andres.lemus@cruzroja.gt

[Click here for the reference]