

www.ifrc.org  
Saving lives,  
changing minds.

## Emergency appeal Greece: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

Appeal n° MDRGR001

45,000 people to be assisted

Appeal launched 2 September 2015

Glide n° OT-2015-000050-GRC

CHF 3.03 m Appeal budget

Ends 2 April 2016

This **Emergency Appeal** seeks **3,028,853 Swiss francs** on a preliminary basis to support the **Hellenic Red Cross (HRC)** to respond to the needs **45,000 people** over of the coming **seven months**. The Hellenic Red Cross operation will **focus on relief distribution, emergency health, restoring family links (RFL) in coordination with the ICRC, psychosocial support (PSS), National Society institutional preparedness and capacity development**.

The planned response reflects the current situation and information available at this point of the evolving operation. This Emergency Appeal will be revised in late September/early October 2015 following a detailed assessment and to ensure that it reflects the rapidly changing humanitarian situation.

Details are available in the **Emergency Plan of Action (EPoA)** [<click here>](#)

### The disaster and the Red Cross and Red Crescent response to date

**From January 2015 onwards:** increasing numbers of people arriving to Greece

**22 May 2015:** CHF 296,549 is released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of the 10,000 migrants arriving in the islands of Rhodes, Kos, Chios, Lesbos, Samos and Crete

**24 July 2015:** an Operations Update is issued on the DREF Operation to provide an update on the situation

**By August 2015,** 200,000 migrants are registered as having arrived in Greece by boat from Turkey. In July alone 50,000 new arrivals are reported in Greece, 20,000 more than the previous month, mainly on the islands of Lesbos, Chios, Kos, Samos and Leros.

**2 September 2015:** this Emergency Appeal is launched for CHF 3.03 million for 45,000 beneficiaries



Migrants at the registration centre in Kos with relief items from the Hellenic Red Cross. *Photo: Stephen Ryan / IFRC*

## The operational strategy

This appeal aims to mobilize support for 45,000 people for a period of seven months. It will focus on migrants who have been identified by the Hellenic Red Cross as acutely vulnerable, with limited sources of income and minimal options for returning to their homes in the coming months.

### Summary of the situation, needs assessment and beneficiary selection

The number of migrants arriving on Greek shores soared by 750 percent over the first seven months of 2015, compared with the same period last year. The number of arrivals at the sea border between Greece and Turkey has been increasing steadily following the construction of a fence in the Evros region between Turkey and Greece in 2012. As of July 2015 a flow of around 1,000–1,500 people have been reported daily, mostly to the North Aegean and Dodecanese Islands.<sup>1</sup>

A four month DREF-funded plan of action was put in place in late May to scale-up Hellenic Red Cross efforts to assist and protect migrants arriving in Greece. With the support of IFRC, the Hellenic Red Cross has been able to provide health care, including first aid, psychosocial support (PSS) and relief, as well as providing tracing services with the support of the ICRC, to those in need.

The current massive arrivals of migrants have posed a number of challenges for the municipalities and government service providers operating on the islands at the Greek-Turkish border. These islands were unprepared to accommodate such a large number of arrivals, and basic services are not sufficient to cope. Although the municipalities and the Greek specialized authorities are trying to scale up their efforts, improve conditions and put the relevant structures in place, many of these challenges remain.

Migrants, especially marginalized groups (i.e. single mothers and their children) lack the necessary information to make informed, safe and sound decisions. They are not only in need of assistance – for example, in the form of shelter, food and water – but also of critical information and engagement that will support healthy and safe behaviour and living conditions and ensure their well-being, dignity and safety while in transit. Fulfilling the needs of these people implies also listening to their voices and understanding what their real needs and plans are.

Migrants arriving on the Greek shores are vulnerable for multiple reasons. There may be victims of trafficking, sexual exploitation and violence, and many have been traumatized by their journey to reach Europe. Many migrants have lost contact with their families. Unaccompanied minors and women are particularly vulnerable and it is therefore essential to maintain RFL assistance.

As a result of the assessments conducted by the Hellenic Red Cross, and based on the current DREF-funded operation, the following areas have been prioritized to be supported by the Emergency Appeal operation: **the islands of Lesbos, Samos, Kos, the capital city of Athens and the border area between Greece and the Former Yugoslav Republic of Macedonia (FYROM).**

The main beneficiaries of this operation are migrants arriving in Greece by sea. The operation will target two categories of beneficiaries: 24,000 beneficiaries will be assisted immediately upon arrival; and 21,000 beneficiaries will be assisted at a later stage in Athens and on the border with the FYROM.

Under the Emergency Appeal operation, the National Society will focus on the following immediate actions:

1. **Food and non-food item distribution;**
2. **Health and hygiene promotion services;**
3. **Search and rescue and first aid services;**
4. **Restoring Family Links (RFL);**
5. **Beneficiary communication and engagement with migrants and other people on the move.**

This Emergency Appeal operation will provide assistance to address acute vulnerability based on criteria defined by the Hellenic Red Cross and the IFRC. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming seven months.

---

<sup>1</sup> <http://www.unhcr.org/559fe2ef6.html>



## Coordination and partnerships



The operational management team at the Hellenic Red Cross headquarters has been ensuring support to the branches and volunteers on the islands. The Hellenic Red Cross management also participated in a telephone conference call with partner National Societies in July to provide an update on the situation and to answer questions related to the operation and the assistance required. A number of partners have expressed interest in supporting the operation with bilateral assistance, such as non-food items (NFIs) and technical social welfare support, including psychosocial support (PSS). The IFRC's Europe Office is working with the Hellenic Red Cross to help coordinate this support. Partner National Societies from Austria, Denmark, Finland, Germany, the Netherlands, Turkey and the United Kingdom have proactively approached the IFRC and the Hellenic Red Cross to enquire about what is needed and to offer their support.

The IFRC deployed two Regional Disaster Response Team (RDRT) staff in June (based in Athens) to support the logistics/tendering, assessment and planning processes of the response. During the relief distribution peak in mid August, the IFRC capacity was strengthened on Kos island through the deployment of two additional RDRT members.

On 27 August, the IFRC mobilized a Field Assessment and Coordination Team (FACT) at the request of the Hellenic Red Cross. The team comprises experts in the areas of logistics, health, water and sanitation and relief and includes members deployed by the Austrian, British, Danish, Finnish and Spanish Red Cross Societies. The team is supporting the Hellenic Red Cross to coordinate international assistance and to carry out the detailed assessment process that will lead to the revision of this appeal and plan of action in the coming two to three weeks. The British, Danish, German and Spanish Red Cross Societies have been supporting Hellenic Red Cross directly.

The ICRC and the IFRC are working together with National Red Cross and Red Crescent Societies across the Mediterranean region to better respond to the needs of migrants particularly in the field of protection, assistance and humanitarian diplomacy. This operation is in line with that overarching approach.

The Hellenic Red Cross, through its Tracing Service, is providing RFL services for migrants arriving in Greece in close coordination with the ICRC. Thanks to established common RFL mechanisms for deployments, RFL volunteers are present at most of the landing points ready to respond to the RFL needs of the migrants upon arrival. Since the establishment of its RFL antenna in Greece in September 2013, the ICRC has been supporting the Hellenic Red Cross to manage all RFL requests. The ICRC continues to provide support to the Tracing Department, linking local Hellenic Red Cross branches to strengthen and harmonize the RFL response and allow the local deployment of RFL units whenever significant needs arise. The ICRC is also assisting the Hellenic Red Cross to provide RFL services, including phone call services for new arrivals and in places of detention for minors, ensuring access to RFL tools and platforms available within the Movement.

In terms of engagement with other actors, in all places of intervention the Hellenic Red Cross/IFRC teams maintained regular contact with relevant authorities. In terms of engagement with other actors, Hellenic Red Cross/IFRC teams have participated in coordination meetings with other international organizations present in the Moria centre on Lesbos, including with the UN Refugee Agency (UNHCR), Médecins du Monde (MDM), and the Greek NGO, METAction.

Hellenic Red Cross/IFRC teams have engaged with Greek NGOs and international organizations (including the International Organization of Migration (IOM), UNHCR, Médecins Sans Frontières (MSF), and the Greek Council for Refugees) to support the operation and provide accommodation, reception and screening procedures to new arrivals.

## Proposed sectors of intervention

### Quality programming / Areas common to all sectors

**Outcome 1: The quality of this operation and future operations is improved.**

**Output 1.1** The Hellenic Red Cross monitor and deploy teams based on the evolving situation.

**Output 1.2:** A lessons learned workshop will be held at the end of the operation.



## Shelter and settlements (and household items)

**Outcome 2: Non-food assistance is provided to migrants inside and outside registration/reception premises.**

**Output 2.1** 24,000 migrants receive basic survival kits upon their arrival in Greece.

**Output 2.2** 45,000 migrants receive shelter items (sleeping bags).



## Food security



## Nutrition



## Livelihoods

**Outcome 4: The basic nutrition needs of migrants are covered inside and outside registration/reception premises.**

**Output 4.1** 45,000 migrants receive food parcels distributed by Hellenic Red Cross.



## Restoring family links

**Outcome 5: Family links are restored wherever people are separated from, or stay without news of their families.**

**Output 5.1** Family tracing services are provided to the migrants.



## Health & care

**Outcome 6: Vulnerable migrants and staff/volunteers are provided with psychosocial support (PSS).**

**Output 6.1** Psychosocial support is provided to people in need, particularly for children.

**Outcome 7: Beneficiaries are provided with first aid and basic health care.**

**Output 7.1** First aid and basic health screening are provided for the arriving migrants.

**Outcome 8: Providing search and rescue services off the shores close to Rhodes, Kos and Crete. Based on the agreement between the operational group of the Hellenic Red Cross (Samaritans) and Hellenic authorities, pre trained and specialized teams are on stand-by to respond to calls received by local authorities from distressed people in the sea. Through this Emergency Appeal, the capacities of the search and rescue teams will be enhanced through the provision of fuel for boats, special rescue and protection equipment for team members and radio communication.**

**Output 8.1** People arriving on Rhodes, Kos and Crete islands benefit from search and rescue services



## Water, sanitation and hygiene promotion

**Outcome 9: The risk of sanitation-related diseases has been reduced through the distribution of basic hygiene kits.**

**Output 9.1** 13,500 women receive basic hygiene kits.

**Output 9.2** 7,200 families with infants receive basic baby kits.

**Output 9.3** Good hygiene practices are promoted among migrants.



## National Society capacity building

**Outcome 10: The functionality of the distribution process and the logistic capacity is guaranteed.**

**Output 10.1** Warehouse management training will be conducted

**Output 10.2:** Two temporary warehouses will be set up on two islands.



## Programme support services

Based on the demand for technical and coordination support required to deliver the Emergency Plan of Acton framework, the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Hellenic Red Cross: human resources, logistics and supply chain services; National Society capacity building; information technology support (IT); communication; planning, monitoring, evaluation, and reporting (PMER); and administration and finance. For more details please refer to the EPoA.



## Budget

See attached IFRC Secretariat budget for details.

Elhadj As Sy  
Under Secretary General (a.i.)  
Programme Services Division

Elhadj As Sy  
Secretary General

### Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

## Contact Information

**For further information specifically related to this operation please contact:**

### In the Hellenic Red Cross

- Angelica Fanaki, Responsible Officer for International Relations  
Phone: +302103609825, +302103621681; email: [ir@redcross.gr](mailto:ir@redcross.gr) [pr@redcross.gr](mailto:pr@redcross.gr)

### In the IFRC Europe Regional Office

- Seija Tyrninoksa, Head of Country Cluster;  
phone: +36 1 888 4500, email: [seija.tyrninoksa@ifrc.org](mailto:seija.tyrninoksa@ifrc.org)
- Alberto Monguzzi, Disaster Management Coordinator;  
phone:+36 1 888 4500; email: [alberto.monguzzi@ifrc.org](mailto:alberto.monguzzi@ifrc.org)

### In IFRC, Geneva

- Cristina Estrada, Operations Support;  
phone: +41 22 7304260; email: [cristina.estrada@ifrc.org](mailto:cristina.estrada@ifrc.org)

### For Resource Mobilization and Pledges:

- **IFRC Europe Regional Office:** Sophia Keri, Grant Administration Officer,  
phone: +36 1 888 4504; email: [sophia.keri@ifrc.org](mailto:sophia.keri@ifrc.org)

### For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

- **IFRC Europe Regional Office:** Imre Nagy, Planning and Reporting Manager  
phone: +36 1 888 4526, email: [imre.nagy@ifrc.org](mailto:imre.nagy@ifrc.org)

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

---

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

---

# EMERGENCY APPEAL

31/08/2015

MDRGE001 Greece: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities	10,800			10,800
Construction - Materials				0
Clothing & Textiles	521,500			521,500
Food	790,000			790,000
Seeds & Plants				0
Water, Sanitation & Hygiene	361,000			361,000
Medical & First Aid	96,320			96,320
Teaching Materials				0
Utensils & Tools				0
Other Supplies & Services	221,000			221,000
Emergency Response Units				0
Cash Disbursements				0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>2,000,620</b>	<b>0</b>	<b>0</b>	<b>2,000,620</b>
Land & Buildings				0
Vehicles				0
Computer & Telecom Equipment	24,000			24,000
Office/Household Furniture & Equipment	7,000			7,000
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>31,000</b>	<b>0</b>	<b>0</b>	<b>31,000</b>
Storage, Warehousing	25,000			25,000
Distribution & Monitoring				0
Transport & Vehicle Costs	57,000			57,000
Logistics Services	110,000			110,000
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>192,000</b>	<b>0</b>	<b>0</b>	<b>192,000</b>
International Staff	198,300			198,300
National Staff	21,000			21,000
National Society Staff	74,500			74,500
Volunteers	11,700			11,700
<b>Total PERSONNEL</b>	<b>305,500</b>	<b>0</b>	<b>0</b>	<b>305,500</b>
Consultants				0
Professional Fees	35,000			35,000
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>35,000</b>	<b>0</b>	<b>0</b>	<b>35,000</b>
Workshops & Training	46,000			46,000
<b>Total WORKSHOP &amp; TRAINING</b>	<b>46,000</b>	<b>0</b>	<b>0</b>	<b>46,000</b>
Travel	62,900			62,900
Information & Public Relations	87,000			87,000
Office Costs	14,000			14,000
Communications	20,030			20,030
Financial Charges	4,200			4,200
Other General Expenses	41,800			41,800
Shared Office and Services Costs				0
<b>Total GENERAL EXPENDITURES</b>	<b>229,930</b>	<b>0</b>	<b>0</b>	<b>229,930</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Supplementary Services Recovery	184,603			184,603
<b>Total INDIRECT COSTS</b>	<b>184,603</b>	<b>0</b>	<b>0</b>	<b>184,603</b>
Pledge Earmarking & Reporting Fees	4,200			4,200
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>4,200</b>	<b>0</b>	<b>0</b>	<b>4,200</b>
<b>TOTAL BUDGET</b>	<b>3,028,853</b>	<b>0</b>	<b>0</b>	<b>3,028,853</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>3,028,853</b>	<b>0</b>	<b>0</b>	<b>3,028,853</b>