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Emergency appeal Serbia: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Appeal n° MDRRS011

314,580 people to be assisted

Appeal launched 9 September 2015

Glide n° OT-2015-000069-SRB

CHF 2.064 m Appeal budget

Ends 9 April 2016 (7 months)

This **Emergency Appeal** seeks **2,064,735 Swiss francs** on a preliminary basis to support the **Red Cross of Serbia (RCS)** to respond to the needs of **314,580 people** over the coming **seven months**. The RCS's operation will **focus on food and cash vouchers distributions; health care particularly first aid and hygiene promotion; restoring family links (RFL) in coordination with the ICRC; and contingency stocks for a potential deterioration of the humanitarian situation.**

The planned response reflects the current situation and information available at this point of the evolving operation. This Emergency Appeal will be revised in late September/early October 2015 following a detailed assessment and to ensure that it reflects the rapidly changing humanitarian situation.

Details are available in the **Emergency Plan of Action (EPoA)** [<click here>](#)

The disaster and the Red Cross and Red Crescent response to date

From January 2015 onwards: increasing numbers of people arriving to Serbia in transit to reach other destinations in western and northern Europe

17 August 2015: CHF 318,035 is released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 67,500 individuals (63,000 adult migrants plus 4,500 babies) at the processing and mobile centres in Presevo, Zajecar, Negotin, Dimitrovgrad, Bujanovac and two municipalities in Vojvodina, Kanjiza and Subotica, with a special focus on the hygienic needs for women and infants in addition to "restoring family links" (RFL) services.

By early September 2015: over 100,000 migrants are registered as having arrived in Serbia from Former Yugoslav Republic of Macedonia and the Republic of Bulgaria

9 September 2015: this Emergency Appeal is launched for CHF 2,064 m for 314,580 beneficiaries



Red Cross of Serbia food distribution in Kanjiza reception center.
Photo: IFRC

The operational strategy

This appeal aims to mobilize support for 314,580 people for a period of seven months. It will focus on migrants who have been identified by the Red Cross of Serbia as acutely vulnerable, with limited sources of income and minimal options for returning to their homes in the coming months.

Summary of the situation, needs assessment and beneficiary selection

The sudden increase in the number of migrants crossing from the Former Yugoslav Republic of Macedonia and the Republic of Bulgaria to Serbia started at the end of June, and by early September reached over 100,000, and it is still rising by up to 3,000 per day on an ongoing basis.

The Government of Serbia immediately responded with the opening of a processing centre in Presevo. New mobile reception centres have also been opened in Zajecar, Negotin and Pirot. The Red Cross of Serbia Headquarters and the RC branch of Presevo have been engaged from the very beginning. The high number of migrants and the increasing need for humanitarian assistance have challenged the sustainability of the ongoing Red Cross operations, and therefore additional assistance is required and is being sought through the launch of an Emergency Appeal.

A three-month DREF-funded plan of action was put in place in mid August 2015 to scale-up the Red Cross of Serbia's efforts to assist and protect migrants arriving in Serbia. With the support of the IFRC, the Red Cross of Serbia has been able to provide relief and hygiene-related services, first aid, as well as tracing services with the support of the ICRC.

Migrants, especially marginalized groups (i.e. single mothers and their children) lack the necessary information to make informed and sound decisions and to support healthy and safe behaviour. The National Society will work to ensure their well-being, dignity and safety while in transit.

As a result of the assessments conducted by the Red Cross of Serbia, and based on the current DREF-funded operation, the following areas have been prioritized to be supported by the Emergency Appeal operation: **the municipalities of Presevo, Zajecar, Negotin, Dimitrovgrad, Pirot, Bujanovac and two municipalities in Vojvodina, Kanjiza and Subotica as well as the city of Belgrade.**

The main targeted beneficiaries of this operation are: 104,860 beneficiaries to be assisted immediately upon arrival (on the border with the Former Yugoslav Republic of Macedonia and Bulgaria), during the migratory trail throughout the country and on the border between Serbia and Hungary.

Under the Emergency Appeal operation, the National Society will focus on the following immediate actions:

1. **Food distribution**
2. **Hygiene promotion**
3. **Health care with a particular focus on first aid**
4. **National Society contingency stocks**
5. **Pilot distribution of cash vouchers**
6. **Restoring Family Links (RFL)**
7. **National Society capacity building**
8. **Beneficiary communication and engagement with migrants and other people on the move**

This Emergency Appeal will provide assistance to address acute vulnerability based on criteria defined by the Red Cross of Serbia and the IFRC. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming seven months.



Coordination and partnerships



The operational management team at the Red Cross of Serbia headquarters has been ensuring support to the branches and volunteers. The IFRC Secretariat's Europe Regional Office is working with the Red Cross of Serbia to help coordinate this support.

The ICRC and the IFRC are working together with National Red Cross and Red Crescent Societies across the Mediterranean region to better respond to the needs of migrants particularly in the field of protection, assistance and humanitarian diplomacy. This operation is in line with that overarching approach.

The Red Cross of Serbia is also providing restoring family links (RFL) services for migrants arriving in Serbia in close coordination with the ICRC. Since the beginning of the year, 36 tracing requests have been received. The Tracing Service of the Red Cross is working closely with the ICRC Delegation and the ICRC coordinator in Belgrade for RFL issues and forensic services.

In all of the priority municipalities, the RCS maintains regular contact with the relevant authorities (Ministry of Interior, Commissariat for Refugees and Migration, supported by UNHCR, local councils for migration). Also includes engagement with other actors, IOCC (International Orthodox Christian Charities), Philanthropy (Čovekoljublje), Adventist Development and Relief Organisation (ADRA), CRS (Catholic Relief Services), Samaritans Workers Association, UNICEF and UNHCR, who are also active in the current response to the population movement crisis in Serbia.

Proposed sectors of intervention

Quality programming / Areas common to all sectors

Outcome 1: The quality of this operation is ensured and continuous improvement is provided.

Output 1.1 The Red Cross of Serbia is monitoring the situation and mobilizes IFRC assets based on current needs.

Outcome 2: Increase the coping capacities of beneficiaries in the migration trail

Output 2.1: 3,000 unconditional cash vouchers (to the value of EUR 20) are distributed among beneficiaries who are identified as most vulnerable and in situ for a longer period to cover their specific needs



Food security



Nutrition



Livelihoods

Outcome 3: Emergency food needs of the 314,580 affected adults and babies are met

Output 3.1 294,000 daily lunch parcels for adults and 20,580 daily lunch parcels and daily food portions for babies are distributed



Health & care

Outcome 4: Beneficiaries are provided with first aid and basic health care.

Output 4.1 First aid and basic health screening are provided for the arriving migrants.



Water, sanitation and hygiene promotion

Outcome 5: Reduction of the risks of sanitation related diseases for 314,580 people

Output 5.1 294,000 hygiene kits for adults and 20,580 baby hygiene kits are distributed

National Society contingency planning

Outcome 6: Securing the overall hosting capacity of transit centres

Output 6.1 Prepositioning of contingency stocks for 2,000 people to be able to respond to emerging needs



Restoring family links

Outcome 7: Family links are restored wherever people are separated from, or stay without news of, their families.

Output 7.1 Family tracing services are provided to the migrants.



National Society capacity building

Outcome 8: The capacities of the Disaster Management team of RCS is enhanced

Output 8.1 A DM refresher training is organized for staff and volunteers



Programme support services

Based on the demand for technical and coordination support required to deliver the Emergency Plan of Action framework, the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Red Cross of Serbia: human resources, logistics and supply chain services; information technology support (IT); communications; security; planning, monitoring, evaluation, and reporting (PMER); and administration and finance.

In addition, support will be provided in the budget to enable communications and engagement with migrants to gather feedback and ensure assistance is appropriate and well-targeted. It will also aim to provide a voice for these vulnerable people.

For more details please refer to the EPoA.



Budget

See attached IFRC Secretariat budget for details.

Elhadj As Sy
Under Secretary General (a.i.)
Programme Services Division

Elhadj As Sy
Secretary General

Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

Contact Information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

EMERGENCY APPEAL

08/09/2015

MDRRS011 Serbia: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities	18,000			18,000
Construction - Materials				0
Clothing & Textiles	261,753			261,753
Food	526,378			526,378
Seeds & Plants				0
Water, Sanitation & Hygiene	655,215			655,215
Medical & First Aid	3,000			3,000
Teaching Materials				0
Utensils & Tools				0
Other Supplies & Services				0
Emergency Response Units				0
Cash Disbursements	60,000			60,000
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	1,524,346	0	0	1,524,346
Land & Buildings				0
Vehicles	36,000			36,000
Computer & Telecom Equipment	1,100			1,100
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
Total LAND, VEHICLES AND EQUIPMENT	37,100	0	0	37,100
Storage, Warehousing	10,150			10,150
Distribution & Monitoring	25,060			25,060
Transport & Vehicle Costs	25,000			25,000
Logistics Services	25,000			25,000
Total LOGISTICS, TRANSPORT AND STORAGE	85,210	0	0	85,210
International Staff				0
National Staff	6,000			6,000
National Society Staff	98,104			98,104
Volunteers	18,654			18,654
Total PERSONNEL	122,758	0	0	122,758
Consultants	15,000			15,000
Professional Fees	43,500			43,500
Total CONSULTANTS & PROFESSIONAL FEES	58,500	0	0	58,500
Workshops & Training	19,000			19,000
Total WORKSHOP & TRAINING	19,000	0	0	19,000
Travel	7,500			7,500
Information & Public Relations	37,640			37,640
Office Costs	16,650			16,650
Communications	19,828			19,828
Financial Charges	2,400			2,400
Other General Expenses	4,500			4,500
Shared Office and Services Costs				0
Total GENERAL EXPENDITURES	88,518	0	0	88,518
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Supplementary Services Recovery	125,803	0		125,803
Total INDIRECT COSTS	125,803	0	0	125,803
Pledge Earmarking & Reporting Fees	3,500			3,500
Total PLEDGE SPECIFIC COSTS	3,500	0	0	3,500
TOTAL BUDGET	2,064,735	0	0	2,064,735
Available Resources				
Multilateral Contributions				0
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	0	0	0	0
NET EMERGENCY APPEAL NEEDS	2,064,735	0	0	2,064,735