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<tbody>
<tr>
<td>MDRVE009</td>
<td>Venezuela</td>
<td>Flood</td>
<td>Response</td>
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<th>Crisis Category:</th>
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<tr>
<td>Yellow</td>
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<th>Glide Number:</th>
<th>People Affected:</th>
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<tbody>
<tr>
<td></td>
<td>29,000 people</td>
<td>5,000 people</td>
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<table>
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<tr>
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<th>Operation Timeframe:</th>
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<tr>
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<td>5 months</td>
<td>31-12-2024</td>
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Targeted Areas: Sucre
Description of the Event

Date of event

02-07-2024

What happened, where and when?

On 1 July 2024, Hurricane Beryl reached category 5, severely affecting the northeastern states of Venezuela, especially Sucre. This hurricane unleashed strong winds and torrential rains, causing the interruption of air and maritime services in the country. Flights to Porlamar, Cumana, Carupano and Tucupita were restricted, and minor sailings were suspended. However, for the communities of the Montes municipality in Sucre, the impact was devastating.

The heavy rains flooded rivers such as the Manzanares, Caripay, and Colorado. Particularly, the overflowing of the Manzanares River caused severe damage to at least 29,000 people, affecting water and electricity distribution, roads, health centers, businesses, and homes in different sectors of Cumanacoa, Montes municipality, Sucre state. This caused floods and landslides that forced hundreds of families to abandon their homes. The destruction of crops, livestock, and local businesses severely affected the livelihoods of the population.

The Montes municipality is particularly prone to flooding due to its topography and proximity to rivers. Communities in the zone have less access to robust infrastructure and emergency services. Weak infrastructure amplified the impact of flooding replicating the catastrophic effects of similar events in the region's history.

Heavy rainfall registered from 01 July to 02 July due to the passing of Hurricane Beryl not only caused immediate destruction but also exacerbated the already vulnerable population, negatively impacting their well-being, safety, and livelihoods. This highlights the critical need for a comprehensive and sustained response to support the recovery and reconstruction of affected communities.
Scope and Scale

The overflowing of the Manzanares river on 2 July, caused flooding in several sectors due to the increase in its flow. Approximately 80% of Cumanacoa was affected, impacting 29,000 people in 17 communities in the Montes municipality that are near the river. The most severely damaged sectors are Las Lomas, Las Trincheras, Altos de Trincheras, Peña, Cutábano, Agua Blanca, and La Fragua. Another population affected, although to a lesser extent, is located along the slopes of the Manzanares River, with approximately 780 homes outside the focus of attention of state agencies.

As of 8 July, six people were officially reported dead, three missing, and an undetermined number of injured. A total of 7,960 homes suffered damage ranging from minor to severe and 360 homes were total losses. All of them have suffered the loss of property and belongings. In addition, close to 150 commercial establishments were affected, which will impact the local economy and the livelihoods of families. It is being registered that families have been displaced to the capital of Sucre state, Cumaná. On the other hand, six schools were damaged by the floods, out of which three suffered major damage and two others, located in the communities of Las Trincheras and La Fragua, were completely destroyed.

People with disabilities, the elderly and children are among the most vulnerable groups and face greater obstacles in evacuating and accessing emergency services. Their susceptibility to disease and difficulties in moving around made them particularly susceptible to the effects of the disaster. This situation has led to internal displacement and the emergence of several people in temporary tents, who now find themselves in a precarious situation with less access to resources and community support.

The extension of the affected area is considerable. There are few means and channels for communication, making the flow of information between communities difficult. There are no warning systems in the entire municipality, just within some specific sectors such as in Los Cedros and Montalbán, which prevents communities located along the riverbanks from being warned in advance. The main need in the municipality is access to safe water. Even though national authorities have provided water through tanker trucks, needs identified exacerbate the supply. Furthermore, the Cumanacoa Hospital continues to provide services but faces severe shortages of essential medical supplies, clean water, sanitation, and hygiene.

The intensity of the recent rainfall has kept national agencies and the Venezuelan Red Cross (VRC) on alert since it is expected that the passage of tropical waves will cause greater damage in different states of the country.
Previous Operations

Has a similar event affected the same area(s) in the last 3 years? Yes
Did it affect the same population group? Yes
Did the National Society respond? Yes
Did the National Society request funding form DREF for that event(s)? Yes
If yes, please specify which operation MDRVE007 2022, MDRVE008 2023

If you have answered yes to all questions above, justify why the use of DREF for a recurrent event, or how this event should not be considered recurrent:

In the last three years, similar emergencies have affected the region:

Operation MDRVE007 in 2022 provided an effective response in the states of Aragua, Anzoategui, Distrito Capital, Falcon, and Sucre, where around 1,400 families were affected by overflowing rivers and saturated soils due to heavy rainfall as a result of the La Niña phenomenon. Particularly in Sucre, 400 families were assisted in the communities of Gamero, Guirintar los Molinos, San José, Isla del Manzanares, Jagüey de Luna, Valle Verde, and Puerto la Madera.

Similarly, operation MDRVE008 in 2023 allowed the implementation of decisive anticipatory actions in the states of Apure, Aragua, Bolivar, Portuguesa, Sucre, and Vargas. The Venezuelan Red Cross developed early warning systems and refresher trainings for volunteers and targeted communities to mitigate the impact of floods as a result of the rainy season and ensure communities could act early in case of emergency. Particularly in Sucre, the communities of Los Cedros, Montalban, and Valle Verde were prioritized.

Despite the attention provided and the progress made, the affected communities remain highly vulnerable. The area where the population lives is prone to flooding. There is a need to continue strengthening local capacities and community resilience to address the frequency of these events. Climate change is making extreme weather events more frequent and severe. This context requires continuous adaptation and adequate resources to face new challenges that, although frequent, present unique characteristics and challenges in each event.

The use of the IFRC-DREF for the response to Hurricane Beryl is not only necessary but also justified. The magnitude of the impact, the persistent vulnerability of the affected communities, and the need for additional resources for an effective response make this clear. This event is of a scale and severity that demands renewed attention and funding to mitigate its devastating effects and support the recovery of affected communities.

Lessons learned:

Building on the expertise gained from previous interventions, lessons learned have been integrated into the development of this current IFRC-DREF request. This integration aims to mitigate similar challenges encountered during implementation, including:

- Strengthen community resilience through emergency training. As it will play a crucial role in mitigating the impact of future similar events.
The pre-positioning of essential supplies for emergency response, strategically located in regions, ensures that timely and effective assistance can be provided to affected communities.
- Community contingency plans must be developed and community brigades formed to avoid human losses during the impact of the event. Social cohesion is the key to this. The communities of Los Cedros and Montalbán are proof of this. They did not record any deaths as a result of the event.
- Effective coordination at the local, regional, and national levels is essential for a better response.

## Current National Society Actions

### Start date of National Society actions

02-07-2024

<table>
<thead>
<tr>
<th>Shelter, Housing And Settlements</th>
<th>As part of the initial responses, the VRC has distributed 800 blankets to 400 affected families (two blankets per family).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health</td>
<td>The Cumaná branch provided primary health care in Cumanacoa. They provided the affected population with essential medicines and first aid. This guaranteed immediate access to basic medical care. In Las Trincheras sector, VRC provided specialized primary health care to children with fever and skin problems. Furthermore, individual mental health and psychosocial support sessions were conducted in the community of La Fragua, with a particular focus on psychological first aid for local women. VRC's Capital District Health Directorate provided support by mobilizing medicines in rented cargo vehicles for planned health days. The cargo included creams such as Calaminol and zinc oxide, 1% ophthalmic tetracycline, Bisoprolol 5 mg, Aspirin 75 mg, and 1% Silver sulfadiazine.</td>
</tr>
<tr>
<td>Water, Sanitation And Hygiene</td>
<td>A WASH technician was deployed to conduct needs assessments related to safe water supply and access. Furthermore, volunteer teams from the Cumaná branch have distributed WASH items to affected people. The National Society has six emergency water treatment plants ready and waiting to be deployed as soon as the technical assessments are completed. VRC has reached 400 families with family hygiene kits, family cleaning kits, jerry cans and water purification tablets.</td>
</tr>
<tr>
<td>Protection, Gender And Inclusion</td>
<td>Connection point has been set up to facilitate communication between family members and recharge mobile batteries for those who need it. As part of the initial response provided to affected communities, they have been offered the possibility of contacting their relatives through the one-way option.</td>
</tr>
<tr>
<td>Risk Reduction, Climate Adaptation And Recovery</td>
<td>Constant communication has been maintained with the communities of Los Cedros and Montalbán to evaluate the impact on their levels, taking advantage of their experience in early warnings resulting from the anticipatory actions of operation MDRVE008.</td>
</tr>
<tr>
<td>Coordination</td>
<td>The president of the Cumaná Branch has been in Cumanacoa since 2 July, holding crucial coordination meetings with national authorities and other organizations present in the region. These meetings have been relevant in evaluating the necessary response and identifying priority areas for intervention by the VRC. Furthermore, the president of the VRC visited the zone, coordinating directly with the various operational entities in the affected area. On 2 July, the VRC held two coordination meetings with its technical teams at the headquarters to define possible responses based on available capacities and resources. In addition, a meeting was held with movement partners present in the country to identify available resources and avoid duplication of efforts.</td>
</tr>
</tbody>
</table>
Since then, the VRC has issued and shared informative messages on progress and new information, keeping all stakeholders fully updated on the situation and ongoing actions.

### National Society Readiness

VRC has 1,664 active relief volunteers, trained and prepared to respond to emergencies, with knowledge in emergency assessment methodologies such as Damage Assessment and Needs Analysis (EDAN, by its initials in Spanish), Emergency Needs Assessment and Planning (ENAP), and Pre-Hospital Care. To ensure a rapid and effective response within the first 48-72 hours of an emergency, strategically pre-positioned material is available. In addition, the National Society has developed and maintains response and contingency plans at both the national and local levels. These plans are complemented by a detailed mapping of available resources, including personnel, fleet equipment, and storage capacities, which allows us to anticipate and plan the levels of intervention required in the event of a response.

### Assessment

On 2 July, the Cumana branch of the VRC deployed a team of volunteers to assess the needs in the area affected by the disaster. The following day, a specialised team was mobilised from the national headquarters. It comprised a Water, Sanitation and Hygiene (WASH) technician, two Communications officers, a Risk Management technician and a Health and Reestablishing Family Links (RCF) technician. On 3 July, the local branch conducted a detailed census of affected people using the ODK data collection tool. This activity was carried out at the request of the local authorities with the clear objective of providing an effective response in the community of San Lorenzo.

### Resource Mobilization

In response to the urgent needs arising from the impact of the flood, the VRC has put in place a resource mobilization plan to ensure a rapid and effective response. Besides the synergies reached with the IFRC, ICRC and German Red Cross, the VRC is currently developing other bilateral projects that will complement actions carried out La Via sector of Cumanacoa through WASH activities.

### Activation Of Contingency Plans

The VRC has activated its National Rainfall Contingency Plan and National Response Plan, aimed at mitigating and responding effectively to the effects of heavy rains and other natural disasters.

### National Society EOC

The VRC has established the Emergency Operations Centre at its Headquarters, composed of members from key technical areas. The Emergency Operations Center (EOC) has played a fundamental role in coordinating the response to the current situation and making the necessary strategic decisions.

At the local level, the Cumana branch has activated its own Emergency Operations Center, playing a central role in managing the response in its area of influence. In addition, other states have been alerted about possible effects and have activated their respective EOCs. These local centers generate detailed reports shared at the national level. This practice facilitates a continuous assessment of the situation and allows for rapid adjustments in response strategies according to emerging needs.

### IFRC Network Actions Related To The Current Event

#### Secretariat

IFRC has a presence in the country, and since 2019 has accompanied and assisted the national VRC team. Support has been provided through technical assistance in areas such as PMER, Finance, Security, Logistics, Programs and Operations, and NSD, for the development of the response to the emergency, maintaining constant communication with partners on the actions of the National Society, sharing through informative messages the status of the situation in the country.

External coordination with stakeholders has also been carried out to optimize resources.

#### Participating National Societies

The German Red Cross (GRC) has provided direct support to the National Society at the Headquarters level and in the Sucre branch through the provision of medical supplies.
ICRC Actions Related To The Current Event

The ICRC has made available health supplies and medicines, which were sent from Caracas to the Cumaná branch to complement the National Society’s health intervention for the affected families and individuals.

Other Actors Actions Related To The Current Event

| Government has requested international assistance | No |
| National authorities | - Census through Civil Protection in progress  
- Delivery of 1,275 tonnes of food, medicines, drinking water, and other supplies to the affected inhabitants, assisting 21,000 people as reported by Civil Protection.  
- Deployment of 86 machines for the collection of debris, to reactivate 83 kilometers of road infrastructure, from Cumaná, Sucre state, to San Antonio de Capayacuar, Monagas state, where asphaltling and ditch cleaning works will be carried out.  
- Based on the census of affected commercial establishments, the national executive approved access to micro-credits for the recovery of their livelihoods.  
- Restoration of the electrical and telecommunications system  
- Deployment of 26 water tanks. However, not all of it is potable, so needs remain  
- Establishment of a single authority to coordinate actions at the local level.  
- Three shelters were officially set up.  
- Rescue of 18 people located in more isolated areas.  

In addition, the Vice-president and the President have visited the affected zone to evaluate damages and coordinate with present public organisms. |
| UN or other actors | Cáritas de Venezuela has activated a collection center at the Venezuelan Episcopal Conference to collect food, drinking water, hygiene products, and other supplies. In addition, it is carrying out medical consultations which do not include the delivery of medicines.  

The Humanitarian Coordination Forum of Sucre has held local meetings with organizations present in the state to coordinate and monitor the evolution of the emergency. As of July 8, no formal request for assistance has been received. |

Are there major coordination mechanism in place?

Local working groups have been established in which the VRC, together with members of the authorities, have participated to coordinate and identify each organization’s capacities. In addition, the National Society is coordinating with the movement’s partners through meetings, designing a joint work plan, and acting as a moderator between the parties.

Needs (Gaps) Identified

Shelter Housing And Settlements

It is estimated that 80% of Cumanacoa was affected. According to the balance sheets provided by national authorities, 7,960 houses have suffered damages ranging from slight, moderate, and total, with between 360 and 400 houses in total loss. Partial or total loss of household goods such as furniture, electronics, household appliances, mattresses, and clothing has also been reported. In addition, it is estimated that close to 100 commercial premises were affected, as well as serious losses and damage to local agriculture and aviculture, which will have a negative impact on people’s livelihoods.
Many affected families have been forced to move to relatives’ homes, while others remain in the area in makeshift tents. Although the authorities plan to set up temporary collective reception centres, these spaces have not yet been organized, it is estimated at least 1,440 people are in solitary shelters, furthermore, the number of shelters established by authorities has risen to three (one in La Manga, and two in Cumanacoa), it is to be confirmed if more shelters are going to be activated.

The assistance of the National Society has been requested to manage these shelters and to ensure that standards of protection and integrity are maintained for the affected people temporarily accommodated in these spaces. The assistance foreseen for these centres includes the adaptation and equipping of the spaces to ensure that these standards are met.

As of July 4, there were still risks that the infrastructure of some houses would continue to deteriorate, especially considering that the rainy season persists, so the authorities have recommended the total evacuation of the La Fragua sector. However, by July 5 these actions had not been formalized.

**Health**

The VRC has identified in initial assessments a critical shortage of essential medical supplies, making it difficult to provide adequate medical care. This situation is particularly serious at the Luis Daniel Beauperthuy Hospital, the main health center in the area, which lacks the supplies and medicines needed to provide primary care due to the country context. This limits the operative of the center and the response attention that could be given in times of emergencies. Communicable diseases, including diarrheal diseases, skin diseases, diseases caused by poor food handling, vaccine-preventable diseases, vector-borne diseases, and acute and chronic respiratory diseases are common. These problems are exacerbated by waste and contamination of soil and water, in addition to the impact on food, work, and domestic animals.

The flooding has caused the loss of basic necessities, such as general and chronic medicines, personal hygiene products, kitchen utensils, clothing, and blankets. In addition, many people have suffered lacerations and contusions related to the movement of mud, logs, and stones due to the flooding of the river, but also those that hindered access to their homes and main roads. To address these needs, first aid and primary health care for the affected population is considered essential, along with the delivery of medicines, the replacement of chronic treatments, and the supply of disposable supplies for the provision of health services to the affected population.

Emergencies and disasters have a significant impact on people’s mental and emotional health, with manifestations that vary according to age groups. Children, adolescents, and older adults more frequently present anxiety, sleep disorders, depression, and even thoughts related to death after exposure to an emergency situation. Middle-aged adults may also experience mental health problems that may become more complex when this person also fulfills the role of caregiver of children and adolescents and/or older adults within the family, resulting in a situation of emotional overload with behavioral manifestations that may include irritability, frustration, exhaustion, apathy, among others.

In these scenarios, it is considered essential to provide psychosocial care and support to address the needs. These interventions help to reestablish the baseline (pre-emergency) state and create safe spaces for processing the potentially traumatic event. For this reason, conducting training and refresher sessions with response teams on Psychological First Aid (PAP, by its initials in Spanish) is crucial to address the needs of the population in this regard. In addition, the promotion of self-care activities, briefing, de-briefing, and PAP for volunteers and responders is equally important to prevent risks associated with secondary exposure.

**Water, Sanitation And Hygiene**

The affected communities face severe limitations in access to drinking water in terms of both quantity and quality. According to field reports, catchment sources and distribution networks have collapsed due to increased flows in all affected sectors. In addition, the loss of household goods and damage to homes hinder personal hygiene, food preparation, and basic sanitation, putting the health of the population at serious risk.

The field assessment has found that the damage to water collection and distribution infrastructure is extensive, which will increase the difficulties of access to drinking water. To mitigate this need, the mobilization of an emergency water treatment plant OX-LMS 06, with a capacity to produce 36,000 liters of safe water for use in the affected communities, is considered necessary.

To improve personal hygiene and sanitation, as well as the conservation of water for consumption in this context, the distribution of family hygiene kits, cleaning kits, collapsible jerry cans, water purification tablets, and storage systems (with a minimum capacity of 200 liters) and home filtration (0.2-micron membrane) is required, accompanied by awareness sessions on the promotion of hygiene, sanitation and the use of safe water with quality and in the necessary quantity.
This comprehensive strategy seeks to ensure that affected communities have access to safe drinking water and that adequate levels of hygiene and sanitation are maintained, which are essential to prevent disease and protect the health of the population in this emergency context.

**Protection, Gender And Inclusion**

In emergency situations, the vulnerability and exposure of minority populations and groups to protection risks increases significantly. This is especially critical for women, children, the elderly, and people with disabilities, who face greater dangers due to lack of resources and support. The lack of knowledge about preventive actions and emergency preparedness among the affected population only serves to increase their vulnerability, leaving them in a position of heightened risk.

To meet these challenges, it is essential to integrate the Protection, Gender, and Inclusion (PGI) approach in all stages of the response. This involves conducting constant refresher training and training on essential PGI standards for operational teams, ensuring that they are well-prepared to address these issues. As part of the actions to promote safe spaces, it is necessary to sensitize both volunteers and affected people on critical issues such as the Protection from Sexual Exploitation and Abuse (PSEA) and Gender Based Violence (GBV) policy, as these are fundamental issues to ensure an adequate and safe response during the emergency.

In emergency situations, there is a greater risk of losing contact with family members, which inevitably causes additional anxiety and stress for those affected. The Restoring Family Links is of the utmost importance in contexts such as the current one. The VRC is committed to providing affected people with the opportunity to reconnect with their relatives. Offering connectivity and tracing services is essential for a timely and relevant response. It also alleviates emotional distress and improves the overall well-being of affected persons.

**Risk Reduction, Climate Adaptation And Recovery**

The establishment and management of early warning systems for emergencies such as river floods, floods, and landslides, together with the promotion of social cohesion and community participation, are crucial components for an effective response to risks and hazards. Therefore, it has been identified as a priority in risk reduction to carry out a technical evaluation process that could be used by local authorities or the National Society for the installation of an early warning system adapted to the geographical context of the area in the future.

Likewise, equipping community leaders with long-range portable radios and megaphones can mitigate the communication difficulties caused by the loss of traditional information dissemination channels. This equipment will facilitate the transmission of alerts and coordination in emergency situations, improving the response capacity of the affected communities.

**Community Engagement And Accountability**

The emergency has generated several difficulties for communities, including those related to the loss of homes, displacement, and separation of families. In terms of Community Participation and Community Accountability (CEA), this is a risk as it makes it difficult to bring members together to make joint decisions and actively participate in the planning and implementation of activities that address their needs.

This is why, in this context, fostering social cohesion through the facilitation of focus groups on relevant community participation topics is especially relevant to emergency responses. Keeping communities informed through their local leaders is an effective alternative for community organization and mobilization, as well as sensitizing volunteer response teams on feedback and accountability mechanisms is of utmost importance to provide more timely attention to those who have been affected. To achieve this, VRC volunteers must be actively involved in the operation, and receive refreshment training on CEA basic topics, Code of Conduct, and PSEA.

Likewise, to understand the real impact of the intervention on the lives of beneficiaries through their voice, it seems essential to administer beneficiary satisfaction surveys. In addition, obtaining feedback will favor continuous improvement and transparency in the accountability of the operation.
Any identified gaps/limitations in the assessment

The Venezuelan Red Cross has not encountered challenges in accessing information, as it has been one of the only two organizations that has been granted the authorization to operate in the field since the moment of the affectation. Nonetheless, during the needs assessment, logistical and security challenges were identified as a constraint hindering the safe and rapid access of both supplies and response personnel. In addition, a significant lack of safe spaces within communities has been noted due to severe infrastructure damage caused by flooding.

Operational Strategy

Overall objective of the operation

This IFRC-DREF allocation aims to support 1,000 families (5,000 people) affected by the emergency, providing shelter, health, water, sanitation and hygiene, protection, gender and inclusion, and risk reduction, climate adaptation and recovery support in San Lorenzo parish (400), Cumanaacoa(300) and La Vía(300) during five months. Communities included are: La Fragua, Trincheras, Alto de Trinchera, Cutábio, Agua Blanca, Cumanaacoa, Lomas, La Peña, and settlements on the slopes of the Manzanares River at Quebrada Seca known as “La Vía”.

Operation strategy rationale

To address the needs of the targeted population, this IFRC-DREF will aim implement the following activities in the sectors:

Shelter:
- Distribution and replenishment of 800 blankets distributed to 400 families in San Lorenzo.
- Provision of technical assistance to the temporary collective centers once they are established by the authorities, focusing on the areas of organization, protection, security and well-being of the families. Technical support from ARO if needed will be considered.
- Adequations to shelters established in coordination with local authorities.

Health:
- Provision of primary health care and first aid services in the prioritized areas but not limited to request from local authorities.
- Replenishment of first aid supplies used in primary health care.
- Provision and replenishment of 1,000 mosquito nets to 1,000 people, especially those allocated in shelters.
- Health education sessions, focusing on topics such as hand washing, menstrual hygiene, non-transmissible diseases, among others.
- Refreshment of mental health activities to volunteers
- Community workshops on mental health promotion.
- Provision of individual psychosocial support services.

Water, sanitation and hygiene:
- Needs assessment. Including essential information on community engagement such as preferred means of communication, how decisions are made, etc.,
- Distribution of WASH supplies in:
  - San Lorenzo parish: 400 hygiene kits, 400 cleaning kits, 800 10-liter collapsible jerry cans, 180,000 water purification tablets (18,000 blisters- 45 blister per family).
  - Cumanaacoa: 300 hygiene kits, 300 cleaning kits, 600 jerry cans
- Procurement and replenishment of WASH supplies distributed equivalent for 700 families (San Lorenzo and Cumanaacoa)
- Hygiene, sanitation and safe water promotion activities.
- Mobilization of the emergency water treatment plant OX-LMS 06 from the El Tigre branch to Cumanacoa to be operative for 30 continuous days to produce at least 20,000 liters of safe water per day.
- Replenishment of disposable supplies for the emergency water treatment plant OX-LMS 06, such as aluminum sulfate, granulated chlorine 90%, chemicals for portable laboratory, disposable supplies for portable laboratory, among others.
- Procurement, distribution and installation of home storage and filtering kits (200-liter tanks with complements, sawyer 0.2-micron membrane filters for 5MM liters) for 300 families in La Vía.

Protection, gender and inclusion:
- Child safeguarding risk analysis assessment.
- Development of a child protection plan.
- Provision of PGI key messages through different means.
- Refreshment sessions for volunteers and emergency response personnel on PSEA, SGBV, DAPS, among others.
Risk reduction, climate adaptation and recovery:
- Evaluation for the installation of community early warning systems and later socialization to community members in San Lorenzo.
- Dissemination of key messages on EWS considering different topics.
- Provision of portable radios with a range of 150 meters and IP67 certification for the communities.
- Provision of megaphones for leaders of the prioritized communities.

Community Engagement and Accountability:
- Refreshment trainings for volunteers on CEA, PSEA and Code of Conduct for all staff and volunteers
- Preparation of a Q&A sheet for volunteers to properly provide information to community members
- Development and implementation of a Feedback Mechanism that can collect communities' voices on the collective shelters
- Facilitation of focus groups discussions. Including the organization of regular community meetings for operations update, especially in La Via sector where more actions will be held.
- Final report on analysis of feedback mechanisms implementation and its findings.

Secretariat services:
- Accompanying missions to the VRC technical team.
- Management of national and international purchasing processes for the replenishment of supplies.
- Logistics services that include shipping and import of internationally purchased supplies.

National Society strengthening:
- Hiring of local staff for the operation, including an Operations Coordinator, a WASH Officer and an Administrative Assistant.
- Development and implementation of a communication and visibility plan.
- Lessons learned workshop.
- Field monitoring missions.

**Targeting Strategy**

**Who will be targeted through this operation?**

This IFRC-DREF will directly assist 1,000 families from the communities of the San Lorenzo parish, Cumanacoa, and the settlements on the slopes of the Manzanares River, near Quebrada Seca, affected by the overflowing of the Manzanares River.

These families are particularly vulnerable to this type of event due to their proximity to the riverbed and reside in the areas most affected by the flooding, being the greatest recipients of the negative impact of the emergency. They need urgent support to recover and improve their living conditions.

To select families, the inclusion criteria will be explained to community leaders to help identify them. The assistance will be provided in days to which the community will be convoked. Monitoring and evaluation of the effectiveness of the assistance provided will be carried out through focus groups and satisfaction surveys at the end of the operation, thus ensuring that the objectives set are met and that lessons learned and areas for improvement are identified.

**Explain the selection criteria for the targeted population**

The logic behind the objectives of this operation is based on a vulnerability approach, identifying those most in need of immediate support to ensure their safety, health, and well-being. For this reason, priority will be given to assisting particularly vulnerable groups, such as the elderly, children, pregnant women, and people with disabilities. These groups are often the most affected in emergency situations due to their specific needs and limitations in accessing resources and assistance independently. Prioritizing these groups ensures that assistance is inclusive and accessible to all, promoting equity in the response. The selection criteria include:

The selection criteria include:

a) Families who have suffered a partial or total loss of their house.

b) Families without access to safe and potable water sources.

c) Families that have not received previous assistance from governmental institutions or non-governmental organizations during the current emergency.

d) Families with members belonging to vulnerable groups, such as children, adolescents, pregnant women, the elderly, people with chronic diseases, and people with disabilities.

e) People in shelters
## Total Targeted Population

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
<th>Location</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>2,550</td>
<td>Rural</td>
<td>-</td>
</tr>
<tr>
<td>Girls (under 18)</td>
<td>450</td>
<td>Urban</td>
<td>-</td>
</tr>
<tr>
<td>Men</td>
<td>1,700</td>
<td>People with disabilities (estimated)</td>
<td>5%</td>
</tr>
<tr>
<td>Boys (under 18)</td>
<td>300</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total targeted population</td>
<td>5,000</td>
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</tbody>
</table>

## Risk and Security Considerations

### Please indicate about potential operation risk for this operation and mitigation actions

<table>
<thead>
<tr>
<th>Risk</th>
<th>Mitigation action</th>
</tr>
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<tbody>
<tr>
<td>Increased operational insecurity during humanitarian assistance distributions in communities affected by the rains.</td>
<td>Adequate evaluation of the spaces where the days will be carried out in the affected communities. Monitor the movement of trucks with emblematic response supplies.</td>
</tr>
<tr>
<td>The context of the country’s presidential election period could generate disturbances of public order or other situations of violence.</td>
<td>Maintain the Situation Rooms of the branches monitoring hydrometeorological conditions, as well as activities related to the electoral process, to facilitate informed decision making by the National Society, guaranteeing the continuity of operations while preserving minimum safety standards.</td>
</tr>
<tr>
<td>Volunteers are exposed to fiscal and health risks in the emergency context.</td>
<td>Implementing medical insurance for volunteers and including MHPSS to volunteers if needed.</td>
</tr>
<tr>
<td>Increased humanitarian needs due to rainfall throughout the hurricane season affecting several states of the country</td>
<td>Maintain VRC technical teams in the field to keep the operation strategy of this IFRC-DREF updated and adjusted to the needs. Maintain direct communication with the National Risk Management System (SNGDR, by its initials in Spanish) to coordinate timely response, based on gaps and needs identified in the field if further affectations are registered in Sucre or in any other states. Maintain communication with IFRC to analyze possible extensions of the present DREF to increase its scope and assist other states if required.</td>
</tr>
</tbody>
</table>

### Please indicate any security and safety concerns for this operation

The hydrometeorological conditions according to the Climate Reference Center, NOAA, and other agencies, including INAMEH, suggest a significant probability of La Niña phenomenon, which will cause more rainfall than expected in the national territory. The passage of Hurricane Beryl in Category 5 so early in the hurricane season is a clear indication of the potential impact this year. These conditions, along with the Presidential election period in July, raise a security concern that could affect the operation.

The National Society contemplates these multi-threat scenarios that require constant operational security assessments to ensure continuity of response actions. It is essential to ensure the welfare and care of the volunteers involved, allowing the objectives described in this IFRC-DREF and any other operation planned by the VRC to be achieved.

It is anticipated that this operation may be expanded to other states or sectors as the hurricane season progresses, underscoring the need for constant and adaptive vigilance in the light of changing conditions.
Has the child safeguarding risk analysis assessment been completed?
No

Planned Intervention

**Shelter Housing And Settlements**

**Budget:** CHF 15,166  
**Targeted Persons:** 2,000

**Indicators**

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of families provided with blankets</td>
<td>400</td>
</tr>
<tr>
<td># of shelters that have received technical assistance</td>
<td>3</td>
</tr>
<tr>
<td># of shelters supported that have been adequated</td>
<td>3</td>
</tr>
</tbody>
</table>

**Priority Actions**

- Distribution of 800 blankets distributed to 400 families.
- Replenishment of 800 blankets.
- Provision of technical assistance to the temporary collective centers once they are established by the authorities, focusing on the areas of organization, protection, security and well-being of the families. To this end, remote support will be provided by ARO.
- Identification of needs in supplies and technical assistance for the temporary collective center, after its establishment by the authorities.
- Adequation of prioritized shelters based on the needs and coordination with local authorities.

**Health**

**Budget:** CHF 18,121  
**Targeted Persons:** 1,500

**Indicators**

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of people reached with first aid attentions and primary healthcare attentions</td>
<td>1,500</td>
</tr>
<tr>
<td># of people reached with mental health and psychosocial support attentions</td>
<td>500</td>
</tr>
<tr>
<td># of people reached with the distribution of mosquito nets</td>
<td>1,000</td>
</tr>
<tr>
<td># of people reached with health education sessions</td>
<td>1,500</td>
</tr>
</tbody>
</table>

**Priority Actions**

- Provision of primary health care and first aid services.
- Replenishment of supplies used in primary health care and first aid.
- Provision of 1,000 mosquito nets and its replenishment.
- Educative health sessions on topics such as hand washing, menstrual hygiene, non-communicable diseases, among others.
- Community workshops on mental health promotion.
- Provision of individual psychosocial support services.

**Water, Sanitation And Hygiene**

**Budget:** CHF 157,340  
**Targeted Persons:** 5,000

**Indicators**

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of families reached with WASH supplies</td>
<td>1,000</td>
</tr>
<tr>
<td># of people reached with hygiene, sanitation and safe water promotion sessions</td>
<td>5,000</td>
</tr>
<tr>
<td># of liters of safe water delivered</td>
<td>600,000</td>
</tr>
</tbody>
</table>

**Priority Actions**

- Distribution WASH supplies in San Lorenzo for 400 families and in Cumanacoa for 300 families for a total of 700 families.
- Replenishment of WASH items equivalent to 700 families.
- Procurement and distribution of home storage and filtering kits (200-liter tanks with accessories, sawyer 0.2-micron membrane filters for 5MM liters) for 300 families in La Via.
- Hygiene, sanitation and safe water promotion through community sessions.
- Mobilization and installation of the emergency water treatment plant OX-LMS 06 from the El Tigre branch to Cumanacoa.
- Distribution of 20,000 liters of safe water daily for 30 continuous days.
- Procurement of disposable supplies for the emergency water treatment plant.
- Dis-installation and transportation of the emergency water treatment plant OX-LMS 06 from the Cumanacoa town to El Tigre branch.

**Protection, Gender And Inclusion**

**Budget:** CHF 2,104  
**Targeted Persons:** 1,060

**Indicators**

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of VRC volunteers and response organisms' staff reached with PGI, PSEAS and GBV policies workshops</td>
<td>60</td>
</tr>
<tr>
<td># of people who received PGI key information messages</td>
<td>1,000</td>
</tr>
</tbody>
</table>

**Priority Actions**

- Child safeguarding risk analysis assessment.
- Development of a child protection plan.
- Provision of PGI key messages through different means.
- Refreshment sessions for volunteers and emergency response personnel on PSEA, SGBV, DAPS, among others.
Risk Reduction, Climate Adaptation And Recovery

Budget: CHF 4,055  
Targeted Persons: 0

Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of early warning community system evaluations conducted</td>
<td>1</td>
</tr>
<tr>
<td># of communities who have received basic training on early warning systems</td>
<td>7</td>
</tr>
</tbody>
</table>

Priority Actions

- DRR technical mission to the affected area to conduct an early warning community system evaluation. Dissemination on key findings with communities through a CEA approach
- Dissemination of key messages on EWS
- Purchase process for portable communicators.
- Purchase process for megaphones.

Community Engagement And Accountability

Budget: CHF 2,056  
Targeted Persons: 1,060

Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of people who received information about feedback mechanisms</td>
<td>1,000</td>
</tr>
<tr>
<td># of volunteers briefed/trained in CEA</td>
<td>60</td>
</tr>
<tr>
<td># of feedback mechanism in place</td>
<td>1</td>
</tr>
</tbody>
</table>

Priority Actions

- Refreshment trainings for volunteers on CEA, PSEA and Code of Conduct for all staff and volunteers
- Preparation of a Q&A sheet for volunteers to properly provide information to community members
- Development and implementation of a Feedback Mechanism that can collect communities’ voices on the collective shelters
- Facilitation of focus group discussions
- Final report on analysis of feedback mechanisms implementation and its findings.

Secretariat Services

Budget: CHF 30,380  
Targeted Persons: -

Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# of international and national procurement processes conducted for supply replenishment -

# of field technical support missions 5

## Priority Actions

- Accompanying missions to the technical team of the VRC.
- Management of national and international purchasing processes for the replenishment of supplies.
- Logistics services that include shipping and import of internationally purchased supplies.

### National Society Strengthening

**Budget:** CHF 40,827

**Targeted Persons:** -

### Indicators

<table>
<thead>
<tr>
<th>Title</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td># of local staff hired for the operation</td>
<td>3</td>
</tr>
<tr>
<td># of communicational and visibility plans developed and implemented</td>
<td>1</td>
</tr>
<tr>
<td># of VRC field monitoring missions</td>
<td>10</td>
</tr>
</tbody>
</table>

### Priority Actions

- Recruitment process of three staff members to support the IFRC-DREF Operation.
- Development and implementation of a communication and visibility plan.
- Field monitoring missions conducted by the Operations Coordinator and the technical teams (Health, WASH, PGI, CEA) to monitor actions in the field and coordinate at the local level.

### About Support Services

**How many staff and volunteers will be involved in this operation. Briefly describe their role.**

For emergency response, the VRC will have a contracted staff composed of an Operations Coordinator, a WASH Officer and an Administrative Assistant. The Operations Coordinator will be responsible for planning, organizing, leading and coordinating all response activities, coordinating with other agencies and local authorities, overseeing program implementation and ensuring compliance with humanitarian and safety standards. The WASH Officer will be responsible for assessing water and sanitation needs, implementing planned activities in the sector, providing technical assistance to the Operations Coordinator, and guiding and accompanying WASH activities to be conducted by volunteers in the communities, ensuring the effectiveness of WASH interventions. The Administrative Assistant will provide logistical and administrative support, manage supply logistics, coordinate documentation and reporting, assist in financial management, and facilitate internal and external communication as required.

In addition, the 80 VRC volunteer team from Sucre branch will actively participate in carrying out essential humanitarian assistance activities to ensure a comprehensive and effective response to the emergency. An additional 20 volunteers from headquarters who will be constantly deployed will participate in the action. Insurance for these 100 volunteers is contemplated within this IFRC-DREF.
If there is procurement, will it be done by National Society or IFRC?

The procurement and distribution of supplies in WASH, Health, and Shelter sector will be carried out through the IFRC Delegation in Venezuela, with the support of the IFRC Senior Procurement Officer to ensure compliance with the procedures established in the IFRC Procurement Manual and guarantee minimum standards of quality and integrity. This process will be developed in coordination with the VRC and a procurement focal point, with the objective of generating local capacity and familiarization with IFRC procurement processes.

Items to be procured internationally are for replenishment of the National Society. As most of these items are standard, not greater delays in the reception of items are expected. Furthermore, the IFRC CD Venezuela has in place a framework agreement for customs, which has proved to accelerate customs release of cargo, mitigating the risks of increasing costs.

Local procurements will be done specifically to speed up the intervention processes in La Via sector, where coordination with the WASH officer and the Logistic Officer will be held to ensure that items received are based on the requested.

Once items have arrived, coordination with the VRC Logistics Officer will be held to establish distribution routes to regional warehouses, providing support at all times.

How will this operation be monitored?

The operation will be rigorously and constantly monitored to ensure that objectives are met, and activities are effective. There will be periodic IFRC monitoring visits to the affected areas, which will be critical to assess progress and address any challenges that arise. IFRC teams, including the Program and Operations Coordinator and PMER Officer, will be deployed according to the operation’s specific needs. These teams will work with the VRC to ensure a coordinated and effective response.

Please briefly explain the National Societies communication strategy for this operation

The National Society will implement its communication strategy through its National Communications Directorate, developing a comprehensive plan that includes key messages and the creation of audiovisual material for the official social networks of the VRC and other media in which it has presence. This material will include photographs, videos and testimonies of volunteers and people assisted, highlighting the actions carried out by the team in the field. This will allow external and internal audiences to understand the impact and response generated by the intervention.

In addition, in close coordination with the focal points of the branches, specific communication needs will be addressed and the necessary designs will be developed according to requirements. This strategy will ensure complete and consistent coverage of the activities, facilitating the dissemination of accurate and emotive information that highlights the work carried out and the benefits provided to the affected communities.
Budget Overview

**DREF OPERATION**

MDRVE009 - Venezuelan Red Cross
Venezuela: Hurricane Beryl

Operating Budget

<table>
<thead>
<tr>
<th>Planned Operations</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shelter and Basic Household Items</td>
<td>15.166</td>
</tr>
<tr>
<td>Livelihoods</td>
<td>0</td>
</tr>
<tr>
<td>Multi-purpose Cash</td>
<td>0</td>
</tr>
<tr>
<td>Health</td>
<td>18.121</td>
</tr>
<tr>
<td>Water, Sanitation &amp; Hygiene</td>
<td>157.340</td>
</tr>
<tr>
<td>Protection, Gender and Inclusion</td>
<td>2.104</td>
</tr>
<tr>
<td>Education</td>
<td>0</td>
</tr>
<tr>
<td>Migration</td>
<td>0</td>
</tr>
<tr>
<td>Risk Reduction, Climate Adaptation and Recovery</td>
<td>4.055</td>
</tr>
<tr>
<td>Community Engagement and Accountability</td>
<td>2.056</td>
</tr>
<tr>
<td>Environmental Sustainability</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Enabling Approaches</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordination and Partnerships</td>
<td>0</td>
</tr>
<tr>
<td>Secretariat Services</td>
<td>30.380</td>
</tr>
<tr>
<td>National Society Strengthening</td>
<td>40.827</td>
</tr>
</tbody>
</table>

**TOTAL BUDGET** 270.049

*all amounts in Swiss Francs (CHF)*

Click here to download the budget file
Contact Information

For further information, specifically related to this operation please contact:

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[Click here for the reference](#)