

www.ifrc.org
Saving lives,
changing minds.

Emergency Plan of Action Hungary: Population movement

 International Federation
of Red Cross and Red Crescent Societies

DREF Operation n° MDRHU004	Glide n° OT-2015-000069-HUN
Date of issue: 6 August 2015	Expected timeframe: 5 August – 5 November 2015 (three months)
DREF allocated: CHF 322,365	
Total number of people affected: 140,000	Number of people to be assisted: 72,000 (based on statistics of the average daily arrivals)
Host National Society presence: 25,334 volunteers, 1,035 staff, 20 branches	
Other partner organizations actively involved in the operation: Ministry of Interior of Hungary, Hungarian Police, Office of Immigration and Nationality (OIN), local NGOs, ICRC	

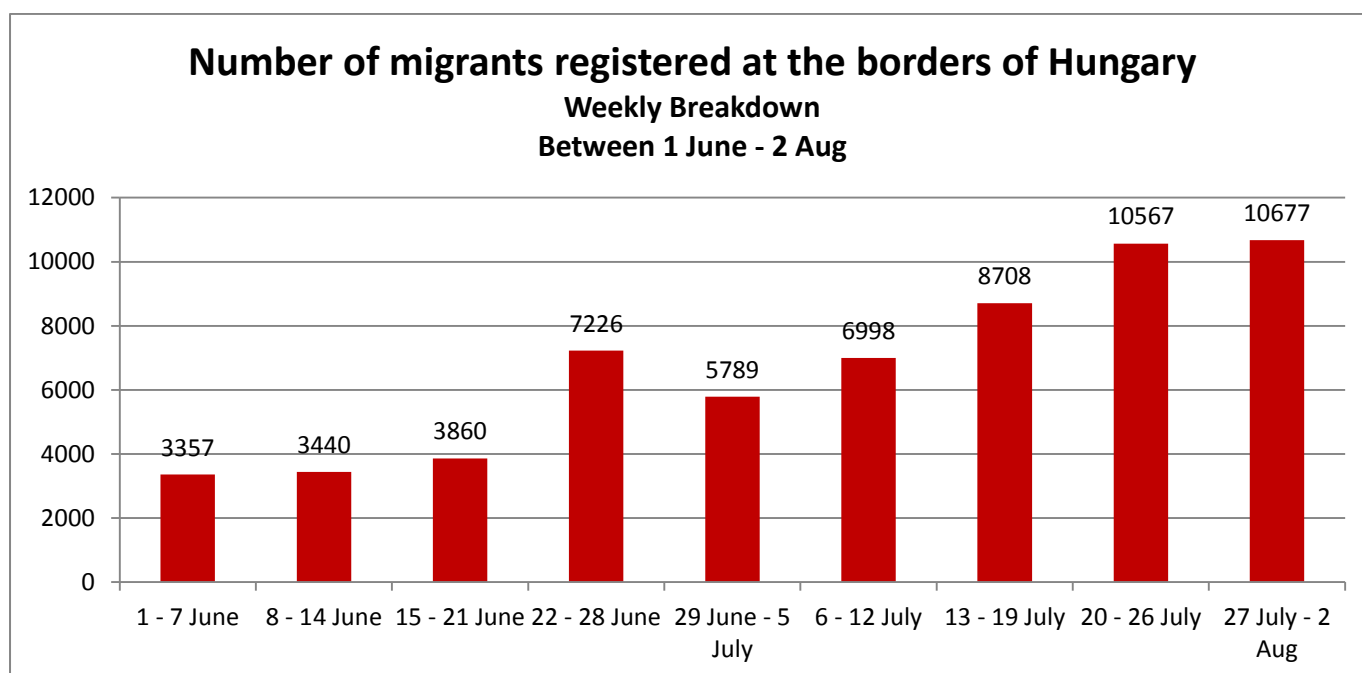
A. Situation analysis

Description of the disaster

Since early July, Hungary has experienced a significant increase in the number of people on the migration routes from the Western Balkans recently. According to the data received from the National Police Headquarters the situation has escalated in recent weeks and nearly 1,000 migrants on average are being registered along the border on a daily basis. This number has been increased significantly in the past week, with the registration of nearly 1,500 people a day. Most of the undocumented migrants reach Hungary in the southern part of the country, in Csongrád County, which lies near the border with Serbia. The majority of migrants from war-torn areas of the Middle East and Africa are crossing the border from Serbia to Hungary, a member state of the European Union. The total number of migrants entering Hungary in 2015 is expected to rise above 140,000.



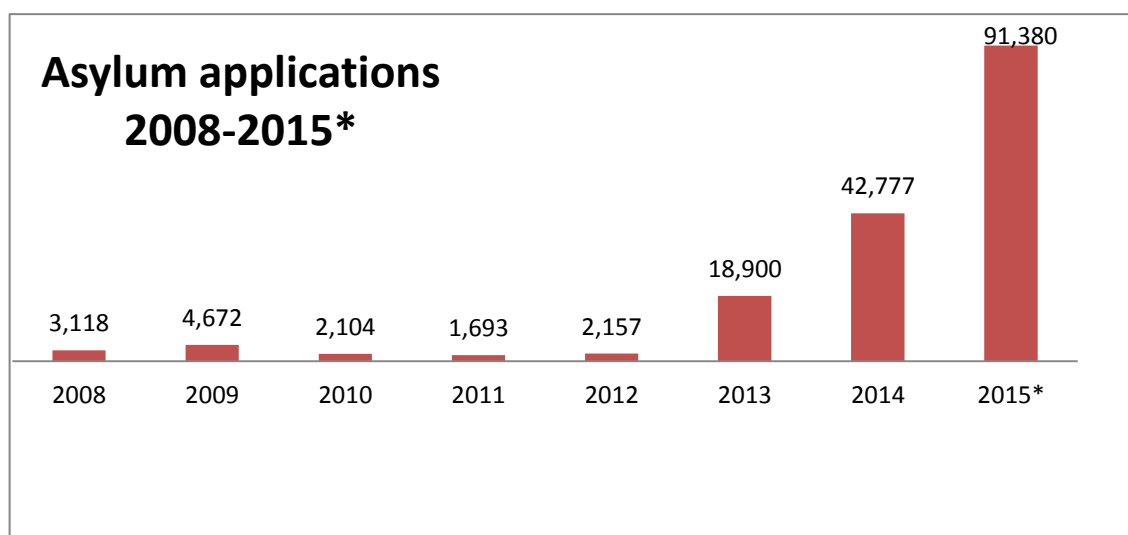
A HRC volunteer provides PSS activities for children in Röszke.
Photo: Andreea Anca/IFRC



Source: OIN

The numbers above only include people registered by the authorities. Since those who are not registered by the police are not included in the above data, the total number of migrants who cross the border is estimated to be somewhat higher.

A total of 91,380 people have submitted applications for asylum as of 26 July 2015, 10,689 of which were registered between 1 and 26 July 2015, demonstrating the sharp spike in numbers compared to previous months and years.



Source: National Police Headquarters

The Hungarian authorities are transferring the migrants by buses from the border area to the Police Pre-registration Facility where their registration takes place. They are fingerprinted, given a medical check-up and treatment if needed. During their stay at that facility, which may last for 12 to 24 hours, people are provided some basic food and water and can also rest for a few hours before they are transferred to detention centres or they are released with a certificate which shows the address of the reception centre which they have to reach on their own.

The available data reveal that, on average, 80 per cent of the new arrivals in the Röszke centre will submit a claim for asylum in Hungary. Approximately ten per cent of the migrants are below the age of 14, one third are below 18, and there are many pregnant women among those who arrive there. This means that some 80 -130 children are among the 800-1,300 migrants who are taken to the facility every day.

Government-run immigration facilities all over the country have been filled to their full capacity. People who arrive on foot often have wounds or injuries and are in a poor health condition. Although the authorities and the Hungarian Red

Cross are doing their best to alleviate the burdens of migrants and they provide shelter, food, first aid, psychosocial support, the increasing number and deteriorating condition of the people who are sheltered in the Police Pre-registration Facility in Röszke would require enhanced efforts.

Summary of the current response

Overview of Host National Society

The Hungarian Red Cross is transferring in-kind donations, such as food, second-hand clothes, blankets, hygiene items, foreign language books and toys regularly for the centres operated by the Hungarian Office of Immigration and Nationality (OIN) and the Hungarian Police. A mapping was carried out at the Red Cross's branches with the following results.

- 12 branches are implementing regular or ad hoc support services targeting refugees and migrants.
- 8 branches have established contact with the authorities (OIN, Police, National Directorate General for Disaster Management, etc.) and are dealing directly with requests from them.
- 9 branches have in-kind donations on stock to be provided to the target group,
- 1 branch is offering humanitarian assistance and counselling,
- 3 branches are running psychosocial support programs at the reception centres or at detention facilities (Röszke, Vámosszabadi and Debrecen),
- 13 county branches are capable of mobilizing staff and volunteers, totalling 446 people, who are ready for deployment to another county to provide humanitarian assistance in case of a crisis situation.

The National Headquarters (NHQ) is providing a coordination role and liaising with the authorities, partner organizations and Movement partners. In-kind donations consisting of blankets, bed sheets, towels, shoes, disposable plates and cups, hygiene items, supplementary food and baby-nutrition and baby care items were supplied to the most overwhelmed facilities in Röszke, Bicske, Debrecen and Vámosszabadi. In response to the demanding needs the Hungarian Red Cross Management called on the social workers of its homeless care institutions to extend their services to migrants in the streets and around railway stations and to provide them first aid, water and other basic services if needed. Those who need a place to sleep for one night can be put up in the homeless shelters operated by the Hungarian Red Cross.

A cooperation agreement exists between the Office of Immigration and Nationality and the Hungarian Red Cross, and the agreement states that Hungarian Red Cross will regularly carry out assessments at the facilities, and it will cooperate in the provision of relief items and aid on the local level, provide information for the migrants and RFL services, and carry out hygiene promotion and environment awareness activities.

Response at Röszke Pre-registration Centre

In July 2015, the Csongrád County Police operating the Pre-registration Facility in Röszke in cooperation with the Office of Immigration and Nationality, officially requested the local branch of the Hungarian Red Cross to start providing its services at the centre. With the facility operating at its capacity limit due to the growing number of people placed there, the support services cannot be addressed sufficiently by the police staff. The local authorities at the Röszke Pre-registration Facility also emphasized that the distribution of further relief items should target all new arrivals at the centre.

The Hungarian Red Cross started its response to the humanitarian situation by providing basic emergency assistance to those new arrivals at the Police Pre-registration Facility in Röszke, southern Hungary, during the first 24 hours of their stay. Based on a needs assessment, the assistance has been focused on the provision of basic items such as blankets, clothes, hygiene items, and supplementary food for babies and pregnant women. In addition, the Hungarian Red Cross is providing first aid and psycho-social services, including playgroup activities for children and some basic Restoring Family Links support. The Red Cross activities also include briefings about local food and water as well as further available services. In order to meet these increased needs, it is essential to scale up and continue the above mentioned assistance.

While these services are delivered currently from the resources of the Hungarian Red Cross, specifically its Csongrád County Branch, the outreach of the target population is increasingly limited as the number of arrivals have increased steadily since mid-July, as indicated in the graph on the number of registered arrivals on Page 2 of this document. In light of this, the Hungarian Red Cross can no longer cover the activities from its own resources.

This DREF request is based on the official request from the local authorities on 16 July to scale up the National Society's efforts to meet the needs of all arriving migrants, particularly women and children at the Centre in terms of hygiene, psychosocial support and RFL.

Overview of Red Cross Red Crescent Movement in country

The National Society has a strong presence in Hungary. The Hungarian RC has county branches in all the 19 counties and one branch in the capital city. The National Society has more than 25,000 volunteers and 1,000 paid staff who are providing different humanitarian services to the vulnerable people.

The Europe Zone Office (EZO) of the Secretariat of the International Federation of Red Cross and Red Crescent Societies (IFRC) is located in Budapest, Hungary. The geographical proximity allows frequent communication and consultation between the National Society and the IFRC Secretariat.

In July 2015 the Hungarian Red Cross set up a crisis team and invited the Disaster Management and Migration specialists of the IFRC EZO for a meeting to discuss the current situation with a view to provide a better response. To shed more light on the plight of newly arrived migrants and asylum seekers, a delegation of representatives of the Hungarian Red Cross including the Director General along with delegates of the IFRC Europe Zone Office visited the Rösztke Police Pre-registration Facility for a situational update and assessment, as well as for the monitoring of the existing activities. The Hungarian Red Cross is in permanent contact with the EZO DM and Migration Coordinators and enjoys their support and expertise.

The Tracing Service of the Hungarian Red Cross is working closely with the ICRC Delegation and the ICRC's coordinator in Belgrade for RFL issues and forensic services, and the RFL component of this operation was planned in coordination with the ICRC Belgrade Office.

Overview of non-RCRC actors in country

A number of governmental and non-governmental actors are providing services to migrants and asylum seekers in Hungary. Newly arrived migrants are detained at the Police Pre-registration Facility in Rösztke, which is operated by the Hungarian Police in cooperation with the Office of Immigration and Nationality, the authority responsible for granting international protection to persons intending to seek asylum. The NGO "Menedék" (Asylum) Association that is traditionally present in the OIN reception centres and detention facilities was providing support services in Rösztke and in other venues. On 30 June 2015 they suspended their services due to the lack of project funding, a gap which has been filled by the Red Cross. The lawyers of the Helsinki Committee come and visit the detention facilities and reception centres regularly and provide pro bono legal assistance. The AMS (Samaritan) Emergency Services provide medical services and first aid in the facility.

The Ministry of Human Resources invited the Charity Council consisting of the largest humanitarian organisations (Hungarian Maltese Charity Service, Hungarian Baptist Aid, Interchurch Aid, Hungarian Caritas, Reformed Church and the Hungarian Red Cross) including the senior officials of the OIN, the Police and the Ministry of Interior and the Hungarian Railway Company for a round-table meeting to discuss their current response and also to coordinate their service provision in terms of geographical division in order to avoid a duplication of efforts.

The UNHCR RD constantly monitors the situation and visits the facilities to assess the protection needs of persons of concern. The Hungarian RC enjoys the support of the UNHCR and works closely with that agency to exchange with them operational data. The UNHCR initiates regular coordination meetings to further strengthen coordination and referral pathways amongst concerned actors. The UNHCR invited the representatives of the Migszol (Migrant Solidarity group) and the new group of Migration Aid who organises volunteers through the social media and provide food, hygiene items and shelter for migrants and facilitate their travel within the country when they have to reach the reception centres designated for their stay by the authorities.

Needs analysis, beneficiary selection, risk assessment

The Hungarian Red Cross is monitoring the migration situation continuously. The current proposal is based on a needs assessment conducted in mid-July by its staff and volunteers working in the Rösztke facility as well as information provided by different partner organisations including the Hungarian Government.

The Hungarian Red Cross and its partners have identified women and children as the most vulnerable groups amongst the migrants. These groups make up 40 per cent of the total number of persons sheltered at the Police Pre-registration Centre in Rösztke. People arrive on foot across fields and forests on a daily basis, they are physically and mentally exhausted and at times injured or sick and sometimes receive little or no medical attention. During their long route to Hungary they are often exploited by smugglers and other criminals and they are in need of psychosocial support and first aid.

The hygienic conditions at this Pre-registration Centre are difficult to manage and they can result in the spread of different diseases. Providing hygiene kits is thus an urgent need in order to ensure a basic health and hygiene status and prevent infectious diseases. Special attention needs to be given to women including those pregnant or lactating, as well as new-borns and children due to their relatively weaker physical condition to resist diseases.

Many of the asylum seekers are in a difficult psychological condition due to the harsh experience before and during the displacement. The displacement situation is particularly traumatizing for children who are oftentimes adversely affected by their parents or caregivers' anxiety. By offering group work and appropriate games for children, the Hungarian Red Cross aims at providing basic psycho-social assistance and a safe place to play in a view of difficult, uncertain circumstances.

In addition, the Hungarian Red Cross offers basic information on Restoring Family Links services that can be initiated from the point of contact at the Rösztke facility.

The official data indicating the number of migrants include people registered by the authorities only. Since those who are not registered by the police are not included in these figures, the total number of migrants who cross the border is estimated to be somewhat higher.

Beneficiary selection

Within this operation the Hungarian RC is targeting the improvement of the overall conditions of the beneficiaries accommodated at the Röszke Pre-registration Facility, as it will distribute disposable bed sheets and basic hand cleaning and hygiene awareness materials to all new arrivals.

The general activities which are hygiene promotion and RFL services and psychosocial support are targeting all the migrants in the facility with an estimated number of 72,000.

For more specialized support, the Hungarian RC will target two vulnerable groups, women and children, an estimated group of 15,840 people, with the distribution of basic hygiene kits including special infants package with diapers and feeding bottles.

Within the psychosocial support activities a special focus will be given to children by providing appropriate games and animation techniques.

Risk assessment

As there is an obvious explosion in the number of the arriving migrants, it is difficult to forecast the flow of migrants even for a short time. In addition, migration routes might change in the near future. In June 2015 the Government of Hungary announced that a 4 metre high fence will be built along its border with Serbia. A physical barrier like this would change the routes of the migrants, divert them to other parts of the country or even to other countries. In this case the Hungarian Red Cross has to relocate its activities, and a reshaping of the operation might be necessary. Keeping this in mind, the Hungarian RC will mainly focus on providing services using mobile teams and renting facilities and equipment where feasible to ensure that the services can be scaled and relocate to alternative border crossing points if needed. The Hungarian RC will constantly monitor the developments in the country.

The reach of the most vulnerable groups (children and women) could be limited because of cultural and language barriers (e.g. hampered interaction with male volunteers). Cultural awareness and safety-security are addressed in the operation by providing relevant trainings and briefings to all Hungarian RC staff in addition to a basic communication tool in several languages.

Sustainability of the operation

There are plans that the Röszke Pre-registration Centre, set up temporarily by the Hungarian Government at the beginning of 2015, will be closed by October 2015. This operation is designed to meet the needs of the new arrivals until the Pre-registration Centre is closed. During this time, the Hungarian Red Cross will also begin discussions over their role in the support provided to arriving migrants together with the Hungarian Government beyond this DREF operation.

The Hungarian Red Cross is working in close cooperation with the Police Immigration Office, the National Charity Coordination Committee and the Humanitarian Committee and different other NGOs.

In terms of financial resources, the Hungarian Red Cross is continuously monitoring all the calls for proposals and grants on handling the migrant situation and funding the activities and are actively applying for several calls.

The collection and distribution of in-kind donations and service delivery by the branches will be continued for the future. Street social work will continue through Hungarian Red Cross's longer-term programmes. The street social workers of the National Society's homeless care institutions will continue to extend their services to migrants in the streets and around railway stations, and will provide first aid, drinking water and basic services to migrants if needed. Those who need a place to sleep for one night can be accommodated in the homeless shelters operated by the Hungarian Red Cross.

B. Operational strategy and plan

Overall objective

Improve the well-being of 72,000 migrants handled by the Röszke Pre-registration Facility by improving their sanitary and psychological conditions with special focus on hygienic needs for women and infants and by the provision of psychosocial support.

Proposed strategy

Improve access to sanitation, provision of hygiene kits and hygiene promotion to women and children, taking into consideration the size of the family.

Planned activities are as follows.

- Distribution of prevention / hygiene promotion materials and the improvement of general hygiene and sanitation situation at the Police Pre-registration Centre by providing liquid soap and paper towels at the water stands.
- Training of hygiene promotion by volunteers/staff.
- Organization of hygiene promotion activities inside the Police Pre-registration Facility.
- Creative hygiene promotion activities for children inside the Police Pre-registration Facility.
- Distribution of hygiene kits for women and children sheltered at the Police Pre-registration Facility.

<p>Hygiene kits for females and infants</p> <p>14,400 sets of female hygiene kit:</p> <ul style="list-style-type: none"> • toilet paper • hand wash gel, or disinfectant gel • disposable panties • cleaning tissue • sanitary pads • plasters
<p>1,440 sets of infant hygiene kit:</p> <ul style="list-style-type: none"> • diapers • feeding bottles • cleaning tissues
<p>Industrial hygiene set (camp hygiene) at water stands</p>

In addition to the hygiene packs, coloured promotion materials with explanatory pictures will be distributed. Volunteers/staff will also carry out hygiene promotion activities among the beneficiaries regularly in order to prevent the spreading of infectious diseases.

1. Provision of psychosocial support

- Psychosocial Support Service Point set up at the Police Pre-registration Centre.
- Psychosocial activities for people in distress (personal consultation, group discussions).
- Psychosocial support for women and children (personal consultation, group discussions, drawings, games, creative animation activities).
- Psychosocial support for Hungarian RC staff/volunteers working on the scene under pressure to ensure their well-being, group discussions and debriefing after deployment.
- Psychosocial support for staff of the authorities working on the scene under pressure to ensure their well-being.
- Psychosocial Support Refreshers for the volunteers work on the scene to ensure their skills and knowledge are up to date.

2. Tracing Service/Restoring Family Links (RFL)

- Migrants are helped with establishing contacts with their families through the Red Cross.
- Training of RFL for volunteers.

Trained persons for restoring family links from the local Red Cross branches are involved in this activity. The required materials for the work of these persons are provided by ICRC.

3. Health and care

- The Hungarian Red Cross will distribute disposable bed sheets in order to prevent the spreading of diseases by the common use of camp beds.
- The Hungarian Red Cross will provide Medical PPE for the volunteers and staff involved in the operation in order to ensure their well-being. A protective outfit will have the following items.

Protective clothes (jacket, coat, trousers, T-shirts, shoes, hat)
Plastic gloves
Disposable masks
Disinfectant gel

Operational support services

Human resources

The total number of staff and volunteers expected to implement this operation is 160.

This operation will be implemented in Rösztke, Csongrád County. As the local capacities of the Csongrád County Branch are limited, the Hungarian Red Cross will mobilize volunteers and staff from the neighbouring counties and train them in Cultural Awareness and Restoring Family Links.

To provide 24/7 services at the Police Pre-registration Facility, the Hungarian Red Cross will organize 4 person shifts day and night, 4 shifts each day. Every team consists of at least one staff per shift, one first aid provider and volunteers trained on PSS. The team always includes a female member as well. The teams will work in intense conditions in a weekly rotation.

Within this operation the Hungarian RC is providing insurance coverage for its volunteers by the IFRC Volunteer Insurance.

For the success of this operation the Hungarian RC will employ a DREF coordinator (NHQ temporary staff), and three translators on the scene.

Logistics and supply chain

All the items will be procured locally in accordance with the National Society's procedures.

In the light of the actions, different procuring and renting processes are also needed.

Rental plans:

- Rental of a warehouse near the location of the operation.
- Rental of a vehicle for the transportation of relief items and personnel.

To deliver the services for the beneficiaries, the purchase or rental of different equipment for field work are essential:

- Infrastructure for field work: rental of field infrastructure for work in Rösztke Pre-registration Facility (see detailed in the Budget).
- Enabling logistic efforts: the provision of food and drinking water for volunteers is essential, and the fuel needs of the vehicles and generators have to be solved too.

Communications

The Hungarian Red Cross will post weekly updates on its Facebook page about the activities carried out in this operation. The reports will be uploaded to the organisation's webpage.

After the launch of this operation, a press conference will be held with the invitation of the major Hungarian news broadcasters.

Security

As there are cultural differences inside the target groups, and the location of this operation is under the control of the authorities, some tensions could arise, and there is a slight chance of violent incidents. To mitigate this, the Hungarian Red Cross will provide security and cultural awareness briefing for the volunteers and staff involved. To this aim, the Hungarian RC will organise a Training of Trainers for cultural awareness with the cooperation of an experienced partner NGO. Safety and security trainings are provided by police officers working on the scene.

The hygiene and health related challenges have increased safety concerns (higher risk of infectious diseases). To reduce the vulnerability of the volunteers and staff working in the Police Pre-registration Facility, the Hungarian Red Cross provides safety briefings, personal protective equipment, sanitizers and vaccination for its staff and volunteers.

Insurance for the volunteers and staff is also provided by this operation.

Planning, monitoring, evaluation, & reporting (PMER)

The planning process is based on the activities carried out by Hungarian Red Cross staff and volunteers in the immigration centres. The assessment was assisted by the representatives of IFRC EZO.

During this DREF operation the teams working at the immigration centres will provide standardised reports at the end of every shift. The Hungarian Red Cross will publish weekly reports on the activities carried out.

The management of Hungarian RC will monitor the activities using this standardised reports and by personal visits and telephone discussions with the volunteers and staff working in the area.

At the end of this DREF operation a "lessons learned" workshop will be conducted with the participation of the involved actors. The findings will be shared with the Movement on the IFRC FedNet's "Communities of Practice" section.

This operation is expected to be implemented over three months, and will therefore be completed by November 2015; a final report will be made available three months after the end of the operation, by 5 February 2016.

Administration and Finance

National Society and IFRC Secretariat operational administrative support and office costs are included in the operational budget.

Budget

Click [here](#) to see the budget of the DREF operation.

Contact information

For further information specifically related to this operation please contact:

- **Hungarian Red Cross:** Istvan Kardos, Director General;
phone: +36-1 374 1300; email: istvan.kardos@redcross.hu
- **IFRC Europe Zone Office:**
 - Seija Tyrninoksa, Head of Country Cluster;
phone: +36 1 888 4532; email: seija.tyrninoksa@ifrc.org
 - Alberto Monguzzi, Disaster Management Coordinator;
phone: +36 1 888 4500; email: alberto.monguzzi@ifrc.org
- **IFRC Geneva:** Cristina Estrada Operations Support;
phone: +41.22.730.4560, email: cristina.estrada@ifrc.org

DREF OPERATION

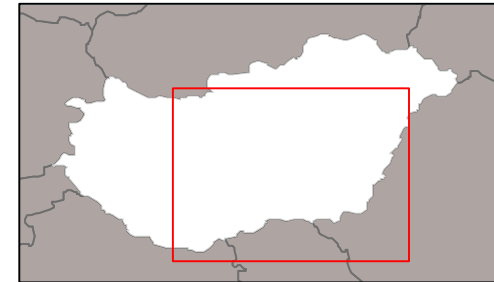
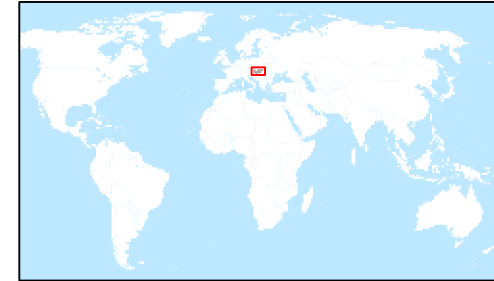
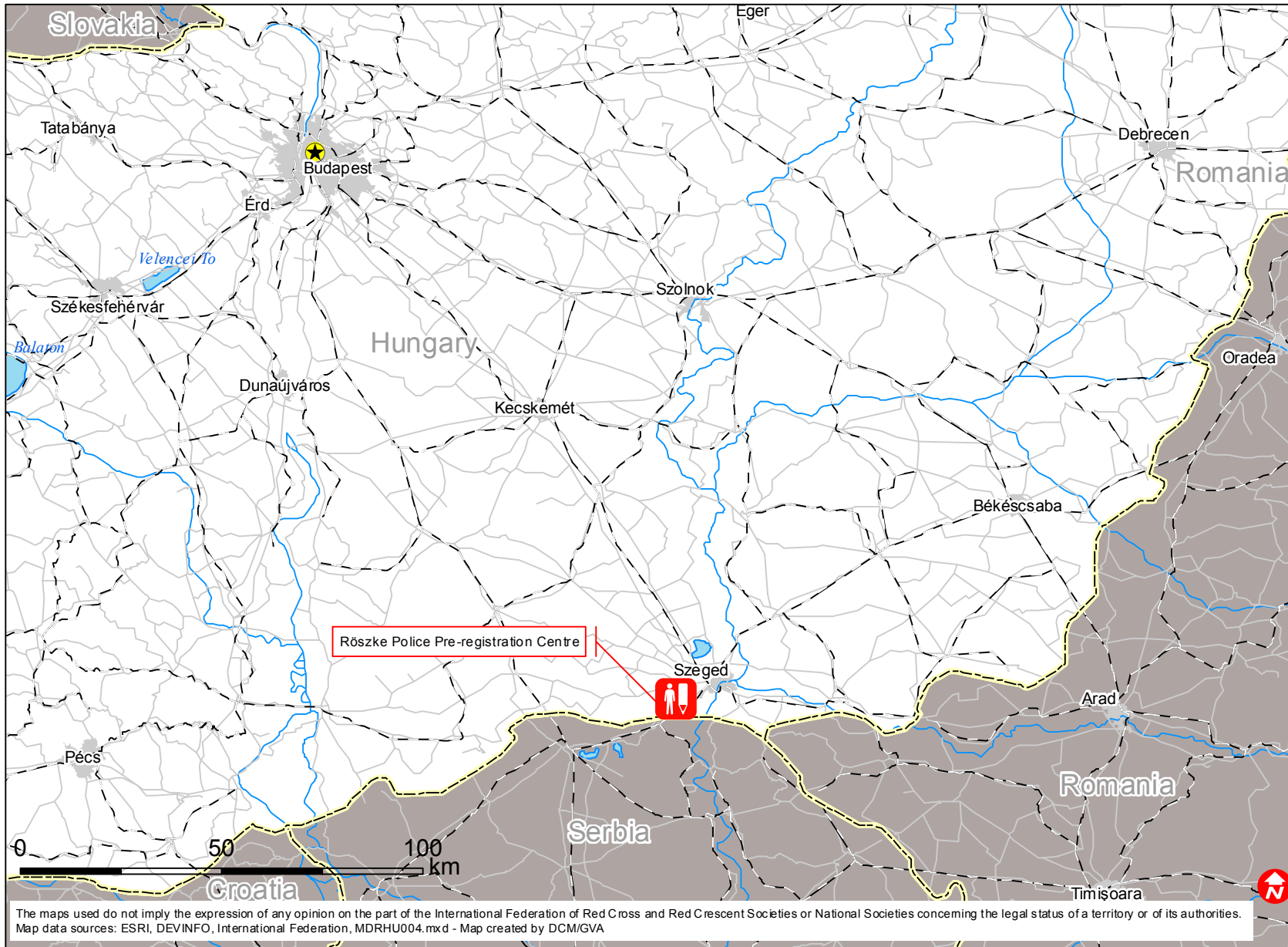
04/08/2015

Hungary DREF

Budget Group	DREF Grant Budget CHF
Shelter - Relief	
Shelter - Transitional	
Construction - Housing	
Construction - Facilities	
Construction - Materials	
Clothing & Textiles	
Food	
Seeds & Plants	
Water, Sanitation & Hygiene	190,778
Medical & First Aid	22,276
Teaching Materials	
Utensils & Tools	
Other Supplies & Services	
Cash Disbursements	
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	213,054
Land & Buildings	
Vehicles	
Computer & Telecom Equipment	
Office/Household Furniture & Equipment	
Medical Equipment	
Other Machinery & Equipment	
Total LAND, VEHICLES AND EQUIPMENT	0
Storage, Warehousing	8,312
Distribution & Monitoring	
Transport & Vehicle Costs	15,095
Logistics Services	
Total LOGISTICS, TRANSPORT AND STORAGE	23,407
International Staff	
National Staff	
National Society Staff	2,992
Volunteers	33,061
Total PERSONNEL	36,053
Consultants	
Professional Fees	10,473
Total CONSULTANTS & PROFESSIONAL FEES	10,473
Workshops & Training	6,317
Total WORKSHOP & TRAINING	6,317
Travel	1,000
Information & Public Relations	3,657
Office Costs	8,729
Communications	
Financial Charges	
Other General Expenses	
Shared Office and Services Costs	
Total GENERAL EXPENDITURES	13,386
Partner National Societies	
Other Partners (NGOs, UN, other)	
Total TRANSFER TO PARTNERS	0
Programme and Supplementary Services Recovery	19,675
Total INDIRECT COSTS	19,675
TOTAL BUDGET	322,365



Hungary: Population movements



- ★ Capitals
- Railroad
- Main roads
- Main cities
- International boundaries