Hellenic Red Cross (HRC) volunteers are distributing water to people on the streets as temperature rises in various areas of Greece. Photo credit: HRC

**EAP №:** sEAP2023GR01  
**Operation №:** MDRGR005  
**EAP approved:** 22/09/2023  
**sEAP revised timeframe:** 22/09/2023 - 30/09/2024

**Trigger date:** 08/06/2024  
**Early action lead time:** 5 days  
**Early action timeframe:** 3 months

**Total budget:** CHF 217,260  
**Early action budget:** CHF 63,900  
**To assist:** 2,000 people

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1 This figure includes people reached directly through HRC services and doesn't include people reached through large scale information campaigns on social media or other mass communication mediums. Indirect reach target is 10,000 people.
EARLY ACTION PROTOCOL ACTIVATION

Activation Overview

The Hellenic Red Cross has activated its simplified Early Action Protocol (sEAP) for Extreme Heat.

The Hellenic Red Cross received a warning from the National Observatory of Athens (NOA) concerning a heat overload at “Danger Level 4”. The risk of very high temperatures is anticipated from Tuesday, 12 June 2024 and Wednesday, 13 June 2024.

As the heatwave occurs at the beginning of the summer, severe impacts are anticipated since citizens are not prepared for such an extreme change in the environment and they are unable to gradually adapt to the increasing temperature.

Considering all risk parameters, the HRC has decided to activate the Greece Extreme Heat sEAP. Early actions will be carried out in Attica (Athens - Piraeus), Thessaloniki, and Patra. The early actions will be implemented from Monday, 10 June 2024 and will continue throughout the week depending on the notifications of the National Observatory of Athens.

By implementing carefully planned prevention and early response actions, while prioritising societal and environmental needs, HRC is urged to take proactive steps to mitigate the impacts of rising temperatures. Actions taken by the Hellenic Red Cross will enhance community resilience and elevate public awareness.

Early Action Overview

PLANNED OPERATIONS

<table>
<thead>
<tr>
<th>Health &amp; Care</th>
<th>Target: 2,000 people</th>
<th>Budget: CHF 32,483</th>
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</thead>
<tbody>
<tr>
<td>Female &gt; 18:</td>
<td>tbc</td>
<td>AP Code: 107,108,109</td>
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<td>Female &lt; 18:</td>
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<td>Male &gt; 18:</td>
<td>tbc</td>
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<tr>
<td>Male &lt; 18:</td>
<td>tbc</td>
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Indicator:

Number of people reached with health and care interventions in advance of a hazard

1. Activate a helpline for two-way outreach – proactive telephone wellness checks as well as reactive calls for information and assistance.
2. Deploy Bicycle First Aid Teams to do follow-up wellness checks for homeless, markets, and house-to-house visits targeting older people and people with chronic illnesses.
3. Deploy Mobile Health and Nursing at Home teams, when needed, to provide emergency first aid support to assist with referrals to cooling centres or medical facilities.
4. Distribute bottled Water, Isotonic Drinks, Food (nutritional bars), and Sun Cream to homeless population and groups in vulnerable situations.
5. Refer seriously at-risk/affected people to local hospitals. Monitor the distribution process and other activities provided on the field level.

<table>
<thead>
<tr>
<th>Risk Reduction, climate adaptation and recovery</th>
<th>Target: <strong>10,000 people</strong></th>
<th>Budget: <strong>CHF 12,780</strong></th>
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</thead>
<tbody>
<tr>
<td>Female &gt; 18: tbc</td>
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<tr>
<td><strong>AP Code:</strong> 101, 103, 105, 106</td>
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</table>

**Indicator:**
Number of people reached with risk reduction and/or climate adaptation interventions in advance of a hazard

**Priority Early Actions:**
1. Launch a large-scale information campaign, including TV spots, social media paid posts and face-to-face outreach to inform the wider population as well as targeting at-risk groups of the a) health risks of extreme heat, b) the ways to mitigate them, as well as c) the category system of the METEO.GR platform. Ensure that information is accessible, available in multiple languages.
2. Conduct/intensify outreach activities through existing HRC programs, such as homelessness outreach programme, Nursing at Home (Health Sector) and Home Care (Social welfare sector).

<table>
<thead>
<tr>
<th>Community Engagement and Accountability</th>
<th>Target: <strong>2,000 people</strong></th>
<th>Budget: <strong>CHF 0</strong></th>
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<tbody>
<tr>
<td>Female &gt; 18: tbc</td>
<td>Female &lt; 18: tbc</td>
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</tr>
<tr>
<td><strong>AP Code:</strong> 129</td>
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</table>

**Indicator:**
Number of people reached with community engagement and accountability interventions in advance of a hazard

**Priority Early Actions:**
1. Collect, analyse, and report on feedback received, when possible, adapt the activities using the analysis received to improve the response.
## Enabling approaches

### Coordination and Partnerships

<table>
<thead>
<tr>
<th>Target: <strong>4 meetings</strong></th>
<th>Budget: CHF 1,598</th>
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<tbody>
<tr>
<td>AP Code: <strong>118, 119, 127, 128</strong></td>
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</table>

**Indicator:** Number of coordination meetings held with stakeholders and relevant actors

**Priority Early Actions:**
1. Initiate/join early action coordination meetings with stakeholders and relevant actors.

### Secretariat Services

<table>
<thead>
<tr>
<th>Target: <strong>5 people</strong></th>
<th>Budget: CHF 5,325</th>
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<tbody>
<tr>
<td>AP Code: <strong>122</strong></td>
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</tbody>
</table>

**Female > 18:** tbc  
**Female < 18:** tbc  
**Male > 18:** tbc  
**Male < 18:** tbc

**Indicator:** Number of staff engaged in the maintenance and activation of the sEAP

**Priority Early Actions:**
1. Support activation of the sEAP when the trigger is reached.  
2. Facilitate lessons-learned workshop, post-action evaluation and reporting.

### National Society Strengthening

<table>
<thead>
<tr>
<th>Target: <strong>150 Hellenic Red Cross staff and volunteers</strong></th>
<th>Budget: CHF 11,715</th>
</tr>
</thead>
<tbody>
<tr>
<td>AP Code: <strong>124, 125, 126</strong></td>
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</table>

**Female > 18:** tbc  
**Female < 18:** tbc  
**Male > 18:** tbc  
**Male < 18:** tbc

**Indicator:** Number of staff and volunteers engaged in early action

**Priority Early Actions:**
1. Staff and volunteer costs for monitoring during activation, communication/awareness-raising activities and post-distribution monitoring
Contact information

For further information, specifically related to this operation please contact:

In the Hellenic Red Cross
- **Secretary General**: George Skoumas [secretary_general@redcross.gr](mailto:secretary_general@redcross.gr)
- **Operational coordination**: Evgenia Gkogkou, Coordination and Communication Nursing Services Director, Mobile: +30 6932436152, Email: [ccdnursing@redcross.gr](mailto:ccdnursing@redcross.gr)

In the IFRC
- **IFRC Regional Office for Europe**: Ágnes Rajacic, Senior Officer, Disaster Response Emergency Fund (DREF), Email: [agnes.rajacic@ifrc.org](mailto:agnes.rajacic@ifrc.org)

Reference

Click here for:
- Previous Appeals and updates
- sEAP summary and budget