

IN SUPPORT OF THE VENEZUELAN RED CROSS



PEOPLE REACHED

Climate and
environment



28

Disasters and
crises



12,688

Health and
wellbeing



51,228

Migration and
displacement



361

Values, power
and inclusion



194

FINANCIAL OVERVIEW

in Swiss francs (CHF)

| | | |
|----------------------------------|---------------------------------|-------------|
| Country | Funding Requirement | 9.6M |
| IFRC Secretariat | Emergency Operations | 375,000 |
| | Expenditure | 252,000 |
| | Longer-term Funding Requirement | 9.6M |
| | Funding | 4.1M |
| | Expenditure | 2.3M |
| Participating National Societies | Funding | 30,000 |

Venezuelan Red Cross

Overview



Funding Sources



Appeal number **MAAVE003**

In addition to: CHF 208,000 DREF Funding

STRATEGIC PRIORITIES

| | | |
|-----------------------------|--|--------|
| Climate and environment | People reached with activities to address rising climate risks | 28 |
| Disasters and crises | People reached with disaster risk reduction | 13,000 |
| | People reached with shelter support | 7,000 |
| Health and wellbeing | People reached by National Societies with contextually appropriate health services | 51,000 |
| | People reached by National Societies with contextually appropriate water, sanitation and hygiene services | 11,000 |
| | People reached with psychosocial and mental health services | 2,000 |
| Migration and displacement | Migrants and displaced persons reached with services for assistance and protection | 361 |
| | Data collection, research, analysis or other information management initiatives to better assist and protect people on the move? | Yes |
| | Advocacy, dialogues, educational or communication initiatives to change the legal, policy, or operational environment to better assist and protect people on the move? | Yes |
| Values, power and inclusion | People reached by protection, gender and inclusion programming | 194 |
| | Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)? | Yes |

ENABLING FUNCTIONS

| | | |
|------------------------------|---|-----|
| National Society development | Volunteers involved in the response operation that have increased their skills in response and management of operations | 205 |
| | Youth engagement strategy developed or in place | Yes |
| | Strategy for strengthening the auxiliary role developed or implemented | Yes |
| | One National Society Development plan in place | Yes |
| | National Society covers health, accident and death compensation for all of their volunteers | Yes |
| Accountability and agility | National Society is showing progress in digital transformation according to the digital maturity model outlined in IFRC Digital Transformation Strategy | Yes |
| | National Society have strengthened their integrity and reputational risk mechanisms | Yes |

IFRC NETWORK SUPPORTED ACTIVITIES

| National Society | Multilateral Support | Disasters and crises | Health and wellbeing |
|-----------------------|----------------------|----------------------|----------------------|
| Argentine Red Cross | ● | | |
| British Red Cross | ● | | |
| German Red Cross | | ● | ● |
| Netherlands Red Cross | ● | ● | ● |
| Spanish Red Cross | ● | ● | ● |
| Swedish Red Cross | ● | | ● |

■ Supported

OVERALL PROGRESS

Context

Venezuela is currently classified as a complex crisis with nearly 70 per cent of the Venezuelan population living in multidimensional poverty. Despite the economic progress in 2022, the country experienced a deceleration in 2023, registering an annual inflation rate of 283 per cent. This has worsened the already precarious economic and social conditions.

The most pressing needs remain in the health sector, mainly due to the limited availability of specialized equipment and a shortage of qualified staff because of reduced investment. The absence of official data makes it difficult to monitor health trends. By 2023, it was estimated that the health system would lose 70 per cent of its response capacity, negatively impacting the population's health. Although medical supplies are available in local markets, their high-cost limits access to medicine and equipment.

In 2023, Venezuela recorded the highest rate of food inflation, which, combined with the loss of purchasing power, makes it difficult for the population to meet their basic food needs. Over the past year, the inequality gap has widened, particularly in major cities. The most vulnerable populations are children under five years old, pregnant women, and the elderly. They face the most visible signs of acute malnutrition and protection risks.

In 2023, out of the 7.7 million Venezuelans who immigrated, an estimated 4 million relocated to Latin America and the Caribbean. Pendular movements persist and are expected to continue as regulatory migratory policies are implemented in several countries. The most common route remains the Darien Gap where over half of the migrants were from Venezuela.

Key achievements

Climate and environment

The Venezuelan Red Cross made significant strides in addressing the climate and environmental crisis including initiating the development of a disaster risk management proposal focusing on mitigating climate and environmental impacts and focusing on nature-based solutions, set for completion by the end of 2023. The National Society also trained volunteers across six branches in the enhanced vulnerability and capacity assessment (eVCA) tool and the nexus environment assessment tool (NEAT+).

Disasters and crises

The Venezuelan Red Cross Society continued to support those hit hardest by crises and disasters. The support included two responses supported by IFRC through its Disaster Response Emergency Fund (DREF) mechanism for floods and anticipatory action. The National Society deployed humanitarian action to support 7,000 people during the flooding in 5 states. The National Society also assisted approximately 2,500 people through anticipatory actions for floods. Based on the lessons learned in previous operations, the National Society promoted anticipatory actions both at the National Society and community level to mitigate the impacts of a potential emergency. Readiness activities and training were carried out for anticipated needs such as health; water, sanitation and hygiene (WASH), and protection, gender and inclusion (PGI).

Health and wellbeing

The Venezuelan Red Cross provided primary healthcare to vulnerable populations through community health days and mobile health units in various states. The National Society provided timely and effective assistance to people who faced high levels of vulnerability and difficulties in accessing basic services. It also provided specialized services such as gynaecology, dentistry, or psychology through its health network.

Migration and displacement

In 2023, the Venezuelan Red Cross prioritized the provision of care or referral services and offered guidance at [mobile and fixed points](#) along the migration route. Guidance was provided on gender-based violence and human trafficking, as well as basic or essential local care services.

Values, power, and inclusion

The Venezuelan Red Cross trained volunteers on [minimum protection standards in emergencies](#), human trafficking and gender-based violence, and, with support from other organizations, sensitized them on sexual violence and safe referral routes. One of the main tasks of the National Society was to monitor data collection and management at the branch level while promoting the policy on the prevention of sexual harassment as well as the code of conduct.

Enabling local actors

Since August 2023, the Venezuelan Red Cross has been undergoing a restructuring process, guided by an Ad Hoc Restructuring Board appointed, following a mandate from Venezuela's Supreme Court for a "broad and diverse restructuring". Since then, prioritization on this process was ensured by the Venezuelan Red Cross and the IFRC, where four key priority areas of work were identified: ensuring the protection and integrity of volunteers through safeguarding mechanisms, reviewing the legal framework through the revision of its statutes, ensuring the continuity of humanitarian actions through the strengthening of the National society capacities, and renewing and legitimizing the roles of authorities in an election process. The main objectives include conducting an internal analysis of existing safeguarding mechanisms and using the lessons learned to promote coordinated actions between the Venezuelan Red Cross and the IFRC.

IFRC NETWORK ACTION

STRATEGIC PRIORITIES



Climate and environment

IFRC Secretariat and National Society will adopt environmentally sustainable practices and contribute to mitigating climate change

Progress by the National Society against objectives

To catalyze climate change mitigation efforts through the support of committed and trained volunteers, youth, and managers, the Venezuelan Red Cross initiated a restructuring and updating of its youth programme to include youth-led actions on climate change. In addition, through its communications department, the National Society produced institutional videos to highlight the importance of maintaining clean environments and reducing [carbon footprint](#).

IFRC network joint support

The IFRC, as part of a project in cooperation with the **German Red Cross**, supported the National Society with training the twenty-eight Venezuelan Red Cross volunteers and one participant from the IFRC country office, in the extended vulnerability and capacity analysis (eVCA) and the NEAT+ tools.



Disasters and crises

For real-time information on emergencies, visit [IFRC GO page, Venezuela](#)

In terms of emergency projects, with the support of IFRC, the Venezuelan Red Cross carried out the following actions:

1.

| | |
|--------------------------------|--|
| NAME OF OPERATION | Venezuela Floods |
| MDR-CODE | MDRVE007 |
| DURATION | 6 months (20 October 2022 to 30 April 2023) |
| FUNDING ALLOCATION | CHF 417,818 |
| PEOPLE TARGETED | 7,000 |
| LATEST OPERATION UPDATE | DREF Operations Final Report |

The DREF allocation of CHF 417,818 on 20 October 2022 supported the Venezuelan Red Cross in assisting approximately 7,000 people affected by floods in the provinces of Anzoategui, Aragua, District Capital, Falcon, and Sucre. The National Society supported the targeted people over a six-month period through the distribution of relief items such as water purification tablets, personal hygiene kits, cleaning kits, jerry cans, water filters, and provided assistance in shelter, psychosocial support, hygiene promotion, safe water information.

2.

| | |
|--------------------------------|--|
| NAME OF OPERATION | Venezuela Anticipatory Actions for Floods |
| MDR-CODE | MDRVE008 |
| DURATION | 3 months (10 August 2023 to 31 October 2023) |
| FUNDING ALLOCATION | CHF 117,771 |
| PEOPLE TARGETED | 2,500 |
| LATEST OPERATION UPDATE | DREF Operations |

The DREF allocation of CHF 117,771 in August 2023 supported the Venezuelan Red Cross in assisting approximately 2,500 people in the anticipatory actions for floods. Faced with the possibility of the imminent impact of the rains, the Venezuelan Red Cross sought to be prepared to conduct early activities. Considering the lessons learned in previous operations, the National Society promoted Anticipatory Actions both at the National Society and community level to mitigate the impacts of a potential emergency. Readiness activities and training were carried out for anticipated needs such as health, water, sanitation and hygiene (WASH), and protection, gender and inclusion (PGI).

Communities take measures to increase their resilience to changing and multiple environmental shocks

Progress by the National Society against objectives

The Venezuelan Red Cross identified a need to implement early warning systems at the community level as part of its priorities. It is coordinating a bilateral project that aims to enhance disaster risk management actions by forming [community risk management](#) committees in the states of Aragua, Carabobo, and the District Capital. The committees developed action plans for the most recurrent risks using the enhanced vulnerability and capacity assessment (eVCA) methodology. By the first semester of 2023, over 80 volunteers were trained to respond more effectively to emergencies, and 2,229 people were reached.

The eVCA was carried out later in ten communities in the Capital District, Aragua, and Valencia. The exercise resulted in the development of an action plan for each community, tailored to their specific needs and addressing the gaps identified in the field. Additionally, community disaster response brigades were also established. During the 2023 intervention, more than 87 National Society Volunteers were trained as community emergency response teams (CERT) in over 12 branches. Replications were carried out to enable more volunteers to assist in community implementation.

In an effort to strengthen local capacities and through the community health and first aid methodology, the Venezuelan Red Cross instructed training sessions for community committees which comprised 12 to 20 members. Post-completion, the trainees conducted educational sessions for the residents of their communities to better prepare them for potential risks and health threats. The National Society also supported the creation of action plans based on the public health risks in the area including epidemiological surveillance, prevention, and response activities in case of potential local epidemic outbreaks.

IFRC network joint support

The IFRC provided support to the National Society through mechanisms such as the Disaster Response Emergency Fund (IFRC-DREF) which were drawn upon as reflected above in the National Society's response to disasters and crises. The IFRC assisted the Venezuelan Red in carrying out the IFRC-DREF operation for anticipatory actions related to heavy rains and floods in the region (MDRV008). This process enabled the National Society to implement anticipatory actions in five states benefiting 500 families.

In addition, the IFRC and the **German Red Cross** supported the Venezuelan Red Cross through cooperation funds to continue strengthening local capacities in six communities across Amazonas, Apure, Bolívar, Delta Amacuro, Táchira, and Zulia. The goal was to establish community health committees to prepare for public health emergencies and respond to epidemics. The German Red Cross also worked in tandem with the National Society on a bilateral project that aimed to enhance disaster risk management by forming community risk management committees in the states of Aragua, Carabobo, and the District Capital.



After canoeing to reach a remote rural area, the Venezuelan Red Cross provided the residents with dental services, general medicine, internal medicine, dentistry, gynaecology, paediatrics, psychology and medicine delivery, 30th January 2023. (Photo: Venezuela Red Cross)

Respond effectively to the broad spectrum of evolving crises and disasters, and their auxiliary role in disaster risk management is well-defined and recognized

Progress by the National Society against objectives

Taking its learnings from the heavy rains across more than nineteen states in 2022, the Venezuelan Red Cross mapped all its existing capacities as a key priority for 2023, especially at the regional and branch levels. To achieve this goal, the national relief director, in coordination with the information management (IM) unit, collected information about the branches, including warehouse availability, trained volunteers, fleet, and prepositioned items. This allowed the national relief and logistics team to develop a response strategy in case of an emergency.

In addition, a meeting was held in June 2023 to review and update the national contingency plan for heavy rains and floods, and a follow up session was held in December 2023 alongside the updating of the security plan. During a two-day workshop, the Venezuelan Red Cross' regional relief directors, security focal points, and IFRC-ICRC counterparts updated the documents that will form the basis for various contingency plans.

IFRC network joint support

The IFRC assisted the National Society through developing a national workshop on eVCA and NEAT+ methodology in May 2023. The workshop was developed in coordination with the IFRC's Disaster Preparedness Referral Centre and the German Red Cross and saw the participation of over nine branches and twenty-five individuals. A similar workshop was conducted in December 2023 in El Tigre, Anzoátegui state, with the participation of 28 volunteers from the West Region.



Health and wellbeing

The health and well-being of communities are protected and improved through access to sustainable, affordable, appropriate, and quality health services throughout life

Progress by the National Society against objectives

The Venezuelan Red Cross continued to provide primary healthcare to vulnerable populations through community health days and mobile health units in various states. The National Society provided timely and effective assistance to over 19,364 people who faced high levels of vulnerability and difficulties in accessing basic services, as well as to the migrant population through cooperation funds. The Venezuelan Red Cross further implemented community health days and provided specialized services with its resources through its health network, reaching 148,567 people nationwide. Specialized services were also provided including gynaecology, dentistry, or psychology, depending on the needs identified at the field level.

The National Society also provided nutrition services in the states of Aragua, Carabobo, and the District Capital, reaching 1,548 people. Comprehensive attention was paid not only to children under five years old but also to pregnant and lactating women and elderly people. The sessions included information on good feeding practices and strategies to compensate for identified nutritional deficiencies. Similarly, in Aragua State, an agro-productive model was implemented in a nursing home to enhance the intake of essential nutrients in the diet, improve the nutritional status of the residents, and enhance the capabilities of the National Society in implementing such strategies.

In the first quarter of 2023, 20 volunteers from seven states participated in the national [community-based health and first aid \(CBHFA\)](#) and epidemiological surveillance workshop. The workshop aimed to update knowledge and carry out interventions to create community health brigades and implement action plans in case of outbreaks. Ten community brigades have been formed in the states of Amazonas, Barinas, Delta Amacuro, Apure (Guasdalito), Guárico, and Portuguesa. These brigades consist of 45 people who implemented actions based on the maternal route from the Ministry of Health.

In July, a webinar was conducted to strengthen the capacities of medical personnel on sexual and reproductive health. The webinar reached 88 people and covered topics such as pregnancy prevention, sexually transmitted diseases, HIV/AIDS, family planning, contraceptive methods, breastfeeding, cervical cancer, and breast cancer.

IFRC network joint support

The IFRC supported the National Society in reaching people through several programmes via cooperation. Technical support was provided from the Americas Regional Unit to ensure implementation of actions were held based on the minimum standards.

Maintain the health and dignity of communities in emergencies including psychosocial and mental health needs

Progress by the National Society against objectives

The Venezuelan Red Cross provided [mental health and psychosocial services](#) (MHPSS) to the target population through individual, group, or family consultations. It also provided care through group educational sessions that offered alternatives for the care of people's mental health. The National Society reached 717 people via group sessions and consultations in this area.

As part of the standard protocol of the Venezuelan Red Cross, a psychologist is present to provide necessary assistance. The National Society emphasizes the significance of mental health during the educational sessions held at the health days, encouraging people to address a wide range of topics, including migratory grief, depression, coping

tools, self-care, psychological first aid, human trafficking prevention, stress management, anxiety management, and gender-based violence among others. It provides participants with a minimum of four sessions with follow-up for the most vulnerable cases. The National Society also offers continued treatment or referrals to other outpatient centres.

The Venezuelan Red Cross worked in communities across nine states to enhance their capacity for epidemiological surveillance and crisis preparedness, including epidemics.

IFRC network joint support

The **German Red Cross'** project on mental health assisted the Venezuelan Red Cross in reaching 717 people via group sessions and consultations and providing mental health and psychosocial services to the target population.

Communities have increased access to affordable, appropriate, and environmentally sustainable water, sanitation, and hygiene services

Progress by the National Society against objectives

In efforts to provide communities with better access to safe drinking water, the Venezuelan Red Cross' water, sanitation, and hygiene (WASH) team transported and installed a water treatment plant OX-LMS6 from the Valencia branch to Tejerías, Aragua. The team received support from three WASH technicians, five volunteers from the Aragua branch, and ten community volunteers from the community brigade. Additionally, three 320-litre tanks were installed to store water produced by the treatment system. To ensure the water treatment plant is properly maintained, National Society volunteers conducted daily follow-ups on its operation.

The National Society also established the community brigade of Las Tejerías, which received training on water treatment, operation processes, hygiene promotion, sanitation, and safe water. Through the brigades, individuals from the Casco Central, Los Jabillos, Los Cachos, El Beisbol, La Cañada, Las Lomitas, Brisas de Aragua, Curiepe, Las Praderas, and Guayas sectors were reached. Additional support was provided to public institutions such as the Mayor's Office, police forces, civil protection, and other relevant organizations which strengthened the National Society's inter-institutional relations.

To promote and measure positive personal and community hygiene behaviour change among targeted communities, the National Society constructed an emergency supply system at the Jacobo Pérez Carvallo State Educational Unit in Las Tejerías in full coordination with the community brigade. This allowed the community to take ownership of the project, as locals with experience in civil construction, plumbing, ironwork, and electricity were involved in the process to improve their community and enhance their capacities. Social cohesion was fostered in the community, facilitating effective coordination between the brigade, institution staff, and local authorities.

Additionally, a participatory hygiene and sanitation transformation (PHAST) refreshment session was conducted for 18 individuals, including National Society volunteers in Aragua and members of various institutions. This training aimed to equip participants with the theoretical and methodological tools necessary to become multipliers of key messages regarding safe water, good hygiene, and sanitation practices in communities. In October 2023, The National Society also conducted a four-day training session where WASH coordinators instructed twenty-three volunteers on how to manage and operate emergency water treatment plants effectively.

In August 2023, a WASH consultancy was conducted in the states of Amazonas, Apure, Bolívar, Delta Amacuro, Táchira, and Zulia to identify and rehabilitate water systems at outpatient clinics. The consultancy resulted in the assessment of seven clinics.

IFRC network joint support

The IFRC provided technical support to the National Society.



Migration and displacement

Provide humanitarian assistance and protection to migrants and displaced persons at critical points along migratory routes, as well as access durable solutions when necessary

Progress by the National Society against objectives

In 2023, the Venezuelan Red Cross prioritized monitoring the care route. This involved providing care or referral services and offering guidance at mobile and fixed points along the migration route. Guidance was provided on gender-based violence, human trafficking, and basic or essential local care services.

In line with the objectives and commitments of the IFRC Global Strategy on Migration and other Movement frameworks, the National Society promoted and strengthened local inter-institutional networks in most of the states to raise awareness and provide information to people on the move about safe mobility. These actions were particularly undertaken in Táchira, Zulia, and Apure. To further strengthen the volunteer network, training was also provided on preventing human trafficking, minimum protection standards, gender, and inclusion.

IFRC network joint support

The IFRC provided technical support to the National Society.



Values, power and inclusion

Contribute to positive change in communities through increased understanding, ownership and concrete application of humanitarian values and fundamental principles

Progress by the National Society against objectives

The Venezuelan Red Cross provided training to volunteers on minimum standards of protection in emergency situations, human trafficking, and gender-based violence. In some cases, with the support of other organizations, it also conducted sensitization on sexual violence and safe referral routes.

To further work towards becoming a safe and inclusive organization, the National Society continued promoting the Movement's fundamental principles and humanitarian values through its protection, gender, and inclusion (PGI) focal point. This ensured that the vulnerabilities of people of all ages were addressed and not left behind.

One of the main tasks of the National Society was to monitor and support the branches with data collection and management in addition to promoting the policy for the prevention of sexual harassment and the code of conduct.

IFRC network joint support

The IFRC has continuously provided support to the Venezuelan Red Cross in the activation of an integrity line within the National Society. It has been requested as part of the restructuring process to ensure the safeguarding of volunteers. Hence, the IFRC has continuously assisted the Venezuelan Red Cross' Ethics and Integrity Commission.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance, and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

Through different spaces, the IFRC network partners of the Venezuelan Red Cross, such as the **German Red Cross, the Netherlands Red Cross, Norwegian Red Cross, Spanish Red Cross, the Canadian Red Cross, Qatar Red Crescent and National Societies from the Americas**, have ratified their support to the Venezuelan Red Cross in the restructuring process.

The **German Red Cross** has given bilateral and multilateral support to the Venezuelan Red Cross since 2019 for primary and emergency health care. Following an integration agreement with the IFRC, signed in 2022, the German Red Cross has also maintained an in-country presence.

Movement coordination

In Venezuela and over the years, there has been regular Movement coordination between the National Society, the IFRC and the International Committee of the Red Cross (ICRC), based on a tripartite agreement signed at the end of 2018. The Movement's priorities in Venezuela focus on adopting a coordinated approach to strengthen the institutional development of the National Society. This has also aimed at increasing the National Society's technical and operational capacity to deliver emergency response and humanitarian programming, covering areas such as migration, restoring family links, relief, and health. This is carried out in line with the [Strengthening Movement Coordination and Cooperation \(SMCC\)](#) principles, and the newly adopted [Seville Agreement 2.0](#).

The ICRC regional delegation in Caracas works to mitigate the humanitarian consequences of armed violence in Venezuela. Working with the authorities and the communities it serves, it carries out activities in the areas of health, water and sanitation, economic and food security, dignified management of the dead, protection of detainees and Restoring Family Links. It also promotes international humanitarian law and international standards on the use of force by the armed forces and police.

The ICRC also supports the Venezuelan Red Cross in the areas of logistics, visibility, and communication, and provides training courses on the [Safer Access Framework \(SAF\)](#) and other areas of expertise.

External coordination

In line with its auxiliary role, the Venezuelan Red Cross coordinates with the governmental risk management system, which includes the country's emergency mechanism VEN911, civil protection, the fire brigade, and local, regional, and national response bodies.

The IFRC network in Venezuela continue to work with the main humanitarian actors present in the country, especially in emergency situations to ensure a smooth complementarity of actions. Observation and follow-up of the development of the Venezuelan Red Cross restructuring process has been provided to long-term and emerging donors to support of actions aligned with the priorities identified by the restructuring board and based on the designed action plan.



National Society Development

Progress by the National Society against objectives

In early 2023, the Venezuelan Red Cross' Communications Director, participated in the World Communications Workshop, a strategic and collaborative initiative of the Movement to strengthen and transform communications across the Movement to better support our collective humanitarian mission. The Youth Director also participated in the 5th Virtual Global Youth Meeting, hosted by the Global Youth Commission. This provided an update on the latest youth-related developments and opportunities, as well as a space to interact, learn and share with peers from around the world on key issues affecting young people. These processes enabled the National Society to further strengthen its capacities.

Also, a total of five branch organizational capacity assessments (BOCA) were conducted in the first semester of 2023 in the Táchira, Zulia, Guasdalito, Valencia and Barinas branches where an average of ten people per branch participated from volunteers to Presidents. Throughout these auto evaluations, the branches have developed a work plan based on the identified needs and priorities.

Since August 2023, the Venezuelan Red Cross has been undergoing a restructuring process. This has involved the appointment of an Ad Hoc Restructuring Board, following an order from the Venezuela's Supreme Court of Justice for a "broad and diverse restructuring". Following an internal review and in collaboration with the IFRC, the Venezuelan Red Cross has identified four key priority areas to strengthen the National Society. These are: 1) Guarantee protection and integrity of volunteers through the establishment of safeguarding mechanisms; 2) review legal framework; 3) ensure continuity of humanitarian actions; 4) Renewal and legitimization of the roles of authorities.

IFRC network joint support

The IFRC supported the National Society through the IFRC National Society Development (NSD) Coordinator to ensure the BOCA sessions were held. It also provided support to the Restructuring Board through the Management and Governance Commission, which was established to construct a roadmap that allows the implementation of the processes provided for in the restructuring plan.

To carry out the assistance, the IFRC appointed a Restructuring-National Society Development (NSD) delegate who will support the Restructuring Board since January 2024 in carrying out the humanitarian mission in line with the Fundamental Principles. They will also be responsible for liaising with and providing advice and support to the Ad Hoc Restructuring Board to maintain its autonomy, call for participatory and democratic elections, and ensure the provision of neutral and impartial humanitarian services throughout the country.

Furthermore, the IFRC regional volunteer coordinator visited Venezuela to provide information on the safeguarding framework, which includes the IFRC Code of Conduct, the Prevention and Response Policy to Harassment and Discrimination in the workplace, the Child Safeguarding Policy and Sexual Exploitation and Abuse Prevention and Response Policy.

In the last quarter of 2023, a field mission was carried out by the **Norwegian Red Cross** to provide support to the National Society through the IFRC in the restructuring process in finance sustainability, development of finance procedures and security.

Different coordination with key actors were held to provide an update on the actions implemented by the Venezuelan Red Cross in its restructuring process.



Humanitarian diplomacy

Progress by the National Society against objectives

The Venezuelan Red Cross' communications directorate has strengthened a network of communicators who are trained and equipped with tools at the national level. They work on a constant flow of content production which has made visible the impacts of the Venezuelan Red Cross humanitarian actions.

To communicate at local, regional, and national levels with different stakeholders, the National Society also standardized communication tools such as manuals, guides, communications plans, data collection formats, and the definition of a methodology for reporting activities.

The National Society also worked on developing a clear action plan to ensure that it functions according to the [fundamental principles](#) that meet the IFRC membership standards. This included a risk management plan and timelines and submission to the Secretary General for approval and implementation.

IFRC network joint support

The IFRC supported the Venezuelan Red Cross in strengthening its communications directorate.

As part of the IFRC's support to the National Society in the restructuring process, the IFRC Special Representative of the Secretary General worked with the Venezuelan Red Cross in close coordination with the Americas Regional Office (ARO) Regional Director and Under Secretary General for National Society Development and Operations Coordination to analyze and articulate the overall situation. The mission included an analysis of potential implications and the scope of risks to the Movement at the national level and its ability to continue operating as per IFRC fundamental principles.

Furthermore, between September and December, two meetings were held with the diplomatic body in Venezuela the Restructuring Board to ensure transparency and accountability in the process. The meetings had the participation of IFRC and ICRC representatives and included sharing the first findings after the review of the Venezuelan Red Cross organizational structure and showing the next steps and objectives in the upcoming months.



Accountability and agility (cross-cutting)

Progress by the National Society against objectives

Aware of the need to take measures for development in the areas of accountability, transparency and integrity, the Venezuelan Red Cross is working to adapt IFRC policies, guidelines, and tools to support integrity protection processes. It is also adapting the duties of the different instances and hierarchies within the organization, as well as mechanisms to exercise supervision, control, and sanction procedures in case of non-compliance.

In early 2023, the Venezuelan Red Cross requested the training of a representative to enable the National Society to work on the adoption of protection and [integrity mechanisms](#). It would also aid in following up with the governing bodies to promote the development of policies and regulations, as well as the corresponding training of new volunteers for their implementation at the national level.

IFRC network joint support

The IFRC has continued supporting the National Society in procurement processes to ensure procedures and manuals are followed. It highlighted the need for the Venezuelan Red Cross to have its procurement unit and finance coordinator as part of its strengthening process.

Furthermore, through the Country Delegation, planning, monitoring, evaluation and reporting (PMER) and information management (IM) support has been provided to national and local teams in the strengthening of their capacities in these areas to ensure a proper accountability.



The International Federation of Red Cross and Red Crescent Societies (IFRC) is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Venezuela 2023 Financial Report](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

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